Maine Transportation Directory

A guide for using Maine's public transportation services

maine transit association

ABOUT

Maine Transit Association

Maine Transit Association (MTA) is a professional association providing leadership, resources, support, and technical assistance to transit agencies throughout Maine. Our members provide a variety of services including regularly scheduled local and inter-city bus service, inter-city commuter programs, and ferry service. When we speak of "transit," we are referring to transportation services available to the general public. In addition to over the road services, our membership includes Casco Bay Island Transit District, also known as Casco Bay Lines, which provides year-round service to six islands in Casco Bay. These services are essential to those without regular access to transportation, such as seniors and the disabled.

For the latest information on fares, cashless payment options, routes and other transit provider information please visit the provider's website.

Glossary

Bus Mode • A transit mode comprised of rubber-tired passenger vehicles operating on fixed routes and schedules over roadways. Vehicles are powered by:

- Diesel
- Gasoline
- Battery
- Alternative fuel engines

Complementary Paratransit Services • Transportation service required by the Americans with Disabilities Act (ADA) for individuals with disabilities who are unable to use fixed route transportation systems. This service must be comparable to the level of service provided to individuals without disabilities who use the fixed route system and meet the requirements specified in Sections 37.123-137.133 of Transportation Services for Individuals with Disabilities (Part 37), Code of Federal Regulations, Title 49, Volume 1. The complementary services must be origin-to-destination service (demand response (DR)) or on-call demand response (DR) service to an accessible fixed route where such service enables the individual to use the fixed route bus (MB) system for his or her trip. Service must be provided in a corridor ¾ of a mile on either side of the bus routes.

Commuter Bus • Local fixed-route bus transportation primarily connecting outlying areas with a central city. Characterized by a motorcoach (aka over-the-road bus), multiple trip tickets, multiple stops in outlying areas, limited stops in the central city, and at least five miles of closed-door service.

Demand Response • A transit mode comprised of passenger cars, vans or small buses operating in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations. A demand response (DR) operation is characterized by the following:

a — The vehicles do not operate over a fixed route or on a fixed schedule except, perhaps, on a temporary basis to satisfy a special need, and

b — Typically, the vehicle may be dispatched to pick up several passengers at different pick-up points before taking them to their respective destinations and may even be interrupted en route to these destinations to pick up other passengers. The following types of operations fall under the above definitions provided they are not on a scheduled fixed route basis:

