

QUARTERLY COMPLIANCE REPORT

STATE OF MAINE WORKERS' COMPENSATION BOARD

Second Quarter 2019 April 1, 2019 - June 30, 2019

Office of Monitoring, Audit & Enforcement

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State of Maine Workers' Compensation Board Quarterly Compliance Report Second Quarter

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Executive Summary

On October 8, 2019, the Maine Workers' Compensation Board of Directors approved the 2019 Second Quarter (April 1, 2019 – June 30, 2019) Compliance Report. This report represents the efforts of the Office of Monitoring, Audit and Enforcement and insurers, self-insurers, and third-party administrators (collectively "insurers").

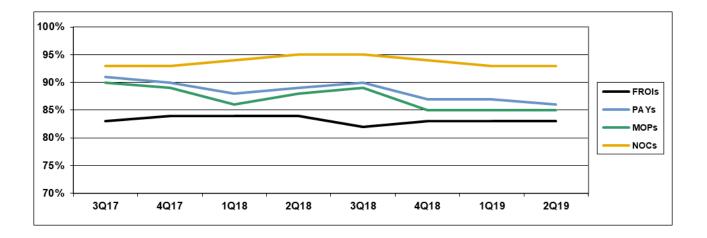
I. COMPLIANCE OVERVIEW

The Reconciliation Report was sent to 90 insurers on July 24, 2019; 49 responded, 22 were not required to respond and 20 did not respond.

The 2Q19 report represents results based upon data received by August 30, 2019. The results are:

	Number of Days	Benchmark	3Q17	4Q17	1Q18	2Q18	3Q18	4Q18	1Q19	2Q19
FROIs	7	85%	83%	84%	84%	84%	82%	83%	83%	83%
PAYs	14	87%	91%	90%	88%	89%	90%	87%	87%	86%
MOPs	17	85%	90%	89%	86%	88%	89%	85%	85%	85%
NOCs	14	90%	93%	93%	94%	95%	95%	94%	93%	93%

Compliance Benchmark Tracking



II. CAVEATS & EXPLANATIONS

A. General

• Question marks ("?") within this report indicate that the insurer did not provide all of the data required to measure compliance in that particular area.

B. Lost Time First Report of Injury (FROI) Filings

• Compliance with this benchmark exists when the FROI is filed (accepted EDI transaction, with or without errors) within 7 days after the employer receives notice or knowledge of an employee injury that has caused the employee to lose a day's work.

C. Initial Indemnity Payments (PAYs)

- Compliance with this benchmark exists when the check is mailed within the later of (i) 14 days after the employer's notice or knowledge of incapacity or (ii) the first day of compensability plus 6 days.
- If an employer continues to pay the employee's salary, payments are deemed timely for purposes of compliance if made consistent with the employer's usual payroll practice.

D. Initial Memorandum of Payment (MOP) Filings

• Compliance with this benchmark exists when the MOP is received within 17 days of the employer's notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy (NOC) Filings

• Compliance with this benchmark exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days after the employer receives notice or knowledge of the incapacity or death. Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).

III. COMPLETED AUDITS

The Board conducts compliance audits of insurers to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had an audit completed in the 2Q19:

Auditee (alpha order)	Total Penalties
Bath Iron Works	\$3,000.00

LOST TIME FIRST REPORT OF INJURY FILINGS

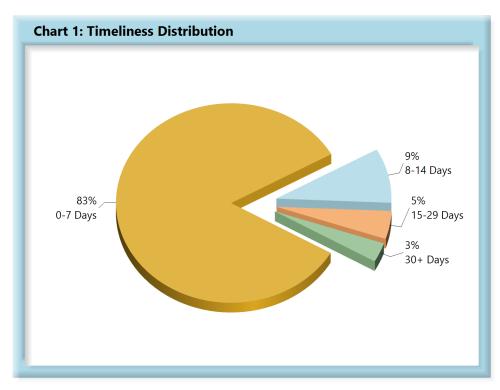
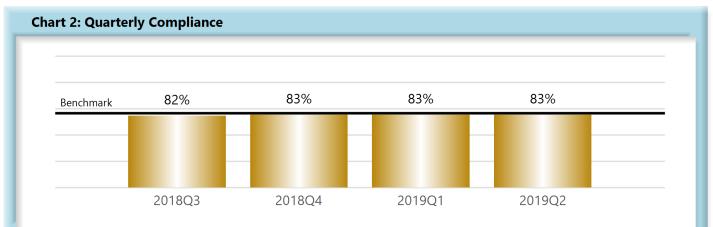
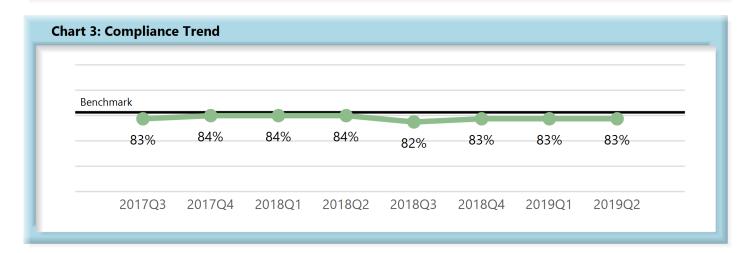


Table 1: Recei	ived Within	1
0-7 Days	2,646	83%
8-14 Days	280	9%
15-29 Days	144	5%
30+ Days	99	3%
? Days	0	0%
Total	3,169	100%

*The percentages may not always add to 100% due to rounding





INITIAL INDEMNITY PAYMENTS

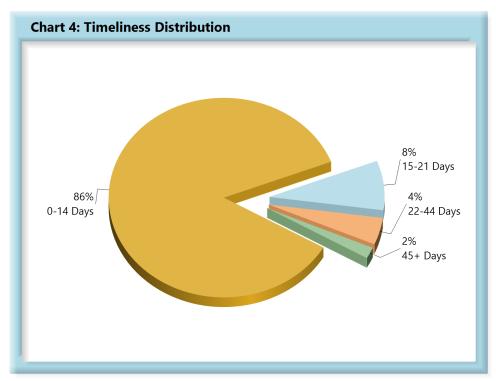
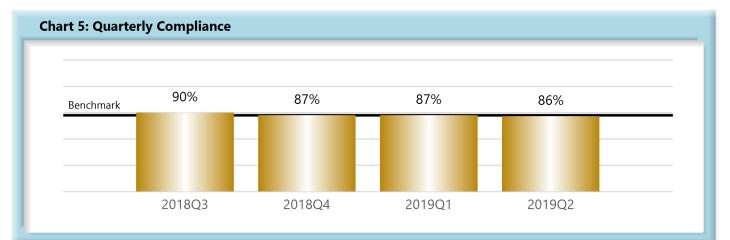
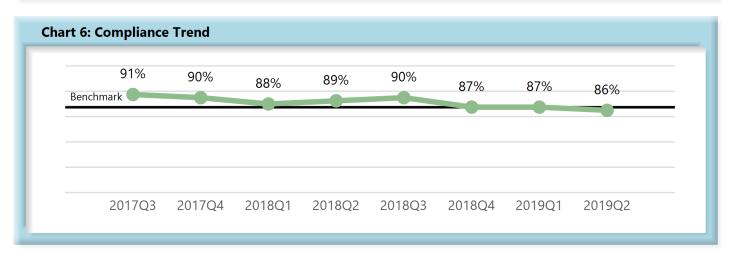


Table 2: Made Within						
0-14 Days	707	86%				
15-21 Days	66	8%				
22-44 Days	36	4%				
45+ Days	15	2%				
? Days	0	0%				
Total	824	1 00 %				

*The percentages may not always add to 100% due to rounding

Initial indemnity payments are monitored to ensure that payments are initiated within the time limits established in Section 205. As a result of these efforts, \$16,500 was issued to claimants in penalties and there is another \$7,600 in penalties awaiting resolution.





