

Lisa Mahan v. Travelers Indemnity Company of America

Held: October 16, 2024
Decision Issued: November 15, 2024
Docket Number: INS-24-2080

The named insured requested a hearing to contest the nonrenewal of her homeowners policy. The company cited the insured's failure to provide underwriting information confirming repair of certain conditions identified during an earlier property inspection as the basis for its action.

Held: For the insured. Under Section 3051 of the Maine Property Insurance Cancellation Control Act, 24-A M.R.S. §3051, nonrenewal of a homeowners policy is permissible if the underlying reason is a good faith reason and related to the insurability of the property. The company failed to meet its burden of establishing that the reason communicated to the insured was specific and credible, and a good faith reason. Accordingly, the nonrenewal action is not permitted.