

## QUARTERLY COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD

Fourth Quarter 2020 October 1, 2020 - December 31, 2020

Office of Monitoring, Audit & Enforcement

John C. Rohde Executive Director

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## State of Maine Workers' Compensation Board Quarterly Compliance Report Fourth Quarter

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#### **Executive Summary**

On April 13, 2021, the Maine Workers' Compensation Board of Directors approved the 2020 Fourth Quarter (October 1, 2020 – December 31, 2020) Compliance Report. This report represents the efforts of the Office of Monitoring, Audit and Enforcement and insurers, self-insurers, and third-party administrators (collectively "insurers").

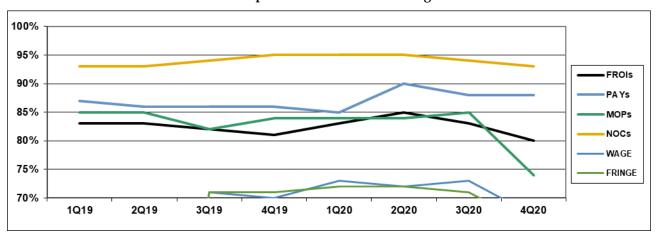
#### I. COMPLIANCE OVERVIEW

The Reconciliation Report was sent to 104 insurers on January 25, 2021; 86 responded, 12 were not required to respond and 6 did not respond.

The 4Q20 report represents results based upon data received by March 12, 2021. The results are:

|        | Number of Days | Benchmark | 1Q19 | 2Q19 | 3Q19 | 4Q19 | 1Q20 | 2Q20 | 3Q20 | 4Q20 |
|--------|----------------|-----------|------|------|------|------|------|------|------|------|
| FROIs  | 7              | 85%       | 83%  | 83%  | 82%  | 81%  | 83%  | 85%  | 83%  | 80%  |
| PAYs   | 14             | 87%       | 87%  | 86%  | 86%  | 86%  | 85%  | 90%  | 88%  | 88%  |
| MOPs   | 17             | 85%       | 85%  | 85%  | 82%  | 84%  | 84%  | 84%  | 85%  | 74%  |
| NOCs   | 14             | 90%       | 93%  | 93%  | 94%  | 95%  | 95%  | 95%  | 94%  | 93%  |
| WAGE   | 30             | 75%       |      | ı    | 71%  | 70%  | 73%  | 72%  | 73%  | 67%  |
| FRINGE | 30             | 75%       | -    | -    | 71%  | 71%  | 72%  | 72%  | 71%  | 65%  |

#### **Compliance Benchmark Tracking**



#### II. CAVEATS & EXPLANATIONS

#### A. General

• Question marks ("?") within this report indicate that the insurer did not provide all of the data required to measure compliance in that particular area.

#### B. Lost Time First Report of Injury (FROI) Filings

• Compliance with this benchmark exists when the FROI is filed (accepted EDI transaction, with or without errors) within 7 days after the employer receives notice or knowledge of an employee injury that has caused the employee to lose a day's work.

#### C. Initial Indemnity Payments (PAYs)

- Compliance with this benchmark exists when the check is mailed within the later of (i) 14 days after the employer's notice or knowledge of incapacity or (ii) the first day of compensability plus 6 days.
- If an employer continues to pay the employee's salary, payments are deemed timely for purposes of compliance if made consistent with the employer's usual payroll practice.

#### D. Initial Memorandum of Payment (MOP) Filings

• Compliance with this benchmark exists when the MOP is received within 17 days of the employer's notice or knowledge of incapacity.

#### E. Initial Indemnity Notice of Controversy (NOC) Filings

 Compliance with this benchmark exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days after the employer receives notice or knowledge of the incapacity or death. Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).

#### F. Wage Information

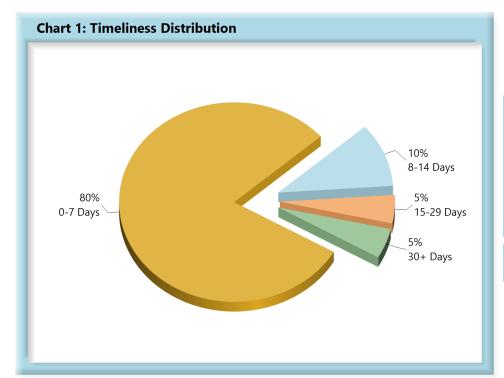
• Compliance with the benchmark (WCB-2 and WCB-2B forms) exists when the wage information is filed within 30 days of the employer receiving notice or knowledge of incapacity.

#### III. COMPLETED AUDITS

The Board conducts compliance audits of insurers to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

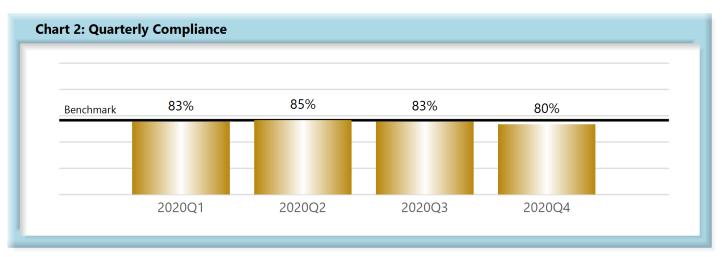
There were no audits completed in the 4Q20.

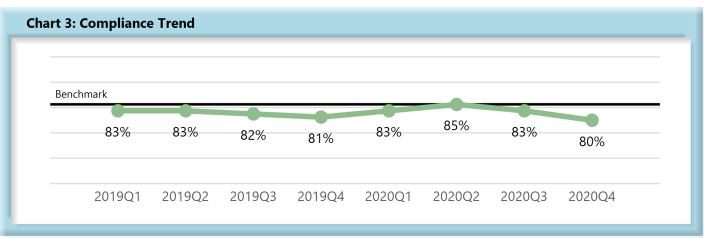
#### LOST TIME FIRST REPORT OF INJURY FILINGS



| Table 1: Rece | ived Within | 1    |
|---------------|-------------|------|
| 0-7 Days      | 3,065       | 80%  |
| 8-14 Days     | 396         | 10%  |
| 15-29 Days    | 175         | 5%   |
| 30+ Days      | 185         | 5%   |
| ? Days        | 0           | 0%   |
| Total         | 3,821       | 100% |

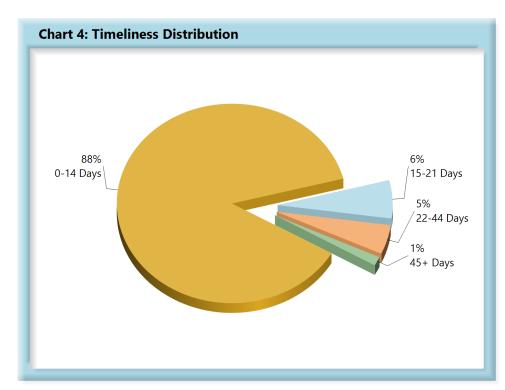
\*The percentages may not always add to 100% due to rounding





# Fourth Quarter Compliance Report 10/1/2020 - 12/31/2020

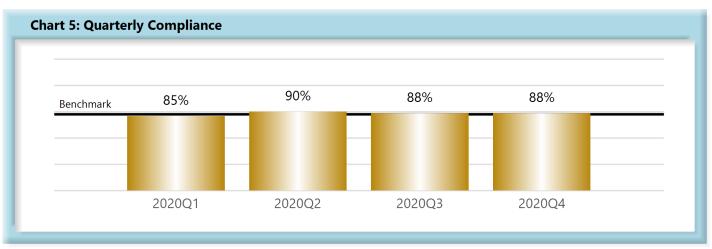
## **INITIAL INDEMNITY PAYMENTS**

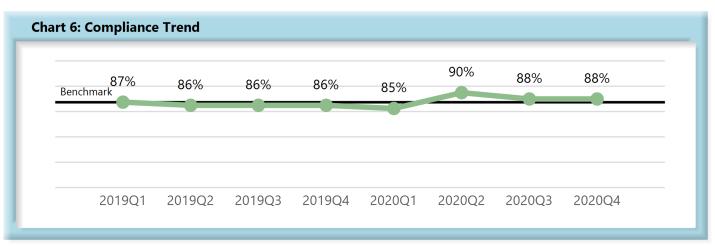


| Table 2: Made | e Within |      |
|---------------|----------|------|
| 0-14 Days     | 1,093    | 88%  |
| 15-21 Days    | 77       | 6%   |
| 22-44 Days    | 59       | 5%   |
| 45+ Days      | 19       | 1%   |
| ? Days        | 1        | 0%   |
| Total         | 1,249    | 100% |

\*The percentages may not always add to 100% due to rounding

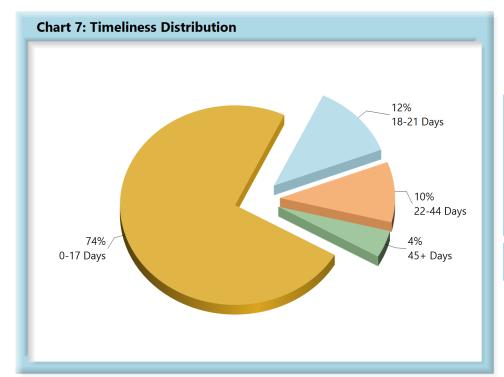
Initial indemnity payments are monitored to ensure that payments are initiated within the time limits established in Section 205. As a result of these efforts, \$20,700 was issued to claimants in penalties and there is another \$3,000 in penalties awaiting resolution.





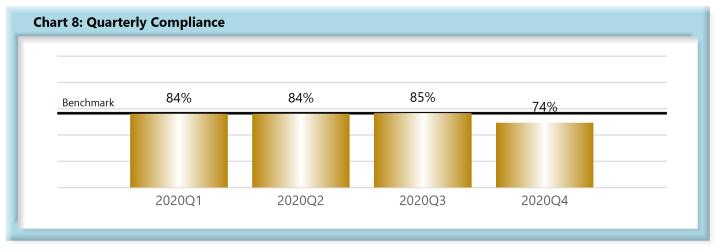
# Fourth Quarter Compliance Report 10/1/2020 - 12/31/2020

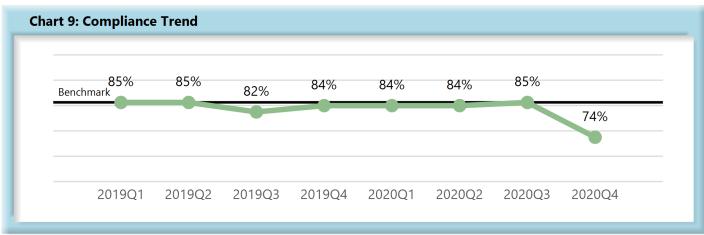
## **INITIAL MEMORANDUM OF PAYMENT FILINGS**



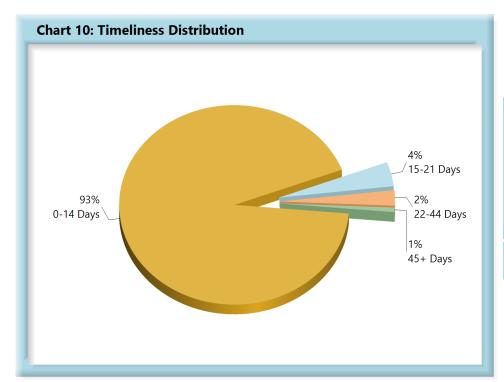
| Table 3: Recei | ved Within |      |
|----------------|------------|------|
| 0-17 Days      | 919        | 74%  |
| 18-21 Days     | 151        | 12%  |
| 22-44 Days     | 122        | 10%  |
| 45+ Days       | 56         | 4%   |
| ? Days         | 1          | 0%   |
| Total          | 1,249      | 100% |

\*The percentages may not always add to 100% due to rounding



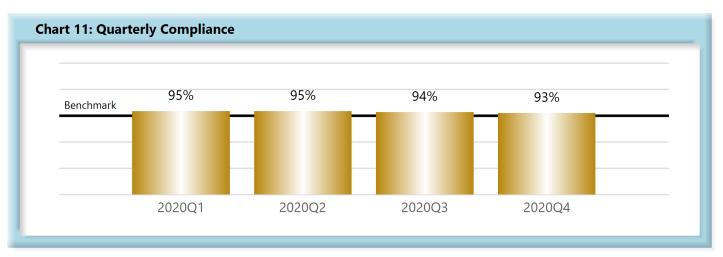


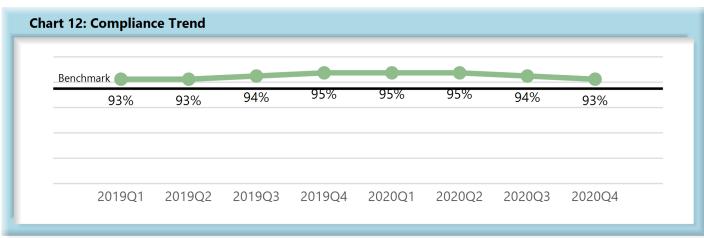
## **INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS**



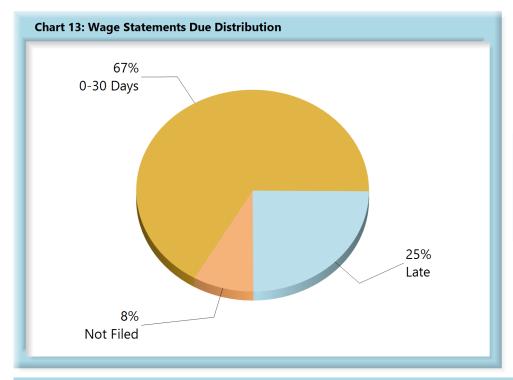
| Table 4: Recei | ved Within |      |
|----------------|------------|------|
| 0-14 Days      | 897        | 93%  |
| 15-21 Days     | 38         | 4%   |
| 22-44 Days     | 24         | 2%   |
| 45+ Days       | 7          | 1%   |
| ? Days         | 2          | 0%   |
| Total          | 968        | 100% |

\*The percentages may not always add to 100% due to rounding





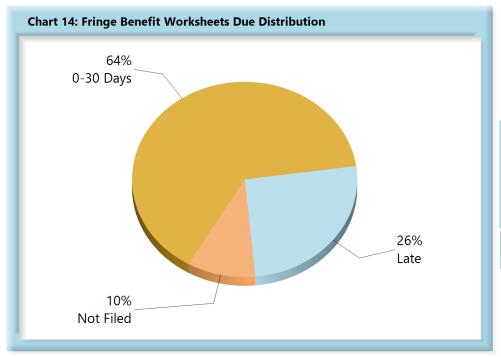
### **WAGE INFORMATION**



| Table 5: Wage Sta | tements [ | Due  |
|-------------------|-----------|------|
| 0-30 Days         | 1,601     | 67%  |
| Late              | 595       | 25%  |
| Not Filed         | 202       | 8%   |
| Total             | 2,398     | 100% |

\*The percentages may not always add to 100% due to rounding

Wage Statement(s) Received: 1,283 (78%) of the 1,659 Wage Statement(s) that were received this quarter were filed timely, 366 (22%) were filed late.



| <b>Table 6: Fringe W</b> | orksheets | Due  |
|--------------------------|-----------|------|
| 0-30 Days                | 1,546     | 64%  |
| Late                     | 616       | 26%  |
| Not Filed                | 236       | 10%  |
| Total                    | 2,398     | 100% |

\*The percentages may not always add to 100% due to rounding

Fringe Benefit Worksheet(s) Received: 1,237 (78%) of the 1,591 Fringe Benefit Worksheet(s) received this quarter were filed timely, 354 (22%) were filed late.

## Appendix A

Insurance Group Compliance Lost Time FROI Filings and Initial Indemnity Payments Fourth Quarter 2020 9/1/2020 - 12/31/2020

