



ID Verification for Pandemic Unemployment Assistance (PUA) Frequently Asked Questions

The federal Continued Assistance for Unemployed Workers Act of 2020 requires the Maine Department of Labor verify the identity of all new PUA applicants before the claim can be approved and anyone can receive PUA benefits.

How will I be notified if I need to provide ID?

You will receive correspondence from the Maine Department of Labor by postal mail and will be notified by email that you have correspondence to review in your ReEmployME account.

What will I need to provide?

You will need to provide two forms of identification – one must be a government issued photo ID.

Government issued photo IDs are:

- Driver's License
- Passport
- Military ID
- Federal or State Employee ID
- Immigration Status Document with Photo

Non-photo documentation could include:

- Utility Bill with Name and Address
- Social Security Card
- Birth Certificate

Photo IDs must be in color.

IDs must not be expired.

The address on the ID must match the mailing address on your ReEmployME account.

How do I upload the documents?

Log into your ReEmployME account at reemploy.me/maine.gov and select "Upload PUA Identity Documents."

Instructions on how to upload the documents can be found here:

<https://www.maine.gov/unemployment/puaemployment/>

How long will the verification take after I submit my documents?

Experienced ID verification staff will review the documents in the order that they are received. This process may take 3 to 4 weeks to complete.

How will I be notified if my documents have been approved or not?

You will receive correspondence from the Department by regular postal mail indicating if your documentation has been approved or not.

When will I receive my payments?

Once your documentation has been reviewed and approved, the hold on your claim will be released and payment will be sent within 1-2 weeks, as long as there are no other eligibility issues.