



MAINE TAX ALERT

A Publication of Maine Revenue Services for Tax Professionals

Volume 32, Issue 1

January 2022

NOW Available – Maine Tax Portal Improves Access, Functionality for Taxpayers and Tax Professionals

Assistance is available by sending an email to taxpayerassist@maine.gov with “Portal” in the subject line or by calling (207) 624-9784. Instructional videos are available at <https://www.maine.gov/revenue/instructionalvideos>.

The Maine Tax Portal is now live -- providing improved functionality and online access – and enabling taxpayers and tax professionals to file returns and remit payments online, view bills and notices, and perform account maintenance activities, such as adding or removing addresses and closing an account.

Begin using the [Maine Tax Portal](#) NOW for any of the following tax types:

- Corporate Income Tax
- Franchise Tax
- Insurance Premiums Taxes (including Fire and Non-Admitted Premiums)
- Estate Tax
- Health Care Provider Tax
- Blueberry, Potato, Mahogany Quahog, and Railroad Excise Taxes
- Marijuana Excise Tax

Additional Tax Types Will Be Available Through the Maine Tax Portal Soon

The Maine Tax Portal replaces a decades-old system and will integrate *all* taxes administered by MRS into a new, single online system. This will be accomplished in four phases over four years. Preparations are underway for phase two, which will launch this October and will incorporate the following additional taxes and programs:

- Withholding
- Pass-Through Entity Withholding
- Use
- Sales
- Pre-Paid Wireless Fee
- Recycling Assistance Fee
- Pesticide Fee
- Service Provider
- Municipal Valuation Returns (MVR)
- Commercial Forestry Excise
- Telecommunications Excise
- Real Estate Transfer
- Controlling Interest Transfer
- Land Use Planning Commission Fee
- Business Equipment Tax Reimbursement (BETR)

Careers at MRS

The mission of MRS is to fairly and efficiently administer the tax laws of the State of Maine, while maintaining the highest degree of integrity and professionalism.

MRS is looking for smart, motivated, and team-oriented people to join our team. Benefits include:

- Public service
- Competitive salary
- MainePERS retirement plan and deferred compensation
- Qualifying employer for federal student-loan forgiveness
- Generous insurance and paid leave (including all state holidays)
- Flexible spending accounts and longevity pay
- Gym membership reimbursement
- Tuition reimbursement for continuing education

Regularly posted, full-time positions at MRS include the Tax Examiner and Revenue Agent positions. Click the following link for more information about these positions:

<https://apps.web.maine.gov/cgi-bin/bhrssalary/jobs.pl>.

If you are interested in building your career with MRS, please sign up to receive notifications of new MRS job openings here: <https://portal.maine.gov/taxalert/careers>.

Current job openings at MRS are listed here: www.maine.gov/revenue/careers.

Fraud Alert

If you believe you are a victim of identity theft or that a breach of personally identifiable information has occurred, contact MRS at (207) 624-7658 or email fraudalert.mrs@maine.gov as soon as possible. Timely notification assists MRS in preventing fraudulent tax refunds.

<u>Department</u>	<u>Telephone Numbers</u>	<u>FAX Numbers</u>	<u>E-mail Addresses</u>
Taxpayer Contact Center	(207) 624-9784	(207) 287-6975	taxpayerassist@maine.gov
Central Registration	(207) 624-9784	(207) 287-6975	taxpayerassist@maine.gov
Collections & Compliance	(207) 624-9595	(207) 287-6627	compliance.tax@maine.gov
Corporate Tax	(207) 624-9670	(207) 624-9694	corporate.tax@maine.gov
E-file Help Desk (1040 ONLY)	(207) 624-9730	(207) 287-6628	efile.helpdesk@maine.gov
Electronic Funds Transfer	(207) 624-5625	(207) 287-3618	efunds.transfer@maine.gov
Estate & Fiduciary Tax	(207) 626-8480	(207) 624-9694	estatetax@maine.gov
Fuel & Special Taxes	(207) 624-9609	(207) 287-6628	fuel.tax@maine.gov
Forms Request Line	(207) 624-7894		
Individual Income Tax Assistance	(207) 626-8475	(207) 624-9694	income.tax@maine.gov
Insurance Premium Tax	(207) 624-9753	(207) 624-9694	
NexTalk (TTY Service)	(888) 577-6690		
Payment Plan/Income Tax	(207) 621-4300	(207) 621-4328	compliance.tax@maine.gov
Payment Plan/Other	(207) 624-9595	(207) 287-6627	compliance.tax@maine.gov
Practitioners' Hotline	(207) 626-8458	(207) 624-9694	
Property Tax	(207) 624-5600	(207) 287-6396	prop.tax@maine.gov
Public Communications	(207) 626-8478	(207) 624-9694	
Sales Tax	(207) 624-9693	(207) 287-6628	sales.tax@maine.gov
Tax Clearance Letters	(207) 624-9595	(207) 287-6627	
Office of Tax Policy	(207) 624-9677	(207) 287-3618	
Taxpayer Advocate	(207) 624-9649	(207) 287-3618	taxpayer.advocate@maine.gov
Withholding Tax	(207) 626-8475	(207) 624-9694	withholding.tax@maine.gov
Tax Violations Hot Line	(207) 624-9600		

This publication is designed to keep taxpayers, tax practitioners and the general public informed of developments, problems, questions and matters of general interest concerning Maine tax law, policy, and procedure. The articles in this newsletter are not designed to address complex issues in detail, and they are not a substitute for Maine tax laws and/or regulations.

Suggestions for the Tax Alert?

Please contact:
Maine Revenue Services
PO Box 1060
Augusta, Maine 04332-1060