DATE: November 18, 2014

TO: Interested Parties

FROM: Stefanie Nadeau, Director, MaineCare Services

SUBJECT: Final Rule: Chapter 101, MaineCare Benefits Manual, Chapter I, Section 2, State Medicaid Health Information Technology (HIT) Program

This letter gives notice of an adopted rule: MaineCare Benefits Manual, Chapter I, Section 2, State Medicaid Health Information Technology (HIT) Program.

The adoption of this rule brings Maine into compliance with federal law (42 USC §1396(b); 42 C.F.R. §§ 495.300-370). The rule regulates the State’s Health Information Technology (HIT) Electronic Health Record (EHR) Incentive Payment Program. The changes to the rule include clarifications about which entities are deemed as having a “fully implemented” EHR and well as clarifications regarding the Department’s role in conducting pre-payment reviews and post-payment audits. The Department, or its agent, conducts pre-payment reviews on all participants and may conduct post-payment audits of hospitals that participate exclusively in the Medicaid incentive payment program. These activities are ongoing, and the rule is being amended to reflect these practices. Finally, a number of technical formatting edits have been made.

A public hearing was held on August 19, 2014. The comment deadline was August 29, 2014.

The Department made minor technical and grammatical changes to the final rule from the proposed rule.

Rules and related rulemaking documents may be reviewed at and printed from the MaineCare Services website at http://www.maine.gov/dhhs/oms/rules/index.shtml or, for a fee, interested parties may request a paper copy of rules by calling 207-624-4050. For those who are deaf or hard of hearing and have a TTY machine, the TTY number is 711.

A copy of the public comments and Department responses can be viewed at and printed from the MaineCare Services website or obtained by calling 207-624-4050 or TTY: 711.

If you have any questions regarding the policy, please contact Provider Services at 1-866-690-5585 or TTY users call Maine relay 711.
Notice of Agency Rule-making Adoption

AGENCY: Department of Health and Human Services, MaineCare Services, Division of Policy

CHAPTER NUMBER AND TITLE: MaineCare Benefits Manual, Chapter 101, MaineCare Benefits Manual, Chapter I, Section 2, State Medicaid Health Information Technology (HIT) Program

ADOPTED RULE NUMBER: 2014-P170

CONCISE SUMMARY: The adoption of this rule brings Maine into compliance with federal law (42 USC §1396(b); 42 C.F.R. §§ 495.300-370). The rule regulates the State’s Health Information Technology (HIT) Electronic Health Record (EHR) Incentive Payment Program. The changes to the rule include clarifications about which entities are deemed as having a “fully implemented” EHR as well as clarifications regarding the Department’s role in conducting pre-payment reviews and post-payment audits. The Department, or its agent, conducts pre-payment reviews on all participants and may conduct post-payment audits of hospitals that participate exclusively in the Medicaid incentive payment program. These activities are ongoing, and the rule is amended to reflect these practices. Finally, a number of technical formatting edits have been made.

HTTP://WWW.MAINE.GOV/DHHS/OMS/RULES/INDEX.SHTML for rules and related rulemaking documents.

EFFECTIVE DATE: November 23, 2014

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## TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.01</td>
<td>INTRODUCTION AND STATUTORY AUTHORITY</td>
<td>1</td>
</tr>
<tr>
<td>2.02</td>
<td>DEFINITIONS</td>
<td>1</td>
</tr>
<tr>
<td>2.03</td>
<td>REQUIREMENTS FOR EHR INCENTIVE PAYMENT PROGRAM</td>
<td>2</td>
</tr>
<tr>
<td>2.04</td>
<td>ELIGIBLE PROFESSION</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>2.04-1 COMBATING FRAUD AND ABUSE</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>2.04-2 HEARINGS AND APPEALS</td>
<td>5</td>
</tr>
<tr>
<td>2.05</td>
<td>ELIGIBLE HOSPITAL</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>2.05-1 COMBATING FRAUD AND ABUSE</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>2.05-2 HEARINGS AND APPEALS</td>
<td>8</td>
</tr>
<tr>
<td>2.06</td>
<td>FEDERAL FINANCIAL PARTICIPATION</td>
<td>9</td>
</tr>
</tbody>
</table>
2.01 INTRODUCTION AND STATUTORY AUTHORITY

This Rule establishes policies for the Medicaid Health Information Technology (HIT) electronic health record (EHR) initiatives. It includes requirements for Medicaid professionals and hospitals to receive incentive payments under the MaineCare Meaningful Use Program (Program) and/or to be deemed as having fully implemented an EHR.

