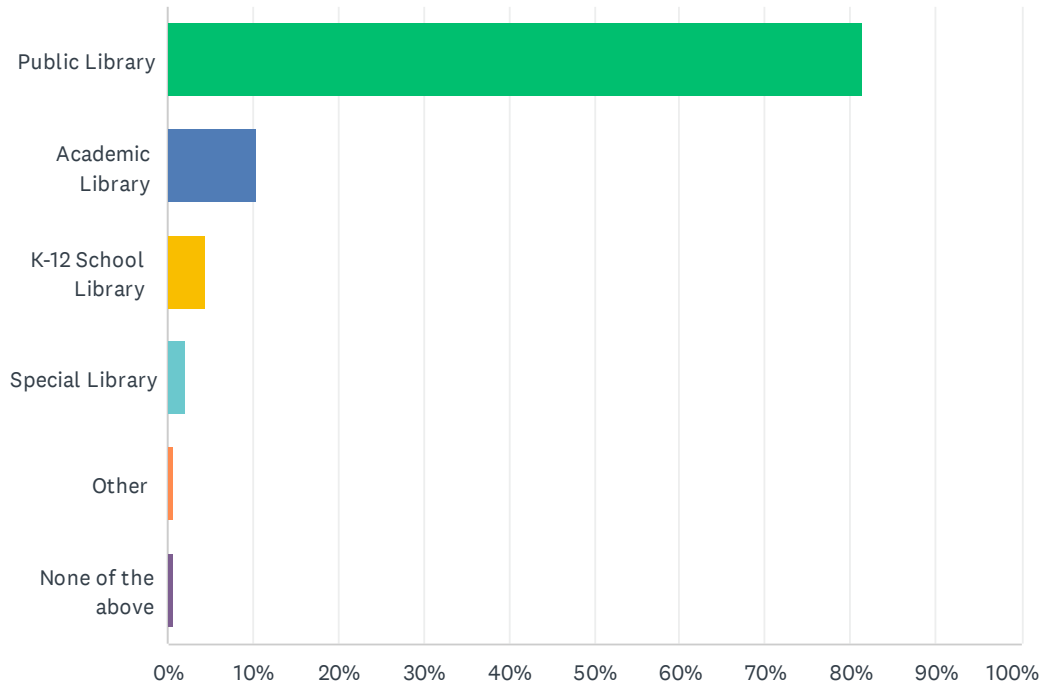


Q1 Library Type

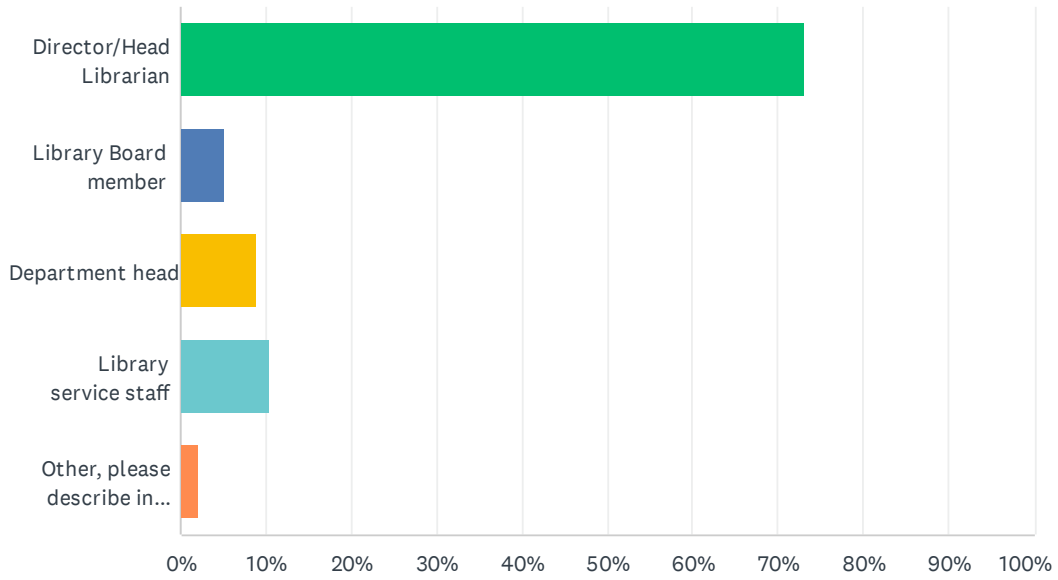
Answered: 135 Skipped: 0



ANSWER CHOICES	RESPONSES	
Public Library	81.48%	110
Academic Library	10.37%	14
K-12 School Library	4.44%	6
Special Library	2.22%	3
Other	0.74%	1
None of the above	0.74%	1
TOTAL		135

