



Janet T. Mills
Governor

STATE OF MAINE
DEPARTMENT OF PROFESSIONAL
AND FINANCIAL REGULATION
BUREAU OF INSURANCE
34 STATE HOUSE STATION
AUGUSTA, MAINE
04333-0034

Eric A. Cioppa
Superintendent

Insurance Emergency Response Order

Coronavirus Public Health Emergency

Supplemental Order Regarding Roster Billing

By proclamation issued March 12, 2020, Governor Janet T. Mills declared that the anticipated impact of COVID-19 in this State has created a state of insurance emergency as defined in 24-A M.R.S. § 471. She has authorized and directed the Superintendent of Insurance, for the duration of that state of emergency, to exercise the emergency powers conferred by Sections 471 through 479 of the Insurance Code as necessary to protect the interests of health insurers, insureds, beneficiaries, or the public. Since then, I have issued various supplemental orders and bulletins necessary to maintain the stability of the Maine health insurance market.

Today, our nation and state are on the cusp of being able to take ambitious steps to deliver COVID-19 vaccines on a wide-spread basis to our citizens. The Maine Department of Health and Human Services (DHHS) through the Maine Center for Disease Control and Prevention (CDC) has worked with health systems, hospitals, and other partners to open COVID-19 vaccine centers throughout the state on this project. Successful implementation of these centers depends not only on moving large numbers of patients through them quickly but also on processing payments as efficiently as possible. Filing individual claims at these centers requires significant labor and time by health care providers and carriers. Maine Emergency Management Services (EMS) and the Maine health carriers have worked extensively on the data elements and processes needed to implement roster billing.

I hereby order the following additional emergency measures, effective immediately and until further notice, for all carriers issuing health plans in Maine's individual, small group, and large group insurance markets:

1. Health carriers shall implement processes to accept roster billing for COVID-19 vaccine administration on forms established with Maine EMS in lieu of the forms required under 24-A M.R.S. § 2436(2-A). Administration fees may not include facility costs.
2. Carriers may reject roster claims for COVID-19 vaccine administration on a line-by-line basis if they do not have the information required by the roster claim forms, and may require providers that do not submit conforming roster claims to resubmit them.



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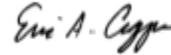
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3. If carriers that participate in COVID-19 vaccine centers use their best efforts to comply with the prompt payment requirements of 24-A M.R.S. § 2436, they shall not be subject to the interest penalty in section 2436(3) if undisputed payment is made within 90 days after a roster claim is submitted.

March 25, 2021



Eric A. Cioppa
Superintendent of Insurance



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