



STATE OF MAINE  
DEPARTMENT OF PROFESSIONAL  
AND FINANCIAL REGULATION  
35 STATE HOUSE STATION  
AUGUSTA, MAINE  
04333-0035

Janet T. Mills  
Governor

Anne L. Head  
Commissioner

May 30, 2020

Dear Maine Funeral Practitioner:

The purpose of this letter is to notify licensed Maine funeral practitioners of updated guidance explaining changes in the practice of funeral services permitted in **Stage 2** of the Governor's Restarting Maine's Economy beginning **June 1, 2020**. <https://www.maine.gov/covid19/restartingmaine>

The Board of Directors and staff of the Maine Funeral Directors Association developed the updated guidance below for your use. If you have questions about this guidance, please refer to the list of resources at the end of the updated guidance. Also, please review Governor Mills' [Order to Further Implement the Restarting Plan](#), which requires each place of business accessible to the public to post readily visible signs notifying customers of the requirement to wear cloth face covering in that setting, as soon as reasonably practicable and not later than June 5, 2020.

Also, please visit this link <https://www.maine.gov/pfr/consumer/COVID-Information> for more information that may be helpful to you or your business, including links to the Maine CDC and the Maine Department of Health and Human Services. Visit this link to access the [CDC's frequently asked questions](#) which includes questions on COVID-19 and funerals.

Thank you for all of your efforts to care for grieving Maine families during this difficult time. Please do not hesitate to contact the board at [funeral.board@maine.gov](mailto:funeral.board@maine.gov) if you have any questions.

Sincerely,

*Anne L. Head*

Anne L. Head  
Commissioner

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## Updated Guidance for Licensed Funeral Practitioners for Stage 2 Services

These recommendations are compiled from six separate documents issued by the state and referenced on the last page. Please note the following:

- **ALL GUIDANCE IS SUBJECT TO CHANGE AS FACTS DEVELOP**
- MFDA will keep you apprised as necessary
- Please use common sense and err on the side of smaller, distanced and masked gatherings

### Phase 1: Background

On March 24, 2020 the Governor's Executive Order 19 designated "workers performing mortuary services including funeral homes, crematoriums, and cemetery workers" as Essential Businesses and Operations allowed to remain open during the State of Emergency.

In Guidance from the Funeral Board of April 3, 2020:

- **Arrangement conferences** limited to 5 persons
- Viewings with or without service limited to 5 persons
- **Acceptance of cremated remains** limited to 2 family members
- Viewings of an interment or burial limited to 10 persons.

### Phase 2: Large Social Gatherings

Gatherings of up to a maximum of 50 people (including staff, clergy, musicians, etc.) will be allowed as of June 1, 2020. These new guidelines will affect funeral services and visitations both inside and outside. The above rules regarding **arrangement conferences** and **acceptance of cremated remains** will continue to be in place.

The following is a checklist to use as you implement the new guidelines for Phase 2.

#### General Planning: Building and Operational Guidelines

- Understand the square footage of your event space and limit the number of people to no more than the maximum allowed. Your square footage should allow for physical distancing guidelines that provide six feet between individuals **AND SIX FEET BETWEEN HOUSEHOLD GROUPS**. Suggestions include:
  - Establish a "floor plan" with arranged seating. See [retail business guidelines](#).

- Some examples are indicated below:



*Social Distancing - Chairs*



*Social Distancing – Chairs, Outside Service*



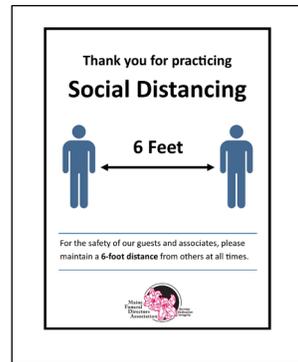
*Social Distancing - Pews*

- Consider designated entrances and exits and one-way traffic patterns using signage.
- Per Governor Mills’ [Order to Further Implement the Restarting Plan](#), each place of business accessible to the public shall, as soon as reasonably practicable and not later than June 5, 2020, post readily visible signs notifying customers of the requirement to wear cloth face covering in that setting.
- Place signage regarding steps to prevent the spread of COVID-19 throughout the facility.