Q2 Title/Role

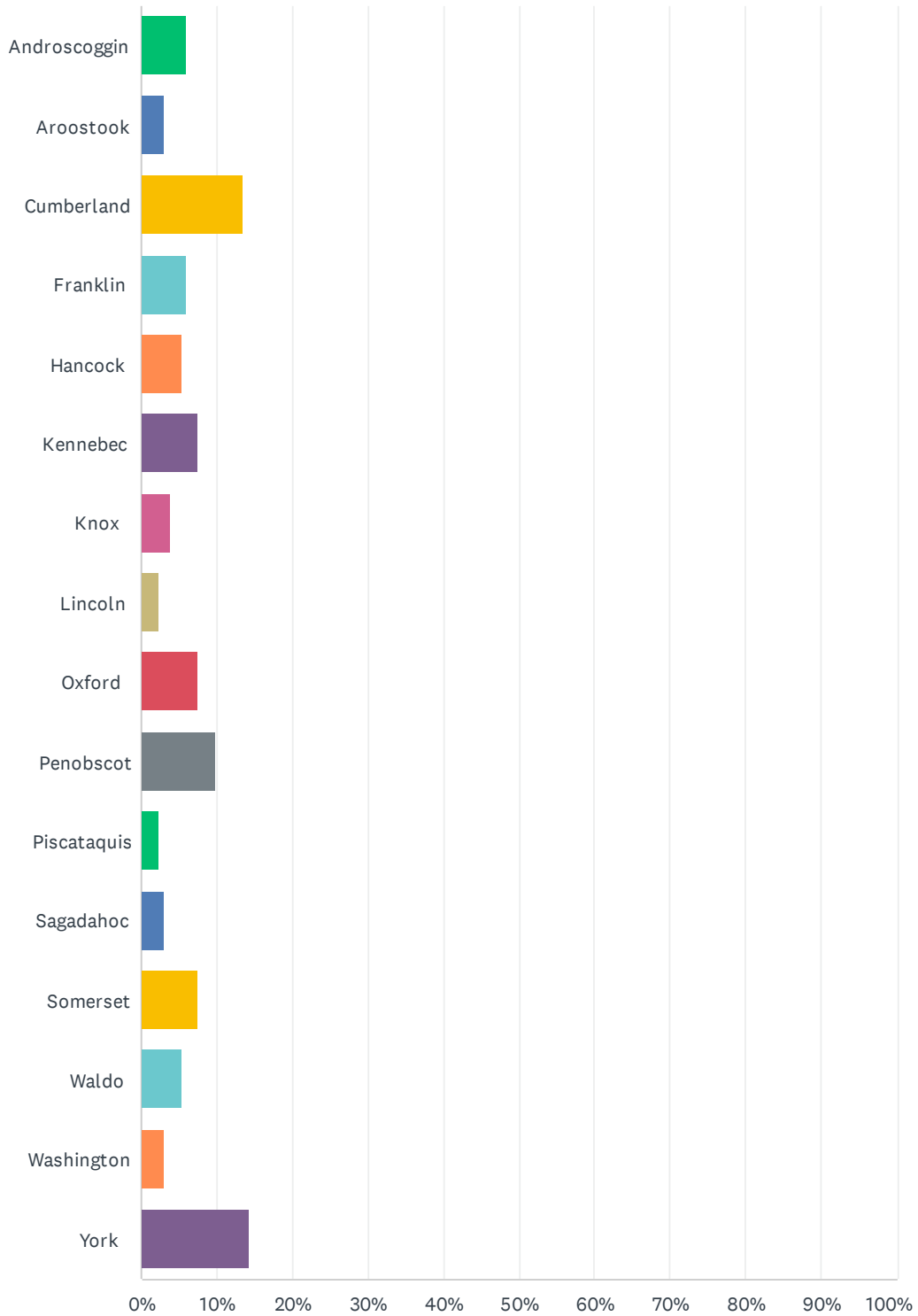
Answered: 134 Skipped: 1



ANSWER CHOICES	RESPONSES	
Director/Head Librarian	73.13%	98
Library Board member	5.22%	7
Department head	8.96%	12
Library service staff	10.45%	14
Other, please describe in comments	2.24%	3
TOTAL		134