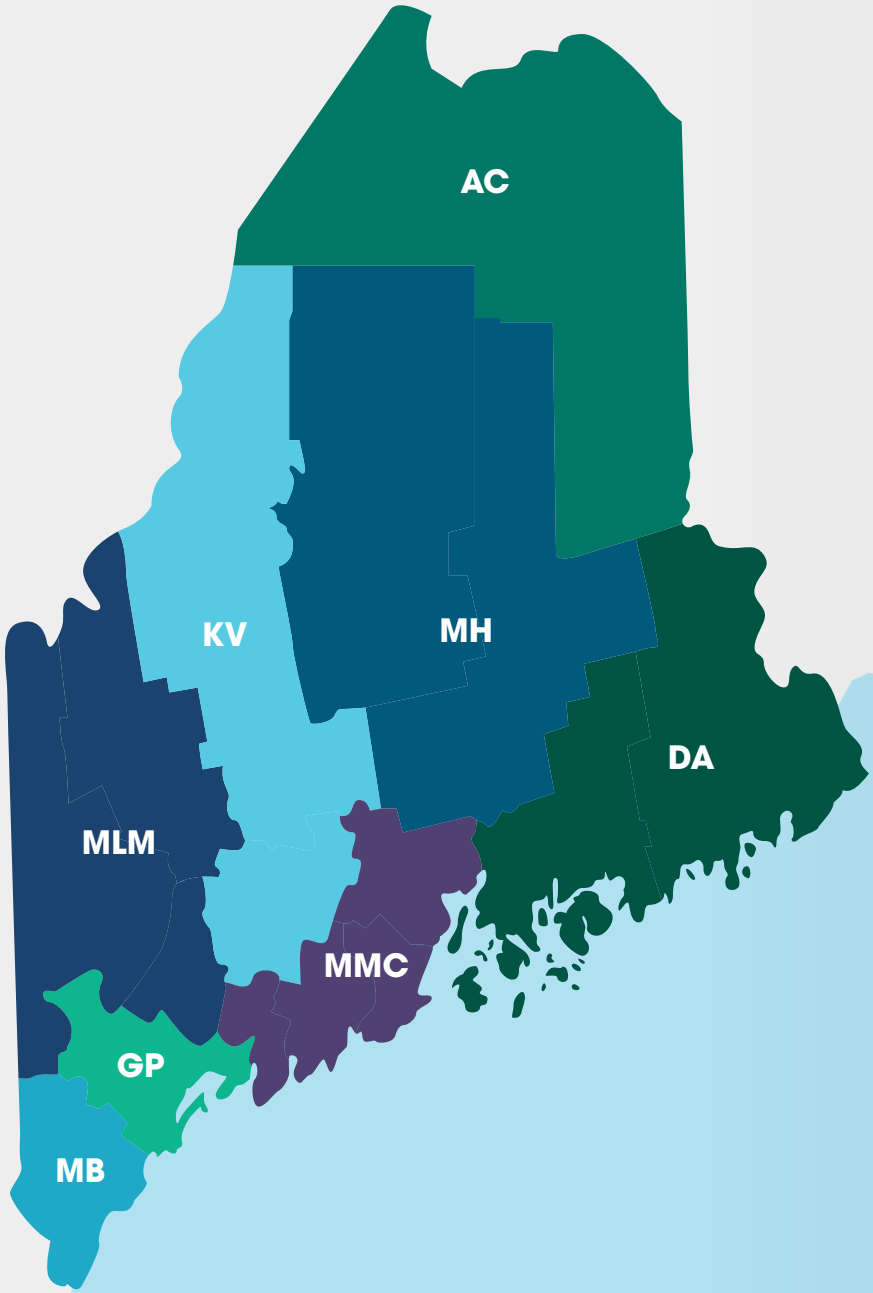
- Many origins to many destinations
- Many origins to one destination
- One origin to many destinations
- One origin to one destination

Ferryboat • A transit mode comprised of vessels carrying passengers, and sometimes vehicles and cargo, over a body of water. Intercity ferryboat service is excluded, except for that portion of such service that is operated by or under contract with a public transit agency for predominantly commuter services. Predominantly commuter service means that for any given trip segment (i.e., distance between any two piers), more than 50 percent of the average daily ridership travels on the ferryboat on the same day.

Fixed Route Services • Services provided on a repetitive, fixed schedule basis along a specific route with vehicles stopping to pick up and deliver passengers to specific locations; each fixed route trip serves the same origins and destinations, such as rail and bus.

Flex Route Service • Transit service that operates along a fixed alignment or path at generally fixed times, but may deviate from the route alignment to collect or drop off passengers who have requested the deviation.

Volunteer Drivers • Individuals who drive vehicles in revenue service to transport passengers for the transit provider but are not employees of the transit provider and are not compensated for their labor.



Aroostook County — AC

Downeast & Acadia — DA

Greater Portland & Casco Bay — GP

Kennebec & Moose River Valley — KV

The Maine Beaches — MB

The Maine Highlands — MH

Maine Lakes & Mountains — MLM

Maine Mid-Coast & Islands — MMC

Aroostook County

Aroostook Regional Transporation System (ARTS)

207.764.1290 • executivedirector@artsme.org

ARTS is a non-profit organization which provides demand response transportation services on a scheduled basis throughout northern Maine. ARTS serves all of Aroostook County, the Danforth area in Washington County and the Patten area in Penobscot County.