INITIAL MEMORANDUM OF PAYMENT FILINGS

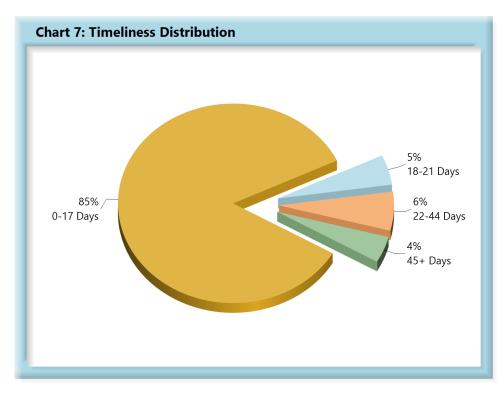
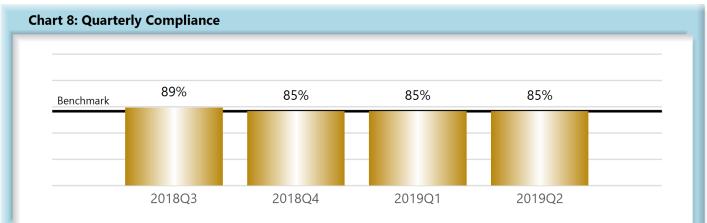
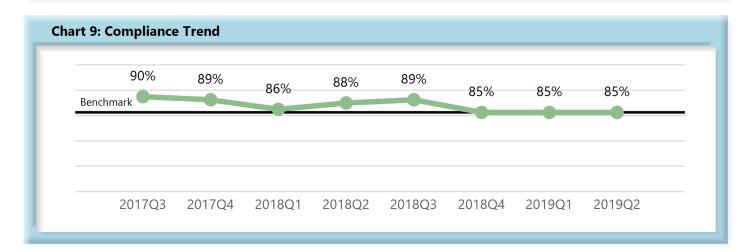


Table 3: Receiv	ved Within	
0-17 Days	697	85%
18-21 Days	40	5%
22-44 Days	52	6%
45+ Days	35	4%
? Days	0	0%
Total	824	100%

*The percentages may not always add to 100% due to rounding





INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

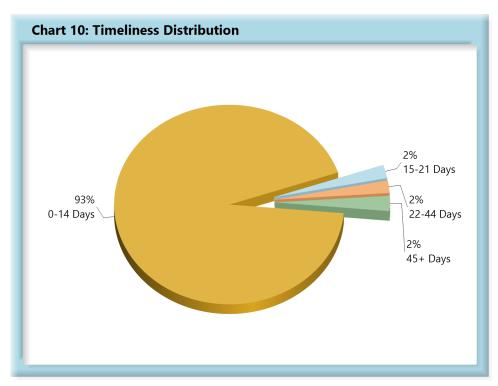
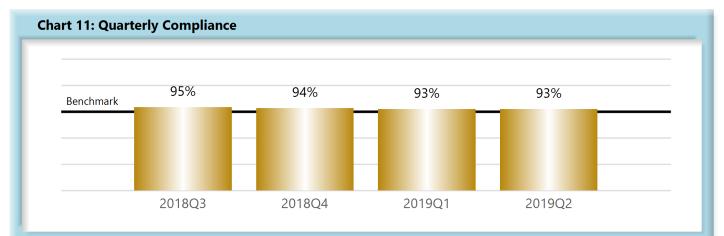
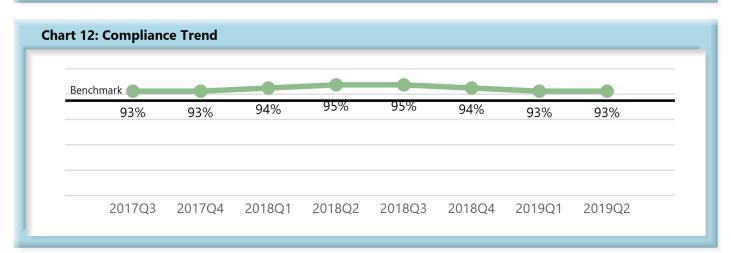


Table 4: Recei	ved Within	
0-14 Days	607	93%
15-21 Days	14	2%
22-44 Days	13	2%
45+ Days	16	2%
? Days	0	0%
Total	650	100%

*The percentages may not always add to 100% due to rounding





Second Quarter Compliance Report 4/1/2019 - 6/30/2019

WAGE INFORMATION

Wage information (WCB-2 and WCB-2B forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation (Title 39-A M.R.S.A. Section 303). This includes both compensated and controverted claims where a claim for compensation has been made.

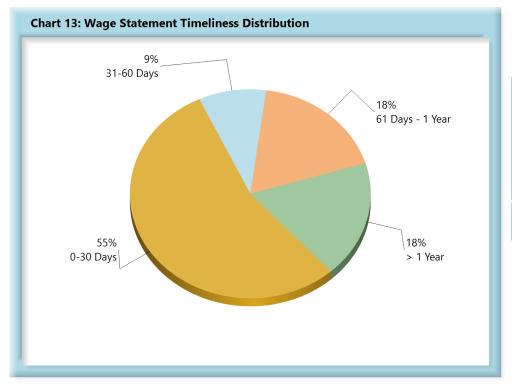


Table 5: Wage Statements Received						
1,439	55%					
239	9%					
478	18%					
475	18%					
2,631	100%					
	1,439 239 478 475					

*The percentages may not always add to 100% due to rounding

Wage Statement(s): 1,508 (76%) of the 1,982 Wage Statement(s) that were due in this quarter were filed timely, 395 (20%) were filed late, and 79 (4%) remain outstanding.

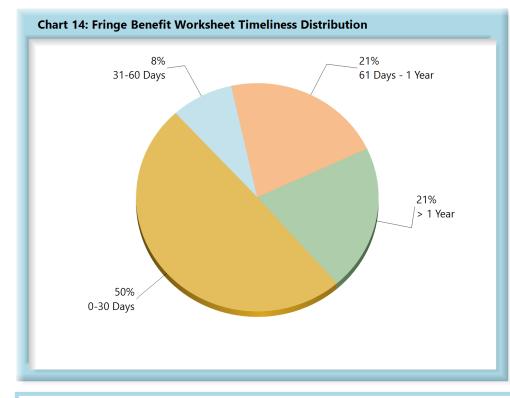


Table 6: Fringe Worksheets Received						
0-30 Days	1,417	50%				
31-60 Days	238	8%				
61 Days - 1 Year	613	21%				
> 1 Year	589	21%				
Total	100%					

*The percentages may not always add to 100% due to rounding

Fringe Benefit Worksheet(s): 1,472 (74%) of the 1,982 Fringe Benefit Worksheet(s) due this quarter were filed timely, 425 (21%) were filed late, and 85 (4%) remain outstanding.

Appendix A

Insurance Group Compliance Lost Time FROI Filings and Initial Indemnity Payments Second Quarter 2019 4/1/2019-6/30/2019

Lost Time FROI and Initial Indemnity Payments Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliar Percenta	
ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
CA010 ACADIA INSURANCE	59	45	76%	11	9	82%	
Total	59	45	76% 🔻	11	9	82%	▼
ACADIA INSURANCE Group Total	59	45	76% 🔻	11	9	82%	•
ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
CA004 ACCIDENT FUND INSURANCE	*	*	*	*	*	*	
Total	*	*	*	*	*	*	
ACCIDENT FUND INSURANCE TPA Administered Claims CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No Filingo		No Filingo	
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	1	0%	No Filings	No Filings 1	No Filings 50%	6
TPA Total	3	0	33% ▼	2	1	50%	•
		•			-		•
ACCIDENT FUND INSURANCE Group Total	3	1	33% 🔻	2	1	50%	•
AIG INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
CA015 AIG CLAIMS, INC	31	24	77%	11	8	73%	
Total	31	24	77% 🔻	11	8	73%	▼
AIG INSURANCE TPA Administered Claims							
CA040 BROADSPIRE SERVICES	6	4	67%	3	2	67%	
CA160 ESIS	9	7	78%	7	5	71%	
CA190 GALLAGHER BASSETT SERVICES	23	21	91%	4	4	100%	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	21	18	86%	5	4	80%	
TPA Total	59	50	85% 🔺	19	15	79%	▼
AIG INSURANCE Group Total	90	74	82% 🔻	30	23	77%	•
AMTRUST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
CA437 SECURITY NATIONAL INSURANCE	*	*	*	*	*	*	
CA342 TECHNOLOGY INSURANCE	7	5	71%	4	3	75%	
CA381 WESCO INSURANCE	9	9	100%	5	5	100%	
Total	16	14	88%	9	8	89%	
AMTRUST INSURANCE Group Total	16	14	88%	9	8	89%	

