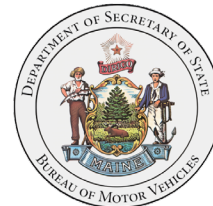


BMV4ME FAQs



WHAT IS BMV4ME?

BMV4ME is new mobile branch from the Department of the Secretary of State, Bureau of Motor Vehicles, a portable unit that can deploy in towns without direct BMV services and to underserved communities.

WHERE WILL THE MOBILE UNIT BE LOCATED?

The mobile unit operates at scheduled locations across the state. Locations, dates and times are published in advance on the BMV website and can be found on the “Find Your Local Branch” page.

WHAT ARE THE HOURS OF OPERATION?

Days/hours of operation vary by location and are subject to change. Please check the posted schedule on the “Find Your Local Branch” page of the website for dates and times.

WHAT SERVICES ARE AVAILABLE AT THE MOBILE UNIT?

Services include:

- Driver’s license and state ID services, including duplicates, renewals, first-time issuance, and out-of-state non-Commercial Driver’s License (CDL) transfers (including REAL ID).
- Address and name changes.
- Learner’s permit services, including issuance with a driver education completion certificate or processing applications for a knowledge exam appointment.
- Disability placards, including new applications and renewals for hanging placards.

CAN CUSTOMERS GET A REAL ID AT THE BMV4ME MOBILE UNIT?

Yes, REAL ID services are available. Be sure to review the list of required documentation.

CAN CUSTOMERS REGISTER A VEHICLE OR GET LICENSE PLATES?

For registration and vehicle related needs start with your local municipal office and then visit a BMV branch office or call the BMV at 207-624-9000.

IS BMV4ME WALK-IN ONLY OR ARE APPOINTMENTS AVAILABLE?

Walk-ins are welcome – customers simply take a ticket from the kiosk located at the rear of the BMV4ME mobile unit and follow the instructions provided.

Appointments will be added for the BMV4ME unit in the near future. Check the maine.gov/sos/bmv website for updates.

HOW BUSY WILL BMV4ME BE?

Customers are encouraged to arrive early and ensure they have all required documents with them to successfully complete their transaction. If traffic is heavy, BMV4ME may stop issuing additional tickets to ensure everyone already in line can be served before operations need to be shut down for the day.

WHAT FORMS OF PAYMENT ARE ACCEPTED?

Accepted payment methods include Visa, MasterCard, Discover or American Express debit or credit cards, checks, cash and Apple/Google Pay. Customers using cash are encouraged to use small bills as the mobile unit will have limited cash on hand.



WILL I RECEIVE MY LICENSE OR ID IMMEDIATELY?

Credentials will be mailed to the address on file with an expected arrival of up to 4 weeks. When appropriate, temporary licenses can be provided at the BMV4ME mobile unit.

IS THE BMV4ME MOBILE UNIT ACCESSIBLE?

An accessible lift is available. When you check in, be sure to check the box indicating accessible access required. When your number is called, staff will happily assist.

WHAT IF THE MOBILE UNIT IS UNABLE TO OPERATE DUE TO WEATHER?

Severe weather or unforeseen circumstances may impact operations. Updates will be communicated as soon as possible. Please check the “Find Your Local Branch” page of the website for details. Weather closures are also be posted on the Secretary of State Facebook page.

DOES THE MOBILE UNIT OPERATE ON SCHEDULED FEDERAL AND STATE HOLIDAYS?

The Bureau of Motor Vehicles, including the BMV4ME mobile unit, follows the State of Maine holiday closures calendar.

QUESTIONS?

Please contact the BMV’s Contact Center at 207-624-9000 for general information or any follow-up questions.

