



STATE OF MAINE
DEPARTMENT OF PROFESSIONAL
AND FINANCIAL REGULATION
Nursing Home Administrators Licensing Board
35 STATE HOUSE STATION
AUGUSTA, MAINE
04333-0035

Janet T. Mills
Governor

Anne L. Head
Commissioner

August 17, 2020

Greetings Licensees:

Please be aware that there is a scam being used to obtain personal information from licensees. Other states are experiencing similar scams.

Scammers are using a spoof phone number that looks like the Office of Professional and Occupational Regulation (OPOR) or the Department of Professional and Financial Regulation (DPFR). These scammers are contacting licensees in an effort to get licensees to share personal information. The scams are likely to vary but they include telling the licensees that the licensing board or other regulator has opened an investigation and their license has been suspended or revoked. The scammer then asks the licensee to share or verify personal information over the phone.

If you receive a suspicious call, you should not share any personal information over the phone or by email. Licensees who think they may be a victim of a scam or attempted fraud should contact the Consumer Protection Division of the Office of the Attorney General toll-free at 800-436-2131 (TTY 711) or online at: <https://www.maine.gov/ag/consumer/complaints/>

Licensees with questions about licensing matters can obtain information and assistance from the licensing board by visiting https://www.maine.gov/pfr/professionallicensing/professions/nursing_home/index.html calling (207) 624-8674 or e-mailing nursehm.board@maine.gov

OFFICES LOCATED AT: 76 NORTHERN AVENUE, GARDINER, MAINE

PHONE: (207)624-8626 (VOICE)

TTY users: call Maine Relay 711

FAX: (207)624-8637