

May I be present when the Board reviews my complaint?

Yes. The quarterly meetings of the Board are open to the public. A certain portion of the meetings are dedicated to reviewing complaints. However, here are a number of important things to know:

- Complaints are confidential during the investigative process, and licensee names are not used during the Board review
- The medical information reviewed by the Board is confidential, and patient names are not used during the Board review
- The Board uses the complaint number when referring to a specific complaint
- The complainant and licensee may be present and listen to the Board's discussion during review, but the law does not permit them to participate in any way
- Each of the Board members are provided with a copy of the complaint materials prior to the date it is scheduled for review
- Discussion of a particular complaint may be brief, depending on its nature and complexity