

What kind of things can I complain about?

The Board may only discipline licensees for violating its statutes or rules. Grounds for discipline include:

- Impairment of ability to practice due to substance misuse or due to a physical or mental illness
- Fraud, deceit or misrepresentation in the practice of Optometry
- Unprofessional conduct
- Incompetence
- Conviction of certain crimes
- Inappropriate prescribing
- Sexual misconduct
- Violation of any Board rule

Examples of things that are not grounds for discipline include:

- Billing disputes
- Insurance issues
- Disputes about disability compensation or insurance reimbursement
- Requests for monetary compensation
- Requests for assistance with medical malpractice lawsuits