

Maine Bureau of Financial Institutions Complaint Form

If you have a dispute with your financial institution (bank, savings bank, savings & loan or credit union), you may contact the financial institution's complaint representative or department and attempt to resolve the problem directly with the financial institution.

If the financial institution fails to resolve the problem, please use our Consumer Complaint Form below and forward it to this office. By submitting this form to the Bureau, you are authorizing the Bureau to obtain the necessary information to investigate your complaint. Please note that the Bureau, as a regulatory agency, cannot provide legal advice and it does not have the statutory authority to adjudicate factual disputes; those issues are more appropriately handled by the courts.

Your complaint will be assigned to a Consumer Outreach Specialist who will contact you and advise you of any conclusions. Photocopies of any correspondence or materials relating to your problem may be necessary for the Bureau to act on your complaint.

DEPARTMENT OF PROFESSIONAL
& FINANCIAL REGULATION
BUREAU OF FINANCIAL INSTITUTIONS
TEL: (207) 624-8570
FAX: (207) 624-8590
TDD: (207) 624-8563

---MAIL TO---
BUREAU OF FINANCIAL INSTITUTIONS
CONSUMER OUTREACH PROGRAM
36 STATE HOUSE STATION
AUGUSTA ME 04333
E-MAIL: bfi.info@Maine.gov

CONSUMER COMPLAINT FORM

PLEASE TYPE OR PRINT CLEARLY

1. CONSUMER NAME:

LAST _____ FIRST _____ MIDDLE _____

TELEPHONE (WORK) _____

(HOME) _____

MAILING ADDRESS _____ (STREET)
_____ (CITY, STATE, ZIP)

2. COMPLETE NAME OF FINANCIAL INSTITUTION

ADDRESS IF KNOWN _____ (STREET)
_____ (CITY, STATE, ZIP)