Lost Time FROI and Initial Indemnity Payments Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Complia Percenta	
ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	ince
ARCH INSURANCE	*	*	*	*	*	*	
Tot	al *	*	*	*	*	*	
ARCH INSURANCE TPA Administered Claims		_					
CA040 BROADSPIRE SERVICES	2	2	100%	No Filings	No Filings	No Filings	
CA116 CORVEL ENTERPRISE COMP	1	0	0%	No Filings	No Filings	No Filings	S
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	3	0	0%	2	1	50%	
CA160 ESIS	1	1	100%	1	1	100%	
CA190 GALLAGHER BASSETT SERVICES	3	3	100%	1	1	100%	
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	1	1	100%	
CA340 YORK RISK SERVICES	2	2	100%	1	1	100%	
TPA Tot	al 14	10	71% 🔻	6	5	83%	
ARCH INSURANCE Group Tot	al 14	10	71% 🔻	6	5	83%	•
BATH IRON WORKS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
CA036 BATH IRON WORKS	27	26	96%	13	13	100%	
Tot	al 27	26	96%	13	13	100%	-
BATH IRON WORKS Group Tot	al 27	26	96%	13	13	100%	-
BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	ince
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	No Filings	No Filings	No Filings	2	1	50%	
CA293 REDWOOD FIRE AND CASUALTY INSURANCE	1	0	0%	1	1	100%	
Tot	al 1	0	0% 🔻	3	2	67%	
BERKSHIRE HATHAWAY INSURANCE Group Tot	al 1	0	0% 🔻	3	2	67%	
BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	ince
CA040 BROADSPIRE SERVICES	14	11	79%	3	2	67%	1100
Tot		11	79%	3	2	67%	•
BROADSPIRE SERVICES Group Tot	al 14	11	79% 🔻	3	2	67%	
					_		
CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
CA070 CANNON COCHRAN MANAGEMENT SERVICES	75	68	91%	34	30	88%	
Tot	al 75	68	91% 🔺	34	30	88%	_
CANNON COCHRAN MANAGEMENT SERVICES Group To	al 75	68	91% 🔺	34	30	88%	- 4
CHEROKEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	ince
CA044 CHEROKEE INSURANCE	*	*	*	*	*	*	
Tot	al *	*	*	*	*	*	
CHEROKEE INSURANCE Group Tot	al *	*	*	*	*	*	

▲ Indicates benchmark met or exceeded

Lost Time FROI and Initial Indemnity Payments Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CHUBB INSURANCE	*	*	*	*	*	*
FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	3	1	33%	2	2	100%
CA110 CONSTITUTION STATE SERVICES	10	7	70%	1	1	100%
CA116 CORVEL ENTERPRISE COMP	8	4	50%	3	2	67%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	*	*	*	*	*	*
CA160 ESIS	28	11	39%	6	5	83%
CA190 GALLAGHER BASSETT SERVICES	13	6	46%	8	6	75%
CA204 HELMSMAN MANAGEMENT SERVICES	2	2	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	95	91	96%	26	26	100%
CA340 YORK RISK SERVICES	3	3	100%	No Filings	No Filings	No Filings
TPA Total	164	126	77% 🔻	46	42	91%
CHUBB INSURANCE Group Total	164	126	77% 🔻	46	42	91% 🔺
CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085 CIANBRO CORPORATION	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100%	No Filings	No Filings	No Filings
CIANBRO CORPORATION Group Total	1	1	100%	No Filings	No Filings	No Filings
CLAIMS MANAGEMENT (WALMART)	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100 CLAIMS MANAGEMENT (WALMART)	65	57	88%	11	9	82%
Total	65	57	88%	11	9	82% 🔻
CLAIMS MANAGEMENT (WALMART) Group Total	65	57	88%	11	9	82% 🔻
CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA050 CONTINENTAL CASUALTY	1	0	0%	2	1	50%
CA271 NATIONAL FIRE INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	2	1	50% 🔻	2	1	50% 🔻
CNA INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	1	1	100% 🔺	No Filings	No Filings	No Filings
CNA INSURANCE Group Total	3	2	67% 🔻	2	1	50% 🔻

Maine Workers' Compensation Board Lost Time FROI Filing Benchmark: 85% Initial Indemnity Payment Benchmark: 87% ▲ Indicates benchmark met or exceeded

Lost Time FROI and Initial Indemnity Payments Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Complia Percenta	
CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
Total	11 11	8	73% 73% ▼	1	1	100%	
		-		-	-		
CONSTITUTION STATE SERVICES Group Total	11	8	73% 🔻	1	1	100%	
CORVEL ENTERPRISE COMP CA116 CORVEL ENTERPRISE COMP	FROIs Filed 25	Timely FROIs 13	Compliance 52%	Payments Made 5	Timely Payments 3	Complia 60%	nce
Total	25	13	52% 🔻	5	3	60%	▼
CORVEL ENTERPRISE COMP Group Total	25	13	52% 🔻	5	3	60%	•
COTTINGHAM & BUTLER CLAIMS SERVICES CA117 COTTINGHAM & BUTLER CLAIMS SERVICES Total	FROIs Filed 3 3	Timely FROIs 0 0	Compliance 0%	Payments Made 3 3	Timely Payments 1 1	Complia 33% 33%	nce
	3	Ū.		3	•		
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	3	0	0% 🔻	3	1	33%	•
CROSS INSURANCE CA093 CROSS INSURANCE	FROIs Filed 285	Timely FROIs 272	Compliance 95%	Payments Made 23	Timely Payments 22	Complia 96%	nce
Total	285	272	95% 🔺	23	22	96%	
CROSS INSURANCE Group Total	285	272	95% 🔺	23	22	96%	
EASTERN ALLIANCE INSURANCE CA141 EASTERN ALLIANCE INSURANCE	FROIs Filed 75	Timely FROIs 47	Compliance 63%	Payments Made 23	Timely Payments 21	Complia 91%	nce
Total	75	47	63% 🔻	23	21	91%	
EASTERN ALLIANCE INSURANCE Group Total	75	47	63% 🔻	23	21	91%	
ELECTRIC INSURANCE CA150 ELECTRIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia *	nce
Total ELECTRIC INSURANCE TPA Administered Claims CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	*	*	* 100%	*	* 2	*	
TPA Total	3	3	100 %	2	2	100%	
ELECTRIC INSURANCE Group Total	3	3	100%	2	2	100%	
				_	_		
ESIS CA160 ESIS	FROIs Filed 54	Timely FROIs 29	Compliance 54%	Payments Made 19	Timely Payments 14	Complia 74%	nce
Total	54	29	54% 🔻	19	14	74%	•
ESIS Group Total	54	29	54% 🔻	19	14	74%	•

Lost Time FROI and Initial Indemnity Payments Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliano Percentaç	
EVEREST REINS HOLDINGS GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
EVEREST REINS HOLDINGS	*	*	*	*	*	*	
Total	*	*	*	*	*	*	
EVEREST REINS HOLDINGS GROUP TPA Administered Claims CA116 CORVEL ENTERPRISE COMP	1	1	100%	No Filings	No Filings	No Filings	
TPA Total	1	1	100%	No Filings	No Filings	No Filings	
EVEREST REINS HOLDINGS GROUP Group Total	1	1	100%	No Filings	No Filings	No Filings	
FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA091 FEDERATED MUTUAL INSURANCE	5	4	80%	4	3	75%	
CA092 FEDERATED SERVICE INSURANCE	1	1	100%	1	1	100%	
Total	6	5	83% 🔻	5	4	80%	▼
FEDERATED MUTUAL INSURANCE Group Total	6	5	83% 🔻	5	4	80%	•
FUTURECOMP CA175 FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian 83%	се
Total	53	53	100%	12	10	83%	•
FUTURECOMP Group Total	53	53	100%	12	10	83%	•
GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA190 GALLAGHER BASSETT SERVICES	101	75	74%	40	29	73%	
Total	101	75	74% 🔻	40	29	73%	•
GALLAGHER BASSETT SERVICES Group Total	101	75	74% 🔻	40	29	73%	▼
GREAT AMERICAN INSURANCE CA192 GREAT AMERICAN ALLIANCE INSURANCE	FROIs Filed No Filings	Timely FROIs No Filings	Compliance No Filings	Payments Made 2	Timely Payments	Complian 50%	се
Total GREAT AMERICAN INSURANCE TPA Administered Claims	No Filings	No Filings	No Filings	2	1	50%	•
CA323 THE AMERICAN EQUITY UNDERWRITERS	1	0	0%	No Filings	No Filings	No Filings	
TPA Total	1	0	0% 🔻	No Filings	No Filings	No Filings	
GREAT AMERICAN INSURANCE Group Total	1	0	0% 🔻	2	1	50%	•
GREAT FALLS INSURANCE GREAT FALLS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian *	се
Total GREAT FALLS INSURANCE TPA Administered Claims	*	*	*	*	*	*	
CA070 CANNON COCHRAN MANAGEMENT SERVICES	3	3	100%	1	1	100%	
TPA Total	3	3	100%	1	1	100%	•
GREAT FALLS INSURANCE Group Total	3	3	100% 🔺	1	1	100%	