The Program is overseen by the Director, State Health Information Technology Initiatives Program, within the Office of MaineCare Services (OMS).

The authority for implementing HIT initiatives derives from Section 4201 of the American Reinvestment and Recovery Act of 2009 and Sections 1903(a)(3)(F) and 1903(t) of the Social Security Act (42 U.S.C. §1396(b)) and 22 M.R.S.A. §§ 42 and 3173. States must submit a State Medicaid Health Plan (SMHP) and an Implementation Advanced Planning Document (IAPD) or Update (IAPDU) and receive Center for Medicare and Medicaid Services (CMS) approval of the SMHP and the IAPD or IAPD-U prior to implementing the incentive payment Program. Maine’s SMHP, IAPD, and IAPD-U can be found at http://www.maine.gov/dhhs/oms/HIT/ehr_incent.htm#ehr_benes.

To be eligible for an incentive payment and/or to be deemed as having fully implemented an EHR, a professional or hospital must:

A. Be of a certain type of professional or hospital and meet Medicaid or needy individual patient thresholds established for that type of professional or hospital as shown in Sections 2.04 and 2.05; and

B. Adopt, implement or upgrade certified electronic health records before being approved for the first payment under the incentive program, or meet Meaningful Use provisions before being approved for subsequent payments; and

C. Meet all the requirements of this Rule and Maine’s SMHP and IAPDU.

2.02 DEFINITIONS

2.02-1 Acute Care Hospital is defined in 42 C.F.R. §495.302.

2.02-2 Adopt, Implement or Upgrade is defined in 42 C.F.R. §495.302.

2.02-3 Cancer Hospital is defined in 42 C.F.R. §495.302.

2.02-4 Certified Electronic Health Record is defined in 42 C.F.R. §170.102.

2.02-5 Children’s Hospital is defined in 42 C.F.R. §495.302.

2.02-6 Critical Access Hospital is defined in 42 C.F.R. §495.4.

2.02-7 Eligible Hospital means a Critical Access Hospital, Acute Care Hospital, Children’s Hospital or Cancer Hospital that meets the requirements of this rule.
2.02 DEFINITIONS (cont.)

2.02-8 Eligible Professional means a health care professional as defined in 42 C.F.R. §495.304(b) who has a current Medicaid provider agreement; who performs at least 10% of his or her services not in a hospital emergency room or as hospital inpatient services, or who practices predominantly in an FQHC or RHC; and who meets the requirements of this rule.

2.02-9 Encounter Method is the method used to calculate patient encounters described in 42 C.F.R. §495.306(c).

2.02-10 Federal Financial Participation (FFP) is the federal government’s share of the State’s expenditures under the Medicaid program.

2.02-11 Federally Qualified Health Center (FQHC) means a facility or program as defined in the MaineCare Benefits Manual, Chapter II, Section 31.01-3.

2.02-12 Meaningful Use means the requirements that an Eligible Professional (EP) or Eligible Hospital (EH) must meet to receive an incentive payment as required by CMS under applicable Stage 1 and Stage 2 rules, and Stage 3 rules to be issued and implemented by CMS, and as supplemented by this Rule and the State’s approved SMHP and IAPD-U.

2.02-13 Needy Individual is defined in 42 C.F.R. §495.302.

2.02-14 Payment Year is defined in 42 C.F.R. §495.200.

2.02-15 Pediatrician is defined as a medical doctor who diagnoses, treats, examines, and prevents diseases and injuries in children and possesses a valid, unrestricted medical license and board certification in Pediatrics through the American Board of Pediatrics (ABP) or the American Osteopathic Board of Pediatrics (AOBP).

