



MAINE TAX ALERT

A Publication of Maine Revenue Services for Tax Professionals

Volume 31, Issue 15

July 2021

Maine Tax Portal to Provide Improved Access, Functionality for All Maine Tax Types

In order to improve and increase the capabilities for taxpayers and practitioners, Maine Revenue Services is excited to announce the Maine Tax Portal. The Maine Tax Portal replaces our decades-old systems and will provide improved functionality and access for Maine people – and integrate *all* taxes administered by Maine Revenue Services into a new, single online system.

Once implemented this fall and over the next several years, the Maine Tax Portal will enable online filing for all tax types administered by Maine Revenue Services. Additionally, the Maine Tax Portal will allow taxpayers and practitioners to make online payments, view bills and notices, and perform account maintenance activities, such as, adding or removing addresses and closing an account. Depending on access level, authorized representatives may view submissions, letters, messages, and submit payments and returns on a taxpayer's behalf.

Beginning in October 2021, the Maine Tax Portal will replace current online services for the following Maine taxes:

- Corporate Income Tax
- Franchise Tax
- Insurance Premiums Taxes (including Fire and Non-Admitted Premiums)
- Estate Tax
- Health Care Provider Tax
- Blueberry, Potato, Mahogany Quahog, and Railroad Excise Taxes
- Marijuana Excise Tax

The rollout schedule for all other tax types is available at www.Maine.gov/revenue/portal.

During the transition and beyond, Maine Revenue Services will continue to support those who elect to file paper returns, make payments by check, or correspond with us via the U.S. Postal Service mail. We will also continue to support Modernized E-File (MeF).

Account setup instructions for the Maine Tax Portal will be published over the coming months. Please watch your inbox or visit www.Maine.gov/revenue/portal. Any questions about the Maine Tax Portal can be submitted via email to taxpayerassist@maine.gov with "Portal" in the subject line.

We thank you for your patience as we replace our decades-old systems – and we look forward to serving you through the Maine Tax Portal.

Careers at MRS

The mission of MRS is to fairly and efficiently administer the tax laws of the State of Maine, while maintaining the highest degree of integrity and professionalism.

MRS is looking for smart, motivated, and team-oriented people to join our team. Benefits include:

- Public service
- Competitive salary
- MainePERS retirement plan and deferred compensation
- Qualifying employer for federal student-loan forgiveness
- Generous insurance and paid leave (including all state holidays)
- Flexible spending accounts and longevity pay
- Gym membership reimbursement
- Tuition reimbursement for continuing education

Regularly posted, full-time positions at MRS include the Tax Examiner and Revenue Agent positions. Click the following link for more information about these positions:

<https://apps.web.maine.gov/cgi-bin/bhrssalary/jobs.pl>.

If you are interested in building your career with MRS, please sign up to receive notifications of new MRS job openings here: <https://portal.maine.gov/taxalert/careers>.

Current job openings at MRS are listed here: www.maine.gov/revenue/about/career-opportunities.

Fraud Alert

If you believe you are a victim of identity theft or that a breach of personally identifiable information has occurred, contact MRS at (207) 624-7658 or email fraudalert.mrs@maine.gov as soon as possible. Timely notification assists MRS in preventing fraudulent tax refunds.

<u>Department</u>	<u>Telephone Numbers</u>	<u>FAX Numbers</u>	<u>E-mail Addresses</u>
Taxpayer Contact Center	(207) 624-9784	(207) 287-6975	taxpayerassist@maine.gov
Central Registration	(207) 624-5644	(207) 287-6975	taxregistration@maine.gov
Collections & Compliance	(207) 624-9595	(207) 287-6627	compliance.tax@maine.gov
Corporate Tax	(207) 624-9670	(207) 624-9694	corporate.tax@maine.gov
E-file Help Desk (1040 ONLY)	(207) 624-9730	(207) 287-6628	efile.helpdesk@maine.gov
Electronic Funds Transfer	(207) 624-5625	(207) 287-3618	efunds.transfer@maine.gov
Estate & Fiduciary Tax	(207) 626-8480	(207) 624-9694	estatetax@maine.gov
Fuel & Special Taxes	(207) 624-9609	(207) 287-6628	fuel.tax@maine.gov
Forms Request Line	(207) 624-7894		
Individual Income Tax Assistance	(207) 626-8475	(207) 624-9694	income.tax@maine.gov
Insurance Premium Tax	(207) 624-9753	(207) 624-9694	
NexTalk (TTY Service)	(888) 577-6690		
Payment Plan/Income Tax	(207) 621-4300	(207) 621-4328	compliance.tax@maine.gov
Payment Plan/Other	(207) 624-9595	(207) 287-6627	compliance.tax@maine.gov
Practitioners' Hotline	(207) 626-8458	(207) 624-9694	
Property Tax	(207) 624-5600	(207) 287-6396	prop.tax@maine.gov
Public Communications	(207) 626-8478	(207) 624-9694	
Sales Tax	(207) 624-9693	(207) 287-6628	sales.tax@maine.gov
Tax Clearance Letters	(207) 624-9595	(207) 287-6627	
Office of Tax Policy	(207) 624-9677	(207) 287-3618	
Taxpayer Advocate	(207) 624-9649	(207) 287-3618	taxpayer.advocate@maine.gov
Withholding Tax	(207) 626-8475	(207) 624-9694	withholding.tax@maine.gov
Tax Violations Hot Line	(207) 624-9600		

This publication is designed to keep taxpayers, tax practitioners and the general public informed of developments, problems, questions and matters of general interest concerning Maine tax law, policy, and procedure. The articles in this newsletter are not designed to address complex issues in detail, and they are not a substitute for Maine tax laws and/or regulations.

Suggestions for the Tax Alert?

Please contact:
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