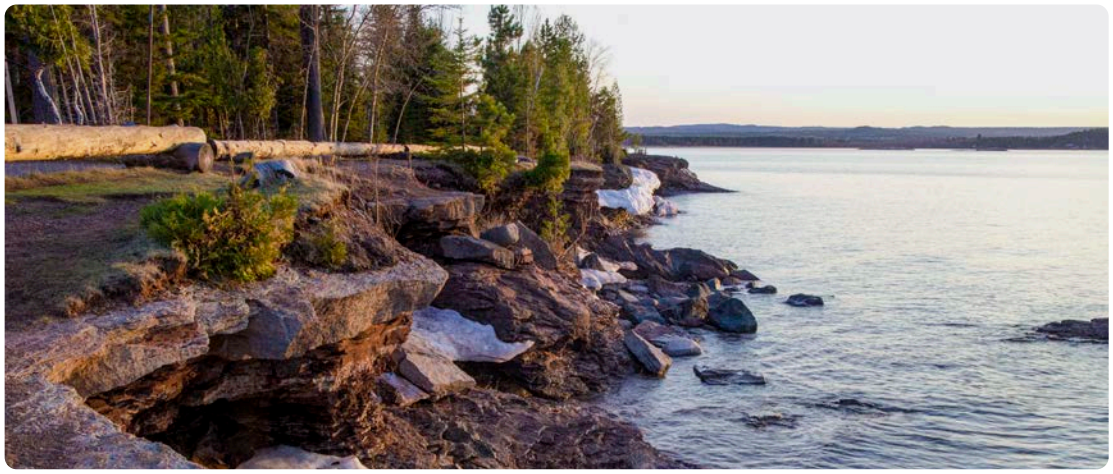
Transportation services are provided for the general public, individuals with disabilities, and the elderly at affordable rates. Services are provided for Aroostook Area Agency on Aging, Central Aroostook Association, LogistiCare (MaineCare) and the Maine Department of Health and Human Services through a contracted rate with no charge to the individuals.

ARTS demand-response door-to-door services are provided by buses or vans that are all handicapped accessible vehicles.

www.aroostooktransportation.org

The Presque Isle Loop
Providing the community members, a sustainable, dependable, all inclusive, alternative public busing system in Presque Isle. Our option of transportation, with free wifi, will revolutionize access to resources in our city by giving riders a safe, convenient bus system getting you where you need to be daily.

thepiloop.org



Downeast & Acadia

Downeast Community Partners

207.664.0012 • 207.546.7547 • 1.877.374.8396 (Toll Free)
administration@downeastcommunitypartners.org

Downeast Community Partners (DCP) provides demand-response door-to-door transportation services. Serving Washington and Hancock Counties excluding Danforth, including Isle au Haut. DCP Rides are provided by Agency Vehicles and Volunteer drivers. We request a 48 hour notice. Our office hours are Monday – Friday 8:00a.m. to 5:00p.m.

www.downeastcommunitypartners.org

Downeast Transportation, Inc.

207.667.5796 • info@downeasttrans.org

DTI operates Monday through Friday commuter service from Bangor, Brewer, Franklin, Milbridge, Ellsworth to Bar Harbor and back. The Bangor bus departs from the Bar Harbor Village Green Monday through Friday at 8:00am and arrives at the Bangor International Airport at 9:55am, Concord Coach at 10:00am, and the Bangor Mall at 10:10am. Buses will continue, on request, to Eastern Maine Medical Center and downtown Pickering Square. Return buses depart Pickering Square at 1:30pm, EMMC at 1:35pm, the Bangor Mall at 1:40pm, Concord Coach at 1:50pm, and Bangor International Airport at 1:55pm.