| Insurance Company                               | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Complian<br>Percenta |          |
|---|--------------------------------|---------------------------------|--------------------------|---|--|----------------------|----------|
| ACADIA INSURANCE                                | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliar             | псе      |
| CA010 ACADIA INSURANCE                          | 57                             | 39                              | 68%                      | 20  | 19   | 95%                  |          |
| Total   | 57                             | 39                              | 68% ▼                    | 20  | 19   | 95%                  | <b>A</b> |
| ACADIA INSURANCE Group Total                    | 57                             | 39                              | 68% ▼                    | 20  | 19   | 95%                  | <b>A</b> |
| ACCIDENT FUND INSURANCE ACCIDENT FUND INSURANCE | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliar<br>*        | nce      |
| Total   | *                              | *                               | *                        | *   | *  | *                    |          |
| ACCIDENT FUND INSURANCE TPA Administered Claims |                                |                                 |                          |   |  |                      |          |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES        | *                              | *                               | *                        | *   | *  | *                    |          |
| CA190 GALLAGHER BASSETT SERVICES                | 8                              | 5                               | 63%                      | 2   | 1  | 50%                  |          |
| TPA Total                                       | 8                              | 5                               | 63%                      | 2   | 1  | 50%                  | •        |
| ACCIDENT FUND INSURANCE Group Total             | 8                              | 5                               | 63%                      | 2   | 1  | 50%                  | _        |
| AIG INSURANCE<br>CA015 AIG CLAIMS, INC          | FROIs Filed                    | Timely FROIs                    | Compliance<br>80%        | Payments Made 2                             | Timely Payments                              | Compliar<br>100%     | псе      |
| Total   | 10                             | 8                               | 80% <b>▼</b>             | 2   | 2  | 100%                 | <b>A</b> |
| AIG INSURANCE TPA Administered Claims           |                                | •                               | 30,0                     | _   | _  | 10070                |          |
| CA040 BROADSPIRE SERVICES                       | 1                              | 1                               | 100%                     | 1   | 1  | 100%                 |          |
| CA116 CORVEL ENTERPRISE COMP                    | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings           | ;        |
| CA160 ESIS                                      | 10                             | 9                               | 90%                      | 5   | 5  | 100%                 |          |
| CA190 GALLAGHER BASSETT SERVICES                | 38                             | 28                              | 74%                      | 17  | 11   | 65%                  |          |
| CA204 HELMSMAN MANAGEMENT SERVICES              | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings           | į        |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES       | 63                             | 55                              | 87%                      | 15  | 11   | 73%                  |          |
| TPA Total                                       | 114                            | 94                              | 82% 🔻                    | 38  | 28   | 74%                  | •        |
| AIG INSURANCE Group Total                       | 124                            | 102                             | 82%                      | 40  | 30   | 75%                  | •        |
| AIM MUTUAL GROUP                                | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complian             | nce      |
| CA472 AIM MUTUAL INSURANCE                      | 7                              | 7                               | 100%                     | 1   | 1  | 100%                 |          |
| ASSOCIATED INDUSTRIES OF MASS MUTUAL            | *                              | *                               | *                        | *   | *  | *                    |          |
| Total   | 7                              | 7                               | 100%                     | 1   | 1  | 100%                 | <b>A</b> |
| AIM MUTUAL GROUP Group Total                    | 7                              | 7                               | 100%                     | 1   | 1  | 100%                 | <b>A</b> |
| AMTRUST INSURANCE                               | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complian             | псе      |
| CA437 SECURITY NATIONAL INSURANCE               | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings           | ;        |
| CA342 TECHNOLOGY INSURANCE                      | 9                              | 6                               | 67%                      | 2   | 2  | 100%                 |          |
| CA381 WESCO INSURANCE                           | 6                              | 3                               | 50%                      | 3   | 3  | 100%                 |          |
| Total   | 16                             | 9                               | 56% ▼                    | 5   | 5  | 100%                 | <b>A</b> |
| AMTRUST INSURANCE Group Total                   | 16                             | 9                               | 56%                      | 5   | 5  | 100%                 | <b>A</b> |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliance<br>Percentage |
|--|--------------------------------|---------------------------------|--------------------------|---|--|--------------------------|
| ARCH INSURANCE ARCH INSURANCE                                    | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| Total  | *                              | *                               | *                        | *   | *  | *                        |
| ARCH INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | 8                              | 4                               | 50%                      | 2   | 2  | 100%                     |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                         | 2                              | 1                               | 50%                      | No Filings                                  | No Filings                                   | No Filings               |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                        | 1                              | 1                               | 100%                     | 2   | 0  | 0%                       |
| CA160 ESIS   | *                              | *                               | *                        | *   | *  | *                        |
| CA190 GALLAGHER BASSETT SERVICES                                 | 8                              | 7                               | 88%                      | 4   | 2  | 50%                      |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                        | 2                              | 1                               | 50%                      | 1   | 1  | 100%                     |
| CA340 YORK RISK SERVICES   | 3                              | 2                               | 67%                      | No Filings                                  | No Filings                                   | No Filings               |
| TPA Total  | 24                             | 16                              | 67%                      | 9   | 5  | 56% ▼                    |
| ARCH INSURANCE Group Total                                       | 24                             | 16                              | 67%                      | 9   | 5  | 56% ▼                    |
| BATH IRON WORKS  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA036 BATH IRON WORKS  | 17                             | 17                              | 100%                     | 11  | 11   | 100%                     |
| Total  | 17                             | 17                              | 100%                     | 11  | 11   | 100%                     |
| BATH IRON WORKS Group Total                                      | 17                             | 17                              | 100%                     | 11  | 11   | 100% 🔺                   |
| BERKSHIRE HATHAWAY INSURANCE                                     | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE                     | 2                              | 0                               | 0%                       | 2   | 2  | 100%                     |
| Total  | 2                              | 0                               | 0% ▼                     | 2   | 2  | 100%                     |
| BERKSHIRE HATHAWAY INSURANCE Group Total                         | 2                              | 0                               | 0% ▼                     | 2   | 2  | 100% 🔺                   |
| BROADSPIRE SERVICES CA040 BROADSPIRE SERVICES                    | FROIs Filed<br>19              | Timely FROIs                    | Compliance<br>74%        | Payments Made<br>8                          | Timely Payments                              | Compliance<br>100%       |
| Total  | 19                             | 14                              | 74%                      | 8   | 8  | 100%                     |
| BROADSPIRE SERVICES Group Total                                  | 19                             | 14                              | 74%                      | 8   | 8  | 100%                     |
| CANNON COCHRAN MANAGEMENT SERVICES                               | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                         | 75                             | 59                              | 79%                      | 21  | 18   | 86%                      |
| Total  | 75                             | 59                              | 79% ▼                    | 21  | 18   | 86% ▼                    |
| CANNON COCHRAN MANAGEMENT SERVICES Group Total                   | 75                             | 59                              | 79%                      | 21  | 18   | 86% ▼                    |
| CHESTERFIELD SERVICES  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA080 CHESTERFIELD SERVICES                                      | 3                              | 3                               | 100%                     | 2   | 2  | 100%                     |
| Total  | 3                              | 3                               | 100%                     | 2   | 2  | 100% 🔺                   |
| CHESTERFIELD SERVICES Group Total                                | 3                              | 3                               | 100%                     | 2   | 2  | 100%                     |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| ACE AMERICAN INSURANCE COMPANY ACE INSURANCE CA080 CHUBB INSURANCE CA090 FEDERAL INSURANCE CA090 FEDERAL INSURANCE CA090 FEDERAL INSURANCE NIDERMITY INS CO OF NORTH AMERICA PACIFIC INDERMITY CO Total  Tota | Insurance Company   | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliance<br>Percentage |
|--|---|--------------------------------|---------------------------------|--------------------------|---|--|--------------------------|
| ACE INSURANCE CA069 CEDERAL INSURANCE CA069 FEDERAL INSURANCE INDEMNITY INS CO OF NORTH AMERICA PACIFIC INDEMNITY OD  Total  Tot | CHUBB INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA086 CHUBB INSURANCE CA090 FEDERAL INSURANCE INDEMNITY INS CO OF NORTH AMERICA PACIFIC INDEMNITY CO  Total  Total | ACE AMERICAN INSURANCE COMPANY                                    | *                              | *                               | *                        | *   | *  | *                        |
| CA090   FEDERAL INSURANCE  | ACE INSURANCE   | *                              | *                               | *                        | *   | *  | *                        |
| INDEMNITY INS CO OF NORTH AMERICA  | CA046 CHUBB INSURANCE   | *                              | *                               | *                        | *   | *  | *                        |
| PACIFIC INDEMNITY CO  Total  CHUBB INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES CA070 CANNON COCHRAN MANAGEMENT SERVICES CA111 CONSTITUTION STATE SERVICES CA116 CORVEL ENTERPRISE COMP CA116 CORVEL ENTERPRISE COMP CA117 COTTINOHAM & BUTLER CLAIMS SERVICES CA116 CORVEL ENTERPRISE COMP CA117 COTTINOHAM SURTER CLAIMS SERVICES 1 1 0 0 0% 1 0 0% CA117 COTTINOHAM SURTER CLAIMS SERVICES 1 0 0 0% 1 0 0 0% CA118 GALLAGHER BASSETT SERVICES 1 0 0 0% 1 1 0 0 0% CA109 GALLAGHER BASSETT SERVICES 2 3 14 6 6 43% CA204 HELMSMAN MANAGEMENT SERVICES 2 3 14 6 6 43% CA204 HELMSMAN MANAGEMENT SERVICES 2 3 14 6 6 43% CA204 HELMSMAN MANAGEMENT SERVICES 2 0 0 0% 1 1 7 00% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES 3 2 67% No Filings No Fil | CA090 FEDERAL INSURANCE   | *                              | *                               | *                        | *   | *  | *                        |
| Total  | INDEMNITY INS CO OF NORTH AMERICA                                 | *                              | *                               | *                        | *   | *  | *                        |
| CADD      | PACIFIC INDEMNITY CO  | *                              | *                               | *                        | *   | *  | *                        |
| CA040 BROADSPIRE SERVICES  CA070 CANNON COCHRAN MANAGEMENT SERVICES  1 1 1 100% No Filings No Filings CA110 CONSTITUTION STATE SERVICES  4 1 1 25% 4 3 75% CA116 CORVEL ENTERPRISE COMP CA117 COTTINGHAM & BUTLER CLAIMS SERVICES  1 0 0% 1 0 0% CA160 ESIS CA190 GALLAGHER BASSETT SERVICES  2 1 0 0% CA204 HELLMSMAN MANAGEMENT SERVICES  2 2 0 0 0% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  3 2 0 0% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  4 8 8 94% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  4 8 8 94% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  4 8 8 94% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  4 8 8 94% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  4 8 8 94% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  5 1 150 1118 79% ▼ 49 39 39 80%  CHURCH MUTUAL INSURANCE Group Total  5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1   | To  | tal *                          | *                               | *                        | *   | *  | *                        |
| CA110 CONSTITUTION STATE SERVICES  CA116 CORVEL ENTERPRISE COMP CA117 COTTINGHAM & BUTLER CLAIMS SERVICES  1 0 0 0% 1 0 0 0% 1 0 0 0% CA160 ESIS CA160 ESIS CA190 GALLAGHER BASSETT SERVICES 2 3 14 61% 6 6 5 83% CA204 HELMSMAN MANAGEMENT SERVICES 2 0 0 0% 1 1 1 00% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES 3 2 0 0 0% 1 1 1 00% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES 3 2 0 0 0% 1 1 1 00% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES 3 2 0 0 0% CA340 YORK RISK SERVICES 3 2 0 0 0% 1 1 1 00% CA340 YORK RISK SERVICES 3 2 0 0 0% CHUBB INSURANCE Group Total 150 118 79% V 49 39 80% CHURCH MUTUAL INSURANCE CHURCH MUTUAL INSURANCE CHURCH MUTUAL INSURANCE CA084 CHURCH MUTUAL INSURANCE CA084 CHURCH MUTUAL INSURANCE TOTAL CHURCH MUTUAL INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES TPA Total CHURCH MUTUAL INSURANCE FOOD Total CA085 CIANBRO CORPORATION CA085 CIANBRO CORPORATION CA085 CIANBRO CORPORATION Total CA085 CIANBRO CORPORATION Total Timely FROIs Timely FROIs Timely FROIs Timely FROIs No Filings No Fili | CHUBB INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | *                              | *                               | *                        | *   | *  | *                        |
| CA110 CONSTITUTION STATE SERVICES  CA116 CORVEL ENTERPRISE COMP CA117 COTTINGHAM & BUTLER CLAIMS SERVICES  1 0 0 0% 1 0 0 0% 1 0 0 0% CA160 ESIS CA160 ESIS CA190 GALLAGHER BASSETT SERVICES 2 3 14 61% 6 6 5 83% CA204 HELMSMAN MANAGEMENT SERVICES 2 0 0 0% 1 1 1 00% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES 3 2 0 0 0% 1 1 1 00% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES 3 2 0 0 0% 1 1 1 00% CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES 3 2 0 0 0% CA340 YORK RISK SERVICES 3 2 0 0 0% 1 1 1 00% CA340 YORK RISK SERVICES 3 2 0 0 0% CHUBB INSURANCE Group Total 150 118 79% V 49 39 80% CHURCH MUTUAL INSURANCE CHURCH MUTUAL INSURANCE CHURCH MUTUAL INSURANCE CA084 CHURCH MUTUAL INSURANCE CA084 CHURCH MUTUAL INSURANCE TOTAL CHURCH MUTUAL INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES TPA Total CHURCH MUTUAL INSURANCE FOOD Total CA085 CIANBRO CORPORATION CA085 CIANBRO CORPORATION CA085 CIANBRO CORPORATION Total CA085 CIANBRO CORPORATION Total Timely FROIs Timely FROIs Timely FROIs Timely FROIs No Filings No Fili | CA070 CANNON COCHRAN MANAGEMENT SERVICES                          | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES         1         0         0%         1         0         0%           CA160 ESIS         14         6         43%         11         7         64%           CA204 GALLAGHER BASSETT SERVICES         23         14         61%         6         5         83%           CA204 HELMSMAN MANAGEMENT SERVICES         2         0         0%         1         1         100%         100%         1         1         100%         83%         88%         94%         26         23         88%         86%         26         23         88%         86%         No Filings         No Filings <td>CA110 CONSTITUTION STATE SERVICES</td> <td>4</td> <td>1</td> <td>25%</td> <td></td> <td>3</td> <td>_</td>   | CA110 CONSTITUTION STATE SERVICES                                 | 4                              | 1                               | 25%                      |   | 3  | _                        |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES         1         0         0%         1         0         0%           CA160 ESIS         14         6         43%         11         7         64%           CA204 GALLAGHER BASSETT SERVICES         23         14         61%         6         5         83%           CA204 HELMSMAN MANAGEMENT SERVICES         2         0         0%         1         1         100%         100%         1         1         100%         83%         88%         94%         26         23         88%         86%         26         23         88%         86%         No Filings         No Filings <td>CA116 CORVEL ENTERPRISE COMP</td> <td>8</td> <td>6</td> <td>75%</td> <td>No Filings</td> <td>No Filings</td> <td>No Filings</td>  | CA116 CORVEL ENTERPRISE COMP                                      | 8                              | 6                               | 75%                      | No Filings                                  | No Filings                                   | No Filings               |
| CA190 GALLAGHER BASSETT SERVICES         23         14         61%         6         5         83%           CA204 HELMSMAN MANAGEMENT SERVICES         2         0         0%         1         1         100%           CA340 YORK RISK SERVICES         94         88         94%         26         23         88%           CA340 YORK RISK SERVICES         TPA Total         150         118         79%         ▼         49         39         80%           CHURCH MUTUAL INSURANCE Group Total         150         118         79%         ▼         49         39         80%           CHURCH MUTUAL INSURANCE         FROIs Filed         Timely FROIs         Compliance         *  | CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                         | 1                              | 0                               | 0%                       | •   | -  | •                        |
| CA204 HELMSMAN MANAGEMENT SERVICES         2         0         0%         1         1         100%         28%         88%         88%         94%         26         23         88%         88%         88%         No Fillings         No Fillings<  | CA160 ESIS  | 14                             | 6                               | 43%                      | 11  | 7  | 64%                      |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES   94   88   94%   26   23   88%   No Filings   No F    | CA190 GALLAGHER BASSETT SERVICES                                  | 23                             | 14                              | 61%                      | 6   | 5  | 83%                      |
| CA340 YORK RISK SERVICES   3 2 67%   No Filings   No F    | CA204 HELMSMAN MANAGEMENT SERVICES                                | 2                              | 0                               | 0%                       | 1   | 1  | 100%                     |
| CA340 YORK RISK SERVICES   3 2 67%   No Filings   No F    | CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                         | 94                             | 88                              | 94%                      | 26  | 23   | 88%                      |
| TPA Total CHUBB INSURANCE Group Total CHURCH MUTUAL INSURANCE CA084 CHURCH MUTUAL INSURANCE Total CHURCH MUTUAL INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES TPA Total TCHURCH MUTUAL INSURANCE Group Total TPA Total Total TPA Total TPA Total TPA Total TPA Total  |   | 3                              | 2                               | 67%                      | No Filings                                  | No Filinas                                   | No Filinas               |
| CHURCH MUTUAL INSURANCE CA084 CHURCH MUTUAL INSURANCE Total  * * * * * * * * * * * * * * * * * * *   | TPA To  | tal 150                        | 118                             | 79% ▼                    |   |  |                          |
| CA084 CHURCH MUTUAL INSURANCE  Total  * * * * * * * * * * * * * * * * * * *  | CHUBB INSURANCE Group To  | tal 150                        | 118                             | 79%                      | 49  | 39   | 80%                      |
| CA084 CHURCH MUTUAL INSURANCE  Total  * * * * * * * * * * * * * * * * * * *  | CHURCH MUTUAL INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| Total * * * * * * * * * * * * * * * * * * *  |   | *                              | *                               | *                        | *   | *  | *                        |
| CA190 GALLAGHER BASSETT SERVICES  TPA Total  * * * * * * * * * * * * * * * * * * *   |   | tal *                          | *                               | *                        | *   | *  | *                        |
| CA190 GALLAGHER BASSETT SERVICES  TPA Total  * * * * * * * * * * * * * * * * * * *   | CHURCH MUTUAL INSURANCE TPA Administered Claims                   |                                |                                 |                          |   |  |                          |
| CHURCH MUTUAL INSURANCE Group Total  * * * * * * * * * * * * *  CIANBRO CORPORATION CA085 CIANBRO CORPORATION Total Tota |   | *                              | *                               | *                        | *   | *  | *                        |
| CIANBRO CORPORATION CA085 CIANBRO CORPORATION CIANBRO CORPORATION Total  | TPA To  | tal *                          | *                               | *                        | *   | *  | *                        |
| CA085 CIANBRO CORPORATION  1 1 100%  No Filings No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings  No Filings No Filings  No Filings  No Filings No Filings  No Filings  CIANBRO CORPORATION Group Total  1 1 100%  No Filings No Filings    | CHURCH MUTUAL INSURANCE Group To                                  | tal *                          | *                               | *                        | *   | *  | *                        |
| CA085 CIANBRO CORPORATION  1 1 100%  No Filings No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings No Filings  No Filings  No Filings No Filings  No Filings  No Filings No Filings  No Filings  CIANBRO CORPORATION Group Total  1 1 100%  No Filings No Filings    | CIANBRO CORPORATION   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| Total 1 1 100% ▲ No Filings No Filings No Filings  CIANBRO CORPORATION Group Total 1 1 100% ▲ No Filings No Filings No Filings  CINCINNATI INSURANCE  CA438 CINCINNATI INSURANCE  Total * * * * * * * * * * * * * * * * * * *  |   |                                | •                               |                          | •   |  |                          |
| CINCINNATI INSURANCE  CA438 CINCINNATI INSURANCE  Total  FROIs Filed  Timely FROIs  Compliance  * * * * * * * * * * * * * * * * * * *  | То  | tal 1                          | 1                               | 100%                     |   |  |                          |
| CA438 CINCINNATI INSURANCE         * </td <td>CIANBRO CORPORATION Group To</td> <td>tal 1</td> <td>1</td> <td>100%</td> <td>No Filings</td> <td>No Filings</td> <td>No Filings</td>  | CIANBRO CORPORATION Group To                                      | tal 1                          | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| CA438 CINCINNATI INSURANCE         * </td <td>CINCINNATI INSURANCE</td> <td>FROIs Filed</td> <td>Timely FROIs</td> <td>Compliance</td> <td>Payments Made</td> <td>Timely Payments</td> <td>Compliance</td>   | CINCINNATI INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| Total * * * * * * * *  |   |                                | *                               | *                        | *   | *  | *                        |
| CINCINNATI INSURANCE Group Total * * * * * * *   | To  | tal *                          | *                               | *                        | *   | *  | *                        |
|  | CINCINNATI INSURANCE Group To                                     | tal *                          | *                               | *                        | *   | *  | *                        |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company                               | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliance<br>Percentage |
|---|--------------------------------|---------------------------------|--------------------------|---|--|--------------------------|
| CNA INSURANCE                                   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA017 AMERICAN CASUALTY COMPANY OF READING PA   | *                              | *                               | *                        | *   | *  | *                        |
| CA083 CNA CLAIMS PLUS                           | 1                              | 0                               | 0%                       | 1   | 1  | 100%                     |
| CA050 CONTINENTAL CASUALTY                      | *                              | *                               | *                        | *   | *  | *                        |
| CA271 NATIONAL FIRE INSURANCE                   | 1                              | 0                               | 0%                       | 1   | 0  | 0%                       |
| CA087 THE CONTINENTAL INSURANCE                 | *                              | *                               | *                        | *   | *  | *                        |
| CA314 TRANSPORTATION INSURANCE                  | *                              | *                               | *                        | *   | *  | *                        |
| CA329 VALLEY FORGE INSURANCE COMPANY            | No Filings                     | No Filings                      | No Filings               | 1   | 11   | 100%                     |
| Total   | 2                              | 0                               | 0% ▼                     | 3   | 2  | 67%                      |
| CNA INSURANCE TPA Administered Claims           |                                |                                 |                          |   |  |                          |
| CA040 BROADSPIRE SERVICES                       | *                              | *                               | *                        | *   | *  | *                        |
| TPA Tota  | *                              | *                               | *                        | *   | *  | *                        |
| CNA INSURANCE Group Total                       | 2                              | 0                               | 0% ▼                     | 3   | 2  | 67%                      |
| CONSTITUTION STATE SERVICES                     | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA110 CONSTITUTION STATE SERVICES               | 4                              | 1                               | 25%                      | 4   | 3  | 75%                      |
| Total   | 4                              | 1                               | 25% ▼                    | 4   | 3  | 75%                      |
| CONSTITUTION STATE SERVICES Group Total         | 4                              | 1                               | 25%                      | 4   | 3  | 75%                      |
| CONTINENTAL INDEMNITY                           | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA115 CONTINENTAL INDEMNITY                     | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings               |
| Total   | 1                              | 0                               | 0% 🔻                     | No Filings                                  | No Filings                                   | No Filings               |
| CONTINENTAL INDEMNITY Group Total               | 1                              | 0                               | 0% 🔻                     | No Filings                                  | No Filings                                   | No Filings               |
| CORVEL ENTERPRISE COMP                          | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA116 CORVEL ENTERPRISE COMP                    | 23                             | 17                              | 74%                      | 7   | 6  | 86%                      |
| Total   | 23                             | 17                              | 74% ▼                    | 7   | 6  | 86%                      |
| CORVEL ENTERPRISE COMP Group Total              | 23                             | 17                              | 74%                      | 7   | 6  | 86%                      |
| COTTINGHAM & BUTLER CLAIMS SERVICES             | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES       | 2                              | 1                               | 50%                      | 3   | 0  | 0%                       |
| Total   | 2                              | 1                               | 50% ▼                    | 3   | 0  | 0%                       |
| COTTINGHAM & BUTLER CLAIMS SERVICES Group Total | 2                              | 1                               | 50% ▼                    | 3   | 0  | 0%                       |
| CROSS INSURANCE                                 | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
|   | 483                            | 465                             | 96%                      | 154   | 152  | 99%                      |
| CA093 CROSS INSURANCE                           |                                |                                 |                          |   |  |                          |
| CA093 CROSS INSURANCE  Total                    |                                | 465                             | 96%                      | 154   | 152  | 99%                      |

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliance<br>Percentage |
|--|--------------------------------|---------------------------------|--------------------------|---|--|--------------------------|
| EASTERN ALLIANCE INSURANCE CA141 EASTERN ALLIANCE INSURANCE                                    | FROIs Filed<br>61              | Timely FROIs<br>46              | Compliance<br>75%        | Payments Made<br>32                         | Timely Payments<br>28                        | Compliance<br>88%        |
| Total  | 61                             | 46                              | 75% ▼                    | 32  | 28   | 88%                      |
| EASTERN ALLIANCE INSURANCE Group Total   | 61                             | 46                              | 75% 🔻                    | 32  | 28   | 88% 🔺                    |
| ELECTRIC INSURANCE CA150 ELECTRIC INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance<br>*          |
| Total  | *                              | *                               | *                        | *   | *  | *                        |
| ELECTRIC INSURANCE TPA Administered Claims CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES           | 3                              | 3                               | 100%                     | 3   | 3  | 100%                     |
| TPA Total  | 3                              | 3                               | 100%                     | 3   | 3  | 100%                     |
| ELECTRIC INSURANCE Group Total   | 3                              | 3                               | 100%                     | 3   | 3  | 100% 🔺                   |
| EMPLOYERS HOLDING INSURANCE CA480 EMPLOYERS ASSURANCE COMPANY                                  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA481 EMPLOYERS COMPENSATION INSURANCE   | *                              | *                               | *                        | *   | *  | *                        |
| CA479 EMPLOYERS PREFERRED INSURANCE  | *                              | *                               | *                        | *   | *  | *                        |
| Total  EMPLOYERS HOLDING INSURANCE TPA Administered Claims  CA040 BROADSPIRE SERVICES          | *                              | *                               | *                        | *   | *  | *                        |
| TPA Total  | *                              | *                               | *                        | *   | *  | *                        |
| EMPLOYERS HOLDING INSURANCE Group Total  | *                              | *                               | *                        | *   | *  | *                        |
| ESIS<br>CA160 ESIS   | FROIs Filed<br>27              | Timely FROIs                    | Compliance 56%           | Payments Made                               | Timely Payments                              | Compliance<br>78%        |
| Total  | 27                             | 15                              | 56% ▼                    | 18  | 14   | 78% ▼                    |
| ESIS Group Total   | 27                             | 15                              | 56%                      | 18  | 14   | 78% ▼                    |
| EVEREST REINS HOLDINGS GROUP  EVEREST REINS HOLDINGS   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| Total  | *                              | *                               | *                        | *   | *  | *                        |
| EVEREST REINS HOLDINGS GROUP TPA Administered Claims CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings               |
| TPA Total  | 1                              | 0                               | 0% ▼                     | No Filings                                  | No Filings                                   | No Filings               |
| EVEREST REINS HOLDINGS GROUP Group Total   | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings               |

| Insurance Company   | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliance<br>Percentage |
|---|--------------------------------|---------------------------------|--------------------------|---|--|--------------------------|
| FAIRFAX FINANCIAL GROUP   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA257 NORTH RIVER INSURANCE   | *                              | *                               | *                        | *   | *  | *                        |
| CA375 UNITED STATES FIRE INSURANCE  | 1                              | 0                               | 0%                       | 1   | 1  | 100%                     |
| 13145 ZENITH INSURANCE  | *                              | *                               | *                        | *   | *  | *                        |
| Total   | 1                              | 0                               | 0% ▼                     | 1   | 1  | 100%                     |
| FAIRFAX FINANCIAL GROUP TPA Administered Claims CA040 BROADSPIRE SERVICES | *                              | *                               | *                        | *   | *  | *                        |
| TPA Total   | *                              | *                               | *                        | *   | *  | *                        |
| FAIRFAX FINANCIAL GROUP Group Total                                       | 1                              | 0                               | 0% ▼                     | 1   | 1  | 100%                     |
| FEDERATED MUTUAL INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA091 FEDERATED MUTUAL INSURANCE  | 5                              | 1                               | 20%                      | 2   | 0  | 0%                       |
| CA439 FEDERATED RESERVE   | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| CA092 FEDERATED SERVICE INSURANCE   | *                              | *                               | *                        | *   | *  | *                        |
| Total   | 6                              | 2                               | 33% 🔻                    | 2   | 0  | 0% ▼                     |
| FEDERATED MUTUAL INSURANCE Group Total                                    | 6                              | 2                               | 33% 🔻                    | 2   | 0  | 0% ▼                     |
| FEDERATED RURAL ELECTRIC INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA475 FEDERATED RURAL ELECTRIC INSURANCE                                  | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| Total   | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| FEDERATED RURAL ELECTRIC INSURANCE Group Total                            | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| FUTURECOMP  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA175 FUTURECOMP  | 57                             | 51                              | 89%                      | 20  | 16   | 80%                      |
| Total   | 57                             | 51                              | 89%                      | 20  | 16   | 80% ▼                    |
| FUTURECOMP Group Total  | 57                             | 51                              | 89%                      | 20  | 16   | 80% ▼                    |
| GALLAGHER BASSETT SERVICES  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA190 GALLAGHER BASSETT SERVICES  | 163                            | 115                             | 71%                      | 59  | 34   | 58%                      |
| Total   | 163                            | 115                             | 71%                      | 59  | 34   | 58% ▼                    |
| GALLAGHER BASSETT SERVICES Group Total                                    | 163                            | 115                             | 71%                      | 59  | 34   | 58% ▼                    |
| GREAT AMERICAN INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA193 GREAT AMERICAN INSURANCE  | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| Total   | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| GREAT AMERICAN INSURANCE TPA Administered Claims                          |                                |                                 |                          |   |  |                          |
| CA323 THE AMERICAN EQUITY UNDERWRITERS                                    | 1                              | 1                               | 100%                     | 1   | 1  | 100%                     |
| TPA Total   | 1                              | 1                               | 100%                     | 1   | 1  | 100%                     |
| GREAT AMERICAN INSURANCE Group Total                                      | 2                              | 2                               | 100%                     | 1   | 1  | 100%                     |

