LSTA Five Year Plan Assessment Survey

LSTA Five Year Plan Assessment Survey

Every five years the Maine State Library (MSL) is required by our federal funders, IMLS, to submit a plan on the statewide programs our federal LSTA will support. Our level of funding is formula-based and averages $1.3 million per year. Funds are spent on salaries for MSL and Maine InfoNet staff that support the programs and the program costs and expenses that are included in the plan. Please review our current programs below, determine their value to you, your community and the Maine library community at large. This survey is also an opportunity for you to provide any ideas you may have to improve or add programs. You may read the evaluation of the LSTA 2018-2022 plan to see what QualityMetrics submitted to IMLS. Thank you for taking the time to complete the survey. Survey Monkey estimates that it will take 10 minutes to complete. Your responses are appreciated and will help MSL write the new LSTA Five Year Plan for 2023-2027.

1. Library Type

◯ Public Library

◯ Academic Library

◯ K-12 School Library

◯ Special Library

◯ Other

◯ None of the above

2. County

[▲▼]

Goals

Our current plan has four (4) goals aligned with seven (7) programs/projects.

Goals	Programs/Projects
Goal 1: Expand library resource sharing and services for all Maine residents.	1. Maine Regional Library System - Area Reference and Resource Centers 2. Maine InfoNet Partnership with UMS/Fogler Library 3. NetworkMaine partnership for MSLN
Goal 2: Improve the Maine library workforce via continuing education, professional development and leadership opportunities	4. Continuing Education 5. Maine Regional Library System – Specialists and Consulting Services
Goal 3: Provide and improve library services to individuals with disabilities; and to Maine residents, including children, living in underserved and rural areas.	6. Books by Mail 7. Talking Books Plus
Goal 4: Expand and enhance life-long learning opportunities Maine residents	8. Procurement, Evaluation and Selection of Online Content: Databases and Learning Tools

3. Goal 1: Expand library resource sharing and services for all Maine residents.

◯ Yes, this is a important goal for the plan

◯ No, this is not an important goal

◯ This goal should be re-worded, see my comments

◯ The goal should be discarded and replaced with another statewide goal, see my comments

Comments

```
```

4. Goal 2: Improve the Maine library workforce via continuing education, professional development and leadership opportunities

◯ Yes, this is a important goal for the plan

◯ No, this is not an important goal for the plan

◯ This goal should be re-worded, see my comments

◯ The goal should be discarded and replaced with another statewide goal, see my comments

Comments

```
```

5. Goal 3: Provide and improve library services to individuals with disabilities; and to Maine residents, including children, living in underserved and rural areas.

○ Yes, this is a important goal for the plan

○ No, this is not an important goal for the plan

○ This goal should be re-worded, see my comments

○ The goal should be discarded and replaced with another statewide goal, see my comments

Comments

```
[                                    ]
```

6. Goal 4: Expand and enhance life-long learning opportunities Maine residents

○ Yes, this is a important goal for the plan

○ No, this is not an important goal for the plan

○ This goal should be re-worded, see my comments

○ The goal should be discarded and replaced with another statewide goal, see my comments

Comments

```
[                                    ]
```

Programs and Projects
Please review the current programs/projects for their value and need

MRLS: Area Reference and Resource Centers provide a variety of services. Please indicate the value and importance of these services to your library, your community and your patrons. Also, keep in mind their **_overall importance to statewide equity of library services_**. The current ARRCs are Bangor Public Library, Portland Public Library and the Maine State Library partnering with Lewiston Public Library for fiction ILL.

7. Currently the ARRCs provide facilitated Interlibrary Loan (ILL) services for 76% of public libraries and any school districts that may use ILL. The ARRCs provide all OCLC services to obtain library materials not found in the state. Note: Maine InfoNet's ARPA project will lessen the volume of ARRC requests but not not eliminate the need in this five year plan.

○ ILL ARRC services should be continued as part of the new five year plan.