Downeast Transportation provides popular year-round shopping trips to Ellsworth and Bangor, and in-town shuttle service for Bucksport, Ellsworth, and Bar Harbor.

www.downeasttrans.org

Island Explorer
The Island Explorer features ten bus routes linking hotels, inns, and campgrounds with destinations in Acadia National Park and neighboring village centers. Clean propane-powered vehicles offer Mount Desert Island visitors and residents free transportation to hiking trails, carriage roads, island beaches, and in-town shops and restaurants.

The Island Explorer operates June 23 through Columbus Day (October 14, 2019). Fall service begins on August 27, 2019. Fall service on Schoodic Peninsula begins on September 1.

www.exploreacadia.com

Downeast & Acadia

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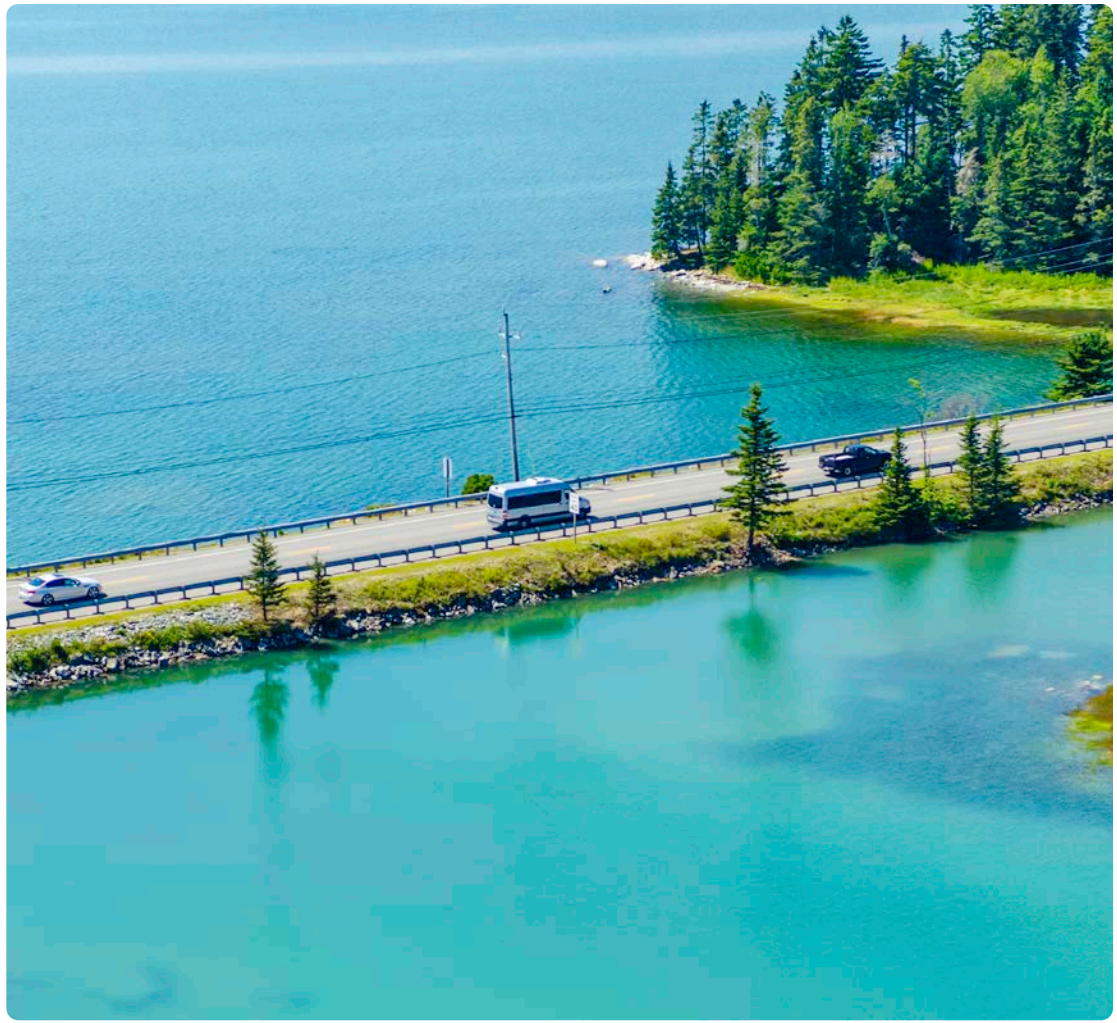
West's Transportation