Lost Time FROI and Initial Indemnity Payments Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Complian Percenta	
GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	nce
CA019 AMGUARD INSURANCE	6	2	33%	1	0	0%	
CA140 EASTGUARD INSURANCE	3	3	100%	No Filings	No Filings	No Filings	
CA272 NORGUARD INSURANCE	6	2	33%	1	1	100%	
Total	15	7	47%	2	1	50%	•
GUARD INSURANCE Group Total	15	7	47%	2	1	50%	•
HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	nce
CA201 HANNAFORD BROTHERS	63	33	52%	30	17	57%	
Total	63	33	52%	30	17	57%	•
HANNAFORD BROTHERS Group Total	63	33	52%	30	17	57%	▼
HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	nce
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	4	3	75%	2	0	0%	
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	4	2	50%	2	2	100%	
CA202 HANOVER INSURANCE	9	6	67%	4	3	75%	
CA228 MASSACHUSETTS BAY INSURANCE	8	5	63%	3	3	100%	
Total	25	16	64%	/ 11	8	73%	▼
HANOVER INSURANCE Group Total	25	16	64%	11	8	73%	•
HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	nce
CA188 HARTFORD ACCIDENT & INDEMNITY	2	2	100%	1	1	100%	
CA185 HARTFORD CASUALTY INSURANCE	2	2	100%	1	1	100%	
CA203 HARTFORD FIRE INSURANCE	2	2	100%	1	1	100%	
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	1	1	100%	1	1	100%	
CA187 HARTFORD UNDERWRITERS INSURANCE	2	1	50%	1	0	0%	
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	18	12	67%	7	6	86%	
CA296 SENTINEL INSURANCE	3	2	67%	1	0	0%	
CA319 TRUMBULL INSURANCE	*	*	*	*	*	*	
CA321 TWIN CITY FIRE INSURANCE	1	0	0%	1	1	100%	
Total	31	22	71%	14	11	79%	•
HARTFORD INSURANCE TPA Administered Claims							
CA070 CANNON COCHRAN MANAGEMENT SERVICES	4	4	100%	2	2	100%	
CA116 CORVEL ENTERPRISE COMP	2	1	50%	No Filings	No Filings	No Filings	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	No Filings	No Filings	No Filings	
TPA Total	9	8	89%	2	2	100%	
HARTFORD INSURANCE Group Total	40	30	75%	16	13	81%	•

▲ Indicates benchmark met or exceeded

Lost Time FROI and Initial Indemnity Payments

Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Complianc Percentag	
HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA204 HELMSMAN MANAGEMENT SERVICES	5	5	100%	1	1	100%	
Total	5	5	100% 🔺	1	1	100%	
HELMSMAN MANAGEMENT SERVICES Group Total	5	5	100%	1	1	100%	
LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA003 AMERICAN FIRE & CASUALTY INSURANCE	3	3	100%	3	3	100%	
CA380 EMPLOYERS INSURANCE OF WAUSAU	*	*	*	*	*	*	
CA210 LIBERTY MUTUAL INSURANCE	50	34	68%	16	13	81%	
CA406 OHIO CASUALTY INSURANCE	4	2	50%	1	1	100%	
CA407 OHIO SECURITY INSURANCE	3	1	33%	2	0	0%	
CA408 WEST AMERICAN INSURANCE	1	0	0%	No Filings	No Filings	No Filings	
Total	61	40	66% 🔻	22	17	77%	▼
LIBERTY MUTUAL INSURANCE Group Total	61	40	66% 🔻	22	17	77%	•
MAINE AUTOMOBILE DEALERS ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliand	се
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	24	23	96%	12	11	92%	
Total	24	23	96% 🔺	12	11	92%	
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	24	23	96%	12	11	92%	
MAINE EMPLOYERS' MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	1122	919	82%	278	249	90%	
Total	1122	919	82% 🔻	278	249	90%	
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	1122	919	82% 🔻	278	249	90%	
MAINE HEALTHCARE ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA234 MAINE HEALTHCARE ASSOCIATION	24	21	88%	No Filings	No Filings	No Filings	
Total	24	21	88% 🔺	No Filings	No Filings	No Filings	
MAINE HEALTHCARE ASSOCIATION Group Total	24	21	88%	No Filings	No Filings	No Filings	
MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	45	43	96%	6	6	100%	
Total	45	43	96% 🔺	6	6	100%	
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	45	43	96% 🔺	6	6	100%	
MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complian	се
CA225 MAINE MUNICIPAL ASSOCIATION	199	188	94%	59	55	93%	
Total	199	188	94% 🔺	59	55	93%	
MAINE MUNICIPAL ASSOCIATION Group Total	199	188	94%	59	55	93%	

Lost Time FROI and Initial Indemnity Payments Second Quarter

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MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE MEADOWBROOK INSURANCE MEADOWBROOK INSURANCE MEADOWBROOK INSURANCE Group Total FROIS Filed · Timely FROIS · Compliance · Payments Made · Timely Payments · Compliance · MEADOWBROOK INSURANCE MEADOWBROOK INSURANCE CA267 NATIONAL INTERSTATE INSURANCE CA267 NATIONAL INTERSTATE INSURANCE CA267 NATIONAL INTERSTATE INSURANCE COMPANY FROIS Filed · Timely FROIS · Compliance · Payments Made · Timely Payments · Compliance · NATIONAL INTERSTATE INSURANCE CA267 NATIONAL INTERSTATE INSURANCE Group Total - <	Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total Res Total Total <thtotal< th=""> Total Total<</thtotal<>							
MEADOWBROOK INSURANCE FROIS Filed Timely FROIS Compliance Timely Payments Compliance CA255 MEADOWBROOK INSURANCE Total -	Total	82	77	94% 🔺	22	19	86% 🔻
CA255 MEADOWBROOK INSURANCE Image: Calibrit of the second sec	MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	82	77	94%	22	19	86% 🔻
IndiaIndiaIndiaIndiaIndiaIndiaMATIONAL INTERSTATE INSURANCE CA267 NATIONAL INTERSTATE INSURANCE COMPANYFROIs Filed *Timely FROIs *Compliance *Payments Made *Timely Payments *Compliance *NATIONAL INTERSTATE INSURANCE COMPANY** <td></td> <td>FROIs Filed</td> <td>Timely FROIs</td> <td>Compliance</td> <td>Payments Made</td> <td>Timely Payments</td> <td>Compliance</td>		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
MATIONAL INTERSTATE INSURANCE CA267 NATIONAL INTERSTATE INSURANCE COMPANYTimely FROIs TotalCompliance *Payments MadeTimely PaymentsCompliance *NATIONAL INTERSTATE INSURANCE COMPANYTotal*** <t< td=""><td>Total</td><td>*</td><td>*</td><td>*</td><td>*</td><td>*</td><td>*</td></t<>	Total	*	*	*	*	*	*
CA267 NATIONAL INTERSTATE INSURANCE COMPANY· · · · · · · · · · · · · · · · · · ·	MEADOWBROOK INSURANCE Group Total	*	*	*	*	*	*
NATIONAL INTERSTATE INSURANCE Group Total**		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
NATIONAL INTERSTATE INSURANCE Group TotalFROIS Filed No FilingsTimely FROIS No FilingsPayments Made 1Timely Payments 100%Compliance 100%NEXT LEVEL ADMINISTRATOR LLC CA433 NEXT LEVEL ADMINISTRATOR LLC NEXT LEVEL ADMINISTRATOR LLC Group TotalFROIs Filed 2Timely FROIs 0No FilingsNo Filings11100% 1ANGM INSURANCE CA265 NGM INSURANCE FOO TOtal CA265 NGM INSURANCE FOO TOtal CA265 NGM INSURANCE FOO TOtal CA265 NGM INSURANCE FOO TOtal CA265 NGM INSURANCE FOO TOtal 	Total	*	*	*	*	*	*
CA433 NEXT LEVEL ADMINISTRATOR LLCNo FilingsNo FilingsNo FilingsNo Filings11100%TotalNo FilingsNo FilingsNo FilingsNo FilingsNo Filings11100%ANEXT LEVEL ADMINISTRATOR LLC Group TotalNo FilingsNo FilingsNo FilingsNo Filings11100%ANGM INSURANCECoupt TotalZ00%11100%ANGM INSURANCETotalZ00%100%CouplianceNORTH RIVER INSURANCEFROIS FiledTimely FROIS 2Compliance 3Payments MadeTimely Payments 3Compliance 30%VNORTH RIVER INSURANCEFROIS FiledTimely FROIS 3Compliance 3Payments MadeTimely Payments 3Compliance 3XNORTH RIVER INSURANCEFROIS FiledTimely FROIS 3Compliance 3XXXXNORTH RIVER INSURANCETotalXXXXXXNORTH RIVER INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICESTotal11100%No FilingsNo FilingsNo FilingsNo FilingsNo FilingsNo FilingsNo FilingsNORTH RIVER INSURANCETPA Total11100%XXXXXNo Filings11100%No FilingsNo FilingsNo FilingsNo FilingsNo Filings	NATIONAL INTERSTATE INSURANCE Group Total	*	*	*	*	*	*
NEXT LEVEL ADMINISTRATOR LLC Group TotalNo FilingsNo FilingsNo FilingsNo Filings1100%NGM INSURANCE CA265 NGM INSURANCEFROIs FiledTimely FROIs 2Compliance 0%Payments Made 1Timely Payments 0%Compliance 0%NORTH RIVER INSURANCE CA265 NORTH RIVER INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICESFROIs Filed 1Timely FROIs 2Compliance 0%Payments Made 1Timely Payments 0%Compliance 0%NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCE CA265 NORTH RIVER INSURANCEFROIs Filed 1Timely FROIs 1Compliance 1Payments Made 1Timely Payments 1Compliance 1NORTH RIVER INSURANCE CA265 NORTH RIVER INSURANCEFROIs Filed 1Timely FROIs 1Compliance 1Payments Made 1Timely Payments 1Compliance 1NORTH RIVER INSURANCE CA265 NORTH RIVER INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES11100%No FilingsNo FilingsNo FilingsTPA Total11100%No FilingsNo FilingsNo FilingsNo FilingsNo Filings		No Filings	No Filings	No Filings	Payments Made	Timely Payments	100%
NGM INSURANCE CA265 NGM INSURANCEFROIs Filed 2Timely FROIs 0Compliance 0%Payments Made 1Timely Payments 0Compliance 0%Total200%100%NGM INSURANCE Group Total200%100%NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCEFROIs Filed 1Timely FROIs 2Compliance *Payments Made *Timely Payments 0%Compliance *NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCETotal*****NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCETotal*****11100%No FilingsNo FilingsNo FilingsNo FilingsNo FilingsNORTH RIVER INSURANCE CA040 BROADSPIRE SERVICESTotal11100%No FilingsNo FilingsNo FilingsTOTAL11100%No FilingsNo FilingsNo FilingsNo Filings	Total	No Filings	No Filings	No Filings 🔺	1	1	100% 🔺
CA265 NGM INSURANCE200%100%CA265 NGM INSURANCETotal200%100%NGM INSURANCE Group Total200%100%NORTH RIVER INSURANCEFROIs FiledTimely FROIsCompliancePayments MadeTimely PaymentsComplianceNORTH RIVER INSURANCEFROIs FiledTimely FROIsComplianceNo FilingsNo FilingsNo FilingsNo FilingsNORTH RIVER INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICESTPA Total1100%No FilingsNo FilingsNo FilingsTPA Total11100%No FilingsNo FilingsNo FilingsNo FilingsNo Filings	NEXT LEVEL ADMINISTRATOR LLC Group Total	No Filings	No Filings	No Filings 🔺	1	1	100%
NGM INSURANCE Group Total200%100%NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCEFROIs Filed *Timely FROIs *Compliance *Payments Made *Timely Payments *Compliance *Total***			•		Payments Made		
NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCEFROIs Filed *Timely FROIs *Compliance *Payments Made *Timely Payments *Compliance *NORTH RIVER INSURANCETotal** <td>Total</td> <td>2</td> <td>0</td> <td>0% 🔻</td> <td>1</td> <td>0</td> <td>0% 🔻</td>	Total	2	0	0% 🔻	1	0	0% 🔻
CA257 NORTH RIVER INSURANCE*********************************	NGM INSURANCE Group Total	2	0	0% 🔻	1	0	0% 🔻
NORTH RIVER INSURANCE TPA Administered Claims CA040 BROADSPIRE SERVICES1100%No FilingsNo FilingsNo FilingsTPA Total1100%No FilingsNo FilingsNo FilingsNo FilingsNo Filings		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040 BROADSPIRE SERVICES1100%No FilingsNo FilingsNo FilingsTPA Total1100%No FilingsNo FilingsNo FilingsNo Filings		*	*	*	*	*	*
TPA Total1100%No FilingsNo FilingsNo Filings		4	4	1000/	No Filippo		
			•			0	0
	NORTH RIVER INSURANCE Group Total	1		100%	No Filings	No Filings	No Filings