- Some suggested samples available for download from the MFDA website are:



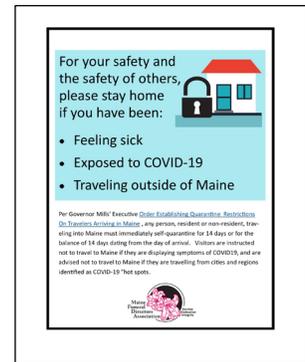
[Welcome Flyer](#)



[Social Distancing Flyer](#)



[Face Coverings Flyer](#)



[Stay Home Flyer](#)

- Maximize air flow in buildings whenever possible.
- Clean and disinfect all areas of the building open to the public. Refer to the following documents for guidance on general cleaning and disinfection:
- [COVID-19 Prevention Checklist General Guidance](#) (State of Maine)
  - [Cleaning and Disinfecting Your Facility](#) (CDC)
  - [Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools and Homes](#) (CDC)
- Have hand sanitizer readily available at entrances and exits of buildings.
- Avoid sharing of items such as the guestbook. Suggested alternatives include:
- Single use "Memory Cards"
  - Ipad sign in with continuous cleaning
  - Online tribute page
  - Single use pens.
- Licensees need to be prepared to provide adequate contact information of attendees to CDC Contact Tracers in the event a COVID-19 case is linked to your establishment.
- Use of Face Coverings:
- Per Governor Mills' [Stay Safer at Home Executive Order](#), Maine people are required to wear cloth face coverings in public places where physical distancing is difficult to maintain, [as recommended by the U.S. CDC](#). The order identifies public settings as: indoor spaces that are accessible to the public such as grocery stores, retail stores, pharmacies and health care facilities; outdoor spaces such as playgrounds, busy parking lots, and other areas such as lines for take-out service where the public typically gathers in a smaller area; and public transportation such as a taxi, Uber, Lyft, ride-sharing or similar service; ferry, bus, or train; and any semi-enclosed transit stop or waiting area. Under the order, cloth face coverings are not required for children

under age 2, a child in a child care setting, or for anyone who has trouble breathing or related medical conditions, or who is otherwise unable to remove the mask without assistance.

- Per Governor Mills' [Order to Further Implement the Restarting Plan](#), each place of business accessible to the public shall, as soon as reasonably practicable and not later than June 5, 2020, post readily visible signs notifying customers of the requirement to wear cloth face covering in that setting.
- For the public the [CDC recommends](#) wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain **especially** in areas of significant community-based transmission. CDC is additionally advising the use of simple cloth face coverings to slow the spread of the virus and help people who may have the virus and do not know it from transmitting it to others.
- For Funeral Professionals and staff: The Maine Funeral Directors Association strongly recommends the use of face coverings for all staff and licensees because of our increased level of exposure. We have a responsibility to families we serve and our communities to prevent the spread of this disease.
- Any funeral establishment may require all attendees to wear masks especially if it is the request of the family.

## At the Arrangement Conference

- Communicate with the family about expectations regarding:
  - Social distancing requirements and possible limitation on space and attendees.
  - Discuss methods to limit attendance if necessary.
  - The use of face coverings.
  - The 14-day quarantine requirement: Per Governor Mills' Executive [Order Establishing Quarantine Restrictions On Travelers Arriving in Maine](#), any person, resident or non-resident, traveling into Maine must immediately self-quarantine for 14 days or for the balance of 14 days dating from the day of arrival. Visitors are instructed not to travel to Maine if they are displaying symptoms of COVID19, and are advised not to travel to Maine if they are travelling from cities and regions identified as COVID-19 "hot spots.
  - If Refreshments will be served, vendors must adhere to the [Checklist Guidance for Restaurants](#).
  - Inform family that other venues including churches, cemeteries, and restaurants may have different guidelines.

- Learn as much as possible about the group expected at the event.
  - Age and health of attendees.
  - Profession of the participants and their possible previous exposure.
  - Number of attendees coming from states or areas more heavily impacted by COVID-19 within 14 days of the event.

### **At the Funeral Service and Visitation**

- Abide by gathering size limits. If the indoor physical space cannot seat or otherwise accommodate the gathering limit, attendance must be limited. Plan ahead for how you would manage that. Examples include:
  - Use of disposable tokens/invitations issued by the family
  - Limit public announcements when appropriate
- Maintain physical distancing at all times including organizers, staff, volunteers, vendors, and attendees inside as well as outside of the establishment.
- Avoid direct contact between families and guests. No greeting lines. Refrain from hugging, kissing, shaking hands, etc.
- Staff should monitor the door for appropriate number of people allowed inside a visitation on a rotating basis.
- All waiting lines outside should also comply with physical distancing requirements.

### **At the Internment**

- Follow all guidelines set by the cemetery.

### **Reference Documents:**

- [The Governor's Restarting Maine Economy document](#)
- [DECD's General Guidance to Business](#)
- [The Funeral Board April 3, 2020 Guidance](#)
- [The DECD's Guidance for Places of Worship](#)
- [Large Social Gatherings Checklist](#)
- [Religious Gatherings Checklist](#)