207.546.2823 • 1.800.596.2823 • info@westbusservice.com

Serving Downeast Maine. The Coastal Connection, Calais, Machias, Ellsworth, Bangor and points in between. Connecting with Bangor Airport. You can get there from here! Seven days a week!

www.westbusservice.com



Greater Portland & Casco Bay

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Casco Bay Island Transit District

207.774.7871 • info@cascobaylines.com

Connecting Portland and the islands of Casco Bay (year-round service to Peaks, Little Diamond, Great Diamond, Long, Chebeague, and Cliff)

Ferry passenger fares differ for each island and separate tickets need to be purchased for animals and bikes. Pass options are available for frequent riders. Passes must be purchased at the Ferry Terminal located at 56 Commercial Street, Portland, ME. Children under 5 are no-charge. Half fares are offered for people 65 years of age or over and for people with transportation disabilities with proper ID.

All regular service tickets are for round trip services and tickets are collected as you board the vessel. Schedules and rates are available at www.cascobaylines.com.

www.cascobaylines.com

City of South Portland Bus Service

207.767.5556 • rsargent@southportland.org

Serving South Portland, Portland, and Scarborough.

Tickets available at the City Hall Finance Office, Hannaford Supermarkets in South Portland, and Shaw's Supermarket in South Portland. High School students ride for free at all times with proper ID.

www.southportland.org/departments/bus-transportation/

Greater Portland Metro (Metro BREEZ)

207.774.0351 • info@gpmetro.org

Serving Brunswick, Falmouth, Freeport, Gorham, Portland, South Portland, Westbrook, and Yarmouth

In April 2020, METRO plans to introduce automated fare collection, to include smart cards and mobile app payment options. Visit gpmetro.org for information. Cash is also accepted on board buses. Exact change required. Reduced fare options available for seniors (65+), students (6-18), persons with disabilities, and veterans.

gpmetro.org

Greater Portland & Casco Bay
(CONTINUED)

Regional Transportation Program (RTP)

207.774.2666 • 1.800.244.0704 • BHutchinson@RTPrides.org • DFritzson@RTPrides.org

RTP provides shared-ride transportation for the disabled, elderly, low-income and general public residents of Cumberland County. RTP utilizes agency buses and vans with wheelchair lifts and volunteer drivers who use their own vehicles. The agency transports individuals eligible under Mainecare, DHHS, and Child Development Services without charge to the rider.

RTP also provides ADA complementary demand response service for the Metro and South Portland Bus Service.

In addition, RTP provides four round trips between Bridgton and Portland each weekday along Route 302 for general public riders. The bus stops in Naples, Raymond and Windham with additional pickups and drop-offs along the way. Beginning in 2020, Saturday service will be provided between Memorial and Labor Days.

The Lakes Region Explorer
RTP provides four round trips between Bridgton and Portland each weekday for general public riders Seasonal Service on Saturday between Memorial Day and Labor Day

Call or visit our web-site for more information.

www.RTPrides.org

Kennebec & Moose River Valley

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Kennebec Valley Community Action Program (KVCAP)

207.859.1500 • info@kvcap.org

KVCAP works with local service agencies and communities to offer a variety of transportation services to local citizens.

Kennebec Explorer
The Kennebec Explorer provides low-cost and convenient community bus service for Augusta, Waterville, and nearby communities.