Lost Time FROI and Initial Indemnity Payments Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliar Percenta	
OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*	
OLD REPUBLIC INSURANCE	*	*	*	*	*	*	
То	al *	*	*	*	*	*	
OLD REPUBLIC INSURANCE TPA Administered Claims							
CA070 CANNON COCHRAN MANAGEMENT SERVICES	14	13	93%	7	7	100%	
CA110 CONSTITUTION STATE SERVICES	*	*	*	*	*	*	
CA116 CORVEL ENTERPRISE COMP	*	*	*	*	*	*	
CA160 ESIS	1	0	0%	No Filings	No Filings	No Filings	S
CA190 GALLAGHER BASSETT SERVICES	4	3	75%	1	1	100%	-
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	8	6	75%	4	4	100%	
TPA To	al 27	22	81%	12	12	100%	
OLD REPUBLIC INSURANCE Group To	al 27	22	81% 🔻	12	12	100%	
PENNSYLVANIA MFG ASSN	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nco
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*	nce
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*	
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*	
To	*	*	*	*	*	*	
PENNSYLVANIA MFG ASSN TPA Administered Claims							
CA190 GALLAGHER BASSETT SERVICES	10	4	40%	7	3	43%	
CA323 THE AMERICAN EQUITY UNDERWRITERS	*	4 *	40%	*	3 *	43%	
TPA To	al 10	4	40% 🔻	7	3	43%	
		-		-			
PENNSYLVANIA MFG ASSN Group To	al 10	4	40% 🔻	7	3	43%	
QBE INSURANCE GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Complia	nce
QBE INSURANCE GROUP	*	*	*	*	*	*	
То	al *	*	*	*	*	*	
QBE INSURANCE GROUP TPA Administered Claims							
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	8	8	100%	2	2	100%	
			/ -	_	-		
CASOU SEDGWICK CLAIMS MANAGEMENT SERVICES	al 8	8	100% 🔺	2	2	100%	

Lost Time FROI and Initial Indemnity Payments Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage	
SAFETY NATIONAL CASUALTY CORP SAFETY NATIONAL CASUALTY CORP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	e
Total	*	*	*	*	*	*	
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims							
CA040 BROADSPIRE SERVICES	3	3	100%	No Filings	No Filings	No Filings	
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	0	0%	1	1	100%	
CA116 CORVEL ENTERPRISE COMP	8	5	63%	1	0	0%	
CA160 ESIS	1	0	0%	No Filings	No Filings	No Filings	
CA190 GALLAGHER BASSETT SERVICES	3	3	100%	2	1	50%	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	13	13	100%	No Filings	No Filings	No Filings	
CA340 YORK RISK SERVICES	*	*	*	*	*	*	
TPA Total	29	24	83% 🔻	4	2	50%	▼
SAFETY NATIONAL CASUALTY CORP Group Total	29	24	83% 🔻	4	2	50%	▼
SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	е
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	222	207	93%	46	45	98%	
Total	222	207	93% 🔺	46	45	98%	
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	222	207	93%	46	45	98%	
SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	е
CA207 FLORISTS MUTUAL INSURANCE	1	1	100%	No Filings	No Filings	No Filings	
CA402 SENTRY CASUALTY	26	18	69%	13	12	92%	
CA305 SENTRY INSURANCE	6	3	50%	4	4	100%	
CA308 SENTRY SELECT INSURANCE	*	*	*	*	*	*	
Total	33	22	67% 🔻	17	16	94%	
SENTRY INSURANCE Group Total	33	22	67% 🔻	17	16	94%	
SOMPO JAPAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance	е
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	*	*	*	*	*	*	
Total	*	*	*	*	*	*	
SOMPO JAPAN INSURANCE TPA Administered Claims							
CA040 BROADSPIRE SERVICES	*	*	*	*	*	*	
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*	
TPA Total	*	*	*	*	*	*	
SOMPO JAPAN INSURANCE Group Total	*	*	*	*	*	*	

Lost Time FROI and Initial Indemnity Payments Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
STARR INDEMNITY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES	3	2	67%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	No Filings	No Filings	No Filings
TPA Total	5	4	80% 🔻	2	2	100% 🔺
STARR INDEMNITY INSURANCE Group Total	5	4	80% 🔻	2	2	100% 🔺
STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	135	126	93%	27	26	96%
Total	135	126	93%	27	26	96% 🔺
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	135	126	93% 🔺	27	26	96% 🔺
SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320 SYNERNET	123	116	94%	24	23	96%
Total	123	116	94% 🔺	24	23	96% 🔺
SYNERNET Group Total	123	116	94%	24	23	96% 🔺
	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193 GREAT AMERICAN INSURANCE CA323 THE AMERICAN EQUITY UNDERWRITERS	4	0	00/	No Filingo		
	4	0	0%	No Filings	No Filings	No Filings
Total	1	U	0% 🔻	No Filings	No Filings	No Filings
THE AMERICAN EQUITY UNDERWRITERS Group Total	1	0	0% 🔻	No Filings	No Filings	No Filings