Q3 County

Answered: 133 Skipped: 2

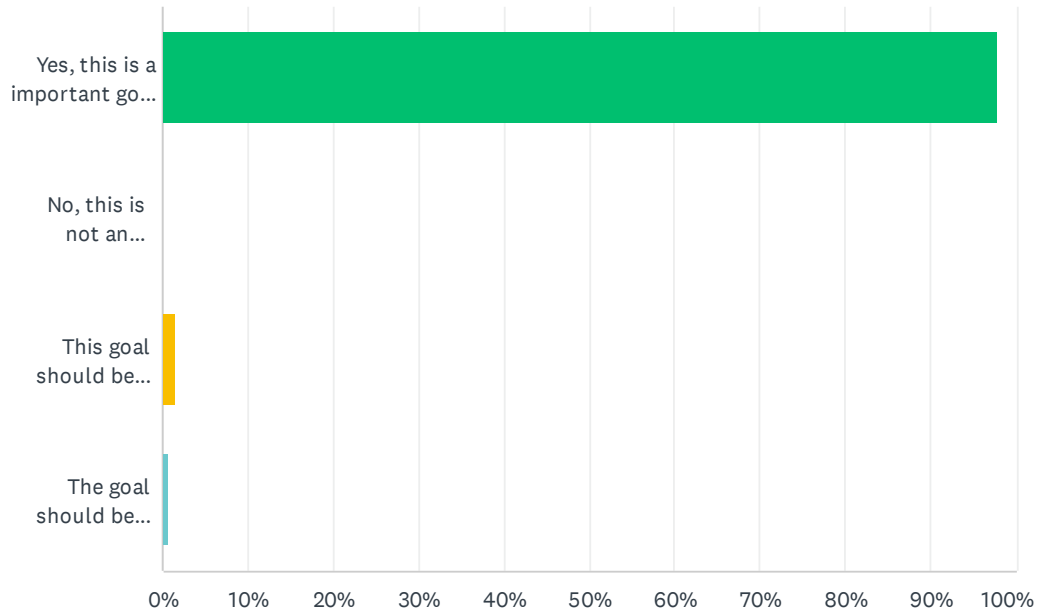


LSTA Five Year Plan Assessment Survey

ANSWER CHOICES	RESPONSES	
Androscoggin	6.02%	8
Aroostook	3.01%	4
Cumberland	13.53%	18
Franklin	6.02%	8
Hancock	5.26%	7
Kennebec	7.52%	10
Knox	3.76%	5
Lincoln	2.26%	3
Oxford	7.52%	10
Penobscot	9.77%	13
Piscataquis	2.26%	3
Sagadahoc	3.01%	4
Somerset	7.52%	10
Waldo	5.26%	7
Washington	3.01%	4
York	14.29%	19
TOTAL		133

Q4 Goal 1: Expand library resource sharing and services for all Maine residents.

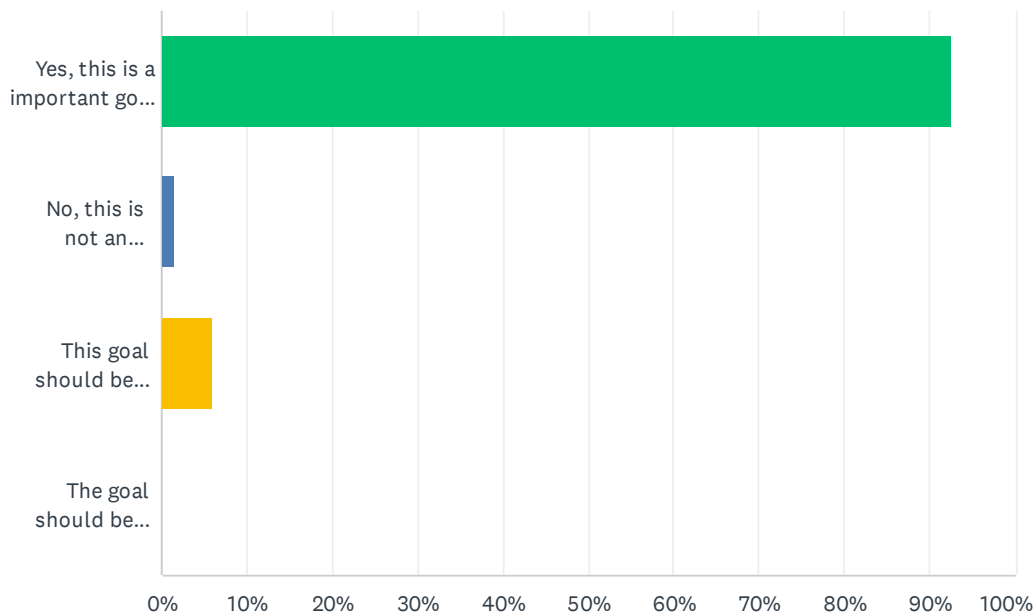
Answered: 135 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, this is a important goal for the plan	97.78%	132
No, this is not an important goal	0.00%	0
This goal should be re-worded, see my comments	1.48%	2
The goal should be discarded and replaced with another statewide goal, see my comments	0.74%	1
TOTAL		135

Q5 Goal 2: Improve the Maine library workforce via continuing education, professional development and leadership opportunities

