

### **May I file a complaint on behalf of a patient?**

Yes, anyone may file a complaint. However, you will not receive a copy of the licensee's response or the patient's medical records unless you are the patient's "personal representative" and authorized to access the patient's medical information. Maine law defines "personal representative" to include:

- A patient's legal guardian as appointed by a court
- A patient's agent, under a power of attorney for health care
- A patient's agent under a durable power of attorney that includes the authority to make healthcare decisions
- A deceased patient's personal representative as appointed by the Probate Court
- A minor patient's parent, legal guardian, or guardian ad litem

The Board is unable to assist you in becoming a personal representative. You can consult an attorney about obtaining a power of attorney form or becoming a personal representative or guardian. More information regarding legal guardianship through the court system may be found at:

- Maine Probate Court: <https://www.maineprobate.net/welcome/>