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliar<br>Percenta |          |
|--|--------------------------------|---------------------------------|--------------------------|---|--|----------------------|----------|
| GREAT FALLS INSURANCE GREAT FALLS INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia:             | nce      |
| Total  | *                              | *                               | *                        | *   | *  | *                    |          |
| GREAT FALLS INSURANCE TPA Administered Claims  |                                |                                 |                          |   |  |                      |          |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES   | *                              | *                               | *                        | *   | *  | *                    |          |
| TPA Total  | *                              | *                               | *                        | *   | *  | *                    |          |
| GREAT FALLS INSURANCE Group Total  | *                              | *                               | *                        | *   | *  | *                    |          |
| GREAT WEST INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia              | nce      |
| CA196 GREAT WEST INSURANCE   | 2                              | 0                               | 0%                       | 2   | 1  | 50%                  |          |
| Total  | 2                              | 0                               | 0% 🔻                     | 2   | 1  | 50%                  | _        |
| GREAT WEST INSURANCE Group Total   | 2                              | 0                               | 0% ▼                     | 2   | 1  | 50%                  | •        |
| GUARD INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia              | nce      |
| CA019 AMGUARD INSURANCE  | 4                              | 3                               | 75%                      | 1   | 1  | 100%                 |          |
| CA140 EASTGUARD INSURANCE  | 2                              | 2                               | 100%                     | 1   | 1  | 100%                 |          |
| CA272 NORGUARD INSURANCE   | 3                              | 3                               | 100%                     | 1   | 1  | 100%                 |          |
| Total  | 9                              | 8                               | 89%                      | 3   | 3  | 100%                 | <b>A</b> |
| GUARD INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES                 | *                              | *                               | *                        | *   | *  | *                    |          |
| TPA Total  | *                              | *                               | *                        | *   | *  | *                    |          |
| GUARD INSURANCE Group Total  | 9                              | 8                               | 89% 🔺                    | 3   | 3  | 100%                 |          |
| HANNAFORD BROTHERS   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia              | nce      |
| CA201 HANNAFORD BROTHERS   | 59                             | 40                              | 68%                      | 31  | 19   | 61%                  | IICE     |
| Total  | 59                             | 40                              | 68% ▼                    | 31  | 19   | 61%                  | _        |
| HANNAFORD BROTHERS Group Total   | 59                             | 40                              | 68%                      | 31  | 19   | 61%                  | _        |
| HANOVER INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia              | noo      |
| CA430 ALLMERICA FINANCIAL ALLIANCE   | *                              | rimely FROIS                    | compliance<br>*          | *   | *  | Complia              | nce      |
| CA430 ALLMERICA FINANCIAL ALLIANCE CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE           | 9                              | 5                               | 56%                      | 1   | 1  | 100%                 |          |
| CA428 ALLIMERICA FINANCIAL BENEFIT INSURANCE CA048 CITIZENS INSURANCE COMPANY OF AMERICA | 4                              | 1                               | 25%                      | 1   | 0  | 0%                   |          |
| CA429 HANOVER AMERICAN INSURANCE   | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings           | 9        |
| CA202 HANOVER INSURANCE  | 7                              | 2                               | 29%                      | 1   | 1  | 100%                 | ,        |
| CA228 MASSACHUSETTS BAY INSURANCE  | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings           | 8        |
| Total  | 22                             | 9                               | 41% ▼                    | 3   | 2  | 67%                  | _        |
| . 644.   |                                |                                 | ,.                       |   |  | , 3                  | •        |

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliar<br>Percenta |          |
|--|--------------------------------|---------------------------------|--------------------------|---|--|----------------------|----------|
| HARTFORD INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complian             | псе      |
| CA188 HARTFORD ACCIDENT & INDEMNITY                                  | *                              | *                               | *                        | *   | *  | *                    |          |
| CA185 HARTFORD CASUALTY INSURANCE                                    | 2                              | 2                               | 100%                     | No Filings                                  | No Filings                                   | No Filings           | ;        |
| CA203 HARTFORD FIRE INSURANCE  | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings           | ;        |
| CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST                      | 6                              | 3                               | 50%                      | 1   | 1  | 100%                 |          |
| CA187 HARTFORD UNDERWRITERS INSURANCE                                | 3                              | 2                               | 67%                      | No Filings                                  | No Filings                                   | No Filings           | ;        |
| CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF<br>HARTFORD           | 7                              | 4                               | 57%                      | 2   | 2  | 100%                 |          |
| CA296 SENTINEL INSURANCE   | 2                              | 2                               | 100%                     | 1   | 1  | 100%                 |          |
| CA319 TRUMBULL INSURANCE   | 2                              | 1                               | 50%                      | 1   | 1  | 100%                 |          |
| CA321 TWIN CITY FIRE INSURANCE                                       | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings           | ;        |
| Total  | 24                             | 15                              | 63%                      | 5   | 5  | 100%                 | <b>A</b> |
| HARTFORD INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings           | ;        |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                             | 2                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings           |          |
| CA116 CORVEL ENTERPRISE COMP   | 1                              | 1                               | 100%                     | 1   | 1  | 100%                 |          |
| CA160 ESIS   | *                              | *                               | *                        | *   | *  | *                    |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                            | 6                              | 6                               | 100%                     | 2   | 2  | 100%                 |          |
| TPA Total  | 10                             | 8                               | 80%                      | 3   | 3  | 100%                 | <b>A</b> |
| HARTFORD INSURANCE Group Total                                       | 34                             | 23                              | 68% ▼                    | 8   | 8  | 100%                 | •        |
| HELMSMAN MANAGEMENT SERVICES   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complian             | nce      |
| CA204 HELMSMAN MANAGEMENT SERVICES                                   | 7                              | 3                               | 43%                      | 3   | 2  | 67%                  |          |
| Total  | 7                              | 3                               | 43% ▼                    | 3   | 2  | 67%                  | _        |
| HELMSMAN MANAGEMENT SERVICES Group Total                             | 7                              | 3                               | 43%                      | 3   | 2  | 67%                  | •        |
| LIBERTY MUTUAL INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliar             | псе      |
| CA003 AMERICAN FIRE & CASUALTY INSURANCE                             | 3                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings           |          |
| CA380 EMPLOYERS INSURANCE OF WAUSAU                                  | 2                              | 1                               | 50%                      | 1   | 0  | 0%                   |          |
| CA210 LIBERTY MUTUAL INSURANCE                                       | 71                             | 50                              | 70%                      | 16  | 14   | 88%                  |          |
| CA406 OHIO CASUALTY INSURANCE  | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings           | ;        |
| CA407 OHIO SECURITY INSURANCE  | 6                              | 3                               | 50%                      | 2   | 2  | 100%                 |          |
| CA408 WEST AMERICAN INSURANCE  | *                              | *                               | *                        | *   | *  | *                    |          |
| Total  | 83                             | 55                              | 66% ▼                    | 19  | 16   | 84%                  | •        |
| LIBERTY MUTUAL INSURANCE Group Total                                 | 83                             | 55                              | 66%                      | 19  | 16   | 84%                  | _        |
| MAINE AUTOMOBILE DEALERS ASSOCIATION                                 | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complian             | псе      |
| CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION                           | 7                              | 3                               | 43%                      | 16  | 3  | 19%                  |          |
| Total  | 7                              | 3                               | 43%                      | 16  | 3  | 19%                  | •        |
| MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total                     | 7                              | 3                               | 43%                      | 16  | 3  | 19%                  | _        |

Lost Time FROI and Initial Indemnity Payments Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Compliance<br>Percentage |
|--|--------------------------------|---------------------------------|--------------------------|---|--|--------------------------|
| MAINE EMPLOYERS' MUTUAL INSURANCE**  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA260 MAINE EMPLOYERS' MUTUAL INSURANCE  | 927                            | 571                             | 62%                      | 415   | 370  | 89%                      |
| Total  | 927                            | 571                             | 62% ▼                    | 415   | 370  | 89%                      |
| MAINE EMPLOYERS' MUTUAL INSURANCE Group Total                                      | 927                            | 571                             | 62%                      | 415   | 370  | 89% 🔺                    |
| MAINE HEALTHCARE ASSOCIATION   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA234 MAINE HEALTHCARE ASSOCIATION   | 79                             | 60                              | 76%                      | 22  | 21   | 95%                      |
| Total  | 79                             | 60                              | 76% ▼                    | 22  | 21   | 95%                      |
| MAINE HEALTHCARE ASSOCIATION Group Total   | 79                             | 60                              | 76%                      | 22  | 21   | 95%                      |
| MAINE MOTOR TRANSPORT ASSOCIATION  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA230 MAINE MOTOR TRANSPORT ASSOCIATION  | 28                             | 27                              | 96%                      | 4   | 4  | 100%                     |
| Total  | 28                             | 27                              | 96%                      | 4   | 4  | 100%                     |
| MAINE MOTOR TRANSPORT ASSOCIATION Group Total                                      | 28                             | 27                              | 96%                      | 4   | 4  | 100%                     |
| MAINE MUNICIPAL ASSOCIATION  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA225 MAINE MUNICIPAL ASSOCIATION  | 201                            | 185                             | 92%                      | 59  | 57   | 97%                      |
| Total  | 201                            | 185                             | 92%                      | 59  | 57   | 97%                      |
| MAINE MUNICIPAL ASSOCIATION Group Total  | 201                            | 185                             | 92% 🔺                    | 59  | 57   | 97% 🔺                    |
| MAINE SCHOOL MANAGEMENT ASSOCIATION CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION      | FROIs Filed<br>52              | Timely FROIs 46                 | Compliance<br>88%        | Payments Made                               | Timely Payments                              | Compliance<br>88%        |
| Total  | 52                             | 46                              | 88%                      | 17  | 15   | 88%                      |
| MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total                                    | 52                             | 46                              | 88% 🔺                    | 17  | 15   | 88% 🔺                    |
| MARKEL CORP GROUP STATE NATIONAL INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| Total  | *                              | *                               | *                        | *   | *  | *                        |
| MARKEL CORP GROUP TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES | *                              | *                               | *                        | *   | *  | *                        |
| TPA Total  | *                              | *                               | *                        | *   | *  | *                        |
| MARKEL CORP GROUP Group Total  | *                              | *                               | *                        | *   | *  | *                        |
| MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE                                  | FROIs Filed                    | Timely FROIs                    | Compliance<br>0%         | Payments Made                               | Timely Payments                              | Compliance               |
| Total  | 1                              | 0                               | 0% 🔻                     | 1   | 1  | 100%                     |
| MEADOWBROOK INSURANCE Group Total  | 1                              | 0                               | 0% 🔻                     | 1   | 1  | 100%                     |
| NATIONAL LIABILITY & FIRE INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliance               |
| CA474 NATIONAL LIABILITY AND FIRE INSURANCE  | 2                              | 2                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| Total  | 2                              | 2                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |
| NATIONAL LIABILITY & FIRE INSURANCE Group Total                                    | 2                              | 2                               | 100%                     | No Filings                                  | No Filings                                   | No Filings               |

Maine Workers' Compensation Board Lost Time FROI Filing Benchmark: 85% Initial Indemnity Payment Benchmark: 87%