The Somerset Explorer
The Somerset Explorer flex-route general public bus service is operating in lower Somerset County with service available on Mondays, Wednesdays and Fridays from 7:30 AM to 4:00 PM. Public transit service is now available in the communities of Skowhegan, Madison, Anson and Norridgewock three days a week.

kvcap.org

The Maine Beaches

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Biddeford Saco Old Orchard Beach Transit

207.282.5408 • support@shuttlebus-zoom.com

Passes can be purchased at our location at 13 Pomerleau St., Biddeford and at the Saco Transportation Center, 130 Main St., Saco.

Biddeford Saco Old Orchard Beach Transit offers discounted fares as well as free fares through our Transit Angel program. Please reference our website for available options or contact us directly.

Local Shuttlebus
Biddeford • Saco • Old Orchard Beach

Old Orchard Beach Seasonal Trolley
(Memorial Day to Labor Day)
Old Orchard Beach • Saco (Camp Ellis)
Scarborough (Pine Point)

Portland Intercity Connector
Saco • Old Orchard Beach • Scarborough
South Portland

Zoom Express
Biddeford • Saco • Portland

www.bsoobtransit.org

THE MAINE BEACHES
(CONTINUED)

York County Community Action Corporation (YCCAC)

207.459.2932 • 800.965.5762 • 207.324.5762 • info@yccac.org

Serving all 29 towns in York County; at York Community Action, we offer a range of transportation service options available to the general public for passengers of all ages and equipped for people with disabilities.

Sanford Transit (year round)
Provides year-round in-town service from Springvale to South Sanford with designated stops, route deviation, and connecting services.

The Wave (reservation required)
Wheels to Access Vocation and Education, provides a premium year round, curb to curb service between Sanford-Biddeford and Sanford-Wells.

Shoreline Explorer (seasonal)
We operate a seasonal trolley and shuttle service which coordinates with private operators to provide service between York and the Kennebunks.

Orange Line (year round)
The Orange line operates year-round between Sanford and Wells and also provides connecting services.

Local Rides (reservation required)
Routes take residents to the closest regional shopping and medical destinations once a week for each town served. Riders are typically picked up at their homes with a return trip an hour or more later.

Tickets sold at the Transportation Office, 6 Spruce Street, Sanford, Maine or by the operator.

www.yccac.org/transportation

The Maine Highlands

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City of Bangor — Community Connector

207.992.4670 • community.connector@bangormaine.gov

The Community Connector is a fixed route public transit system operated by the City of Bangor for the communities of the Greater Bangor Urbanized Area. These include Bangor, Brewer, Veazie, Orono, Old Town, and Hampden. The bus also provides service to Husson University, Eastern Maine Community College, Beal College, the University of Maine Orono Campus and the University of Maine Bangor Campus. The City of Bangor supplies service to these communities on a contractual basis. Our base of operation is 475 Maine Avenue, Bangor, Maine 04401. The City of Bangor has been operating public transportation since December 1972.

www.bangormaine.gov/communityconnector

Penquis/Lynx Mobility Services

General Public line: 207.973.3695 or 1.866.853.5969 • info@penquis.org

Serving Penobscot & Piscataquis counties (excluding Patten)

Lynx provides demand response transportation services in Penobscot & Piscataquis counties. All transportation is by appointment and we need three-business day notice to arrange rides. We provide the rides with agency vans, volunteers, taxi. Lynx provides transportation for the general public, special services for the elderly, Maine Care recipients, and social service customers by agency contract, veterans, and individuals with a disability.

We serve each town in Penobscot & Piscataquis at least one day per week. Cost vary depending on how far the customer is traveling. We do not offer passes for our general public services.

www.penquis.org

Maine Lakes & Mountains

Western Maine Transportation Services, Inc. (WMTS)

Administrative & Maintenance Facility: 207.333.6972 • info@westernmainetrans.org
Customer Service and Information on all Services: 1.800.393.9335 or 207.784.9335

Demand Response and local route services available throughout Androscoggin, Franklin, and Oxford Counties.

