

STATE OF MAINE  
DEPARTMENT OF PROFESSIONAL AND FINANCIAL REGULATION  
BUREAU OF INSURANCE

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***In re:* KELLY VIEN**

**National Producer No. 21318380  
Maine License No. PRR494975  
Docket No. INS-25-268**

**LICENSE REVOCATION  
NOTICE, ORDER,  
and  
OPPORTUNITY FOR  
HEARING**

**NOTICE TO KELLY VIEN**

Effective as of **November 10, 2025**, your Maine resident insurance producer license will be **REVOKED** without further formal proceedings unless you request a hearing as specified below.

The reasons for your license revocation are as follows:

1. On or around September 11, 2024, you applied for a Maine resident insurance producer license.
2. In that application, you indicated that you resided at 6 Middle St, Topsham, ME 04086 and provided a mailing address of 98 Hawthorne Mead Dr, Glastonbury, CT 06033.
3. In that application, you also confirmed that you had taken Maine's producer licensing examination remotely on September 6, 2024.
4. The examination is a pre-licensing requirement under 24-A M.R.S. § 1410.
5. To be licensed in Maine as a resident producer, your principal place of residence or principal place of business at the time of the license application must be in the State of Maine. 24-A M.R.S. § 1420-A(2).
6. In your application you certified that the information in the application was true and correct under penalty of perjury and that "submitting false information or omitting pertinent or material information...is grounds for license revocation or denial."
7. It appears from information received by the Bureau that you were not present in the State of Maine when you took the Maine resident licensing examination.
8. On August 4, 2025, Bureau staff sent an information request to you at your mailing and email addresses on file with the Bureau. As part of these communications, the Bureau requested that you provide certain information, including information that would establish that you were a Maine resident when you applied for a Maine resident insurance producer license.

9. The Bureau was seeking this information pursuant to 24-A M.R.S. § 220(1). Your response was required within 10 business days pursuant to 24-A M.R.S. § 220(2).
10. On August 11, 2025, Bureau staff received your response to the Bureau's information request along with your request that your license be voluntarily terminated.
11. In your response, you reported that you did not have a permanent Maine address, but had a "seasonal" address of 132 Park Ave, Bangor ME 04401. You further wrote that your home address at the time you took your examination was 132 Park Ave, Bangor ME 04401. This is not the residence address you provided in your resident insurance producer license application.
12. Furthermore, you reported that you were physically located at 132 Park Ave, Bangor ME 04401 when you took the online examination. However, information available to the Bureau indicates that you were located in the state of Texas at the time you took your online examination.
13. On August 12, 2025, your license was terminated. Bureau staff emailed you on August 12, 2025 confirming this voluntary termination and advising that pursuant to 24-A M.R.S. §1417(3), "The superintendent may, after notice and opportunity for a hearing under this section, deem the license suspended or revoked of a previously licensed person who voluntarily surrendered an insurance license."
14. Your provision of untrue information in your application for a Maine resident insurance producer license and in your response to the Bureau's inquiry constitutes grounds for the revocation of your Maine resident insurance producer license pursuant to 24-A M.R.S. §§ 1420-K(1)(A)(B)(C) and 220(2).

Therefore, based upon the above grounds, your Maine resident insurance producer license is **revoked** as of **November 10, 2025**, pursuant to 24-A M.R.S. §§ 1417 and 1420-K, subject to your right to request a hearing.

**Under the Maine Insurance Code, specifically 24-A M.R.S. §§ 1417 and 1420-K, you have the right to a hearing before the Superintendent or his designee. If you request a hearing, you will have the right to present evidence and arguments in your defense, and the staff of the Bureau of Insurance will bear the burden of proving each violation by a preponderance of the evidence.**

**If you request a hearing, you will receive further communication regarding scheduling. The matters to be determined through the hearing process are whether you committed one or more of the violations listed above, and if so, the appropriate sanctions for those violations. The sanctions imposed after a hearing can include any available remedy under applicable laws, including the payment of civil penalties.**

**To request a hearing, you must notify the Bureau of Insurance in writing no later than November 10, 2025. If you do not file a written request for a hearing within 30 days from the time you knew or reasonably should have known of this act through this Notice and Order, you will lose your right to request a hearing on this license revocation Notice and Order.**

Any request for a hearing, as well as all other communications regarding this Notice, Order, and Opportunity for Hearing must be addressed to Licensing Attorney Courtney Burne, Bureau of Insurance, #34 State House Station, Augusta, Maine 04333-0034 (for US Postal Service deliveries) or 76 Northern Avenue, Gardiner, Maine 04345 (for private carrier deliveries, such as FedEx or UPS). You may also reach Courtney Burne by email at [courtney.burne@maine.gov](mailto:courtney.burne@maine.gov) or by telephone at (207) 624-8451.

**October 9, 2025**



Robert L. Carey  
Superintendent of Insurance