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

<sup>\*\*</sup>MEMIC's compliance reflects transitioning to a new EDI system

| Insurance Company   | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Complian<br>Percenta         |          |
|---|--------------------------------|---------------------------------|--------------------------|---|--|------------------------------|----------|
| NATIONWIDE INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complian                     | ıce      |
| CA291 NATIONWIDE AGRIBUSINESS INSURANCE   | *                              | *                               | *                        | *   | *  | *                            |          |
| Tota  | ıl *                           | *                               | *                        | *   | *  | *                            |          |
| NATIONWIDE INSURANCE Group Total  | *                              | *                               | *                        | *   | *  | *                            |          |
| NEXT LEVEL ADMINISTRATOR LLC CA433 NEXT LEVEL ADMINISTRATOR LLC   | FROIs Filed                    | Timely FROIs                    | Compliance<br>*          | Payments Made                               | Timely Payments                              | Complian<br>*                | ice      |
| Tota  | *                              | *                               | *                        | *   | *  | *                            |          |
| NEXT LEVEL ADMINISTRATOR LLC Group Total  | 1 *                            | *                               | *                        | *   | *  | *                            |          |
| NGM INSURANCE CA265 NGM INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance<br>0%         | Payments Made                               | Timely Payments                              | Complian                     | ice      |
| Tota  | ıl 1                           | 0                               | 0% ▼                     | 1   | 1  | 100%                         | <b>A</b> |
| NGM INSURANCE Group Tota  | 1                              | 0                               | 0% ▼                     | 1   | 1  | 100%                         | •        |
| OLD REPUBLIC INSURANCE OLD REPUBLIC GENERAL INSURANCE CORP. OLD REPUBLIC INSURANCE  | FROIs Filed  * *               | Timely FROIs  * *               | Compliance  * *          | Payments Made  * *                          | Timely Payments                              | Complian<br>*<br>*           | ice      |
| Tota  | ıl *                           | *                               | *                        | *   | *  | *                            |          |
| OLD REPUBLIC INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES CA070 CANNON COCHRAN MANAGEMENT SERVICES CA116 CORVEL ENTERPRISE COMP CA160 ESIS | 1<br>7<br>1                    | 1<br>6<br>0                     | 100%<br>86%<br>0%<br>0%  | 1<br>1<br>1                                 | 1<br>1<br>1                                  | 100%<br>100%<br>100%<br>100% |          |
| CA190 GALLAGHER BASSETT SERVICES  | 5                              | 3                               | 60%                      | 1   | 0  | 0%                           |          |
| CA204 HELMSMAN MANAGEMENT SERVICES  | *                              | *                               | *                        | *   | *  | *                            |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES   | 8                              | 7                               | 88%                      | 2   | 2  | 100%                         |          |
| TPA Total   | al 23                          | 17                              | 74%                      | 7   | 6  | 86%                          | ▼        |
| OLD REPUBLIC INSURANCE Group Total  | 1 23                           | 17                              | 74%                      | 7   | 6  | 86%                          | •        |
| PENNSYLVANIA MFG ASSN  MANUFACTURERS ALLIANCE INSURANCE PENNSYLVANIA MFG ASSN   | FROIs Filed  * *               | Timely FROIs                    | Compliance<br>*          | Payments Made  * *                          | Timely Payments                              | Complian<br>*                | ice      |
| PENNSYLVANIA MFG INDEMNITY CO   | *                              | *                               | *                        | *   | *  | *                            |          |
| PENNSYLVANIA MFG ASSN TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES  | ıl *<br>16                     | *<br>11                         | *<br>69%                 | 9   | *<br>5                                       | *<br>56%                     |          |
| CA323 THE AMERICAN EQUITY UNDERWRITERS  | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings                   |          |
| TPA Total   | al 17                          | 12                              | 71%                      | 9   | 5  | 56%                          | •        |
| PENNSYLVANIA MFG ASSN Group Tota  | I 17                           | 12                              | 71%                      | 9   | 5  | 56%                          | ▼        |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company                                       | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Complia<br>Percenta |     |
|---|--------------------------------|---------------------------------|--------------------------|---|--|---------------------|-----|
| PROTECTIVE INSURANCE CA277 PROTECTIVE INSURANCE COMPANY | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia<br>*        | nce |
| Total   | *                              | *                               | *                        | *   | *  | *                   |     |
| PROTECTIVE INSURANCE TPA Administered Claims            |                                |                                 |                          |   |  |                     |     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 1                              | 1                               | 100%                     | 1   | 0  | 0%                  |     |
| CA340 YORK RISK SERVICES                                | 2                              | 1                               | 50%                      | 1   | 1  | 100%                |     |
| TPA Total   | 3                              | 2                               | 67%                      | 2   | 1  | 50%                 | •   |
| PROTECTIVE INSURANCE Group Total                        | 3                              | 2                               | 67%                      | 2   | 1  | 50%                 | _   |
| QBE INSURANCE GROUP                                     | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia             | nce |
| CA268 NORTH AMERICAN RISK SERVICES                      | *                              | *                               | *                        | *   | *  | *                   |     |
| QBE INSURANCE GROUP                                     | *                              | *                               | *                        | *   | *  | *                   |     |
| Total   | *                              | *                               | *                        | *   | *  | *                   |     |
| QBE INSURANCE GROUP TPA Administered Claims             |                                |                                 |                          |   |  |                     |     |
| CA190 GALLAGHER BASSETT SERVICES                        | 2                              | 2                               | 100%                     | No Filings                                  | No Filings                                   | No Filings          | 3   |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 4                              | 2                               | 50%                      | 1   | 1  | 100%                |     |
| TPA Total   | 6                              | 4                               | 67% ▼                    | 1   | 1  | 100%                |     |
| QBE INSURANCE GROUP Group Total                         | 6                              | 4                               | 67%                      | 1   | 1  | 100%                | 4   |
| SAFETY NATIONAL CASUALTY CORP                           | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia             | nce |
| SAFETY NATIONAL CASUALTY CORP                           | *                              | *                               | *                        | *   | *  | *                   |     |
| Total   | *                              | *                               | *                        | *   | *  | *                   |     |
| SAFETY NATIONAL CASUALTY CORP TPA Administered Claims   |                                |                                 |                          |   |  |                     |     |
| CA040 BROADSPIRE SERVICES                               | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings          | 3   |
| CA116 CORVEL ENTERPRISE COMP                            | 5                              | 4                               | 80%                      | 1   | 1  | 100%                |     |
| CA160 ESIS  | *                              | *                               | *                        | *   | *  | *                   |     |
| CA190 GALLAGHER BASSETT SERVICES                        | 9                              | 9                               | 100%                     | 3   | 3  | 100%                |     |
| CA204 HELMSMAN MANAGEMENT SERVICES                      | 2                              | 0                               | 0%                       | 2   | 1  | 50%                 |     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 7                              | 7                               | 100%                     | 2   | 2  | 100%                |     |
| TPA Total   | 24                             | 21                              | 88%                      | 8   | 7  | 88%                 |     |
| SAFETY NATIONAL CASUALTY CORP Group Total               | 24                             | 21                              | 88%                      | 8   | 7  | 88%                 | _   |
| SEDGWICK CLAIMS MANAGEMENT SERVICES                     | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia             | nce |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 270                            | 246                             | 91%                      | 68  | 57   | 84%                 |     |
| Total   | 270                            | 246                             | 91% 🔺                    | 68  | 57   | 84%                 | ,   |
| SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total         | 270                            | 246                             | 91%                      | 68  | 57   | 84%                 |     |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Complia<br>Percenta |          |
|--|--------------------------------|---------------------------------|--------------------------|---|--|---------------------|----------|
| SENTRY INSURANCE   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia             | nce      |
| CA207 FLORISTS MUTUAL INSURANCE  | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings          | S        |
| CA426 MIDDLESEX INSURANCE COMPANY  | 3                              | 1                               | 33%                      | 3   | 3  | 100%                |          |
| CA402 SENTRY CASUALTY  | 12                             | 6                               | 50%                      | 7   | 6  | 86%                 |          |
| CA305 SENTRY INSURANCE   | 3                              | 2                               | 67%                      | 2   | 2  | 100%                |          |
| CA308 SENTRY SELECT INSURANCE  | *                              | *                               | *                        | *   | *  | *                   |          |
| Total  | 19                             | 9                               | 47% ▼                    | 12  | 11   | 92%                 | <b>A</b> |
| SENTRY INSURANCE Group Total   | 19                             | 9                               | 47% ▼                    | 12  | 11   | 92%                 | •        |
| SERVICE AMERICAN INDEMNITY   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia             | nce      |
| SERVICE AMERICAN INDEMNITY   | *                              | *                               | *                        | *   | *  | *                   |          |
| Total  | *                              | *                               | *                        | *   | *  | *                   |          |
| SERVICE AMERICAN INDEMNITY TPA Administered Claims   |                                |                                 |                          |   |  |                     |          |
| CA040 BROADSPIRE SERVICES  | 7                              | 6                               | 86%                      | 4   | 4  | 100%                |          |
| TPA Total  | 7                              | 6                               | 86%                      | 4   | 4  | 100%                | _        |
| SERVICE AMERICAN INDEMNITY Group Total   | 7                              | 6                               | 86% ▲                    | 4   | 4  | 100%                | •        |
| SOMPO JAPAN INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia             | nce      |
| SOMPO JAPAN INSURANCE COMPANY OF AMERICA   | *                              | *                               | *                        | *   | *  | *                   |          |
| Total SOMPO JAPAN INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES TPA Total | 1                              | 1 1                             | 100%<br><b>100%</b>      | No Filings  No Filings                      | No Filings  No Filings                       | No Filings          |          |
|  | 1                              | -                               | 100%                     |   |  | _                   |          |
| SOMPO JAPAN INSURANCE Group Total  | 1                              | 1                               | 100 /0                   | No Filings                                  | No Filings                                   | No Filing           | 5        |
| STARR INDEMNITY INSURANCE STARR INDEMNITY INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance<br>*          | Payments Made                               | Timely Payments *                            | Complia<br>*        | nce      |
| Total  | *                              | *                               | *                        | *   | *  | *                   |          |
| STARR INDEMNITY INSURANCE TPA Administered Claims CA160 ESIS                                   | *                              | *                               | *                        | *   | *  | *                   |          |
| CA190 GALLAGHER BASSETT SERVICES   | 10                             | 8                               | 80%                      | 3   | 1  | 33%                 |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  | 5                              | 5                               | 100%                     | 2   | 2  | 100%                |          |
| TPA Total  | 15                             | 13                              | 87% 🔺                    | 5   | 3  | 60%                 | _        |
| STARR INDEMNITY INSURANCE Group Total  | 15                             | 13                              | 87% 🔺                    | 5   | 3  | 60%                 | •        |
| STATE OF MAINE WORKERS' COMPENSATION TRUST   | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complia             | nce      |
| CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST   | 399                            | 378                             | 95%                      | 32  | 30   | 94%                 |          |
|  |                                |                                 |                          |   |  |                     |          |
| Total  | 399                            | 378                             | 95%                      | 32  | 30   | 94%                 | <b>A</b> |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Complian<br>Percenta |          |
|--|--------------------------------|---------------------------------|--------------------------|---|--|----------------------|----------|
| SYNERNET CA320 SYNERNET  | FROIs Filed<br>447             | Timely FROIs                    | Compliance<br>98%        | Payments Made                               | Timely Payments                              | Compliar<br>98%      | тсе      |
| Total  | 447                            | 436                             | 98%                      | 115   | 113  | 98%                  | <b>A</b> |
| SYNERNET Group Total   | 447                            | 436                             | 98%                      | 115   | 113  | 98%                  | <b>A</b> |
|  |                                |                                 | 0                        |   |  |                      |          |
| THE AMERICAN EQUITY UNDERWRITERS  CA323 THE AMERICAN EQUITY UNDERWRITERS | FROIs Filed                    | Timely FROIs 2                  | Compliance<br>100%       | Payments Made                               | Timely Payments                              | Compliar<br>100%     | ice      |
| Total  | 2                              | 2                               | 100%                     | 1   | 1  | 100%                 | <b>A</b> |
| THE AMERICAN EQUITY UNDERWRITERS Group Total                             | 2                              | 2                               | 100%                     | 1   | 1  | 100%                 | <b>A</b> |
| THE AMERICAN EQUITY UNDERWRITERS Group Total                             | 2                              |                                 | 100 /6                   | 1   | 1  | 100%                 |          |
| TOKIO MARINE INSURANCE CA414 TOKIO MARINE AMERICA INSURANCE              | FROIs Filed                    | Timely FROIs *                  | Compliance<br>*          | Payments Made                               | Timely Payments                              | Compliar<br>*        | тсе      |
| Total  | *                              | *                               | *                        | *   | *  | *                    |          |
| TOKIO MARINE INSURANCE Group Total                                       | *                              | *                               | *                        | *   | *  | *                    |          |
| TRAVELERS INSURANCE  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliar             | nce      |
| CA072 CHARTER OAK FIRE INSURANCE   | 12                             | 3                               | 25%                      | 10  | 9  | 90%                  |          |
| CA164 FARMINGTON CASUALTY  | 2                              | 1                               | 50%                      | 2   | 2  | 100%                 |          |
| CA284 PHOENIX INSURANCE  | 1                              | 0                               | 0%                       | 1   | 0  | 0%                   |          |
| CA306 STANDARD FIRE INSURANCE  | 8                              | 1                               | 13%                      | 6   | 4  | 67%                  |          |
| CA347 TRAVELERS CASUALTY & SURETY  | 4                              | 0                               | 0%                       | 5   | 4  | 80%                  |          |
| CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA                    | 1                              | 0                               | 0%                       | 1   | 1  | 100%                 |          |
| CA349 TRAVELERS COMMERCIAL CASUALTY                                      | 2                              | 0                               | 0%                       | 1   | 1  | 100%                 |          |
| CA343 TRAVELERS INDEMNITY COMPANY  | No Filings                     | No Filings                      | No Filings               | 1   | 0  | 0%                   |          |
| CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA                             | *                              | *                               | *                        | *   | *  | *                    |          |
| CA345 TRAVELERS PROPERTY CASUALTY INSURANCE                              | *                              | *                               | *                        | *   | *  | *                    |          |
| Total  | 30                             | 5                               | 17%                      | 27  | 21   | 78%                  | •        |
| TRAVELERS INSURANCE TPA Administered Claims                              |                                |                                 | 4000/                    |   |  |                      |          |
| CA190 GALLAGHER BASSETT SERVICES   | 1                              | 1                               | 100%                     | No Filings                                  | No Filings                                   | No Filings           |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                                | 1                              | 1                               | 100%                     | 1   | 1  | 100%                 |          |
| CA340 YORK RISK SERVICES  TPA Total                                      | 3                              | 0<br><b>2</b>                   | 0%<br><b>67%</b> ▼       | No Filings                                  | No Filings                                   | No Filings           | •        |
| 11.1.1.2.1.2   |                                | _                               | ****                     |   | ·  |                      |          |
| TRAVELERS INSURANCE Group Total  | 33                             | 7                               | 21%                      | 28  | 22   | 79%                  | •        |
| TYSON FOODS INC  | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Compliar             | псе      |
| CA435 TYSON FOODS INC  | 2                              | 1                               | 50%                      | 2   | 2  | 100%                 |          |
| Total  | 2                              | 1                               | 50% ▼                    | 2   | 2  | 100%                 | <b>A</b> |
| TYSON FOODS INC Group Total  | 2                              | 1                               | 50% ▼                    | 2   | 2  | 100%                 | _        |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company  | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Complian<br>Percenta |          |
|--|--------------------------------|---------------------------------|--------------------------|---|--|----------------------|----------|
| UNITED STATES FIRE INSURANCE CA375 UNITED STATES FIRE INSURANCE        | FROIs Filed                    | Timely FROIs                    | Compliance 0%            | Payments Made                               | Timely Payments                              | Complian<br>100%     | ıce      |
| Total  | 1                              | 0                               | 0% ▼                     | 1   | 1  | 100%                 | <b>A</b> |
| UNITED STATES FIRE INSURANCE Group Total                               | 1                              | 0                               | 0% ▼                     | 1   | 1  | 100%                 | •        |
| UTICA MUTUAL INSURANCE CA324 UTICA MUTUAL INSURANCE                    | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complian<br>*        | ıce      |
| Total  | *                              | *                               | *                        | *   | *  | *                    |          |
| UTICA MUTUAL INSURANCE Group Total                                     | *                              | *                               | *                        | *   | *  | *                    |          |
| VANLINER INSURANCE CA379 VANLINER INSURANCE                            | FROIs Filed                    | Timely FROIs                    | Compliance<br>75%        | Payments Made<br>2                          | Timely Payments                              | Complian<br>50%      | ıce      |
| Total  | 4                              | 3                               | 75% ▼                    | 2   | 1  | 50%                  | •        |
| VANLINER INSURANCE Group Total   | 4                              | 3                               | 75%                      | 2   | 1  | 50%                  | •        |
| WALMART CLAIMS SERVICES CA100 WALMART CLAIMS SERVICES                  | FROIs Filed<br>76              | Timely FROIs 72                 | Compliance<br>95%        | Payments Made                               | Timely Payments                              | Complian<br>100%     | ıce      |
| Total  | 76                             | 72                              | 95% 🔺                    | 3   | 3  | 100%                 | <b>A</b> |
| WALMART CLAIMS SERVICES Group Total                                    | 76                             | 72                              | 95%                      | 3   | 3  | 100%                 | <b>A</b> |
| XL INSURANCE<br>CA384 XL INSURANCE                                     | FROIs Filed                    | Timely FROIs                    | Compliance<br>*          | Payments Made                               | Timely Payments                              | Complian<br>*        | ıce      |
| Total  XL INSURANCE TPA Administered Claims  CA040 BROADSPIRE SERVICES | *                              | *                               | *                        | *   | *  | *                    |          |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                              | *                              | *                               | *                        | *   | *  | *                    |          |
| CA160 ESIS   | 1                              | 0                               | 0%                       | 1   | 1  | 100%                 |          |
| CA190 GALLAGHER BASSETT SERVICES                                       | 16                             | 12                              | 75%                      | 6   | 2  | 33%                  |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                              | 7                              | 6                               | 86%                      | 1   | 1  | 100%                 |          |
| TPA Total  | 24                             | 18                              | 75% ▼                    | 8   | 4  | 50%                  | •        |
| XL INSURANCE Group Total   | 24                             | 18                              | 75% ▼                    | 8   | 4  | 50%                  | •        |
| YORK RISK SERVICES CA340 YORK RISK SERVICES                            | FROIs Filed<br>9               | Timely FROIs 5                  | Compliance 56%           | Payments Made                               | Timely Payments                              | Complian<br>100%     | ice      |
| Total  | 9                              | 5                               | 56% ▼                    | 1   | 1  | 100%                 | <b>A</b> |
| YORK RISK SERVICES Group Total   | 9                              | 5                               | 56%                      | 1   | 1  | 100%                 | <b>A</b> |

| Insurance Company                                   | Total Lost Time<br>FROIs Filed | Lost Time FROIs<br>Filed Timely | Compliance<br>Percentage | Total Initial<br>Indemnity<br>Payments Made | Initial Indemnity<br>Payments Made<br>Timely | Complianc<br>Percentag |      |
|---|--------------------------------|---------------------------------|--------------------------|---|--|------------------------|------|
| ZURICH INSURANCE                                    | FROIs Filed                    | Timely FROIs                    | Compliance               | Payments Made                               | Timely Payments                              | Complianc              | е    |
| CA022 AMERICAN ZURICH                               | 16                             | 10                              | 63%                      | 7   | 7  | 100%                   |      |
| CA400 ZURICH AMERICAN INSURANCE                     | 4                              | 2                               | 50%                      | 2   | 2  | 100%                   |      |
| CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS | *                              | *                               | *                        | *   | *  | *                      |      |
| Total   | 20                             | 12                              | 60% ▼                    | 9   | 9  | 100%                   | lack |
| ZURICH INSURANCE TPA Administered Claims            |                                |                                 |                          |   |  |                        |      |
| CA040 BROADSPIRE SERVICES                           | *                              | *                               | *                        | *   | *  | *                      |      |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES            | 3                              | 2                               | 67%                      | No Filings                                  | No Filings                                   | No Filings             |      |
| CA080 CHESTERFIELD SERVICES                         | 3                              | 3                               | 100%                     | 2   | 2  | 100%                   |      |
| CA116 CORVEL ENTERPRISE COMP                        | 5                              | 5                               | 100%                     | 3   | 3  | 100%                   |      |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES           | *                              | *                               | *                        | *   | *  | *                      |      |
| CA160 ESIS  | 1                              | 0                               | 0%                       | No Filings                                  | No Filings                                   | No Filings             |      |
| CA190 GALLAGHER BASSETT SERVICES                    | 12                             | 8                               | 67%                      | 3   | 1  | 33%                    |      |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES           | 11                             | 11                              | 100%                     | No Filings                                  | No Filings                                   | No Filings             |      |
| CA375 UNITED STATES FIRE INSURANCE                  | 1                              | 0                               | 0%                       | 1   | 1  | 100%                   |      |
| TPA Total   | 36                             | 29                              | 81% 🔻                    | 9   | 7  | 78%                    | •    |
| ZURICH INSURANCE Group Total                        | 56                             | 41                              | 73%                      | 18  | 16   | 89%                    | lack |

## Appendix B

Insurance Group Compliance
Initial MOP and Initial Indemnity NOC
Filings Fourth Quarter 2020
9/1/2020 - 12/31/2020

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| ACADIA INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA010 ACADIA INSURANCE   | 20                          | 20                           | 100%                     | 4  | 4                                      | 100%                     |
| Total  | 20                          | 20                           | 100%                     | 4  | 4                                      | 100%                     |
| ACADIA INSURANCE Group Total   | 20                          | 20                           | 100%                     | 4  | 4                                      | 100% 🔺                   |
| ACCIDENT FUND INSURANCE ACCIDENT FUND INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance<br>*          | NOCs Filed                               | Timely NOCs                            | Compliance<br>*          |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| ACCIDENT FUND INSURANCE TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES | *                           | *                            | *                        | *  | *                                      | *                        |
| CA190 GALLAGHER BASSETT SERVICES   | 2                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| TPA Total  | 2                           | 0                            | 0% ▼                     | No Filings                               | No Filings                             | No Filings               |
| ACCIDENT FUND INSURANCE Group Total  | 2                           | 0                            | 0% 🔻                     | No Filings                               | No Filings                             | No Filings               |
| AIG INSURANCE CA015 AIG CLAIMS, INC  | MOPs Filed                  | Timely MOPs                  | Compliance 100%          | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total  | 2                           | 2                            | 100%                     | 4  | 4                                      | 100%                     |
| AIG INSURANCE TPA Administered Claims  |                             |                              |                          |  |  |                          |
| CA040 BROADSPIRE SERVICES  | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA116 CORVEL ENTERPRISE COMP   | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA160 ESIS   | 5                           | 5                            | 100%                     | 5  | 4                                      | 80%                      |
| CA190 GALLAGHER BASSETT SERVICES   | 17                          | 10                           | 59%                      | 7  | 6                                      | 86%                      |
| CA204 HELMSMAN MANAGEMENT SERVICES   | No Filings                  | No Filings                   | No Filings               | 1  | 1                                      | 100%                     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  | 15                          | 11                           | 73%                      | 19                                       | 19                                     | 100%                     |
| TPA Total  | 38                          | 27                           | 71%                      | 32                                       | 30                                     | 94%                      |
| AIG INSURANCE Group Total  | 40                          | 29                           | 73%                      | 36                                       | 34                                     | 94% 🔺                    |
| AIM MUTUAL GROUP   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA472 AIM MUTUAL INSURANCE   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| ASSOCIATED INDUSTRIES OF MASS MUTUAL   | *                           | *                            | *                        | *  | *                                      | *                        |
| Total  | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| AIM MUTUAL GROUP Group Total   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| AMTRUST INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA437 SECURITY NATIONAL INSURANCE  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA342 TECHNOLOGY INSURANCE   | 2                           | 2                            | 100%                     | 2  | 1                                      | 50%                      |
| CA381 WESCO INSURANCE  | 3                           | 3                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| Total  | 5                           | 5                            | 100%                     | 2  | 1                                      | 50% ▼                    |
| AMTRUST INSURANCE Group Total  | 5                           | 5                            | 100%                     | 2  | 1                                      | 50% ▼                    |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company   | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|---|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| ARCH INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| ARCH INSURANCE  | *                           | *                            | *                        | *  | *                                      | *                        |
| Total   |                             |                              |                          |  |  |                          |
| ARCH INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES    | 2                           | 1                            | 50%                      | 5  | 5                                      | 100%                     |
| CA040 BROADSFIRE SERVICES  CA070 CANNON COCHRAN MANAGEMENT SERVICES | No Filings                  | No Filings                   | No Filings               | 1  | J<br>4                                 | 100%                     |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                           | 1NO FIIITIGS                | 140 Fillings                 | 50%                      | 1  | 1                                      | 100%                     |
| CA117 COTTINGTIAN & BOTTLER CLAIMS SERVICES                         | *                           | 1<br>*                       | 30 /6<br>*               | *  | *                                      | 10076                    |
| CA190 GALLAGHER BASSETT SERVICES                                    | 4                           | 1                            | 25%                      | 3  | 2                                      | 67%                      |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                           | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA340 YORK RISK SERVICES  | No Filings                  | No Filings                   | No Filings               | 1  | 1                                      | 100%                     |
| TPA Total   | 9                           | 4                            | 44%                      | 11                                       | 10                                     | 91%                      |
| ARCH INSURANCE Group Total  | 9                           | 4                            |                          | 11                                       | 10                                     | 91%                      |
|   | 9                           | ·                            | 44%                      | - 11                                     | 10                                     | 7.77                     |
| BATH IRON WORKS   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA036 BATH IRON WORKS   | 11                          | 11                           | 100%                     | No Filings                               | No Filings                             | No Filings               |
| Total   | 11                          | 11                           | 100%                     | No Filings                               | No Filings                             | No Filings               |
| BATH IRON WORKS Group Total   | 11                          | 11                           | 100%                     | No Filings                               | No Filings                             | No Filings               |
| BERKSHIRE HATHAWAY INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE                        | 2                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| Total   | 2                           | 0                            | 0% 🔻                     | No Filings                               | No Filings                             | No Filings               |
| BERKSHIRE HATHAWAY INSURANCE Group Total                            | 2                           | 0                            | 0% ▼                     | No Filings                               | No Filings                             | No Filings               |
| BROADSPIRE SERVICES   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA040 BROADSPIRE SERVICES   | 8                           | 7                            | 88%                      | 6  | 6                                      | 100%                     |
| Total   | 8                           | 7                            | 88%                      | 6  | 6                                      | 100%                     |
| BROADSPIRE SERVICES Group Total                                     | 8                           | 7                            | 88%                      | 6  | 6                                      | 100% 🔺                   |
| CANNON COCHRAN MANAGEMENT SERVICES                                  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                            | 21                          | 9                            | 43%                      | 19                                       | 18                                     | 95%                      |
| Total   | 21                          | 9                            | 43% 🔻                    | 19                                       | 18                                     | 95% 🔺                    |
| CANNON COCHRAN MANAGEMENT SERVICES Group Total                      | 21                          | 9                            | 43% 🔻                    | 19                                       | 18                                     | 95% 🔺                    |
| CHESTERFIELD SERVICES   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA080 CHESTERFIELD SERVICES   | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| Total   | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CHESTERFIELD SERVICES Group Total                                   | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company   | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliar<br>Percenta |          |
|---|-----------------------------|------------------------------|--------------------------|--|--|----------------------|----------|
| CHUBB INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Complia              | nce      |
| ACE AMERICAN INSURANCE COMPANY                                    | *                           | *                            | *                        | *  | *                                      | *                    |          |
| ACE INSURANCE   | *                           | *                            | *                        | *  | *                                      | *                    |          |
| CA046 CHUBB INSURANCE   | *                           | *                            | *                        | *  | *                                      | *                    |          |
| CA090 FEDERAL INSURANCE   | *                           | *                            | *                        | *  | *                                      | *                    |          |
| INDEMNITY INS CO OF NORTH AMERICA                                 | *                           | *                            | *                        | *  | *                                      | *                    |          |
| PACIFIC INDEMNITY CO  | *                           | *                            | *                        | *  | *                                      | *                    |          |
| То  | tal *                       | *                            | *                        | *  | *                                      | *                    |          |
| CHUBB INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | *                           | *                            | *                        | *  | *                                      | *                    |          |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                          | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings           | 6        |
| CA110 CONSTITUTION STATE SERVICES                                 | 4                           | 3                            | 75%                      | No Filings                               | No Filings                             | No Filings           | 3        |
| CA116 CORVEL ENTERPRISE COMP                                      | No Filings                  | No Filings                   | No Filings               | 1  | 1                                      | 100%                 |          |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                         | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings           | 3        |
| CA160 ESIS  | 11                          | 7                            | 64%                      | 1  | 1                                      | 100%                 |          |
| CA190 GALLAGHER BASSETT SERVICES                                  | 6                           | 3                            | 50%                      | 4  | 3                                      | 75%                  |          |
| CA204 HELMSMAN MANAGEMENT SERVICES                                | 1                           | 1                            | 100%                     | 1  | 1                                      | 100%                 |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                         | 26                          | 24                           | 92%                      | 33                                       | 33                                     | 100%                 |          |
| CA340 YORK RISK SERVICES  | No Filings                  | No Filings                   | No Filings               | 1  | 1                                      | 100%                 |          |
| TPA To  |                             | 38                           | 78% ▼                    | 41                                       | 40                                     | 98%                  | <b>A</b> |
| CHUBB INSURANCE Group To  | tal 49                      | 38                           | 78% ▼                    | 41                                       | 40                                     | 98%                  | •        |
| CHURCH MUTUAL INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Complia              | nce      |
| CA084 CHURCH MUTUAL INSURANCE                                     | *                           | *                            | *                        | *  | *                                      | *                    |          |
| To  | tal *                       | *                            | *                        | *  | *                                      | *                    |          |
| CHURCH MUTUAL INSURANCE TPA Administered Claims                   |                             |                              |                          |  |  |                      |          |
| CA190 GALLAGHER BASSETT SERVICES                                  | *                           | *                            | *                        | *  | *                                      | *                    |          |
| TPA To  | ntal *                      | *                            | *                        | *  | *                                      | *                    |          |
| CHURCH MUTUAL INSURANCE Group To                                  |                             | *                            | *                        | *  | *                                      | *                    |          |
| CIANDRO CORRORATION   | MODe Filed                  | Time also MOD:               | Campliana                | NOC- Filed                               | Time also NOC-                         | O"-                  |          |
| CIANBRO CORPORATION CA085 CIANBRO CORPORATION                     | MOPs Filed<br>No Filings    | Timely MOPs<br>No Filings    | Compliance<br>No Filings | NOCs Filed                               | Timely NOCs                            | Complia<br>100%      | псе      |
|   |                             |                              | -                        | 1  | 1                                      | 100%                 |          |
|   | 3                           | No Filings                   | No Filings               |  | ·                                      |                      |          |
| CIANBRO CORPORATION Group To                                      | tal No Filings              | No Filings                   | No Filings               | 1  | 1                                      | 100%                 | <b>A</b> |
| CINCINNATI INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Complia              | nce      |
| CA438 CINCINNATI INSURANCE  | ital *                      | *                            | *                        | *  | *                                      | *                    |          |
|   | riai                        | *                            |                          |  | *                                      |                      |          |
| CINCINNATI INSURANCE Group To                                     | tal *                       | *                            | *                        | *  | *                                      | *                    |          |