Lisbon Connection — 207.784.9335
Five round trips daily between Lisbon/Lisbon Falls and Lewiston, Maine

GreenLine Commuter — 1.800.393.9335
Farmington to Lewiston - Auburn along ME Rt. 4. Coming Soon!

BlueLine Commuter
Between Lewiston~Auburn and Bath.

wmtsbus.org

Brunswick Explorer — 207.721.9600
Serving the Town of Brunswick year-round with flex route service. Passes can be purchased at the Brunswick Explorer office located at 16 Station Avenue, Brunswick, Maine, 04011.

brunswickexplorer.org

Sugarloaf Explorer — 207.237.6853
Free service serving Carrabassett Valley and Sugarloaf Ski area

Sugarloaf Express — 207.237.6853
Seasonal service Thanksgiving through mid-April, operates along ME Rt. 27 between Farmington and Carrabassett Valley.

sugarloafexplorer.com

Mountain Explorer —
207.330.3304 or 1.800.393.9335
Free service operates between Bethel, Newry and Sunday River Ski Area;

Mountain Express —
207.330.3304 or 1.800.393.9335
Seasonal service December through the beginning of April, operates along US Rt. 2 between Dixfield and Sunday River. Express passes are available from the driver.

mountainexplorer.org

citylink — Lewiston-Auburn Transit Committee

citylink Customer Service: 207.777.4563 • LATC: 207.783.9186 • purplebus@avcog.org

Lewiston-Auburn Fixed route and ADA complementary paratransit

citylink, owned by the Lewiston-Auburn Transit Committee, serves Lewiston and Auburn operating Monday through Saturday. citylink connects with the Lisbon Connection and the GreenLine from Farmington, both operated by Western Maine Transportation Services, as well as, Greyhound (Lewiston bus station) and Concord Coach (Downtown Auburn Transportation Center).

ADA complementary paratransit – call 207-777-4563 for more information or to schedule a ride.

Please visit our website for information on fares and where bus passes are sold.

www.purplebus.org

Community Concepts

207.795.6073 • rides@community-concepts.org

A private, non-profit corporation that provides alternative door-to-door specialized transportation on a demand response basis primarily in Androscoggin, Franklin, and Oxford Counties. Transportation is provided through a community-based volunteer drivers network as well as an agency van service. CCI also provides contractual transportation services.

www.community-concepts.org

Maine Mid-Coast & Islands

Mid-Coast Public Transportation & Mid-Coast Connector

207.338.4769 • info@midcoastconnector.org
MaineCare services direct line for members and care givers: 855.930.7900

We provide general public, MaineCare Non-Emergency Transportation and other contractual services in Waldo, Knox, Lincoln, and Sagadahoc counties and the communities of Brunswick and Harpswell.

Our public transportation program provides flex route and demand response services throughout the region as well as the DASH city route services in Belfast and Rockland. Fares depend on service and distance travelled.

In addition to general public transportation services and MaineCare non-emergency transportation, our transportation support program provides specialized and discounted services for the elderly, individuals traveling to dialysis services, cancer care services and individuals with disabilities.

Reduced fares are available for seniors, children under 17, and people with disabilities for DASH bus services and seniors traveling to medical appointments.

Mid-Coast Connector & Mid-Coast Public Transportation are operated by non-profit Waldo Community Action Partners (WCAP)

www.waldocap.org

CityBus

207.443.8365 • mpeabody@cityofbath.com

Routes to Bath Iron Works, North/South Loop, and Midcoast Hospital

10 or 12 service passes available from bus driver or Bath Planning Department, free ride pass from Bath Planning Department.

www.cityofbath.com/CityBus

Other Public Transit Options

Maine State Ferry Service

www.maine.gov/mdot/ferry

Maine Airports

www.airnav.com/airports/us/ME

Northern New England Passenger Rail Authority (Amtrak)

www.nnepra.com

Concord Coach

www.concordcoachlines.com

Greyhound Bus

www.greyhound.com

Cyr Bus Lines

www.johntcyrandsons.com

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