Lost Time FROI and Initial Indemnity Payments Second Quarter

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA072 CHARTER OAK FIRE INSURANCE	22	11	50%	8	7	88%
CA164 FARMINGTON CASUALTY	3	1	33%	1	1	100%
CA284 PHOENIX INSURANCE	*	*	*	*	*	*
CA306 STANDARD FIRE INSURANCE	4	3	75%	1	1	100%
CA347 TRAVELERS CASUALTY & SURETY	1	1	100%	No Filings	No Filings	No Filings
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	3	2	67%	2	0	0%
CA349 TRAVELERS COMMERCIAL CASUALTY	3	2	67%	2	0	0%
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	No Filings	No Filings	No Filings	1	0	0%
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	2	2	100%	No Filings	No Filings	No Filings
Tota	al 38	22	58% 🔻	15	9	60% 🔻
TRAVELERS INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	1	1	100%
CA340 YORK RISK SERVICES	1	1	100%	2	2	100%
TPA Tota	al 3	3	100% 🔺	3	3	100%
TRAVELERS INSURANCE Group Tota	al 41	25	61% 🔻	18	12	67% 🔻
TRISTAR RISK ENTERPRISE MANAGEMENT	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA280 TRISTAR RISK ENTERPRISE MANAGEMENT	*	*	*	*	*	*
Tota	al *	*	*	*	*	*
TRISTAR RISK ENTERPRISE MANAGEMENT Group Tota	al *	*	*	*	*	*
UTICA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA324 UTICA NATIONAL INSURANCE	1	0	0%	1	0	0%
Tota	al 1	0	0% 🔻	1	0	0% 🔻
UTICA INSURANCE Group Tota	al 1	0	0% 🔻	1	0	0% 🔻
VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA379 VANLINER INSURANCE	*	*	*	*	*	*
Tota	al *	*	*	*	*	*
VANLINER INSURANCE Group Tota	al *	*	*	*	*	*

Lost Time FROI and Initial Indemnity Payments Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
XL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	×	*	*	*	*
XL INSURANCE TPA Administered Claims CA116 CORVEL ENTERPRISE COMP	3	1	33%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	No Filings	No Filings	No Filings	1	no Filings 0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	2	2	100%	No Filings	No Filings	No Filings
CA180 ESIS CA190 GALLAGHER BASSETT SERVICES	17	12	71%	5	3	60%
CA190 GALLAGHER DASSETT SERVICES CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	17	12	100%	No Filings	No Filings	No Filings
TPA Total	34	27	79%	6	3	50%
				-	-	
XL INSURANCE Group Total	34	27	79% 🔻	6	3	50%
YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340 YORK RISK SERVICES	7	6	86%	3	3	100%
Total	7	6	86% 🔺	3	3	100%
YORK RISK SERVICES Group Total	7	6	86%	3	3	100%
ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA022 AMERICAN ZURICH	5	3	60%	2	1	50%
CA400 ZURICH AMERICAN INSURANCE	2	1	50%	No Filings	No Filings	No Filings
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	*	*	*	*	*	*
Total	7	4	57% 🔻	2	1	50%
ZURICH INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	1	0	0%	1	1	100%
CA160 ESIS	5	4	80%	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	16	16	100%	7	6	86%
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	8	7	88%	3	3	100%
TPA Total	30	27	90% 🔺	13	12	92%
ZURICH INSURANCE Group Total	37	31	84% 🔻	15	13	87%

▲ Indicates benchmark met or exceeded

Appendix B

Insurance Group Compliance Initial MOP and Initial Indemnity NOC Filings Second Quarter 2019 4/1/2019-6/30/2019

Initial MOP and Initial Indemnity NOC Filings Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010 ACADIA INSURANCE	11	10	91%	14	11	79%
Total	11	10	91% 🔺	14	11	79% 🔻
ACADIA INSURANCE Group Total	11	10	91% 🔺	14	11	79% 🔻
ACCIDENT FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA004 ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	2	0	0%	No Filings	No Filings	No Filings
TPA Total	2	0	0% 🔻	No Filings	No Filings	No Filings
ACCIDENT FUND INSURANCE Group Total	2	0	0% 🔻	No Filings	No Filings	No Filings
AIG INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA015 AIG CLAIMS, INC	11	11	100%	9	9	100%
Total	11	11	100% 🔺	9	9	100%
AIG INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	2	67%	No Filings	No Filings	No Filings
CA160 ESIS	7	6	86%	5	5	100%
CA190 GALLAGHER BASSETT SERVICES	4	4	100%	6	6	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	5	4	80%	5	5	100%
TPA Total	19	16	84% 🔻	16	16	100%
AIG INSURANCE Group Total	30	27	90%	25	25	100%
AMTRUST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA437 SECURITY NATIONAL INSURANCE	*	*	*	*	*	*
CA342 TECHNOLOGY INSURANCE	4	3	75%	2	2	100%
CA381 WESCO INSURANCE	5	5	100%	1	1	100%
Total	9	8	89% 🔺	3	3	100%
AMTRUST INSURANCE Group Total	9	8	89%	3	3	100%

Initial MOP and Initial Indemnity NOC Filings Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOP Filed	s Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ARCH INSURANCE	*	*	*	*	*	*
То	tal *	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	2	1	50%	1	1	100%
CA160 ESIS	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA To	tal 6	5	83% 🔻	1	1	100%
ARCH INSURANCE Group To	tal 6	5	83% 🔻	1	1	100%
BATH IRON WORKS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA036 BATH IRON WORKS	13	13	100%	2	2	100%
То	tal 13	13	100%	2	2	100%
BATH IRON WORKS Group To	tal 13	13	100%	2	2	100%
BERKSHIRE HATHAWAY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	2	0	0%	No Filings	No Filings	No Filings
CA293 REDWOOD FIRE AND CASUALTY INSURANCE	1	0	0%	No Filings	No Filings	No Filings
То	tal 3	0	0% 🔻	No Filings	No Filings	No Filings
BERKSHIRE HATHAWAY INSURANCE Group To	tal 3	0	0% 🔻	No Filings	No Filings	No Filings
BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040 BROADSPIRE SERVICES	3	2	67%	2	2	100%
То	tal 3	2	67% 🔻	2	2	100%
BROADSPIRE SERVICES Group To	tal 3	2	67% 🔻	2	2	100%
CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	34	31	91%	20	19	95%
То	tal 34	31	91%	20	19	95%
CANNON COCHRAN MANAGEMENT SERVICES Group To	tal 34	31	91% 🔺	20	19	95%
CHEROKEE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA044 CHEROKEE INSURANCE	*	*	*	*	*	*
То	tal *	*	*	*	*	*
CHEROKEE INSURANCE Group To	tal *	*	*	*	*	*

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CHUBB INSURANCE	*	*	*	*	*	*
FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	2	100%	1	1	100%
CA110 CONSTITUTION STATE SERVICES	1	1	100%	7	6	86%
CA116 CORVEL ENTERPRISE COMP	3	1	33%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	*	*	*	*	*	*
CA160 ESIS	6	4	67%	5	4	80%
CA190 GALLAGHER BASSETT SERVICES	8	6	75%	1	0	0%
CA204 HELMSMAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	26	26	100%	17	17	100%
CA340 YORK RISK SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	46	40	87% 🔺	33	30	91%
CHUBB INSURANCE Group Total	46	40	87%	33	30	91% 🔺
CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA085 CIANBRO CORPORATION	No Filings	No Filings	No Filings	1	1	100%
Total	No Filings	No Filings	No Filings	1	1	100%
CIANBRO CORPORATION Group Total	No Filings	No Filings	No Filings	1	1	100%
CLAIMS MANAGEMENT (WALMART)	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100 CLAIMS MANÀGEMENT (WALMART)	11	8	73%	18	15	83%
Total	11	8	73% 🔻	18	15	83% 🔻
CLAIMS MANAGEMENT (WALMART) Group Total	11	8	73% 🔻	18	15	83% 🔻
CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA050 CONTINENTAL CASUALTY	2	0	0%	No Filings	No Filings	No Filings
CA271 NATIONAL FIRE INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	2	0	0% 🔻	No Filings	No Filings	No Filings
CNA INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CNA INSURANCE Group Total	2	0	0% 🔻	No Filings	No Filings	No Filings

Maine Workers' Compensation Board Initial MOP Filing Benchmark: 85% Initial Indemnity NOC Benchmark: 90%