| Insurance Company                               | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|---|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| CNA INSURANCE                                   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA017 AMERICAN CASUALTY COMPANY OF READING PA   | *                           | *                            | *                        | *  | *                                      | *                        |
| CA083 CNA CLAIMS PLUS                           | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA050 CONTINENTAL CASUALTY                      | *                           | *                            | *                        | *  | *                                      | *                        |
| CA271 NATIONAL FIRE INSURANCE                   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA087 THE CONTINENTAL INSURANCE                 | *                           | *                            | *                        | *  | *                                      | *                        |
| CA314 TRANSPORTATION INSURANCE                  | *                           | *                            | *                        | *  | *                                      | *                        |
| CA329 VALLEY FORGE INSURANCE COMPANY            | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| Total   | 3                           | 2                            | 67% ▼                    | No Filings                               | No Filings                             | No Filings               |
| CNA INSURANCE TPA Administered Claims           |                             |                              |                          |  |  |                          |
| CA040 BROADSPIRE SERVICES                       | *                           | *                            | *                        | *  | *                                      | *                        |
| TPA Total                                       | *                           | *                            | *                        | *  | *                                      | *                        |
| CNA INSURANCE Group Total                       | 3                           | 2                            | 67%                      | No Filings                               | No Filings                             | No Filings               |
| CONSTITUTION STATE SERVICES                     | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA110 CONSTITUTION STATE SERVICES               | 4                           | 3                            | 75%                      | No Filings                               | No Filings                             | No Filings               |
| Total   | 4                           | 3                            | 75% <b>▼</b>             | No Filings                               | No Filings                             | No Filings               |
| CONSTITUTION STATE SERVICES Group Total         | 4                           | 3                            | 75%                      | No Filings                               | No Filings                             | No Filings               |
| CONSTITUTION STATE SERVICES Group Total         | - 4                         |                              | 1070                     | NO Fillings                              | NO Fillings                            | NO Fillings              |
| CONTINENTAL INDEMNITY                           | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA115 CONTINENTAL INDEMNITY                     | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| Total   | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CONTINENTAL INDEMNITY Group Total               | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CORVEL ENTERPRISE COMP                          | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA116 CORVEL ENTERPRISE COMP                    | 7                           | 5                            | 71%                      | 5  | 5                                      | 100%                     |
| Total   | 7                           | 5                            | 71%                      | 5  | 5                                      | 100%                     |
| CORVEL ENTERPRISE COMP Group Total              | 7                           | 5                            | 71% 🔻                    | 5  | 5                                      | 100%                     |
| COTTINGHAM & BUTLER CLAIMS SERVICES             | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES       | 3                           | 1                            | 33%                      | 1  | 1                                      | 100%                     |
| Total   | 3                           | 1                            | 33% ▼                    | 1  | 1                                      | 100%                     |
| COTTINGHAM & BUTLER CLAIMS SERVICES Group Total | 3                           | 1                            | 33% 🔻                    | 1  | 1                                      | 100%                     |
| CROSS INSURANCE                                 | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA093 CROSS INSURANCE                           | 154                         | 153                          | 99%                      | 125                                      | 122                                    | 98%                      |
| Total   | 154                         | 153                          | 99%                      | 125                                      | 122                                    | 98%                      |
|   | 141                         |                              | ****                     |  |  |                          |
| CROSS INSURANCE Group Total                     | 154                         | 153                          | 99% 🔺                    | 125                                      | 122                                    | 98                       |

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| EASTERN ALLIANCE INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA141 EASTERN ALLIANCE INSURANCE   | 32                          | 28                           | 88%                      | 5  | 5                                      | 100%                     |
| Total  | 32                          | 28                           | 88%                      | 5  | 5                                      | 100%                     |
| EASTERN ALLIANCE INSURANCE Group Total   | 32                          | 28                           | 88%                      | 5  | 5                                      | 100%                     |
| ELECTRIC INSURANCE CA150 ELECTRIC INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance<br>*          | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| ELECTRIC INSURANCE TPA Administered Claims CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES | 3                           | 3                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| TPA Total  | 3                           | 3                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| ELECTRIC INSURANCE Group Total   | 3                           | 3                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| EMPLOYERS HOLDING INSURANCE CA480 EMPLOYERS ASSURANCE COMPANY                        | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA481 EMPLOYERS COMPENSATION INSURANCE   | *                           | *                            | *                        | *  | *                                      | *                        |
| CA479 EMPLOYERS PREFERRED INSURANCE  | *                           | *                            | *                        | *  | *                                      | *                        |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| EMPLOYERS HOLDING INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES        | *                           | *                            | *                        | *  | *                                      | *                        |
| TPA Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| EMPLOYERS HOLDING INSURANCE Group Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| ESIS<br>CA160 ESIS   | MOPs Filed                  | Timely MOPs                  | Compliance 72%           | NOCs Filed                               | Timely NOCs                            | Compliance<br>83%        |
| Total  | 18                          | 13                           | 72% <b>y</b>             | 6  | 5                                      | 83% 🔻                    |
| ESIS Group Total   | 18                          | 13                           | 72%                      | 6  | 5                                      | 83% 🔻                    |
| EVEREST REINS HOLDINGS GROUP EVEREST REINS HOLDINGS                                  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| EVEREST REINS HOLDINGS GROUP TPA Administered Claims                                 | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  |                             |                              |                          |  |  |                          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  TPA Total                                 | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |

| Insurance Company   | Total Initial MOPs<br>Filed            | Initial MOPs Filed<br>Timely      | Compliance<br>Percentage         | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely  | Compliance<br>Percentage         |
|---|--|-----------------------------------|----------------------------------|--|---|----------------------------------|
| FAIRFAX FINANCIAL GROUP   | MOPs Filed                             | Timely MOPs                       | Compliance                       | NOCs Filed                               | Timely NOCs                             | Compliance                       |
| CA257 NORTH RIVER INSURANCE   | *                                      | *                                 | *                                | *  | *                                       | *                                |
| CA375 UNITED STATES FIRE INSURANCE 13145 ZENITH INSURANCE                               | 1                                      | 0                                 | 0%                               | No Filings                               | No Filings<br>*                         | No Filings<br>*                  |
| Total   | 1                                      | 0                                 | 0% ▼                             | No Filings                               | No Filings                              | No Filings                       |
| FAIRFAX FINANCIAL GROUP TPA Administered Claims CA040 BROADSPIRE SERVICES               | *                                      | *                                 | *                                | *  | *                                       | *                                |
| TPA Total   | *                                      | *                                 | *                                | *  | *                                       | *                                |
| FAIRFAX FINANCIAL GROUP Group Total   | 1                                      | 0                                 | 0% ▼                             | No Filings                               | No Filings                              | No Filings                       |
| FEDERATED MUTUAL INSURANCE CA091 FEDERATED MUTUAL INSURANCE                             | MOPs Filed<br>2                        | Timely MOPs                       | Compliance 0%                    | NOCs Filed                               | Timely NOCs                             | Compliance<br>100%               |
| CA439 FEDERATED RESERVE CA092 FEDERATED SERVICE INSURANCE                               | No Filings<br>*                        | No Filings<br>*                   | No Filings<br>*                  | 1 *                                      | 1                                       | 100%                             |
| Total   | 2                                      | 0                                 | 0% ▼                             | 2  | 2                                       | 100%                             |
| FEDERATED MUTUAL INSURANCE Group Total  | 2                                      | 0                                 | 0% ▼                             | 2  | 2                                       | 100% 🔺                           |
| FEDERATED RURAL ELECTRIC INSURANCE CA475 FEDERATED RURAL ELECTRIC INSURANCE Total       | MOPs Filed<br>No Filings<br>No Filings | Timely MOPs No Filings No Filings | Compliance No Filings No Filings | NOCs Filed<br>No Filings<br>No Filings   | Timely NOCs<br>No Filings<br>No Filings | Compliance No Filings No Filings |
| FEDERATED RURAL ELECTRIC INSURANCE Group Total  | No Filings                             | No Filings                        | No Filings                       | No Filings                               | No Filings                              | No Filings                       |
| FUTURECOMP CA175 FUTURECOMP   | MOPs Filed                             | Timely MOPs                       | Compliance<br>90%                | NOCs Filed                               | Timely NOCs                             | Compliance                       |
| Total   | 20                                     | 18                                | 90%                              | 4  | 4                                       | 100%                             |
| FUTURECOMP Group Total  | 20                                     | 18                                | 90%                              | 4  | 4                                       | 100%                             |
| GALLAGHER BASSETT SERVICES CA190 GALLAGHER BASSETT SERVICES                             | MOPs Filed<br>59                       | Timely MOPs<br>29                 | Compliance<br>49%                | NOCs Filed                               | Timely NOCs                             | Compliance 70%                   |
| Total   | 59                                     | 29                                | 49% ▼                            | 27                                       | 19                                      | 70% ▼                            |
| GALLAGHER BASSETT SERVICES Group Total  | 59                                     | 29                                | 49%                              | 27                                       | 19                                      | <b>70%</b> ▼                     |
| GREAT AMERICAN INSURANCE CA193 GREAT AMERICAN INSURANCE                                 | MOPs Filed<br>No Filings               | Timely MOPs No Filings            | Compliance<br>No Filings         | NOCs Filed<br>No Filings                 | Timely NOCs No Filings                  | Compliance<br>No Filings         |
| Total   | No Filings                             | No Filings                        | No Filings                       | No Filings                               | No Filings                              | No Filings                       |
| GREAT AMERICAN INSURANCE TPA Administered Claims CA323 THE AMERICAN EQUITY UNDERWRITERS | 1                                      | 1                                 | 100%                             | No Filings                               | No Filings                              | No Filings                       |
| TPA Total   | 1                                      | 1                                 | 100%                             | No Filings                               | No Filings                              | No Filings                       |
| GREAT AMERICAN INSURANCE Group Total  | 1                                      | 1                                 | 100%                             | No Filings                               | No Filings                              | No Filings                       |

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| GREAT FALLS INSURANCE GREAT FALLS INSURANCE                              | MOPs Filed                  | Timely MOPs                  | Compliance<br>*          | NOCs Filed                               | Timely NOCs                            | Compliance<br>*          |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| GREAT FALLS INSURANCE TPA Administered Claims                            |                             |                              |                          |  |  |                          |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                                 | *                           | *                            | *                        | *  | *                                      | *                        |
| TPA Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| GREAT FALLS INSURANCE Group Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| GREAT WEST INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA196 GREAT WEST INSURANCE   | 2                           | 1                            | 50%                      | No Filings                               | No Filings                             | No Filings               |
| Total  | 2                           | 1                            | 50% ▼                    | No Filings                               | No Filings                             | No Filings               |
| GREAT WEST INSURANCE Group Total   | 2                           | 1                            | 50% ▼                    | No Filings                               | No Filings                             | No Filings               |
| GUARD INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA019 AMGUARD INSURANCE  | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| CA140 EASTGUARD INSURANCE  | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| CA272 NORGUARD INSURANCE   | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| Total  | 3                           | 0                            | 0% 🔻                     | No Filings                               | No Filings                             | No Filings               |
| GUARD INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES | *                           | *                            | *                        | *  | *                                      | *                        |
| TPA Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| GUARD INSURANCE Group Total  | 3                           | 0                            | 0% 🔻                     | No Filings                               | No Filings                             | No Filings               |
| HANNAFORD BROTHERS   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA201 HANNAFORD BROTHERS   | 31                          | 24                           | 77%                      | 9  | 7                                      | 78%                      |
| Total  | 31                          | 24                           | 77% 🔻                    | 9  | 7                                      | 78% ▼                    |
| HANNAFORD BROTHERS Group Total   | 31                          | 24                           | 77% 🔻                    | 9  | 7                                      | 78% ▼                    |
| HANOVER INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA430 ALLMERICA FINANCIAL ALLIANCE                                       | *                           | *                            | *                        | *  | *                                      | *                        |
| CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE                              | 1                           | 1                            | 100%                     | 2  | 2                                      | 100%                     |
| CA048 CITIZENS INSURANCE COMPANY OF AMERICA                              | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| CA429 HANOVER AMERICAN INSURANCE   | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA202 HANOVER INSURANCE  | 1                           | 1                            | 100%                     | 1  | 1                                      | 100%                     |
| CA228 MASSACHUSETTS BAY INSURANCE  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| Total  | 3                           | 2                            | 67% ▼                    | 3  | 3                                      | 100%                     |
| HANOVER INSURANCE Group Total  | 3                           | 2                            | 67%                      | 3  | 3                                      | 100%                     |

<sup>▼</sup> Indicates benchmark not met

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliar<br>Percenta |          |
|--|-----------------------------|------------------------------|--------------------------|--|--|----------------------|----------|
| HARTFORD INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliar             | nce      |
| CA188 HARTFORD ACCIDENT & INDEMNITY                                  | *                           | *                            | *                        | *  | *                                      | *                    |          |
| CA185 HARTFORD CASUALTY INSURANCE                                    | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings           |          |
| CA203 HARTFORD FIRE INSURANCE  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings           | 6        |
| CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST                      | 1                           | 1                            | 100%                     | 1  | 1                                      | 100%                 |          |
| CA187 HARTFORD UNDERWRITERS INSURANCE                                | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings           | ;        |
| CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD              | 2                           | 2                            | 100%                     | 1  | 1                                      | 100%                 |          |
| CA296 SENTINEL INSURANCE   | 1                           | 1                            | 100%                     | 1  | 1                                      | 100%                 |          |
| CA319 TRUMBULL INSURANCE   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings           | ;        |
| CA321 TWIN CITY FIRE INSURANCE                                       | No Filings                  | No Filings                   | No Filings               | 1  | 0                                      | 0%                   |          |
| Tota   | 5                           | 5                            | 100%                     | 4  | 3                                      | 75%                  | ▼        |
| HARTFORD INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filinas                             | No Filings           | ,        |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                             | No Filings                  | No Filings                   | No Filings               | 2  | 2                                      | 100%                 |          |
| CA116 CORVEL ENTERPRISE COMP   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings           | ;        |
| CA160 ESIS   | *                           | *                            | *                        | *  | *                                      | *                    |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                            | 2                           | 2                            | 100%                     | 2  | 2                                      | 100%                 |          |
| TPA Tota   | 3                           | 3                            | 100%                     | 4  | 4                                      | 100%                 | <b>A</b> |
| HARTFORD INSURANCE Group Total                                       | 8                           | 8                            | 100%                     | 8  | 7                                      | 88%                  | •        |
| HELMSMAN MANAGEMENT SERVICES   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Complian             | nce      |
| CA204 HELMSMAN MANAGEMENT SERVICES                                   | 3                           | 2                            | 67%                      | 2  | 2                                      | 100%                 |          |
| Tota   | 3                           | 2                            | 67% ▼                    | 2  | 2                                      | 100%                 | <b>A</b> |
| HELMSMAN MANAGEMENT SERVICES Group Total                             | 3                           | 2                            | 67%                      | 2  | 2                                      | 100%                 | <b>A</b> |
| LIBERTY MUTUAL INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Complian             | nce      |
| CA003 AMERICAN FIRE & CASUALTY INSURANCE                             | No Filings                  | No Filings                   | No Filings               | 1  | 1                                      | 100%                 |          |
| CA380 EMPLOYERS INSURANCE OF WAUSAU                                  | 1                           | 1                            | 100%                     | 1  | 1                                      | 100%                 |          |
| CA210 LIBERTY MUTUAL INSURANCE                                       | 16                          | 13                           | 81%                      | 26                                       | 24                                     | 92%                  |          |
| CA406 OHIO CASUALTY INSURANCE  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings           | ;        |
| CA407 OHIO SECURITY INSURANCE  | 2                           | 2                            | 100%                     | 2  | 2                                      | 100%                 |          |
| CA408 WEST AMERICAN INSURANCE  | *                           | *                            | *                        | *  | *                                      | *                    |          |
| Tota   |                             | 16                           | 84% 🔻                    | 30                                       | 28                                     | 93%                  | <b>A</b> |
| LIBERTY MUTUAL INSURANCE Group Total                                 | 19                          | 16                           | 84%                      | 30                                       | 28                                     | 93%                  | •        |
| MAINE AUTOMOBILE DEALERS ASSOCIATION                                 | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Complian             | nce      |
| CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION                           | 16                          | 0                            | 0%                       | 1  | 0                                      | 0%                   |          |
| Tota   | 16                          | 0                            | 0% ▼                     | 1  | 0                                      | 0%                   | ▼        |
| MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total                     | 16                          | 0                            | 0% 🔻                     | 1  | 0                                      | 0%                   | _        |

Initial MOP and Initial Indemnity NOC Filings Fourth Quarter 10/1/2020 -12/31/2020

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| MAINE EMPLOYERS' MUTUAL INSURANCE** CA260 MAINE EMPLOYERS' MUTUAL INSURANCE        | MOPs Filed<br>415           | Timely MOPs<br>219           | Compliance 53%           | NOCs Filed<br>201                        | Timely NOCs<br>155                     | Compliance 77%           |
| Total  | 415                         | 219                          | 53% ▼                    | 201                                      | 155                                    | 77%                      |
| MAINE EMPLOYERS' MUTUAL INSURANCE Group Total                                      | 415                         | 219                          | 53% ▼                    | 201                                      | 155                                    | 77%                      |
| MAINE HEALTHCARE ASSOCIATION CA234 MAINE HEALTHCARE ASSOCIATION                    | MOPs Filed<br>22            | Timely MOPs<br>21            | Compliance<br>95%        | NOCs Filed<br>2                          | Timely NOCs                            | Compliance<br>100%       |
| Total  | 22                          | 21                           | 95%                      | 2  | 2                                      | 100%                     |
| MAINE HEALTHCARE ASSOCIATION Group Total   | 22                          | 21                           | 95%                      | 2  | 2                                      | 100%                     |
| MAINE MOTOR TRANSPORT ASSOCIATION CA230 MAINE MOTOR TRANSPORT ASSOCIATION          | MOPs Filed 4                | Timely MOPs<br>4             | Compliance<br>100%       | NOCs Filed<br>8                          | Timely NOCs                            | Compliance<br>100%       |
| Total  | 4                           | 4                            | 100%                     | 8  | 8                                      | 100%                     |
| MAINE MOTOR TRANSPORT ASSOCIATION Group Total                                      | 4                           | 4                            | 100%                     | 8  | 8                                      | 100%                     |
| MAINE MUNICIPAL ASSOCIATION  CA225 MAINE MUNICIPAL ASSOCIATION                     | MOPs Filed<br>59            | Timely MOPs<br>56            | Compliance<br>95%        | NOCs Filed<br>53                         | Timely NOCs<br>52                      | Compliance 98%           |
| Total  | 59                          | 56                           | 95%                      | 53                                       | 52                                     | 98%                      |
| MAINE MUNICIPAL ASSOCIATION Group Total  | 59                          | 56                           | 95%                      | 53                                       | 52                                     | 98%                      |
| MAINE SCHOOL MANAGEMENT ASSOCIATION CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION      | MOPs Filed<br>17            | Timely MOPs<br>15            | Compliance<br>88%        | NOCs Filed<br>12                         | Timely NOCs<br>12                      | Compliance<br>100%       |
| Total  | 17                          | 15                           | 88%                      | 12                                       | 12                                     | 100%                     |
| MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total                                    | 17                          | 15                           | 88% 🔺                    | 12                                       | 12                                     | 100%                     |
| MARKEL CORP GROUP STATE NATIONAL INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| MARKEL CORP GROUP TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES | *                           | *                            | *                        | *  | *                                      | *                        |
| TPA Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| MARKEL CORP GROUP Group Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE                                  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed<br>No Filings                 | Timely NOCs<br>No Filings              | Compliance<br>No Filings |
| Total  | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| MEADOWBROOK INSURANCE Group Total  | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| NATIONAL LIABILITY & FIRE INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA474 NATIONAL LIABILITY AND FIRE INSURANCE  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| Total  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| NATIONAL LIABILITY & FIRE INSURANCE Group Total                                    | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85% Initial Indemnity NOC Benchmark: 90%