2.02-16 Practices Predominantly is defined in 42 C.F.R. §495.302.

2.02-17 Professional is an individual who is a health care provider and who has a current Medicaid provider agreement.

2.02-18 Provider is defined in MaineCare Benefits Manual, Chapter 1 §1.02-4(F).

2.02-19 Rural Health Clinic (RHC) means a primary health care clinic as defined in the MaineCare Benefits Manual, Chapter II, §103.01-5.

2.03 REQUIREMENTS FOR EHR INCENTIVE PAYMENT PROGRAM

A provider may apply as an Eligible Professional or an Eligible Hospital, but not both. See 42 C.F.R. §495.310(c).

The incentive payment program process and requirements for EPs are those described in 42 C.F.R. §§ 495.310(a) through (e), 495.314 and 495.312(b).
2.03 REQUIREMENTS FOR EHR INCENTIVE PAYMENT PROGRAM (cont.)

The incentive payment program process and requirements for EHs are those described in 42 C.F.R. §§ 495.310(e) through (j), 495.314 and 495.312(b).

2.04 ELIGIBLE PROFESSIONAL

A. An Eligible Professional must meet the requirements established in 42 C.F.R. §495.304(c) unless exempt under 42 C.F.R. §495.304(d). Title 42 C.F.R. §§ 495.310(a) through (e) governs payments to EPs.

B. Medicaid or Needy Individual threshold requirements.

Table 1 lists the minimum percentage of Medicaid or Needy Individual encounters for each type of Professional for this Program. See Title 42 C.F.R. §495.304(c).

<table>
<thead>
<tr>
<th>Types of Professionals that may apply for the incentive payment program</th>
<th>Minimum Medicaid or Needy Individual encounters</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physician, certified nurse-midwife, nurse practitioner, dentist</td>
<td>30% Medicaid encounters</td>
</tr>
<tr>
<td>Pediatrician</td>
<td>20% Medicaid encounters</td>
</tr>
<tr>
<td>Physician, certified nurse-midwife, nurse practitioner, or a dentist who practices predominantly in an FQHC or RHC</td>
<td>30% Needy Individual encounters</td>
</tr>
<tr>
<td>Physician assistant who practices predominantly in an FQHC or RHC that is led by a physician assistant</td>
<td>30% Needy Individual Encounters</td>
</tr>
</tbody>
</table>

C. Application Process for EPs

1. A Professional must register with CMS through the CMS National Level Repository (NLR) system.

2. After a Professional registers, CMS sends an electronic notification to OMS of the registration.

3. Using the contact information from the NLR registration, OMS will contact the Professional to begin the application process.

4. A Professional must establish that he or she is an EP and meet the following requirements:

   a. Using the encounter method, establish that he or she has met the minimum Medicaid patient volume required under 42 C.F.R. §495.304(c)(1), or practices predominantly in a Federally Qualified Health Center (FQHC) or in a Rural Health Clinic (RHC) and has met the minimum Needy Individual volume under 42 C.F.R. §495.304(c); and
2.04 ELIGIBLE PROFESSIONAL (cont.)

b. Attest that he or she has adopted, implemented or upgraded electronic health records to be eligible for the first payment year, or that he or she has met Meaningful Use requirements under the applicable stage to be eligible for subsequent payment years; and

c. Attest that he or she uses an EHR that is included on the list of certified EHRs maintained by CMS; and

d. Attest that he or she has not received an incentive payment for that year from another state; and

e. Attest that he or she has not received an incentive payment under the Medicare incentive payment program for that year; and

f. Satisfactorily complete the application process; and

g. Meet the meaningful use reporting requirement set forth under 42 C.F.R. §495.312(b).

5. After confirming that the Professional meets the requirements enumerated in this section 2.04, MaineCare will notify CMS that a payment is being issued, and will issue a payment to the EP according to the requirements of 42 C.F.R. §495.312(e)(1).

6. If the Department determines that a Professional has not met the requirements of this Section 2.04, it will notify the Professional in writing within two (2) business days of making that determination.