▲ Indicates benchmark met or exceeded

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CONSTITUTION STATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110 CONSTITUTION STATE SERVICES	1	1	100%	8	7	88%
Total	1	•	100%	8	7	88% 🔻
CONSTITUTION STATE SERVICES Group Total	1	1	100%	8	7	88% 🔻
CORVEL ENTERPRISE COMP CA116 CORVEL ENTERPRISE COMP	MOPs Filed 5	Timely MOPs 1	Compliance 20%	NOCs Filed 7	Timely NOCs 3	Compliance 43%
Total	5	1	20% 🔻	7	3	43% 🔻
CORVEL ENTERPRISE COMP Group Total	5	1	20% 🔻	7	3	43% 🔻
COTTINGHAM & BUTLER CLAIMS SERVICES CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	MOPs Filed 3	Timely MOPs 1	Compliance 33%	NOCs Filed 1	Timely NOCs 1	Compliance 100%
Total	3	1	33% 🔻	1	1	100%
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	3	1	33% 🔻	1	1	100% 🔺
CROSS INSURANCE CA093 CROSS INSURANCE	MOPs Filed 23	Timely MOPs 22	Compliance 96%	NOCs Filed 72	Timely NOCs 72	Compliance 100%
Total	23	22	96% 🔺	72	72	100%
CROSS INSURANCE Group Total	23	22	96%	72	72	100% 🔺
EASTERN ALLIANCE INSURANCE CA141 EASTERN ALLIANCE INSURANCE	MOPs Filed 23	Timely MOPs 21	Compliance 91%	NOCs Filed 4	Timely NOCs 4	Compliance 100%
Total	23	21	91% 🔺	4	4	100% 🔺
EASTERN ALLIANCE INSURANCE Group Total	23	21	91% 🔺	4	4	100% 🔺
ELECTRIC INSURANCE CA150 ELECTRIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Total ELECTRIC INSURANCE TPA Administered Claims CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	*	*	* 100%	*	*	* 100%
CASOU SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	1	1	100%
	_	_	100%		•	
ELECTRIC INSURANCE Group Total	2	2		1	1	10070
ESIS CA160 ESIS	MOPs Filed 19	Timely MOPs 15	Compliance 79%	NOCs Filed 18	Timely NOCs 15	Compliance 83%
Total	19	15	79% 🔻	18	15	83% 🔻
ESIS Group Total	19	15	79% 🔻	18	15	83% 🔻

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
EVEREST REINS HOLDINGS GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
EVEREST REINS HOLDINGS	*	*	*	*	*	*
Tota	1 *	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP TPA Administered Claims	No Ellisso	No Ellison	No Ellingo	No Ellisso	No Ellis es	No Ellison
CA116 CORVEL ENTERPRISE COMP TPA Tota	No Filings I No Filings	No Filings No Filings	No Filings No Filings	No Filings No Filings	No Filings No Filings	No Filings No Filings
		0	U	0	0	0
EVEREST REINS HOLDINGS GROUP Group Tota	I No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091 FEDERATED MUTUAL INSURANCE	4	1	25%	No Filings	No Filings	No Filings
CA092 FEDERATED SERVICE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Tota	l 5	1	20% 🔻	No Filings	No Filings	No Filings
FEDERATED MUTUAL INSURANCE Group Tota	I 5	1	20% 🔻	No Filings	No Filings	No Filings
FUTURECOMP CA175 FUTURECOMP	MOPs Filed 12	Timely MOPs 10	Compliance 83%	NOCs Filed	Timely NOCs 14	Compliance 100%
Tota	l 12	10	83% 🔻	14	14	100% 🔺
FUTURECOMP Group Tota	I 12	10	83% 🔻	14	14	100% 🔺
GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190 GALLAGHER BASSETT SERVICES	40	29	73%	13	10	77%
Tota	I 40	29	73% 🔻	13	10	77% 🔻
GALLAGHER BASSETT SERVICES Group Tota	I 40	29	73% 🔻	13	10	77% 🔻
GREAT AMERICAN INSURANCE CA193 GREAT AMERICAN INSURANCE	MOPs Filed	Timely MOPs 0	Compliance 0%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Tota GREAT AMERICAN INSURANCE TPA Administered Claims	1 2	0	0% 🔻	No Filings	No Filings	No Filings
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Tota	I No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE Group Tota	1 2	0	0% 🔻	No Filings	No Filings	No Filings
GREAT FALLS INSURANCE GREAT FALLS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Tota GREAT FALLS INSURANCE TPA Administered Claims	l *	*	*	*	*	*
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	3	3	100%
TPA Tota	I 1	1	100% 🔺	3	3	100% 🔺
GREAT FALLS INSURANCE Group Tota	1 1	1	100%	3	3	100% 🔺

▲ Indicates benchmark met or exceeded

Initial MOP and Initial Indemnity NOC Filings Second Quarter

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Complian Percenta	
GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Complian	nce
CA019 AMGUARD INSURANCE	1	0	0%	No Filings	No Filings	No Filings	i
CA140 EASTGUARD INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings	i
CA272 NORGUARD INSURANCE	1	1	100%	No Filings	No Filings	No Filings	i i
Total	2	1	50% 🔻	No Filings	No Filings	No Filings	3
GUARD INSURANCE Group Total	2	1	50% 🔻	No Filings	No Filings	No Filings	3
HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Complian	nce
CA201 HANNAFORD BROTHERS	30	18	60%	5	3	60%	
Total	30	18	60% 🔻	5	3	60%	•
HANNAFORD BROTHERS Group Total	30	18	60% 🔻	5	3	60%	•
HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Complian	nce
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	2	0	0%	2	2	100%	
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	2	2	100%	1	1	100%	
CA202 HANOVER INSURANCE	4	4	100%	No Filings	No Filings	No Filings	i
CA228 MASSACHUSETTS BAY INSURANCE	3	2	67%	2	2	100%	
Total	11	8	73% 🔻	5	5	100%	
HANOVER INSURANCE Group Total	11	8	73% 🔻	5	5	100%	
HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Complian	nce
CA188 HARTFORD ACCIDENT & INDEMNITY	1	1	100%	1	1	100%	
CA185 HARTFORD CASUALTY INSURANCE	1	1	100%	1	0	0%	
CA203 HARTFORD FIRE INSURANCE	1	1	100%	No Filings	No Filings	No Filings	i
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	1	1	100%	No Filings	No Filings	No Filings	i
CA187 HARTFORD UNDERWRITERS INSURANCE	1	0	0%	No Filings	No Filings	No Filings	j
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	7	6	86%	5	4	80%	
CA296 SENTINEL INSURANCE	1	1	100%	1	1	100%	
CA319 TRUMBULL INSURANCE	*	*	*	*	*	*	
CA321 TWIN CITY FIRE INSURANCE	1	1	100%	No Filings	No Filings	No Filings	i
Total	14	12	86%	8	6	75%	•
HARTFORD INSURANCE TPA Administered Claims							
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	2	100%	1	1	100%	
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	4	1	25%	
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings	i
TPA Total	2	2	100%	5	2	40%	•
HARTFORD INSURANCE Group Total	16	14	88%	13	8	62%	•

▲ Indicates benchmark met or exceeded

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Complianc Percentag	
HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliand	се
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%	
Total	1	1	100%	1	1	100%	•
HELMSMAN MANAGEMENT SERVICES Group Total	1	1	100%	1	1	100%	
LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliand	се
CA003 AMERICAN FIRE & CASUALTY INSURANCE	3	3	100%	No Filings	No Filings	No Filings	
CA380 EMPLOYERS INSURANCE OF WAUSAU	*	*	*	*	*	*	
CA210 LIBERTY MUTUAL INSURANCE	16	14	88%	7	7	100%	
CA406 OHIO CASUALTY INSURANCE	1	1	100%	1	1	100%	
CA407 OHIO SECURITY INSURANCE	2	1	50%	No Filings	No Filings	No Filings	
CA408 WEST AMERICAN INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings	
Total	22	19	86%	8	8	100%	
LIBERTY MUTUAL INSURANCE Group Total	22	19	86%	8	8	100%	
MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliand	се
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	12	12	100%	No Filings	No Filings	No Filings	
Total	12	12	100% 🔺	No Filings	No Filings	No Filings	
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	12	12	100% 🔺	No Filings	No Filings	No Filings	
MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliand	се
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	278	244	88%	235	222	94%	
Total	278	244	88% 🔺	235	222	94%	
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	278	244	88%	235	222	94%	
MAINE HEALTHCARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliand	се
CA234 MAINE HEALTHCARE ASSOCIATION	No Filings	No Filings	No Filings	2	2	100%	
Total	No Filings	No Filings	No Filings	2	2	100%	
MAINE HEALTHCARE ASSOCIATION Group Total	No Filings	No Filings	No Filings	2	2	100%	
MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliand	се
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	6	6	100%	7	7	100%	
Total	6	6	100% 🔺	7	7	100%	
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	6	6	100%	7	7	100%	
MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliand	се
CA225 MAINE MUNICIPAL ASSOCIATION	59	55	93%	43	42	98%	
Total	59	55	93% 🔺	43	42	98%	
MAINE MUNICIPAL ASSOCIATION Group Total	59	55	93%	43	42	98%	