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

<sup>\*\*</sup>MEMIC's compliance reflects transitioning to a new EDI system

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| NATIONWIDE INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA291 NATIONWIDE AGRIBUSINESS INSURANCE                                  | *                           | *                            | *                        | *  | *                                      | *                        |
| Tota   | *                           | *                            | *                        | *  | *                                      | *                        |
| NATIONWIDE INSURANCE Group Tota  | *                           | *                            | *                        | *  | *                                      | *                        |
| NEXT LEVEL ADMINISTRATOR LLC CA433 NEXT LEVEL ADMINISTRATOR LLC          | MOPs Filed                  | Timely MOPs                  | Compliance<br>*          | NOCs Filed                               | Timely NOCs                            | Compliance<br>*          |
| Tota   | *                           | *                            | *                        | *  | *                                      | *                        |
| NEXT LEVEL ADMINISTRATOR LLC Group Tota                                  | *                           | *                            | *                        | *  | *                                      | *                        |
| NGM INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA265 NGM INSURANCE Tota   | 1                           | 1<br>1                       | 100%                     | No Filings No Filings                    | No Filings No Filings                  | No Filings No Filings    |
|  |                             |                              | 100%                     |  |  |                          |
| NGM INSURANCE Group Tota   | 1                           | 1                            |                          | No Filings                               | No Filings                             | No Filings               |
| OLD REPUBLIC INSURANCE OLD REPUBLIC GENERAL INSURANCE CORP.              | MOPs Filed                  | Timely MOPs                  | Compliance<br>*          | NOCs Filed                               | Timely NOCs                            | Compliance<br>*          |
| OLD REPUBLIC INSURANCE   | *                           | *                            | *                        | *  | *                                      | *                        |
| Tota   | *                           | *                            | *                        | *  | *                                      | *                        |
| OLD REPUBLIC INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                                 | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA116 CORVEL ENTERPRISE COMP   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA160 ESIS   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA190 GALLAGHER BASSETT SERVICES   | 1                           | 0                            | 0%                       | 1  | 1                                      | 100%                     |
| CA204 HELMSMAN MANAGEMENT SERVICES                                       | *                           | *                            | *                        | *  | *                                      | *                        |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                                | 2                           | 2                            | 100%                     | 3  | 3                                      | 100%                     |
| TPA Tota   |                             | 6                            | 86%                      | 4  | 4                                      | 100%                     |
| OLD REPUBLIC INSURANCE Group Tota  | 7                           | 6                            | 86%                      | 4  | 4                                      | 100%                     |
| PENNSYLVANIA MFG ASSN  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| MANUFACTURERS ALLIANCE INSURANCE   | *                           | *                            | *                        | *  | *                                      | *                        |
| PENNSYLVANIA MFG ASSN PENNSYLVANIA MFG INDEMNITY CO                      | *                           | *                            | *                        | *  | *                                      | *                        |
| Tota   | *                           | *                            | *                        | *  | *                                      | *                        |
| PENNSYLVANIA MFG ASSN TPA Administered Claims                            |                             |                              |                          |  |  |                          |
| CA190 GALLAGHER BASSETT SERVICES   | 9                           | 4                            | 44%                      | 3  | 1                                      | 33%                      |
| CA323 THE AMERICAN EQUITY UNDERWRITERS                                   | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| TPA Tota   | 9                           | 4                            | 44% 🔻                    | 3  | 1                                      | 33% ▼                    |
| PENNSYLVANIA MFG ASSN Group Tota   | 9                           | 4                            | 44%                      | 3  | 1                                      | 33% ▼                    |

<sup>▼</sup> Indicates benchmark not met

| Insurance Company                                       | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|---|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| PROTECTIVE INSURANCE CA277 PROTECTIVE INSURANCE COMPANY | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total   | *                           | *                            | *                        | *  | *                                      | *                        |
| PROTECTIVE INSURANCE TPA Administered Claims            |                             |                              |                          |  |  |                          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| CA340 YORK RISK SERVICES                                | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| TPA Total   | 2                           | 1                            | 50% ▼                    | No Filings                               | No Filings                             | No Filings               |
| PROTECTIVE INSURANCE Group Total                        | 2                           | 1                            | 50% ▼                    | No Filings                               | No Filings                             | No Filings               |
| QBE INSURANCE GROUP                                     | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA268 NORTH AMERICAN RISK SERVICES                      | *                           | *                            | *                        | *  | *                                      | *                        |
| QBE INSURANCE GROUP                                     | *                           | *                            | *                        | *  | *                                      | *                        |
| Total   | *                           | *                            | *                        | *  | *                                      | *                        |
| QBE INSURANCE GROUP TPA Administered Claims             |                             |                              |                          |  |  |                          |
| CA190 GALLAGHER BASSETT SERVICES                        | No Filings                  | No Filings                   | No Filings               | 1  | 1                                      | 100%                     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 1                           | 1                            | 100%                     | 1  | 1                                      | 100%                     |
| TPA Total   | 1                           | 1                            | 100%                     | 2  | 2                                      | 100%                     |
| QBE INSURANCE GROUP Group Total                         | 1                           | 1                            | 100%                     | 2  | 2                                      | 100%                     |
| SAFETY NATIONAL CASUALTY CORP                           | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| SAFETY NATIONAL CASUALTY CORP                           | *                           | *                            | *                        | *  | *                                      | *                        |
| Total   | *                           | *                            | *                        | *  | *                                      | *                        |
| SAFETY NATIONAL CASUALTY CORP TPA Administered Claims   |                             |                              |                          |  |  |                          |
| CA040 BROADSPIRE SERVICES                               | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA116 CORVEL ENTERPRISE COMP                            | 1                           | 1                            | 100%                     | 2  | 2                                      | 100%                     |
| CA160 ESIS  | *                           | *                            | *                        | *  | *                                      | *                        |
| CA190 GALLAGHER BASSETT SERVICES                        | 3                           | 3                            | 100%                     | 1  | 1                                      | 100%                     |
| CA204 HELMSMAN MANAGEMENT SERVICES                      | 2                           | 1                            | 50%                      | No Filings                               | No Filings                             | No Filings               |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 2                           | 2                            | 100%                     | 5  | 5                                      | 100%                     |
| TPA Total   | 8                           | 7                            | 88%                      | 8  | 8                                      | 100%                     |
| SAFETY NATIONAL CASUALTY CORP Group Total               | 8                           | 7                            | 88%                      | 8  | 8                                      | 100%                     |
| SEDGWICK CLAIMS MANAGEMENT SERVICES                     | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES               | 68                          | 58                           | 85%                      | 81                                       | 81                                     | 100%                     |
| Total   | 68                          | 58                           | 85%                      | 81                                       | 81                                     | 100%                     |
| SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total         | 68                          | 58                           | 85%                      | 81                                       | 81                                     | 100%                     |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| SENTRY INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA207 FLORISTS MUTUAL INSURANCE  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA426 MIDDLESEX INSURANCE COMPANY  | 3                           | 3                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA402 SENTRY CASUALTY  | 7                           | 6                            | 86%                      | No Filings                               | No Filings                             | No Filings               |
| CA305 SENTRY INSURANCE   | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA308 SENTRY SELECT INSURANCE  | *                           | *                            | *                        | *  | *                                      | *                        |
| Total  | 12                          | 11                           | 92%                      | No Filings                               | No Filings                             | No Filings               |
| SENTRY INSURANCE Group Total   | 12                          | 11                           | 92% 🔺                    | No Filings                               | No Filings                             | No Filings               |
| SERVICE AMERICAN INDEMNITY   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| SERVICE AMERICAN INDEMNITY   | *                           | *                            | *                        | *  | *                                      | *                        |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| SERVICE AMERICAN INDEMNITY TPA Administered Claims                             |                             |                              |                          |  |  |                          |
| CA040 BROADSPIRE SERVICES  | 4                           | 4                            | 100%                     | 1  | 1                                      | 100%                     |
| TPA Total  | 4                           | 4                            | 100%                     | 1  | 1                                      | 100%                     |
| SERVICE AMERICAN INDEMNITY Group Total   | 4                           | 4                            | 100%                     | 1  | 1                                      | 100% 🔺                   |
| SOMPO JAPAN INSURANCE  | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| SOMPO JAPAN INSURANCE COMPANY OF AMERICA                                       | *                           | *                            | *                        | *  | *                                      | *                        |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| SOMPO JAPAN INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| TPA Total  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| SOMPO JAPAN INSURANCE Group Total  | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| STARR INDEMNITY INSURANCE STARR INDEMNITY INSURANCE                            | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| STARR INDEMNITY INSURANCE TPA Administered Claims CA160 ESIS                   | *                           | *                            | *                        | *  | *                                      | *                        |
| CA190 GALLAGHER BASSETT SERVICES   | 3                           | 1                            | 33%                      | 1  | 0                                      | 0%                       |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                                      | 2                           | 2                            | 100%                     | 1  | 1                                      | 100%                     |
| TPA Total  | 5                           | 3                            | 60%                      | 2  | 1                                      | 50% ▼                    |
| STARR INDEMNITY INSURANCE Group Total  | 5                           | 3                            | 60% 🔻                    | 2  | 1                                      | 50% ▼                    |
| STATE OF MAINE WORKERS' COMPENSATION TRUST                                     | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST                               | 32                          | 27                           | 84%                      | 257                                      | 257                                    | 100%                     |
| Total  | 32                          | 27                           | 84% 🔻                    | 257                                      | 257                                    | 100%                     |
| STATE OF MAINE WORKERS' COMPENSATION TRUST Group Tota                          | 32                          | 27                           | 84% 🔻                    | 257                                      | 257                                    | 100%                     |

<sup>▲</sup> Indicates benchmark met or exceeded

| Insurance Company   | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|---|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| SYNERNET CA320 SYNERNET                                     | MOPs Filed<br>115           | Timely MOPs<br>113           | Compliance<br>98%        | NOCs Filed<br>56                         | Timely NOCs<br>56                      | Compliance<br>100%       |
| Total   | 115                         | 113                          | 98%                      | 56                                       | 56                                     | 100%                     |
| SYNERNET Group Total  | 115                         | 113                          | 98%                      | 56                                       | 56                                     | 100%                     |
| THE AMERICAN EQUITY UNDERWRITERS                            | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA323 THE AMERICAN EQUITY UNDERWRITERS                      | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| Total   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| THE AMERICAN EQUITY UNDERWRITERS Group Total                | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| TOKIO MARINE INSURANCE CA414 TOKIO MARINE AMERICA INSURANCE | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance<br>*          |
| Total   | *                           | *                            | *                        | *  | *                                      | *                        |
| TOKIO MARINE INSURANCE Group Total                          | *                           | *                            | *                        | *  | *                                      | *                        |
| TRAVELERS INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA072 CHARTER OAK FIRE INSURANCE                            | 10                          | 6                            | 60%                      | 1  | 0                                      | 0%                       |
| CA164 FARMINGTON CASUALTY                                   | 2                           | 1                            | 50%                      | No Filings                               | No Filings                             | No Filings               |
| CA284 PHOENIX INSURANCE                                     | 1                           | 1                            | 100%                     | 2  | 2                                      | 100%                     |
| CA306 STANDARD FIRE INSURANCE                               | 6                           | 3                            | 50%                      | No Filings                               | No Filings                             | No Filings               |
| CA347 TRAVELERS CASUALTY & SURETY                           | 5                           | 4                            | 80%                      | No Filings                               | No Filings                             | No Filings               |
| CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA       | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA349 TRAVELERS COMMERCIAL CASUALTY                         | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA343 TRAVELERS INDEMNITY COMPANY                           | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA                | *                           | *                            | *                        | *  | *                                      | *                        |
| CA345 TRAVELERS PROPERTY CASUALTY INSURANCE                 | *                           | *                            | *                        | *  | *                                      | *                        |
| Total   | 27                          | 17                           | 63% ▼                    | 3  | 2                                      | 67%                      |
| TRAVELERS INSURANCE TPA Administered Claims                 |                             |                              |                          |  |  |                          |
| CA190 GALLAGHER BASSETT SERVICES                            | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA340 YORK RISK SERVICES                                    | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| TPA Total   | 1                           | 1                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| TRAVELERS INSURANCE Group Total                             | 28                          | 18                           | 64%                      | 3  | 2                                      | 67% ▼                    |
| TYSON FOODS INC   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA435 TYSON FOODS INC                                       | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| Total   | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| TYSON FOODS INC Group Total                                 | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| UNITED STATES FIRE INSURANCE                                   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA375 UNITED STATES FIRE INSURANCE                             | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| Total  | 1                           | 0                            | 0% ▼                     | No Filings                               | No Filings                             | No Filings               |
| UNITED STATES FIRE INSURANCE Group Total                       | 1                           | 0                            | 0% ▼                     | No Filings                               | No Filings                             | No Filings               |
| UTICA MUTUAL INSURANCE CA324 UTICA MUTUAL INSURANCE            | MOPs Filed                  | Timely MOPs                  | Compliance<br>*          | NOCs Filed                               | Timely NOCs                            | Compliance<br>*          |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| UTICA MUTUAL INSURANCE Group Total                             | *                           | *                            | *                        | *  | *                                      | *                        |
| VANLINER INSURANCE CA379 VANLINER INSURANCE                    | MOPs Filed                  | Timely MOPs                  | Compliance 50%           | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total  | 2                           | 1                            | 50% ▼                    | 2  | 2                                      | 100% 🔺                   |
| VANLINER INSURANCE Group Total                                 | 2                           | 1                            | 50% ▼                    | 2  | 2                                      | 100%                     |
| WALMART CLAIMS SERVICES CA100 WALMART CLAIMS SERVICES          | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance<br>96%        |
| Total  | 3                           | 3                            | 100%                     | 24                                       | 23                                     | 96%                      |
| WALMART CLAIMS SERVICES Group Total                            | 3                           | 3                            | 100%                     | 24                                       | 23                                     | 96% 🔺                    |
| XL INSURANCE CA384 XL INSURANCE                                | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| Total  | *                           | *                            | *                        | *  | *                                      | *                        |
| XL INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | *                           | *                            | *                        | *  | *                                      | *                        |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                      | *                           | *                            | *                        | *  | *                                      | *                        |
| CA160 ESIS   | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| CA190 GALLAGHER BASSETT SERVICES                               | 6                           | 2                            | 33%                      | 3  | 3                                      | 100%                     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                      | 1                           | 1                            | 100%                     | 1  | 1                                      | 100%                     |
| TPA Total  | 8                           | 3                            | 38% ▼                    | 4  | 4                                      | 100%                     |
| XL INSURANCE Group Total                                       | 8                           | 3                            | 38% ▼                    | 4  | 4                                      | 100%                     |
| YORK RISK SERVICES CA340 YORK RISK SERVICES                    | MOPs Filed                  | Timely MOPs                  | Compliance<br>100%       | NOCs Filed                               | Timely NOCs                            | Compliance<br>100%       |
| Total  | 1                           | 1                            | 100%                     | 2  | 2                                      | 100% 🔺                   |
| YORK RISK SERVICES Group Total                                 | 1                           | 1                            | 100%                     | 2  | 2                                      | 100%                     |

| Insurance Company  | Total Initial MOPs<br>Filed | Initial MOPs Filed<br>Timely | Compliance<br>Percentage | Total Initial<br>Indemnity NOCs<br>Filed | Initial Indemnity<br>NOCs Filed Timely | Compliance<br>Percentage |
|--|-----------------------------|------------------------------|--------------------------|--|--|--------------------------|
| ZURICH INSURANCE   | MOPs Filed                  | Timely MOPs                  | Compliance               | NOCs Filed                               | Timely NOCs                            | Compliance               |
| CA022 AMERICAN ZURICH  | 7                           | 7                            | 100%                     | 6  | 4                                      | 67%                      |
| CA400 ZURICH AMERICAN INSURANCE                                    | 2                           | 2                            | 100%                     | 1  | 1                                      | 100%                     |
| CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS                | *                           | *                            | *                        | *  | *                                      | *                        |
| Tota   | 9                           | 9                            | 100%                     | 7  | 5                                      | 71%                      |
| ZURICH INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | *                           | *                            | *                        | *  | *                                      | *                        |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                           | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA080 CHESTERFIELD SERVICES  | 2                           | 2                            | 100%                     | No Filings                               | No Filings                             | No Filings               |
| CA116 CORVEL ENTERPRISE COMP                                       | 3                           | 2                            | 67%                      | 2  | 2                                      | 100%                     |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                          | *                           | *                            | *                        | *  | *                                      | *                        |
| CA160 ESIS   | No Filings                  | No Filings                   | No Filings               | No Filings                               | No Filings                             | No Filings               |
| CA190 GALLAGHER BASSETT SERVICES                                   | 3                           | 1                            | 33%                      | 3  | 1                                      | 33%                      |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                          | No Filings                  | No Filings                   | No Filings               | 4  | 4                                      | 100%                     |
| CA375 UNITED STATES FIRE INSURANCE                                 | 1                           | 0                            | 0%                       | No Filings                               | No Filings                             | No Filings               |
| TPA Tota   | 9                           | 5                            | 56% ▼                    | 9  | 7                                      | 78%                      |
| ZURICH INSURANCE Group Tota  | 18                          | 14                           | 78% ▼                    | 16                                       | 12                                     | 75%                      |

# Appendix C

Insurance Group Compliance Wage Statement and Fringe Benefit Form Filings Fourth Quarter 2020 9/1/2020 - 12/31/2020

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company  | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Complian<br>Percenta |          |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|----------|
| ACADIA INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliar             | псе      |
| CA010 ACADIA INSURANCE   | 24                             | 22                                   | 92%                      | 24                                     | 22  | 92%                  |          |
| Tota   | 1 24                           | 22                                   | 92% 🔺                    | 24                                     | 22  | 92%                  | •        |
| ACADIA INSURANCE Group Total   | 1 24                           | 22                                   | 92% 🔺                    | 24                                     | 22  | 92%                  | <b>A</b> |
| ACCIDENT FUND INSURANCE  ACCIDENT FUND INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s) *                        | Compliar<br>*        | тсе      |
| Tota   | 1 *                            | *                                    | *                        | *                                      | *   | *                    |          |
| ACCIDENT FUND INSURANCE TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA190 GALLAGHER BASSETT SERVICES   | 2                              | 1                                    | 50%                      | 2                                      | 2   | 100%                 |          |
| TPA Tot  | al 2                           | 1                                    | 50% ▼                    | 2                                      | 2   | 100%                 | <b>A</b> |
| ACCIDENT FUND INSURANCE Group Total  | 1 2                            | 1                                    | 50% ▼                    | 2                                      | 2   | 100%                 | <b>A</b> |
| ACUITY MUTUAL INSURANCE CA418 ACUITY MUTUAL INSURANCE                                    | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>0%         | Fringe(s) Due                          | Timely Fringe(s)                          | Compliar<br>0%       | тсе      |
| Tota   | 1 1                            | 0                                    | 0% ▼                     | 1                                      | 0   | 0%                   | _        |
| ACUITY MUTUAL INSURANCE Group Total  | 1                              | 0                                    | 0% 🔻                     | 1                                      | 0   | 0%                   | _        |
| AIG INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliar             | nce      |
| CA015 AIG CLAIMS, INC  | 6                              | 4                                    | 67%                      | 6                                      | 3   | 50%                  |          |
| Tota   | I 6                            | 4                                    | 67% ▼                    | 6                                      | 3   | 50%                  | _        |
| AIG INSURANCE TPA Administered Claims CA012 ALTERNATIVE SERVICE CONCEPTS LLC             | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA040 BROADSPIRE SERVICES  | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |          |
| CA110 CONSTITUTION STATE SERVICES  | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA116 CORVEL ENTERPRISE COMP   | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA160 ESIS   | 10                             | 6                                    | 60%                      | 10                                     | 7   | 70%                  |          |
| CA190 GALLAGHER BASSETT SERVICES   | 27                             | 16                                   | 59%                      | 27                                     | 19  | 70%                  |          |
| CA204 HELMSMAN MANAGEMENT SERVICES   | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  | 33                             | 27                                   | 82%                      | 33                                     | 28  | 85%                  |          |
| TPA Tot  | 72                             | 50                                   | 69% ▼                    | 72                                     | 55  | 76%                  | •        |
| AIG INSURANCE Group Total  | il 78                          | 54                                   | 69% 🔻                    | 78                                     | 58  | 74%                  | •        |
| AIM MUTUAL GROUP   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliar             | псе      |
| CA472 AIM MUTUAL INSURANCE   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |          |
| ASSOCIATED INDUSTRIES OF MASS MUTUAL  Tota   | 1 1                            | 1                                    | 100% 🔺                   | *                                      | *<br>1                                    | 100%                 |          |
|  |                                | ·                                    | 10070                    |  |   |                      |          |
| AIM MUTUAL GROUP Group Tota  | 1 1                            | 1                                    | 100%                     | 1                                      | 11  | 100%                 | <b>A</b> |

