

STATE OF MAINE  
DEPARTMENT OF PROFESSIONAL AND FINANCIAL REGULATION  
BUREAU OF INSURANCE

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***In re:* DANA DIEU THI TRAN**

**National Producer No. 21171925  
Maine License No. PRR484210  
Docket No. INS- 25-269**

**LICENSE REVOCATION AND  
LICENSE DENIAL  
NOTICE, ORDER,  
and  
OPPORTUNITY FOR  
HEARING**

**NOTICE TO DANA DIEU THI TRAN**

Effective as of **November 10, 2025**, your Maine resident insurance producer license will be **REVOKED** and your July 28, 2025, resident insurance producer application will be **DENIED** without further formal proceedings unless you request a hearing as specified below.

The reasons for your license revocation are as follows:

1. On or around May 14, 2024, you applied for a Maine resident insurance producer license.
2. In that application, you indicated that you resided at 5158 Adair Oak Dr, Orlando, ME 32829 and provided a mailing address of 5158 Adair Oak Dr Orlando, FL 32829
3. In that application, you also confirmed that you had taken Maine's producer licensing examinations remotely on May 6, 2024
4. The examination is a pre-licensing requirement under 24-A M.R.S. § 1410.
5. To be licensed in Maine as a resident producer, your principal place of residence or principal place of business at the time of the license application must be in the State of Maine. 24-A M.R.S. § 1420-A(2).
6. In your application you certified that the information in the application was true and correct under penalty of perjury and that "submitting false information or omitting pertinent or material information...is grounds for license revocation or denial."
7. The residence address that you provided in this application, "5158 Adair Oak Dr, Orlando, ME 32829" is not a valid Maine address.
8. On May 17, 2025, you emailed Bureau staff to request that your license be voluntarily terminated, stating "i moved to florida and would like to change my residence lic to florida" [sic]. In this email, you provided a Florida address of 5158 Adair Oak Dr, Orlando, FL 32829.
9. On May 17, 2025, Bureau staff terminated your Maine resident insurance producer license.
10. On June 20, 2025, you emailed Bureau staff stating:

“please disregard my previous email  
now i would like to reinstate my license PRR484210  
due to some hard financial , i prefer to keep my license in force  
is there any way you can help me to activate back my license”  
[sic]

11. On July 28, 2025, you submitted a second Maine resident insurance producer license application after Bureau staff advised you that your license could not be reinstated without your reapplying for a Maine resident insurance producer license.
12. In the July 28, 2025 application, you listed your residential, mailing, and business address as 669 Forest Ave., Portland, ME 04103.
13. Additionally, in the July 28, 2025 application, you provided an employment history that included working as a manager at Platinum Nail and Tan in Orlando, FL from July 2019 to May 2024 and working as a nail tech at Millenia Nails and Spa in Portland, ME from June 2024 through July 2025.
14. It appears from information received by the Bureau that you were not present in the State of Maine when you initially took the Maine resident licensing examination in 2024, and that you were also not present in Maine at the time you applied for a Maine resident insurance producer license in July 2025.
15. On August 13, 2025, Bureau staff sent an information request to you at your mailing address and email address on file with the Bureau. As part of these communications, the Bureau requested that you provide certain information, including information that would establish that you were a Maine resident when you applied for a Maine resident insurance producer license in May 2024, and when you again applied for a Maine resident insurance producer license in July 2025.
16. The Bureau was seeking this information pursuant to 24-A M.R.S. §§ 220(1) and 1425. Your response was required within 10 business days pursuant to 24-A M.R.S. § 220(2).
17. On August 18, 2025, you emailed Bureau staff requesting to withdraw your pending Maine residence insurance producer license application, writing, “i should apply for non residence but i got mistake when i click on system” [sic]. In this email, you also provided a response to the Bureau’s inquiry.
18. In your response, you wrote that your residential address when you initially applied for your Maine resident insurance producer license on May 14, 2024, was 5158 Adair Oak Dr, Orlando, FL 32829. This is not the residential address you provided on your Maine resident insurance producer application.
19. You additionally wrote in your response that you were physically located at 5158 Adair Oak Dr, Orlando, FL 32829, when you took the online examination. However, information available to the Bureau indicates that you were located in the state of Texas at the time you took your online examination.

20. Additionally, in response to the Bureau's question regarding when you moved to 669 Forest Ave. Portland, ME 04103 and requesting proof of residency, you wrote: "I do not go there due to hard financial and cannot move to that address" [sic] and "I do not have proof because I not go there" [sic].
21. You further wrote in response to the Bureau's question regarding your employment at Millenia Nails and Spa in Portland, ME, "I applied job with Millennia nails shop but things coming up I can not work for them" [sic].
22. Your provision of untrue information in your applications for a Maine resident insurance producer license in May 2024 and July 2025 and your provision of untrue information in response to the Bureau's inquiry constitutes grounds for the revocation of your Maine resident insurance producer license and denial of your July 28, 2025, Maine resident insurance producer license application pursuant to 24-A M.R.S. §§ 1420-K(1)(A)(B)(C) and 220(2).

Therefore, based upon the above grounds, your Maine insurance resident producer license is **revoked** as of **November 10, 2025**, and your July 28, 2025, Maine resident insurance producer license application is **denied** pursuant to 24-A M.R.S. §§ 1417 and 1420-K, subject to your right to request a hearing.

**Under the Maine Insurance Code, specifically 24-A M.R.S. §§ 1417 and 1420-K, you have the right to a hearing before the Superintendent or his designee. If you request a hearing, you will have the right to present evidence and arguments in your defense, and the staff of the Bureau of Insurance will bear the burden of proving each violation by a preponderance of the evidence.**


**If you request a hearing, you will receive further communication regarding scheduling. The matter to be determined through the hearing process regarding the license revocation is whether you committed one or more of the violations listed above, and if so, the appropriate sanctions for those violations. The sanctions imposed after a hearing can include any available remedy under applicable laws, including the payment of civil penalties.**

**The matter to be determined regarding the license denial is the reasonableness of the Superintendent's action in denying your license application.**

**To request a hearing, you must notify the Bureau of Insurance in writing no later than November 10, 2025. If you do not file a written request for a hearing within 30 days from the time you knew or reasonably should have known of this act through this Notice and Order, you will lose your right to request a hearing on this license revocation and license denial Notice and Order.**

Any request for a hearing, as well as all other communications regarding this Notice, Order, and Opportunity for Hearing must be addressed to Licensing Attorney Courtney Burne, Bureau of Insurance, #34 State House Station, Augusta, Maine 04333-0034 (for US Postal Service deliveries) or 76 Northern Avenue, Gardiner, Maine 04345 (for private carrier deliveries, such as FedEx or UPS). You may also reach Courtney Burne by email at [courtney.burne@maine.gov](mailto:courtney.burne@maine.gov) or by telephone at (207) 624-8451.

**October 9, 2025**

  
Robert L. Carey  
Superintendent of Insurance