





Employer Registration



Third-Party Administrator



Employer Resources

Requesting Access to an Employer's Account

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Manage My Profile 0 **TPA Center**

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Summary Action Center Settings More...

Filter		
PINE TREE PAYROLL **-***6984 45 COMMERCE DR AUGUSTA ME 04330-7889	Third-Party Services	 > File Bulk Wage Reports > Make a Bulk Payment > Request Third-Party Access > Manage Access to Multiple Clients

To request account access, you will need to know the email address that your client used to register for the portal. There are two ways to request access to employer accounts. When you have a single employer to request access to, click **Request Third-Party Access** from the logged in summary screen.

Cancel

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Request Third-Party A	ccess
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Third-Party Access Request	
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Third-Party Access Request	Request
Third-Party Access Request Third-Party Access Before you begin working on	Request a client's account, you need to request access. You will need your client's official registered email address, which is also their username, to request access.
Third-Party Access Request Third-Party Access Before you begin working on i What if I don't know the	Request a client's account, you need to request access. You will need your client's official registered email address, which is also their username, to request access. client's registered email address?
Third-Party Access Request Third-Party Access Before you begin working on	Request a client's account, you need to request access. You will need your client's official registered email address, which is also their username, to request access. dient's registered email address?
Third-Party Access Request Third-Party Access Before you begin working on (i) What if I don't know the Client's Email Required	Request a client's account, you need to request access. You will need your client's official registered email address, which is also their username, to request access. dient's registered email address?
Third-Party Access Request Third-Party Access Before you begin working on	Request a client's account, you need to request access. You will need your client's official registered email address, which is also their username, to request access. client's registered email address?

Enter your client's email and confirm it. Then click **Submit**.

Submit

< Previous



Your client will now receive an access request on the portal. When they approve your access, you will be able to take actions on their behalf.



Filter		
PINE TREE PAYROLL **-***6984 45 COMMERCE DR AUGUSTA ME 04330-7889	Third-Party Services	 > File Bulk Wage Reports > Make a Bulk Payment > Request Third-Party Access > Manage Access to Multiple Clients

If you are going to request access to many clients, click Manage Access to Multiple Clients from the summary screen. You can also access this from the TPA Center.

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TPA Center

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TPA Center Action Center

Q What are you looking for?

Search for previous submissions	View messages live received or send a message	View letters live received from the agency
 Search Submissions 	 Send a Message View Messages 	 View Letters
Payments and Wage Reports Manage payments and wage reports.	Bulk Actions Perform bulk TPA actions.	
 Manage Payments and Wage Reports 	 File Bulk Wage Reports Make a Bulk Payment Manage Access to Multiple Clients 	

From the TPA Center, click Manage Access to Multiple Clients in the Bulk Actions panel.



You can either request access or remove access to clients' accounts here. Click Next.

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Introduction Manage Client Access		
Manage Client Access		
What type of client maintenance would you like to do?		
If you chose to request access to a client, you will need to provide the email that they registered to the PFML portal with.		
What if I don't know the client's registered email address?		
Request access to clients' accounts		
Remove access to clients' accounts		
Cancel	< Previous Next	>

Select the actions that you want to take. Then click **Next**.

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Introduction	Manage Client Access	Request Access		
Request Access Use this submission if you nee request access at this point yo	d to request access to multiple clients' a u can leave the table empty.	accounts. You should contact your c	ients directly if you do not know their registered en	ㅋ nail address. If you decide not to
Client's Email			Confirm Client's Email	

	Cancel		<	Previous		Next	>
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For each client that you want to request access to, enter and confirm their email. Then click **Next**.



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For each client that you want to remove access to, check the **Remove** box on the left. Then click **Next**. 8

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Manage Access to Multiple Accounts



Review the total number of access requests and removals. Then click **Submit**.

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Your access requests are now submitted. Removals will take effect immediately, but you will have to wait for your clients to respond to access requests.





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