Maine Workers' Compensation Board

<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company   | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Complia<br>Percenta |          |
|---|--------------------------------|--------------------------------------|--------------------------|--|---|---------------------|----------|
| AMTRUST INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia             | nce      |
| CA437 SECURITY NATIONAL INSURANCE   | *                              | *                                    | *                        | *                                      | *   | *                   |          |
| CA342 TECHNOLOGY INSURANCE  | 3                              | 2                                    | 67%                      | 3                                      | 2   | 67%                 |          |
| CA381 WESCO INSURANCE   | 3                              | 3                                    | 100%                     | 3                                      | 3   | 100%                |          |
| Total   | 6                              | 5                                    | 83%                      | 6                                      | 5   | 83%                 | <b>A</b> |
| AMTRUST INSURANCE Group Total   | 6                              | 5                                    | 83% 🔺                    | 6                                      | 5   | 83%                 | •        |
| ARCH INSURANCE ARCH INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia             | nce      |
| CA072 CHARTER OAK FIRE INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                   |          |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                   |          |
| ARCH INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES                  | 9                              | 7                                    | 78%                      | 9                                      | 7<br>0                                    | 78%                 |          |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES CA116 CORVEL ENTERPRISE COMP             | I<br>                          | · *                                  | 0%                       |  | · *                                       | 0%                  |          |
| CA116 CORVEL ENTERPRISE COMP CA117 COTTINGHAM & BUTLER CLAIMS SERVICES CA160 ESIS | 4                              | 2                                    | 50%                      | 4                                      | 2   | 50%                 |          |
| CA100 ESIS  CA190 GALLAGHER BASSETT SERVICES                                      | 5                              | 2                                    | 40%                      | 5                                      | 1   | 20%                 |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                |          |
| CA340 YORK RISK SERVICES  | *                              | *                                    | *                        | *                                      | *   | *                   |          |
| TPA Total   | 20                             | 12                                   | 60% ▼                    | 20                                     | 11  | 55%                 | •        |
| ARCH INSURANCE Group Total  | 20                             | 12                                   | 60%                      | 20                                     | 11  | 55%                 | •        |
| BATH IRON WORKS CA036 BATH IRON WORKS   | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>100%       | Fringe(s) Due                          | Timely Fringe(s)                          | Complia<br>100%     | nce      |
| Total   | 10                             | 10                                   | 100%                     | 10                                     | 10  | 100%                | <b>A</b> |
| BATH IRON WORKS Group Total   | 10                             | 10                                   | 100%                     | 10                                     | 10  | 100%                | •        |
| BERKSHIRE HATHAWAY INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia             | nce      |
| CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE                                      | 2                              | 0                                    | 0%                       | 2                                      | 0   | 0%                  |          |
| Total   | 2                              | 0                                    | 0% ▼                     | 2                                      | 0   | 0%                  | •        |
| BERKSHIRE HATHAWAY INSURANCE Group Total  | 2                              | 0                                    | 0% 🔻                     | 2                                      | 0   | 0%                  | •        |
| BROADSPIRE SERVICES CA040 BROADSPIRE SERVICES                                     | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>79%        | Fringe(s) Due<br>24                    | Timely Fringe(s)                          | Complia<br>79%      | nce      |
| Total   | 24                             | 19                                   | 79% 🔺                    | 24                                     | 19  | 79%                 | <b>A</b> |
| BROADSPIRE SERVICES Group Total   | 24                             | 19                                   | 79%                      | 24                                     | 19  | 79%                 | _        |

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<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company  | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliance<br>Percentage |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|--------------------------|
| CANNON COCHRAN MANAGEMENT SERVICES   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES   | 36                             | 24                                   | 67%                      | 36                                     | 24  | 67%                      |
| Total  | 36                             | 24                                   | 67% ▼                    | 36                                     | 24  | 67%                      |
| CANNON COCHRAN MANAGEMENT SERVICES Group Total                                   | 36                             | 24                                   | 67%                      | 36                                     | 24  | 67% ▼                    |
| CHESTERFIELD SERVICES CA080 CHESTERFIELD SERVICES                                | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>100%       | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance 50%           |
| Total  | 2                              | 2                                    | 100%                     | 2                                      | 1   | 50% ▼                    |
| CHESTERFIELD SERVICES Group Total  | 2                              | 2                                    | 100%                     | 2                                      | 1   | 50% <b>v</b>             |
| CHUBB INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| ACE AMERICAN INSURANCE COMPANY   | *                              | *                                    | *                        | *                                      | *   | *                        |
| ACE INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                        |
| CA046 CHUBB INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                        |
| CA090 FEDERAL INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                        |
| INDEMNITY INS CO OF NORTH AMERICA  | *                              | *                                    | *                        | *                                      | *   | *                        |
| PACIFIC INDEMNITY CO   | *                              | *                                    | *                        | *                                      | *   | *                        |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| CHUBB INSURANCE TPA Administered Claims  |                                |                                      |                          |  |   |                          |
| CA040 BROADSPIRE SERVICES  | *                              | *                                    | *                        | *                                      | *   | *                        |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES   | *                              | *                                    | *                        | *                                      | *   | *                        |
| CA110 CONSTITUTION STATE SERVICES  | 2                              | 1                                    | 50%                      | 2                                      | 1   | 50%                      |
| CA116 CORVEL ENTERPRISE COMP   | 4                              | 2                                    | 50%                      | 4                                      | 2   | 50%                      |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES  | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                       |
| CA160 ESIS   | 13                             | 4                                    | 31%                      | 13                                     | 4   | 31%                      |
| CA190 GALLAGHER BASSETT SERVICES   | 14                             | 11                                   | 79%                      | 14                                     | 12  | 86%                      |
| CA204 HELMSMAN MANAGEMENT SERVICES   | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                       |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  | 53                             | 50                                   | 94%                      | 53                                     | 52  | 98%                      |
| CA340 YORK RISK SERVICES   | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                       |
| TPA Total  | 89                             | 68                                   | 76% 🔺                    | 89                                     | 71  | 80%                      |
| CHUBB INSURANCE Group Total  | 89                             | 68                                   | <b>76</b> % ▲            | 89                                     | 71  | 80%                      |
| CHURCH MUTUAL INSURANCE CA084 CHURCH MUTUAL INSURANCE                            | Wage(s) Due                    | Timely Wage(s) *                     | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s)  *                       | Compliance<br>*          |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| CHURCH MUTUAL INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES | *                              | *                                    | *                        | *                                      | *   | *                        |
| TPA Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| CHURCH MUTUAL INSURANCE Group Total  | *                              | *                                    | *                        | *                                      | *   | *                        |

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<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company   | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliand<br>Percentag |          |
|---|--------------------------------|--------------------------------------|--------------------------|--|---|------------------------|----------|
| CIANBRO CORPORATION   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian               | се       |
| CA085 CIANBRO CORPORATION                                       | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                     |          |
| Total   | 1                              | 0                                    | 0% ▼                     | 1                                      | 0   | 0%                     | •        |
| CIANBRO CORPORATION Group Total                                 | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                     | •        |
| CINCINNATI INSURANCE CA438 CINCINNATI INSURANCE                 | Wage(s) Due                    | Timely Wage(s)  *                    | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s)  *                       | Compliand              | се       |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CINCINNATI INSURANCE Group Total                                | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CNA INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian               | ce       |
| CA017 AMERICAN CASUALTY COMPANY OF READING PA                   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                   |          |
| CA083 CNA CLAIMS PLUS   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                   |          |
| CA050 CONTINENTAL CASUALTY                                      | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CA271 NATIONAL FIRE INSURANCE                                   | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CA087 THE CONTINENTAL INSURANCE                                 | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CA314 TRANSPORTATION INSURANCE                                  | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CA329 VALLEY FORGE INSURANCE COMPANY                            | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| Total   | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                   | <b>A</b> |
| CNA INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CA190 GALLAGHER BASSETT SERVICES                                | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| TPA Total   | *                              | *                                    | *                        | *                                      | *   | *                      |          |
| CNA INSURANCE Group Total                                       | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                   | •        |
| CONSTITUTION STATE SERVICES                                     | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian               | се       |
| CA110 CONSTITUTION STATE SERVICES                               | 2                              | 1                                    | 50%                      | 2                                      | 1   | 50%                    |          |
| Total   | 2                              | 1                                    | 50% ▼                    | 2                                      | 1   | 50%                    | •        |
| CONSTITUTION STATE SERVICES Group Total                         | 2                              | 1                                    | 50% ▼                    | 2                                      | 1   | 50%                    | •        |
| CONTINENTAL INDEMNITY CA115 CONTINENTAL INDEMNITY               | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliand              | се       |
| Total   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                   | _        |
| CONTINENTAL INDEMNITY Group Total                               | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                   | •        |
| CORVEL ENTERPRISE COMP  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian               | ce       |
| CA116 CORVEL ENTERPRISE COMP                                    | 12                             | 6                                    | 50%                      | 12 12                                  | 4   | 33%                    | -        |
| Total   | 12                             | 6                                    | 50% <b>▼</b>             | 12                                     | 4   | 33%                    | _        |
| CORVEL ENTERPRISE COMP Group Total                              | 12                             | 6                                    | 50%                      | 12                                     | 4   | 33%                    | _        |
| CORVEL ENTERPRISE COMP Group Total                              | 12                             | σσ                                   | JU /0 🔻                  | 12                                     | 4   | აა%                    |          |

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<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company  | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliar<br>Percenta |          |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|----------|
| COTTINGHAM & BUTLER CLAIMS SERVICES CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                | Wage(s) Due<br>5               | Timely Wage(s)                       | Compliance<br>40%        | Fringe(s) Due                          | Timely Fringe(s) 2                        | Compliar<br>40%      | nce      |
| Total  | 5                              | 2                                    | 40% ▼                    | 5                                      | 2   | 40%                  | •        |
| COTTINGHAM & BUTLER CLAIMS SERVICES Group Total  | 5                              | 2                                    | 40%                      | 5                                      | 2   | 40%                  | _        |
| CROSS INSURANCE CA093 CROSS INSURANCE  | Wage(s) Due<br>276             | Timely Wage(s)<br>228                | Compliance<br>83%        | Fringe(s) Due<br>276                   | Timely Fringe(s)<br>230                   | Complia<br>83%       | nce      |
| Total  | 276                            | 228                                  | 83%                      | 276                                    | 230                                       | 83%                  | <b>A</b> |
| CROSS INSURANCE Group Total  | 276                            | 228                                  | 83%                      | 276                                    | 230                                       | 83%                  | •        |
| EASTERN ALLIANCE INSURANCE CA141 EASTERN ALLIANCE INSURANCE                                  | Wage(s) Due<br>38              | Timely Wage(s)                       | Compliance<br>87%        | Fringe(s) Due<br>38                    | Timely Fringe(s)<br>35                    | Complian<br>92%      | nce      |
| Total  | 38                             | 33                                   | 87% 🔺                    | 38                                     | 35  | 92%                  | <b>A</b> |
| EASTERN ALLIANCE INSURANCE Group Total   | 38                             | 33                                   | 87% 🔺                    | 38                                     | 35  | 92%                  | <b>A</b> |
| ELECTRIC INSURANCE CA150 ELECTRIC INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia:             | nce      |
| Total  ELECTRIC INSURANCE TPA Administered Claims  CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES | *                              | *                                    | * 100%                   | *                                      | *   | *<br>100%            |          |
| TPA Total  | 3                              | 3                                    | 100%                     | 3                                      | 3   | 100%                 | <b>A</b> |
| ELECTRIC INSURANCE Group Total   | 3                              | 3                                    | 100%                     | 3                                      | 3   | 100%                 | _        |
| EMPLOYERS HOLDING INSURANCE CA480 EMPLOYERS ASSURANCE COMPANY                                | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia:             | nce      |
| CA481 EMPLOYERS COMPENSATION INSURANCE   | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA479 EMPLOYERS PREFERRED INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| Total  EMPLOYERS HOLDING INSURANCE TPA Administered Claims  CA040 BROADSPIRE SERVICES        | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| TPA Total  | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| EMPLOYERS HOLDING INSURANCE Group Total  | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| ESIS CA160 ESIS  | Wage(s) Due<br>26              | Timely Wage(s)                       | Compliance<br>50%        | Fringe(s) Due<br>26                    | Timely Fringe(s)                          | Complia<br>46%       | nce      |
| Total  | 26                             | 13                                   | 50% ▼                    | 26                                     | 12  | 46%                  | •        |
| ESIS Group Total   | 26                             | 13                                   | 50%                      | 26                                     | 12  | 46%                  | _        |

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Wage Statement Filing Benchmark: 75% Fringe Benefit Form Filing Benchmark: 75%

<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company   | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Complian<br>Percenta |     |
|---|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|-----|
| EVEREST REINS HOLDINGS GROUP  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian             | се  |
| EVEREST REINS HOLDINGS  | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| EVEREST REINS HOLDINGS GROUP TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| TPA Total   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| EVEREST REINS HOLDINGS GROUP Group Total  | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| FAIRFAX FINANCIAL GROUP CA257 NORTH RIVER INSURANCE                                   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>*        | ıce |
| CA375 UNITED STATES FIRE INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| 13145 ZENITH INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| FAIRFAX FINANCIAL GROUP TPA Administered Claims CA040 BROADSPIRE SERVICES             | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| TPA Total   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| FAIRFAX FINANCIAL GROUP Group Total   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| FEDERATED MUTUAL INSURANCE CA091 FEDERATED MUTUAL INSURANCE                           | Wage(s) Due                    | Timely Wage(s)                       | Compliance 0%            | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>0%       | ıce |
| CA439 FEDERATED RESERVE   | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |     |
| CA092 FEDERATED SERVICE INSURANCE   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| Total   | 5                              | 0                                    | 0% ▼                     | 5                                      | 0   | 0%                   | ,   |
| FEDERATED MUTUAL INSURANCE Group Total  | 5                              | 0                                    | 0% ▼                     | 5                                      | 0   | 0%                   | ٠,  |
| FEDERATED RURAL ELECTRIC INSURANCE CA475 FEDERATED RURAL ELECTRIC INSURANCE           | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>*        | ice |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| FEDERATED RURAL ELECTRIC INSURANCE Group Total  | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| FUTURECOMP CA175 FUTURECOMP   | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>91%        | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>84%      | ıce |
| Total   | 32                             | 29                                   | 91% 🔺                    | 32                                     | 27  | 84%                  |     |
| FUTURECOMP Group Total  | 32                             | 29                                   | 91% 🔺                    | 32                                     | 27  | 84%                  |     |
| GALLAGHER BASSETT SERVICES  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian             | ıce |
| CA190 GALLAGHER BASSETT SERVICES  | 100                            | 61                                   | 61%                      | 100                                    | 65  | 65%                  |     |
| Total   | 100                            | 61                                   | 61%                      | 100                                    | 65  | 65%                  |     |
| GALLAGHER BASSETT SERVICES Group Total  | 100                            | 61                                   | 61%                      | 100                                    | 65  | 65%                  | ٠,  |

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<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company   | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliance<br>Percentage |
|---|--------------------------------|--------------------------------------|--------------------------|--|---|--------------------------|
| GREAT AMERICAN INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| CA193 GREAT AMERICAN INSURANCE  | *                              | *                                    | *                        | *                                      | *   | *                        |
| То  | tal *                          | *                                    | *                        | *                                      | *   | *                        |
| GREAT AMERICAN INSURANCE TPA Administered Claims CA323 THE AMERICAN EQUITY UNDERWRITERS | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                     |
| TPA To  | tal 1                          | 1                                    | 100%                     | 1                                      | 1   | 100%                     |
| GREAT AMERICAN INSURANCE Group To   | tal 1                          | 1                                    | 100%                     | 1                                      | 1   | 100%                     |
| GREAT FALLS INSURANCE GREAT FALLS INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| То  | tal *                          | *                                    | *                        | *                                      | *   | *                        |
| GREAT FALLS INSURANCE TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES  | *                              | *                                    | *                        | *                                      | *   | *                        |
| TPA To  | tal *                          | *                                    | *                        | *                                      | *   | *                        |
| GREAT FALLS INSURANCE Group To  | tal *                          | *                                    | *                        | *                                      | *   | *                        |
| GREAT WEST INSURANCE CA196 GREAT WEST INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>100%       | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance<br>100%       |
| То  | tal 1                          | 1                                    | 100%                     | 1                                      | 1   | 100%                     |
| GREAT WEST INSURANCE Group To   | tal 1                          | 1                                    | 100%                     | 1                                      | 1   | 100%                     |
| GUARD INSURANCE CA019 AMGUARD INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| CA140 EASTGUARD INSURANCE   | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                       |
| CA272 NORGUARD INSURANCE  | 2                              | 0                                    | 0%                       | 2                                      | 0   | 0%                       |
| То  | tal 5                          | 0                                    | 0% ▼                     | 5                                      | 0   | 0%                       |
| GUARD INSURANCE Group To  | tal 5                          | 0                                    | 0% ▼                     | 5                                      | 0   | 0%                       |
| HANNAFORD BROTHERS  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| CA201 HANNAFORD BROTHERS  | 42                             | 33                                   | 79%                      | 42                                     | 23  | 55%                      |
| То  | tal 42                         | 33                                   | 79% 🔺                    | 42                                     | 23  | 55%                      |
| HANNAFORD BROTHERS Group To   | tal 42                         | 33                                   | 79% ▲                    | 42                                     | 23  | 55%                      |

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Wage Statement Filing Benchmark: 75% Fringe Benefit Form Filing Benchmark: 75%

<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company  | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Complian<br>Percenta |     |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|-----|
| HANOVER INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliar             | тсе |
| CA430 ALLMERICA FINANCIAL ALLIANCE                                     | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE                            | 3                              | 3                                    | 100%                     | 3                                      | 3   | 100%                 |     |
| CA048 CITIZENS INSURANCE COMPANY OF AMERICA                            | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |     |
| CA429 HANOVER AMERICAN INSURANCE                                       | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| CA202 HANOVER INSURANCE  | 2                              | 2                                    | 100%                     | 2                                      | 1   | 50%                  |     |
| CA228 MASSACHUSETTS BAY INSURANCE                                      | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| Total  | 6                              | 5                                    | 83%                      | 6                                      | 4   | 67%                  | •   |
| HANOVER INSURANCE Group Total  | 6                              | 5                                    | 83%                      | 6                                      | 4   | 67%                  | _   |
| HARTFORD INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliar             | ıce |
| CA188 HARTFORD ACCIDENT & INDEMNITY                                    | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| CA185 HARTFORD CASUALTY INSURANCE                                      | 1                              | 1                                    | 100%                     | 1                                      | 0   | 0%                   |     |
| CA203 HARTFORD FIRE INSURANCE  | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |     |
| CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST                        | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |     |
| CA187 HARTFORD UNDERWRITERS INSURANCE                                  | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |     |
| CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD                | 2                              | 2                                    | 100%                     | 2                                      | 1   | 50%                  |     |
| CA296 SENTINEL INSURANCE   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |     |
| CA319 TRUMBULL INSURANCE   | 3                              | 3                                    | 100%                     | 3                                      | 3   | 100%                 |     |
| CA321 TWIN CITY FIRE INSURANCE   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |     |
| Total  | 11                             | 9                                    | 82%                      | 11                                     | 7   | 64%                  | _   |
| HARTFORD INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES   | 1                              | 1                                    | 100%                     | 1                                      | 4   | 100%                 |     |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                               | 2                              | 0                                    | 0%                       | 2                                      | 0   | 0%                   |     |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES  CA116 CORVEL ENTERPRISE COMP | 4                              | 1                                    | 100%                     | 4                                      | 4   | 100%                 |     |
| CA160 ESIS   |                                | !<br>*                               | 100%                     | I<br>                                  | !<br>*                                    | 100%                 |     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                              | 0                              | 0                                    | 4000/                    | 0                                      | 0   | 4000/                |     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES  TPA Total                   | 6<br><b>10</b>                 | 6<br>8                               | 100%<br><b>80%</b>       | 6<br>10                                | 6<br>8                                    | 100%<br><b>80%</b>   | _   |
|  | 21                             | 17                                   | 81%                      | 21                                     | 15  | 71%                  | _   |
| HARTFORD INSURANCE Group Total   | 21                             | 17                                   | 01/0                     | 21                                     | 15  | /1%                  | _   |
| HELMSMAN MANAGEMENT SERVICES CA204 HELMSMAN MANAGEMENT SERVICES        | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>63%        | Fringe(s) Due                          | Timely Fringe(s)                          | Compliar<br>63%      | ісе |
|  | 8                              | 5<br><b>5</b>                        |                          | 8                                      | 5<br><b>5</b>                             | 63%                  |     |
| Total  |                                |                                      |                          | 8                                      |   |                      | •   |
| HELMSMAN MANAGEMENT SERVICES Group Total                               | 8                              | 5                                    | 63%                      | 8                                      | 5   | 63%                  | _   |

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Wage Statement Filing Benchmark: 75% Fringe Benefit Form Filing Benchmark: 75%