○ ILL ARRC services are no longer needed for this new five year plan. Please add comments

○ ILL ARRC services should be continued but modified and updated for the new five year plan. Please add comments.

○ This service has no impact on my library.

Comments

```
[                                    ]
```

8. Currently the ARRC model includes references services to libraries and/or patrons in their geographic locations.

○ ARRC reference services should be continued as part of the new five year plan.

○ ARRC reference services are no longer needed for this new five year plan. Please add comments

○ ARRC reference services should be continued but modified and updated for the new five year plan. Please add comments.

○ This service has no impact on my library.

Comments

[ ]

9. Currently the ARRCs provide free library cards to patrons in their geographic locations or statewide. Please weigh in on the value of a free card. Note: MSL and Bangor offer free cards statewide. Portland offers free cards for residents of Cumberland and York counties.

○ ARRC free cards should be continued as part of the new five year plan.

○ ARRC free cards services are no longer needed for this new five year plan. Please add comments

○ ARRC free cards services should be continued but modified and updated for the new five year plan. Please add comments.

○ ARRC free cards has no impact on my library and my patrons

Comments

[ ]

10. As a statewide ARRC service, the Maine State Library goes out to bid, contracts, and manages delivery services with the selected vendor for all eligible and participating public, school, academic and special libraries. MSL subsidizes one free day of delivery service for public libraries with state funds and purchases totes, bags and subsidizes additional rural costs charged for some very rural libraries.

○ MSL managed delivery services should be continued as part of the new five year plan.

○ MSL managed delivery services are no longer needed for this new five year plan. Please add comments

○ MSL managed delivery services should be continued but modified and updated for the new five year plan. Please add comments.

○ MSL managed delivery services has no impact on my library and my patrons

Comments

[ ]

Maine InfoNet: partnership with UMS/Fogler Library

Maine InfoNet manages all federally and state funded resource sharing services for all library types in Maine. This is includes providing authentication and access management to the Digital Maine Library; management of the statewide Integrated Library System (ILS) for the URSUS, Minerva and MILS consortia and Maine Cat and the Download Library. Maine InfoNet's ARPA funded project will expand the MaineCat Library Systems Environment to include access for more libraries not utilizing the state supported Sierra ILS**.**

11. Please weigh in on the value of the services offered by Maine InfoNet for the Digital Maine Library

○ Maine InfoNet management of the Digital Maine Library authentication and vendor services should be continued as part of the new five year plan.

○ Maine InfoNet management of the Digital Maine Library authentication and vendor services are no longer needed for this new five year plan. Please add comments

○ Maine InfoNet management of the Digital Maine Library authentication and vendor services should be continued but modified and updated for the new five year plan. Please add comments.

○ Maine InfoNet management of the Digital Maine Library authentication and vendor services has no impact on my library and my patrons

Comments

```

```

12. Please weigh in on the value of the services offered by Maine InfoNet for the URSUS, Minerva, MILS and other ILS and MaineCat management and support.

○ Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat should be continued as part of the new five year plan.

○ Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat no longer needed for this new five year plan. Please add comments

○ Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat should be continued but modified and updated for the new five year plan. Please add comments.

○ Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat has no impact on my library and my patrons

Comments

```

```

13. Please weigh in on the value of the services offered by Maine InfoNet for the Download Library.

○ Maine InfoNet management and support of the Download Library should be continued as part of the new five year plan.

○ Maine InfoNet management and support of the Download Library is no longer needed for this new five year plan. Please add comments

○ Maine InfoNet management and support of the Download Library should be continued but modified and updated for the new five year plan. Please add comments.

○ Maine InfoNet management and support of the Download Library has no impact on my library and my patrons

Comments

The NetworkMaine Partnership for the Maine School and Library Network. This project provides MSL leadership and staff to work with the Network Maine Advisory Council to manage public library and school internet connections,. The project also assists NetworkMaine with MSLN enrollment, assist and advise on MSLN and individual library e-rate applications and CIPA compliance. This project also funds and manages the purchase of Zoom Pro licenses for public libraries.