D. Payment Amounts and Schedule

A Professional who meets EP status requirements for all six years is eligible to receive a total of $63,750 in payments issued as follows:

1. A first year payment of $21,250; except that a pediatrician who has between 20% and 30% Medicaid encounters is limited to a maximum first year payment of $14,167.

2. For years two through six, a payment of $8,500 for each year that the EP meets the requirements for that year; except that a pediatrician who has between 20% and 30% Medicaid encounters is limited for years two through six to a payment of $5,667 for each year.

3. A payment will be issued to the EP unless the EP reassigns his or her incentive payment pursuant to 42 C.F.R §495.310(k)(1).

E. Attestation and Meaningful Use Documentation
2.04 ELIGIBLE PROFESSIONAL (cont.)

A Professional must have written or electronic documentation that the Professional meets all of the EP requirements for the Program and the incentive payment(s).

1. As proof of adopting, implementing or upgrading a certified electronic health record, the EP must have at least one of the following properly executed documents:
   a. Receipt;
   b. Invoice;
   c. Contract;
   d. License Agreement;
   e. Purchase Order; or
   f. User Agreement.

2. In accord with 42 C.F.R. §495.8(c)(2), any records used to provide information for registration, application or incentive payments, including attestation that the Professional has adopted, implemented or upgraded EHR, and meaningful use, must be kept for six years, unless Federal or State law requires a longer retention period.

2.04-1 COMBATING FRAUD AND ABUSE

A. An EP must submit an electronic or paper statement supplied by the Department in satisfaction of the requirements of 42 C.F.R. §495.368(b).

B. If an overpayment is owed to the Department, the EP shall repay the entire overpayment within thirty (30) days of the date of the Department’s notice to the EP of the overpayment.

C. EPs are subject to the provisions of the MaineCare Benefits Manual, Chapter 1, Sections 1.12, 1.19 and 1.20 in regard to incentive payments.

D. The Division of Audit or duly authorized Agents of the Department shall conduct pre-payment reviews and must approve all payments before issuance. The Division of Audit or duly authorized Agent shall have the authority to conduct post-payment audits to include desk and on-site audits under the Department’s SMHP and IAPD-U and Chapter 1, Section 1, §1.16.

2.04-2 HEARINGS AND APPEALS

A. An EP may appeal the following issues:

1. A determination that the Professional is not eligible for the HIT Incentive Payment Program;

2. A determination that the Professional did not meet attestations of adopting, implementing or upgrading certified EHRs or Meaningful Use of EHR requirements;
2.04 ELIGIBLE PROFESSIONAL (cont.)

3. An overpayment amount or recoupment as determined by the Department or CMS; and

4. Audit findings of any of the above.

B. Appeal rights and processes are governed by MaineCare Benefits Manual, Chapter 1, Section 1, §1.21-1.

2.05 ELIGIBLE HOSPITAL

A. To be an Eligible Hospital, an Acute Care Hospital, Critical Access Hospital or Cancer Hospital must have at least a 10% Medicaid patient volume. An Eligible Hospital shall calculate its patient volume in accord with 42 C.F.R. §495.306(c)(2). Children’s Hospitals are exempt from meeting a Medicaid patient volume threshold.

B. Application process for EHs:

1. A hospital must register with CMS through the CMS National Level Repository (NLR) system.

2. After a hospital registers, CMS sends an electronic notification to OMS of the registration.

3. Using the contact information from the NLR registration, OMS will contact the hospital to begin the application process.

4. A hospital must establish that it is an Eligible Hospital and must meet the following requirements:

   a. Consistent with 42 C.F.R. §495.314, attest that it has adopted, implemented or upgraded electronic health records to be eligible for the first payment year, or has met meaningful use requirements to be eligible for subsequent payment years;

   b. Attest that it uses an EHR that is included on the list of certified EHRs maintained by CMS;

   c. Attest that it has not received an incentive payment for that year from another state;

   d. Meet all other requirements under 42 C.F.R. §495.314;

   e. Satisfactorily complete the application process; and

   f. Meet the meaningful use reporting requirement set forth by 42 C.F.R §495.312(b).
Section 2  STATE MEDICAID HEALTH INFORMATION TECHNOLOGY PROGRAM  Effective 11/23/14

2.05  ELIGIBLE HOSPITAL (cont.)

5.  After confirming that the hospital meets the above requirements, MaineCare will calculate the total incentive payment for the EH in accord with 42 C.F.R. §§ 495.310(e), (f) and (g). See for example, Hospital Calculation at: http://www.maine.gov/dhhs/oms/HIT. If data from the hospital is non-existent, the Department shall deem an amount in accordance with 42 C.F.R. §495.310(i).

