



**STATE OF MAINE  
DEPARTMENT OF PROFESSIONAL & FINANCIAL REGULATION  
BUREAU OF INSURANCE**



Janet T. Mills  
Governor

Anne L. Head  
DPFR Commissioner

Robert L. Carey  
Superintendent

**CONSUMER COMPLAINT CONTACT UPDATE**

The Maine Bureau of Insurance maintains a consumer contact database to contact companies efficiently and correctly regarding consumer complaints. Please use this form to notify the bureau annually and each time the information changes.

*Please note that you are required to keep the Bureau updated, in writing, if any of this information changes throughout the year.*

Address  for: Life/Accident/Health/Annuity/Credit Insurer (Email: [Heather.P.Greenleaf@maine.gov](mailto:Heather.P.Greenleaf@maine.gov))  
 Property/Casualty Insurer (Email: [April.Breton@maine.gov](mailto:April.Breton@maine.gov))

Please type all information.

Maine Company License #: \_\_\_\_\_ -and- NAIC Code: \_\_\_\_\_

Company Name: \_\_\_\_\_

Contact Person/Division: \_\_\_\_\_  
 (Name of Contact Person or Attention Line)

Email: \_\_\_\_\_

Phone #: \_\_\_\_\_ Ext. \_\_\_\_\_

Fax #: \_\_\_\_\_

Address: \_\_\_\_\_  
 (Street)

\_\_\_\_\_  
 (PO Box)

\_\_\_\_\_  
 (City, State, Zip Code & 4 Digit Code)

Note: Please use this form for any future changes in your complaint contact information.

Mail, Email or Fax the completed form to the attention of the appropriate division at the address above or fax number below.

OFFICES LOCATED AT 76 NORTHERN AVENUE, GARDINER, MAINE 04345 [www.maine.gov/pfr/insurance](http://www.maine.gov/pfr/insurance)  
 Phone: (207) 624-8475 TTY: Please call Maine Relay 711 Consumer Assistance: 1-800-300-5000 Fax (207) 624-8599