14. Please weigh in on the value of the services offered by MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses.

○ MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses should be continued as part of the new five year plan.

○ MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses is no longer needed for this new five year plan. Please add comments

○ MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses should be continued but modified and updated for the new five year plan. Please add comments.

○ MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses has no impact on my library and my patrons

Comments

The **Continuing Education project** provides library staff learning and leadership opportunities to strengthen library programs and services in Maine. Programs are delivered virtually and in person; at statewide and regional meetings; via the Voluntary Public Library Certification Program or with national providers with statewide cohorts. CE is is targeted to Maine library staff without library degrees as well as those with degrees to provide emerging and evolving library service best practices as well as library trends and technology innovations.

15. What is your preferred mode of learning. Check all that apply

☐ Virtual/Online

☐ in person learning events/meetings

☐ Blended or hybrid options

☐ Synchronous (real time with an instructor) or asynchronous (self paced on your own)

☐ Depends on the topic or opportunity

☐ I learn on my own, I am not interested in continuing education offerings from MSL

Comments

```
```

16. Listed below are yearly CE events as well as other CE opportunities. Check all that you think MSL should continue offering. Please add any comments or suggestions.

☐ Spring and Fall Council meetings with CE

☐ Voluntary Public Library Certification Program

☐ Reading Round Up

☐ New Public Library Directors' Orientation

☐ Cohort/group offerings from national providers like Library Journal, ALA, and others

☐ Academy for Small/Rural Public Library Directors

☐ NELA/NELLS Library Leadership Program

☐ Regional meetings with CE components

☐ Regional networking only meetings

☐ Other, please add suggestions or other information in the comments

Comments

```
```

Specialists and Consulting Services are provided by MSL staff. Areas of specialties include: Children/youth programs and services, library management, STEM programming, technology, e-rate, public library statistics, small and rural, library boards, workforce, legal, health literacy, digital literacy, strategic planning, etc. Liaisons are points of contact and conveners for each region. Indicate the value of each service for your library and your staff.

17. Specialist and consulting services are

   ◯ Extremely useful

   ◯ Very useful

   ◯ Somewhat useful

   ◯ Not so useful

   ◯ Not at all useful

Comments

18. Liaison services are

   ◯ Extremely useful

   ◯ Very useful

   ◯ Somewhat useful

   ◯ Not so useful

   ◯ Not at all useful

Comments

The **Talking Books Plus** project at the Maine State Library is part of the national network of cooperating libraries, administered by the National Library Service for the Blind and Physically Handicapped (NLS). The Maine State Library is designated to be the provider of this service in the state. The project has four services:
1. Online Talking Books Plus - provides access to the catalog and distributes recorded books and special players free to persons who are blind, visually impaired, physically handicapped (cannot hold a book) or who have a doctor certified reading disability.
2. BARD - Braille and Audio Reading Download allows eligible patrons using a digital machine can download digital books from the Internet to their computer.
3. Large Print Books - MSL also circulates large print books to eligible borrowers in Maine by postage-free mail as well as collections of large print books to libraries.
4. Recording Project - MSL library staff work with volunteers to record Maine titles that are not in the NLS catalog to allow those tiles to be used by the project nationally.

MSL will to continue to service eligible Mainers with this program but would like input on the Large Print activity.

19. Provide information about Large Print books. Please check all that apply

☐ My library currently receives Large Print books to circulate from MSL

☐ My library purchases Large Print books for our collection

☐ My library uses ILL for Large print books

☐ Large print is in less demand over the last 5 years in my library

☐ My library has no Large Print in our collection

Comments

The **Books by Mail (BBM)** project serves provides library materials via U.S. Postal Service to residents of Maine communities where there is either no public library or no full-service public library (open less than 12 hours), and to people who are homebound for medical reasons. There are approximately 190 towns or townships without public libraries and 47 towns with a library open fewer than 12 hours per week during winter months.
Via in-house research, MSL has discovered that many users of this program live close to a full service library that they could be using rather than using a Books by Mail Service. The Five Year plan will reflect some beta testing of a new program to serve the truly rural and underserved with Books by Mail and then others with a new service designed to utilize ILL, van and nearby libraries. The new program will serve existing BBM patrons who live 10 miles or less from a full service local library. Please respond to statements below.