6.  OMS will notify CMS that a payment is being issued, and will issue a payment to the EH according to the requirements of 42 C.F.R. §495.312(e)(2).

7.  If the Department determines that a hospital has not met the requirements of Section 2.05, it will notify the hospital in writing within two (2) business days of making that determination.

C.  Payment Amounts and Schedule

1.  A hospital may receive incentive payments from both Medicare and Medicaid if it meets all eligibility criteria in the payment year.

2.  Maine will issue an EHR incentive payment annually for three (3) years:
   a. To receive an EHR incentive payment in the first payment year, an EH shall meet the requirements established in 42 C.F.R. §495.314(a). The first year payment amount will be 50% of the total payment amount.
   b. To receive EHR incentive payments for the remaining two years, an EH shall meet the requirements established in 42 C.F.R. §495.314(b). The second payment will be 40% of the total incentive payment amount. The third payment will be 10% of the total incentive payment amount.

3.  A hospital must submit data on charity care as part of the incentive payment calculation. If the Department that an Eligible Hospital’s data on charity care is not available from the hospital, the Department shall determine an appropriate proxy for charitable care in compliance with 42 C.F.R. §495.310(h).

D.  Attestation and Meaningful Use Documentation

An EH must have written or electronic documentation that the hospital meets all of the EH requirements for the Program.

1.  As proof of adopting, implementing or upgrading a certified electronic health record, the EH must have at least one of the following properly executed documents:
   a. Receipt;
   b. Invoice;
   c. Contract;
   d. License Agreement;
   e. Purchase Order; or
2.05 ELIGIBLE HOSPITAL (cont.)

f. User Agreement.

2. In accordance with 42 C.F.R. §495.8(c)(2), for purposes of the MaineCare HIT Incentive Payment Program, any records used to provide information for registration, application and incentive payments, including attestation that the provider has adopted, implemented or upgraded EHR, and meaningful use, must be kept for six years, unless Federal or State law requires a longer retention period.

2.05-1 COMBATING FRAUD AND ABUSE

A. A hospital must submit an electronic or paper statement supplied by the Department in satisfaction of the requirements of 42 C.F.R. §495.368(b).

B. If an overpayment is owed to the Department, the EH shall repay the entire overpayment within thirty (30) days of the date of the Department’s notice to the EH of the overpayment.

C. EHs shall also be subject to the provisions of the MaineCare Benefits Manual, Chapter 1, Section 1, §§ 1.19 and 1.20.

D. The Division of Audit or duly authorized Agents of the Department shall conduct pre-payment reviews and must approve all payments before issuance. The Division of Audit or duly authorized Agent shall have the authority to conduct post-payment audits of hospitals that participate only in the Medicaid incentive payment program, to include desk and on-site audits under the Department’s SMHP and IAPD-U and Chapter 1, Section 1, §1.16.

2.05-2 HEARINGS AND APPEALS

A. An EH may appeal the following issues:

1. A determination that the EH is not eligible for the Medicaid HIT Incentive Payment Program;

2. A determination that the EH did not meet attestations of adopting, implementing, or upgrading certified EHRs requirements;

3. An overpayment amount or recoupment as determined by the Department or CMS;

4. The amount of the incentive payment(s); and

5. Audit findings of any of the above.

B. Appeal rights and processes are governed by the MaineCare Benefits Manual, Chapter I, Section 1, §1.21-1.
2.06  FEDERAL FINANCIAL PARTICIPATION

A policy established in this rule shall be null and void if CMS denies federal financial participation for this policy or disapproves the policy.