▲ Indicates benchmark met or exceeded

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
MAINE SCHOOL MANAGEMENT ASSOCIATION CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed 22	Timely MOPs 21	Compliance 95%	NOCs Filed 13	Timely NOCs 11	Compliance 85%
Total	22	21	95% 🔺	13	11	85% 🔻
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	22	21	95% 🔺	13	11	85% 🔻
MEADOWBROOK INSURANCE CA255 MEADOWBROOK INSURANCE	MOPs Filed	Timely MOPs *	Compliance	NOCs Filed	Timely NOCs	Compliance
Total	*	*	*	*	*	*
MEADOWBROOK INSURANCE Group Total	*	*	*	*	*	*
NATIONAL INTERSTATE INSURANCE CA267 NATIONAL INTERSTATE INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Total	*	*	*	*	*	*
NATIONAL INTERSTATE INSURANCE Group Total	*	*	*	*	*	*
NEXT LEVEL ADMINISTRATOR LLC CA433 NEXT LEVEL ADMINISTRATOR LLC Total	MOPs Filed	Timely MOPs 0 0	Compliance 0%	NOCs Filed No Filings No Filings	Timely NOCs No Filings No Filings	Compliance No Filings No Filings
	1	•	••••		•	Ū
NEXT LEVEL ADMINISTRATOR LLC Group Total	1	0	0% 🔻	No Filings	No Filings	No Filings
NGM INSURANCE CA265 NGM INSURANCE	MOPs Filed 1	Timely MOPs 1	Compliance 100%	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
Total	1	1	100% 🔺	No Filings	No Filings	No Filings
NGM INSURANCE Group Total	1	1	100%	No Filings	No Filings	No Filings
NORTH RIVER INSURANCE CA257 NORTH RIVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Total NORTH RIVER INSURANCE TPA Administered Claims	*	*	*	*	*	*
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
NORTH RIVER INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	7	7	100%	2	2	100%
CA110 CONSTITUTION STATE SERVICES	*	*	*	*	*	*
CA116 CORVEL ENTERPRISE COMP	*	*	*	*	*	*
CA160 ESIS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	1	1	100%
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	4	4	100%	1	1	100%
TPA Total	12	12	100% 🔺	4	4	100%
OLD REPUBLIC INSURANCE Group Total	12	12	100%	4	4	100%
PENNSYLVANIA MFG ASSN	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	7	3	43%	2	2	100%
CA323 THE AMERICAN EQUITY UNDERWRITERS	*	*	*	*	*	*
TPA Total	7	3	43% 🔻	2	2	100%
PENNSYLVANIA MFG ASSN Group Total	7	3	43% 🔻	2	2	100%
QBE INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
QBE INSURANCE GROUP	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	2	2	100%	1	1	100%
TPA Total	2	2	100%	1	1	100%
		-	10070 -		•	,

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 -	6/30/2019
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Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SAFETY NATIONAL CASUALTY CORP SAFETY NATIONAL CASUALTY CORP	MOPs Filed	Timely MOPs *	Compliance	NOCs Filed	Timely NOCs	Compliance
Total	*	*	*	*	*	*
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	0	0%	1	0	0%
CA160 ESIS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	2	2	100%
CA340 YORK RISK SERVICES	*	*	*	*	*	*
TPA Total	4	2	50% 🔻	4	3	75% 🔻
SAFETY NATIONAL CASUALTY CORP Group Total	4	2	50% 🔻	4	3	75% 🔻
SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	46	45	98%	43	43	100%
Total	46	45	98%	43	43	100%
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	46	45	98%	43	43	100%
SENTRY INSURANCE CA207 FLORISTS MUTUAL INSURANCE	MOPs Filed No Filings	Timely MOPs No Filings	Compliance No Filings	NOCs Filed No Filings	Timely NOCs No Filings	Compliance No Filings
CA402 SENTRY CASUALTY	13	12	92%	1	1	100%
CA305 SENTRY INSURANCE	4	4	100%	1	1	100%
CA303 SENTRY INSURANCE	*	*	*	*	*	*
Total	17	16	94%	2	2	100%
SENTRY INSURANCE Group Total	17	16	94%	2	2	100% 🔺
SOMPO JAPAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
SOMPO JAPAN INSURANCE TPA Administered Claims					*	
CA040 BROADSPIRE SERVICES	*	*	*	*	*	^ _
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
TPA Total			*			
SOMPO JAPAN INSURANCE Group Total	*	*	*	*	*	*

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
STARR INDEMNITY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims CA190 GALLAGHER BASSETT SERVICES	2	2	100%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	2	2	100%	1	0	0% 🔻
STARR INDEMNITY INSURANCE Group Total	2	2	100%	1	0	0% 🔻
STATE OF MAINE WORKERS' COMPENSATION TRUST CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance 96%	NOCs Filed	Timely NOCs	Compliance 95%
Total	27	26	96% 	22	21	95%
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	27	26	96%	22	21	95%
SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320 SYNERNET	24	20	83%	36	35	97%
Total	24	20	83% 🔻	36	35	97% 🔺
SYNERNET Group Total	24	20	83% 🔻	36	35	97% 🔺
THE AMERICAN EQUITY UNDERWRITERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA193 GREAT AMERICAN INSURANCE	*	*	*	*	*	*
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
THE AMERICAN EQUITY UNDERWRITERS Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings

Initial MOP and Initial Indemnity NOC Filings Second Quarter

4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA072 CHARTER OAK FIRE INSURANCE	8	5	63%	7	5	71%
CA164 FARMINGTON CASUALTY	1	0	0%	1	1	100%
CA284 PHOENIX INSURANCE	*	*	*	*	*	*
CA306 STANDARD FIRE INSURANCE	1	0	0%	2	2	100%
CA347 TRAVELERS CASUALTY & SURETY	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	2	0	0%	1	1	100%
CA349 TRAVELERS COMMERCIAL CASUALTY	2	0	0%	No Filings	No Filings	No Filings
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	1	0	0%	No Filings	No Filings	No Filings
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	15	5	33% 🔻	11	9	82% 🔻
TRAVELERS INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA340 YORK RISK SERVICES	2	1	50%	No Filings	No Filings	No Filings
TPA Total	3	2	67% 🔻	No Filings	No Filings	No Filings
TRAVELERS INSURANCE Group Total	18	7	39% 🔻	11	9	82% 🔻
TRISTAR RISK ENTERPRISE MANAGEMENT	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA280 TRISTAR RISK ENTERPRISE MANAGEMENT	*	*	*	*	*	*
Total	*	*	*	*	*	*
TRISTAR RISK ENTERPRISE MANAGEMENT Group Total	*	*	*	*	*	*
UTICA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA324 UTICA NATIONAL INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% 🔻	No Filings	No Filings	No Filings
UTICA INSURANCE Group Total	1	0	0% 🔻	No Filings	No Filings	No Filings
VANLINER INSURANCE CA379 VANLINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Total	*	*	*	*	*	*
VANLINER INSURANCE Group Total	*	*	*	*	*	*

Initial MOP and Initial Indemnity NOC Filings Second Quarter 4/1/2019 - 6/30/2019

Insurance Company	Total Initial MOPs Filed	initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
XL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA384 XL INSURANCE	*	*	*	*	*	*
Tot	al *	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	2	2	100%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA160 ESIS	No Filings	No Filings	No Filings	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	5	4	80%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	No Filings	No Filings	No Filings	2	2	100%
TPA Tot	al 6	4	67% 🔻	7	6	86% 🔻
XL INSURANCE Group Tot	al 6	4	67% 🔻	7	6	86% 🔻
YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340 YORK RISK SERVICES	3	2	67%	No Filings	No Filings	No Filings
Tot	al 3	2	67% 🔻	No Filings	No Filings	No Filings
YORK RISK SERVICES Group Tot	al 3	2	67% 🔻	No Filings	No Filings	No Filings
ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA022 AMERICAN ZURICH	2	1	50%	2	2	100%
CA400 ZURICH AMERICAN INSURANCE	No Filings	No Filings	No Filings	1	0	0%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	*	*	*	*	*	*
Tot	al 2	1	50% 🔻	3	2	67% 🔻
ZURICH INSURANCE TPA Administered Claims						
CA116 CORVEL ENTERPRISE COMP	1	0	0%	No Filings	No Filings	No Filings
CA160 ESIS	2	2	100%	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	7	6	86%	No Filings	No Filings	No Filings
CA204 HELMSMAN MANAGEMENT SERVICES	*	*	*	*	*	*
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	1	1	100%
TPA Tot	al 13	11	85% 🔺	3	3	100% 🔺
ZURICH INSURANCE Group Tot	al 15	12	80% 🔻	6	5	83% 🔻

▲ Indicates benchmark met or exceeded