20. Would your library be interested in participating in a possible new program that would pay library card fees for current Books by Mail patrons living in a 10 miles radius of your library? No commitment, please just indicate interest.

◯ Yes

◯ No

◯ Maybe, I will need more information

Comments

21. Does your library offer services to homebound patrons?

◯ Yes

◯ No

◯ Under limited circumstances

Comments - Please describe the services or tell us more.

The **Procurement, Evaluation and Selection of Online Content: Databases and Learning Tools** project was created around updating MARVEL to the Digital Maine Library (DML) platform. Going forward, we want to rename this project and include purchasing for both DML and the new Bendable Maine learning platform. New learning content via Bendable Maine will be procured through the Drucker Institute using a different model. We will point to Bendable Maine from DML and to DML resources in some Bendable Maine content. Examples: A community collection on genealogy would point to Ancestry; a Career Collection may point to a journal article in DML.
Please respond to questions below and help us prioritize.

22. Check the databases from the Digital Maine Library that are utilized and the most valued by staff and patrons in your library. Not all databases are included in this list. Refer to DML usage reports available from the Maine InfoNet website for additional information. Please add any favorite that is missing in the comments section.

☐ Academic One File (Gale)

☐ Academic Search Complete (EBSCO

☐ General OneFile (Gale)

☐ Ancestry Library Edition (ProQuest)

☐ MyHeritage (Library Edition) (EBSCO)

☐ Books & Authors (Gale)

☐ NoveList K-8 Plus (EBSCO)

☐ NoveList Plus (EBSCO)

☐ Business Collection (Gale)

☐ Proquest One Business

☐ ChiltonLibrary (Gale)

☐ Gale LegalForms

☐ Gale Literary Sources

☐ Gale Literature Resource Center

☐ Scribner Writers Series (Gale)

☐ Twayne's Author Series (Gale)

☐ Global Newsstream (ProQuest)

☐ Maine News (ProQuest)

☐ Newsstand (Gale)

☐ US Newsstream (ProQuest)

☐ Health and Wellness Resource Center (Gale)

☐ Nursing and Allied Health Collection (Gale)

☐ Hobbies and Crafts Reference Center (EBSCO)

☐ In Context: College (Gale)

☐ In Context: Elementary (Gale)

☐ In Context: Environmental Studies (Gale)

- ☐ In Context: High School (Gale)

- ☐ In Context: Middle School (Gale)

- ☐ In Context: Opposing Viewpoints (Gale)

- ☐ Information Science and Library Issues Collection (Gale)

- ☐ Library, Information Science & Technology Abstracts (LISTA) (EBSCO)

- ☐ Informe Académico (Gale)

- ☐ LearningExpress Library (EBSCO)

- ☐ Peterson's Career Prep (Gale)

- ☐ National Geographic Kids (Gale)

- ☐ Nature

- ☐ Pronunciator Language Learning

- ☐ Teacher Reference Center (EBSCO)

- ☐ Value Line Investment Survey (public and academic)

- ☐ World Book Encyclopedia Collection Series

23. MSL is reviewing usage of all DML databases for the next procurement cycle. We intend to avoid duplicative content and may consider procuring by library type/audience or for specific databases for statewide adoption.
Offer any commentary, concerns, ideas or suggestions.

24. Please provide any additional comments, thoughts or ideas.

Thanks so much for taking the time to provide the Maine State Library with your thoughts and feedback. We really appreciate the time you invested in helping us craft a new five year plan.