<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company                                | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliar<br>Percenta |          |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|----------|
| LIBERTY MUTUAL INSURANCE                         | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce      |
| CA003 AMERICAN FIRE & CASUALTY INSURANCE         | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |          |
| CA380 EMPLOYERS INSURANCE OF WAUSAU              | 2                              | 0                                    | 0%                       | 2                                      | 0   | 0%                   |          |
| CA210 LIBERTY MUTUAL INSURANCE                   | 35                             | 17                                   | 49%                      | 35                                     | 17  | 49%                  |          |
| CA406 OHIO CASUALTY INSURANCE                    | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA407 OHIO SECURITY INSURANCE                    | 5                              | 3                                    | 60%                      | 5                                      | 3   | 60%                  |          |
| CA408 WEST AMERICAN INSURANCE                    | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| Total  | 43                             | 20                                   | 47% ▼                    | 43                                     | 20  | 47%                  | •        |
| LIBERTY MUTUAL INSURANCE Group Total             | 43                             | 20                                   | 47%                      | 43                                     | 20  | 47%                  | •        |
| MAINE AUTOMOBILE DEALERS ASSOCIATION             | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce      |
| CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION       | 8                              | 2                                    | 25%                      | 8                                      | 2   | 25%                  |          |
| Total  | 8                              | 2                                    | 25% ▼                    | 8                                      | 2   | 25%                  | •        |
| MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total | 8                              | 2                                    | 25%                      | 8                                      | 2   | 25%                  | •        |
| MAINE EMPLOYERS' MUTUAL INSURANCE                | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce      |
| CA260 MAINE EMPLOYERS' MUTUAL INSURANCE          | 774                            | 339                                  | 44%                      | 774                                    | 302                                       | 39%                  |          |
| Total  | 774                            | 339                                  | 44% 🔻                    | 774                                    | 302                                       | 39%                  | •        |
| MAINE EMPLOYERS' MUTUAL INSURANCE Group Total    | 774                            | 339                                  | 44%                      | 774                                    | 302                                       | 39%                  | •        |
| MAINE HEALTHCARE ASSOCIATION                     | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce      |
| CA234 MAINE HEALTHCARE ASSOCIATION               | 6                              | 3                                    | 50%                      | 6                                      | 5   | 83%                  |          |
| Total  | 6                              | 3                                    | 50% ▼                    | 6                                      | 5   | 83%                  | <b>A</b> |
| MAINE HEALTHCARE ASSOCIATION Group Total         | 6                              | 3                                    | 50% ▼                    | 6                                      | 5   | 83%                  | •        |
| MAINE MOTOR TRANSPORT ASSOCIATION                | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce      |
| CA230 MAINE MOTOR TRANSPORT ASSOCIATION          | 16                             | 15                                   | 94%                      | 16                                     | 15  | 94%                  |          |
| Total  | 16                             | 15                                   | 94%                      | 16                                     | 15  | 94%                  | <b>A</b> |
| MAINE MOTOR TRANSPORT ASSOCIATION Group Total    | 16                             | 15                                   | 94%                      | 16                                     | 15  | 94%                  | _        |
| MAINE MUNICIPAL ASSOCIATION                      | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce      |
| CA225 MAINE MUNICIPAL ASSOCIATION                | 128                            | 110                                  | 86%                      | 128                                    | 110                                       | 86%                  |          |
| Total  | 128                            | 110                                  | 86%                      | 128                                    | 110                                       | 86%                  | <b>A</b> |
| MAINE MUNICIPAL ASSOCIATION Group Total          | 128                            | 110                                  | 86%                      | 128                                    | 110                                       | 86%                  | <b>A</b> |
| MAINE SCHOOL MANAGEMENT ASSOCIATION              | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce      |
| CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION        | 32                             | 28                                   | 88%                      | 32                                     | 28  | 88%                  |          |
| Total  | 32                             | 28                                   | 88% 🔺                    | 32                                     | 28  | 88%                  | <b>A</b> |
| MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total  | 32                             | 28                                   | 88%                      | 32                                     | 28  | 88%                  | <b>A</b> |

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<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

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Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company  | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliance<br>Percentage |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|--------------------------|
| MARKEL CORP GROUP STATE NATIONAL INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s) *                        | Compliance               |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| MARKEL CORP GROUP TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES | *                              | *                                    | *                        | *                                      | *   | *                        |
| TPA Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| MARKEL CORP GROUP Group Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE                                  | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>100%       | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance<br>100%       |
| Total  | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                     |
| MEADOWBROOK INSURANCE Group Total  | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100% 🔺                   |
| NATIONAL LIABILITY & FIRE INSURANCE CA474 NATIONAL LIABILITY AND FIRE INSURANCE    | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| NATIONAL LIABILITY & FIRE INSURANCE Group Total                                    | *                              | *                                    | *                        | *                                      | *   | *                        |
| NATIONWIDE INSURANCE CA291 NATIONWIDE AGRIBUSINESS INSURANCE                       | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance<br>*          |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| NATIONWIDE INSURANCE Group Total   | *                              | *                                    | *                        | *                                      | *   | *                        |
| NEXT LEVEL ADMINISTRATOR LLC CA433 NEXT LEVEL ADMINISTRATOR LLC                    | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s) *                        | Compliance<br>*          |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                        |
| NEXT LEVEL ADMINISTRATOR LLC Group Total   | *                              | *                                    | *                        | *                                      | *   | *                        |
| NGM INSURANCE CA265 NGM INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>100%       | Fringe(s) Due                          | Timely Fringe(s)                          | Compliance               |
| Total  | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                     |
| NGM INSURANCE Group Total  | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                     |

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<sup>▲</sup> Indicates benchmark met or exceeded

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company                              | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliand<br>Percentag |     |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|------------------------|-----|
| OLD REPUBLIC INSURANCE                         | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian               | ice |
| OLD REPUBLIC GENERAL INSURANCE CORP.           | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| OLD REPUBLIC INSURANCE                         | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| OLD REPUBLIC INSURANCE TPA Administered Claims |                                |                                      |                          |  |   |                        |     |
| CA040 BROADSPIRE SERVICES                      | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                     |     |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES       | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                   |     |
| CA116 CORVEL ENTERPRISE COMP                   | 1                              | 1                                    | 100%                     | 1                                      | 0   | 0%                     |     |
| CA160 ESIS                                     | 1                              | 1                                    | 100%                     | 1                                      | 0   | 0%                     |     |
| CA190 GALLAGHER BASSETT SERVICES               | 3                              | 1                                    | 33%                      | 3                                      | 1   | 33%                    |     |
| CA204 HELMSMAN MANAGEMENT SERVICES             | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                   |     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES      | 6                              | 4                                    | 67%                      | 6                                      | 4   | 67%                    |     |
| TPA Total                                      | 14                             | 9                                    | 64%                      | 14                                     | 7   | 50%                    | _   |
| OLD REPUBLIC INSURANCE Group Total             | 14                             | 9                                    | 64%                      | 14                                     | 7   | 50%                    | •   |
| PENNSYLVANIA MFG ASSN                          | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian               | ice |
| MANUFACTURERS ALLIANCE INSURANCE               | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| PENNSYLVANIA MFG ASSN                          | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| PENNSYLVANIA MFG INDEMNITY CO                  | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| PENNSYLVANIA MFG ASSN TPA Administered Claims  |                                |                                      |                          |  |   |                        |     |
| CA190 GALLAGHER BASSETT SERVICES               | 14                             | 7                                    | 50%                      | 14                                     | 9   | 64%                    |     |
| TPA Total                                      | 14                             | 7                                    | 50% ▼                    | 14                                     | 9   | 64%                    | •   |
| PENNSYLVANIA MFG ASSN Group Total              | 14                             | 7                                    | 50% ▼                    | 14                                     | 9   | 64%                    | •   |
| PROTECTIVE INSURANCE                           | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian               | ice |
| CA277 PROTECTIVE INSURANCE COMPANY             | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| Total  | *                              | *                                    | *                        | *                                      | *   | *                      |     |
| PROTECTIVE INSURANCE TPA Administered Claims   |                                |                                      |                          |  |   |                        |     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES      | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                   |     |
| CA340 YORK RISK SERVICES                       | 2                              | 2                                    | 100%                     | 2                                      | 1   | 50%                    |     |
| TPA Total                                      | 3                              | 3                                    | 100%                     | 3                                      | 2   | 67%                    | _   |
|  |                                |                                      |                          |  |   |                        |     |

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<sup>▲</sup> Indicates benchmark met or exceeded

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company   | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Complian<br>Percenta |                |
|---|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|----------------|
| QBE INSURANCE GROUP   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian             | се             |
| CA268 NORTH AMERICAN RISK SERVICES  | *                              | *                                    | *                        | *                                      | *   | *                    |                |
| QBE INSURANCE GROUP   | *                              | *                                    | *                        | *                                      | *   | *                    |                |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                    |                |
| QBE INSURANCE GROUP TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES    | *                              | *                                    | *                        | *                                      | *   | *                    |                |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                                       | 3                              | 3                                    | 100%                     | 3                                      | 2   | 67%                  |                |
| TPA Total   | 3                              | 3                                    | 100%                     | 3                                      | 2   | 67%                  | _              |
| QBE INSURANCE GROUP Group Total   | 3                              | 3                                    | 100%                     | 3                                      | 2   | 67%                  | •              |
| SAFETY NATIONAL CASUALTY CORP SAFETY NATIONAL CASUALTY CORP                     | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>*        | ıce            |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                    |                |
| SAFETY NATIONAL CASUALTY CORP TPA Administered Claims CA040 BROADSPIRE SERVICES | 2                              | 1                                    | 50%                      | 2                                      | 1   | 50%                  |                |
| CA116 CORVEL ENTERPRISE COMP  | 3                              | 1                                    | 33%                      | 3                                      | 1   | 33%                  |                |
| CA160 ESIS  | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |                |
| CA190 GALLAGHER BASSETT SERVICES  | 5                              | 4                                    | 80%                      | 5                                      | 4   | 80%                  |                |
| CA204 HELMSMAN MANAGEMENT SERVICES  | 2                              | 1                                    | 50%                      | 2                                      | 1   | 50%                  |                |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                                       | 6                              | 5                                    | 83%                      | 6                                      | 4   | 67%                  |                |
| TPA Total   | 19                             | 13                                   | 68% ▼                    | 19                                     | 12  | 63%                  | _              |
| SAFETY NATIONAL CASUALTY CORP Group Total                                       | 19                             | 13                                   | 68% ▼                    | 19                                     | 12  | 63%                  | •              |
| SEDGWICK CLAIMS MANAGEMENT SERVICES   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian             | ıce            |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                                       | 154                            | 136                                  | 88%                      | 154                                    | 139                                       | 90%                  |                |
| Total   | 154                            | 136                                  | 88% 🔺                    | 154                                    | 139                                       | 90%                  | <b>A</b>       |
| SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total                                 | 154                            | 136                                  | 88%                      | 154                                    | 139                                       | 90%                  | <b>A</b>       |
| SENTRY INSURANCE  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complian             | ıce            |
| CA207 FLORISTS MUTUAL INSURANCE   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |                |
| CA426 MIDDLESEX INSURANCE COMPANY   | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                 |                |
| CA402 SENTRY CASUALTY   | 8                              | 6                                    | 75%                      | 8                                      | 6   | 75%                  |                |
| CA305 SENTRY INSURANCE  | 3                              | 3                                    | 100%                     | 3                                      | 3   | 100%                 |                |
| CA308 SENTRY SELECT INSURANCE   | *                              | *                                    | *                        | *                                      | *   | *                    |                |
| Total   | 14                             | 12                                   | 86%                      | 14                                     | 12  | 86%                  | <b>A</b>       |
| SENTRY INSURANCE Group Total  | 14                             | 12                                   | 86%                      | 14                                     | 12  | 86%                  | $\blacksquare$ |

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<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

<sup>▼</sup> Indicates benchmark not met

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company   | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Complian<br>Percenta |          |
|---|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|----------|
| SERVICE AMERICAN INDEMNITY SERVICE AMERICAN INDEMNITY                                       | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>*        | ice      |
| Total SERVICE AMERICAN INDEMNITY TPA Administered Claims                                    | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA040 BROADSPIRE SERVICES   | 9                              | 8                                    | 89%                      | 9                                      | 8   | 89%                  |          |
| TPA Total   | 9                              | 8                                    | 89%                      | 9                                      | 8   | 89%                  | _        |
| SERVICE AMERICAN INDEMNITY Group Total  | 9                              | 8                                    | 89% 🔺                    | 9                                      | 8   | 89%                  | <b>A</b> |
| STARR INDEMNITY INSURANCE STARR INDEMNITY INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>*        | ice      |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| STARR INDEMNITY INSURANCE TPA Administered Claims CA160 ESIS                                | *                              | *                                    | *                        | *                                      | *   | *                    |          |
| CA190 GALLAGHER BASSETT SERVICES  | 7                              | 4                                    | 57%                      | 7                                      | 2   | 29%                  |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES   | 3                              | 2                                    | 67%                      | 3                                      | 3   | 100%                 |          |
| TPA Total   | 10                             | 6                                    | 60% ▼                    | 10                                     | 5   | 50%                  | •        |
| STARR INDEMNITY INSURANCE Group Total   | 10                             | 6                                    | 60%                      | 10                                     | 5   | 50%                  | •        |
| STATE OF MAINE WORKERS' COMPENSATION TRUST CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST | Wage(s) Due<br>287             | Timely Wage(s)<br>237                | Compliance<br>83%        | Fringe(s) Due<br>287                   | Timely Fringe(s)<br>236                   | Complian<br>82%      | ice      |
| Total   | 287                            | 237                                  | 83%                      | 287                                    | 236                                       | 82%                  | <b>A</b> |
| STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total                                      | 287                            | 237                                  | 83% 🔺                    | 287                                    | 236                                       | 82%                  | <b>A</b> |
| SYNERNET CA320 SYNERNET   | Wage(s) Due<br>150             | Timely Wage(s)                       | Compliance<br>76%        | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>71%      | ice      |
| Total   | 150                            | 114                                  | 76%                      | 150                                    | 107                                       | 71%                  | •        |
| SYNERNET Group Total  | 150                            | 114                                  | <b>76%</b>               | 150                                    | 107                                       | 71%                  | •        |
| THE AMERICAN EQUITY UNDERWRITERS  CA323 THE AMERICAN EQUITY UNDERWRITERS                    | Wage(s) Due                    | Timely Wage(s)                       | Compliance<br>100%       | Fringe(s) Due                          | Timely Fringe(s)                          | Complian<br>100%     | ice      |
| Total   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 | <b>A</b> |
| THE AMERICAN EQUITY UNDERWRITERS Group Total  | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 | <b>A</b> |

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<sup>\*</sup> Indicates no claims activity

<sup>▲</sup> Indicates benchmark met or exceeded

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company                                     | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliar<br>Percenta |     |
|---|--------------------------------|--------------------------------------|--------------------------|--|---|----------------------|-----|
| TRAVELERS INSURANCE                                   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce |
| CA072 CHARTER OAK FIRE INSURANCE                      | 13                             | 10                                   | 77%                      | 13                                     | 9   | 69%                  |     |
| CA164 FARMINGTON CASUALTY                             | 4                              | 3                                    | 75%                      | 4                                      | 3   | 75%                  |     |
| CA284 PHOENIX INSURANCE                               | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                 |     |
| CA306 STANDARD FIRE INSURANCE                         | 6                              | 1                                    | 17%                      | 6                                      | 1   | 17%                  |     |
| CA347 TRAVELERS CASUALTY & SURETY                     | 4                              | 3                                    | 75%                      | 4                                      | 2   | 50%                  |     |
| CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| CA349 TRAVELERS COMMERCIAL CASUALTY                   | 3                              | 2                                    | 67%                      | 3                                      | 3   | 100%                 |     |
| CA343 TRAVELERS INDEMNITY COMPANY                     | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA          | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| CA345 TRAVELERS PROPERTY CASUALTY INSURANCE           | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| Total   | 32                             | 21                                   | 66% ▼                    | 32                                     | 20  | 63%                  | _   |
| TRAVELERS INSURANCE TPA Administered Claims           |                                |                                      |                          |  |   |                      |     |
| CA190 GALLAGHER BASSETT SERVICES                      | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |     |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES             | 2                              | 1                                    | 50%                      | 2                                      | 1   | 50%                  |     |
| CA340 YORK RISK SERVICES                              | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |     |
| TPA Total   | 4                              | 2                                    | 50% ▼                    | 4                                      | 2   | 50%                  | _   |
| TRAVELERS INSURANCE Group Total                       | 36                             | 23                                   | 64% ▼                    | 36                                     | 22  | 61%                  | •   |
| TYSON FOODS INC                                       | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce |
| CA435 TYSON FOODS INC                                 | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |     |
| Total   | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 | -   |
| TYSON FOODS INC Group Total                           | 1                              | 1                                    | 100%                     | 1                                      | 1   | 100%                 |     |
| UNITED STATES FIRE INSURANCE                          | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce |
| CA375 UNITED STATES FIRE INSURANCE                    | 1                              | 0                                    | 0%                       | 1                                      | 0   | 0%                   |     |
| Total   | 1                              | 0                                    | 0% ▼                     | 1                                      | 0   | 0%                   | •   |
| UNITED STATES FIRE INSURANCE Group Total              | 1                              | 0                                    | 0% ▼                     | 1                                      | 0   | 0%                   | •   |
| UTICA MUTUAL INSURANCE CA324 UTICA MUTUAL INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce |
| Total   | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| UTICA MUTUAL INSURANCE Group Total                    | *                              | *                                    | *                        | *                                      | *   | *                    |     |
| VANLINER INSURANCE                                    | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia              | nce |
| CA379 VANLINER INSURANCE                              | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                 |     |
| Total   | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                 | 4   |
| VANLINER INSURANCE Group Total                        | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                 | -   |

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<sup>▲</sup> Indicates benchmark met or exceeded

Wage Statements and Fringe Benefit Forms Fourth Quarter 10/1/2020 - 12/31/2020

| Insurance Company  | Total Wage<br>Statement(s) Due | Wage<br>Statement(s)<br>Filed Timely | Compliance<br>Percentage | Total Fringe<br>Benefit Form(s)<br>Due | Fringe Benefit<br>Form(s) Filed<br>Timely | Compliance<br>Percentage |          |
|--|--------------------------------|--------------------------------------|--------------------------|--|---|--------------------------|----------|
| WALMART CLAIMS SERVICES  | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia                  | nce      |
| CA100 WALMART CLAIMS SERVICES                                      | 43                             | 33                                   | 77%                      | 43                                     | 31  | 72%                      |          |
| Tot  | al 43                          | 33                                   | 77% 🔺                    | 43                                     | 31  | 72%                      | ▼        |
| WALMART CLAIMS SERVICES Group To                                   | al 43                          | 33                                   | 77% 🔺                    | 43                                     | 31  | 72%                      | •        |
| XL INSURANCE CA384 XL INSURANCE                                    | Wage(s) Due                    | Timely Wage(s) *                     | Compliance<br>*          | Fringe(s) Due                          | Timely Fringe(s) *                        | Complia<br>*             | nce      |
| Tot  | al *                           | *                                    | *                        | *                                      | *   | *                        |          |
| XL INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES     | *                              | *                                    | *                        | *                                      | *   | *                        |          |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                          | *                              | *                                    | *                        | *                                      | *   | *                        |          |
| CA160 ESIS   | 1                              | 1                                    | 100%                     | 1                                      | 0   | 0%                       |          |
| CA190 GALLAGHER BASSETT SERVICES                                   | 9                              | 8                                    | 89%                      | 9                                      | 8   | 89%                      |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                          | 2                              | 2                                    | 100%                     | 2                                      | 2   | 100%                     |          |
| TPA To   | a 12                           | 11                                   | 92%                      | 12                                     | 10  | 83%                      | <b>A</b> |
| XL INSURANCE Group Tot   | al 12                          | 11                                   | 92% 🔺                    | 12                                     | 10  | 83%                      | •        |
| YORK RISK SERVICES   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia                  | nce      |
| CA340 YORK RISK SERVICES   | 4                              | 2                                    | 50%                      | 4                                      | 1   | 25%                      |          |
| Tot  | al 4                           | 2                                    | 50% ▼                    | 4                                      | 1   | 25%                      | ▼        |
| YORK RISK SERVICES Group Tot                                       | al 4                           | 2                                    | 50% ▼                    | 4                                      | 1   | 25%                      | •        |
| ZURICH INSURANCE   | Wage(s) Due                    | Timely Wage(s)                       | Compliance               | Fringe(s) Due                          | Timely Fringe(s)                          | Complia                  | nce      |
| CA022 AMERICAN ZURICH  | 11                             | 5                                    | 45%                      | 11                                     | 6   | 55%                      |          |
| CA400 ZURICH AMERICAN INSURANCE                                    | 2                              | 1                                    | 50%                      | 2                                      | 1   | 50%                      |          |
| CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS                | *                              | *                                    | *                        | *                                      | *   | *                        |          |
| Tot  | al 13                          | 6                                    | 46% ▼                    | 13                                     | 7   | 54%                      | •        |
| ZURICH INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES | *                              | *                                    | *                        | *                                      | *   | *                        |          |
| CA070 CANNON COCHRAN MANAGEMENT SERVICES                           | 3                              | 0                                    | 0%                       | 3                                      | 0   | 0%                       |          |
| CA080 CHESTERFIELD SERVICES  | 2                              | 2                                    | 100%                     | 2                                      | 1   | 50%                      |          |
| CA116 CORVEL ENTERPRISE COMP                                       | 3                              | 1                                    | 33%                      | 3                                      | 0   | 0%                       |          |
| CA117 COTTINGHAM & BUTLER CLAIMS SERVICES                          | *                              | *                                    | *                        | *                                      | *   | *                        |          |
| CA160 ESIS   | *                              | *                                    | *                        | *                                      | *   | *                        |          |
| CA190 GALLAGHER BASSETT SERVICES                                   | 8                              | 3                                    | 38%                      | 8                                      | 3   | 38%                      |          |
| CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES                          | 5                              | 5                                    | 100%                     | 5                                      | 5   | 100%                     |          |
| TPA To   | al 21                          | 11                                   | 52% ▼                    | 21                                     | 9   | 43%                      | •        |
| ZURICH INSURANCE Group Tot   | al 34                          | 17                                   | 50% ▼                    | 34                                     | 16  | 47%                      | •        |

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