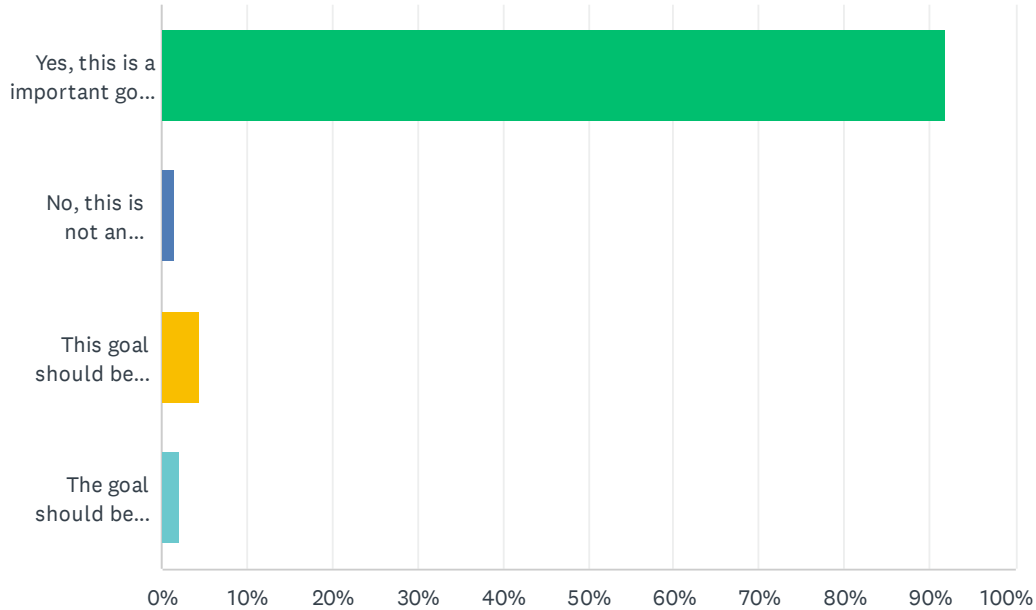
Answered: 134 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, this is a important goal for the plan	92.54%	124
No, this is not an important goal for the plan	1.49%	2
This goal should be re-worded, see my comments	5.97%	8
The goal should be discarded and replaced with another statewide goal, see my comments	0.00%	0
TOTAL		134

Q6 Goal 3: Provide and improve library services to individuals with disabilities; and to Maine residents, including children, living in underserved and rural areas.

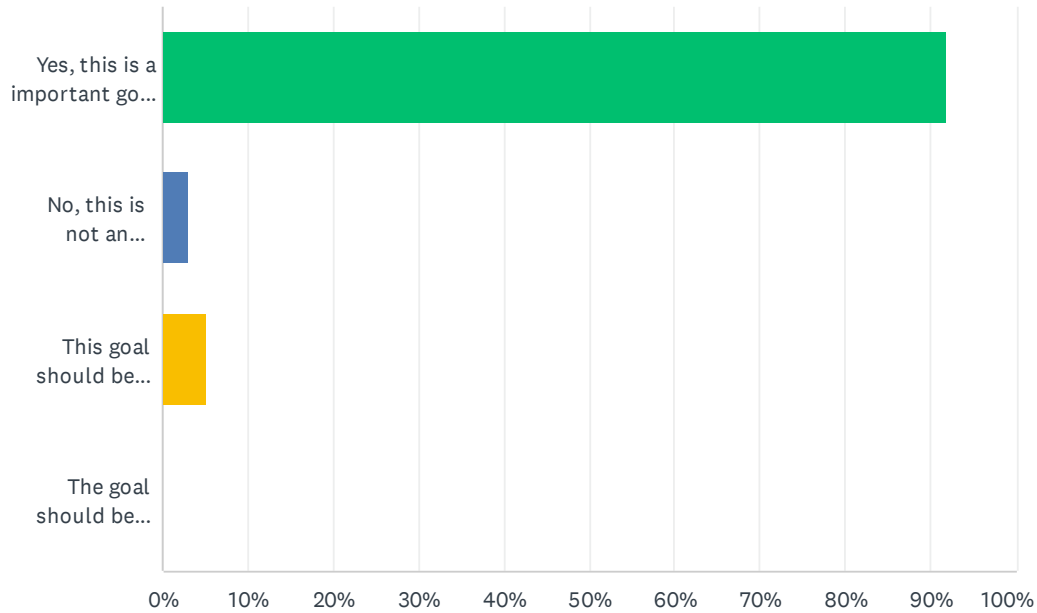
Answered: 135 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, this is a important goal for the plan	91.85%	124
No, this is not an important goal for the plan	1.48%	2
This goal should be re-worded, see my comments	4.44%	6
The goal should be discarded and replaced with another statewide goal, see my comments	2.22%	3
TOTAL		135

Q7 Goal 4: Expand and enhance life-long learning opportunities Maine residents

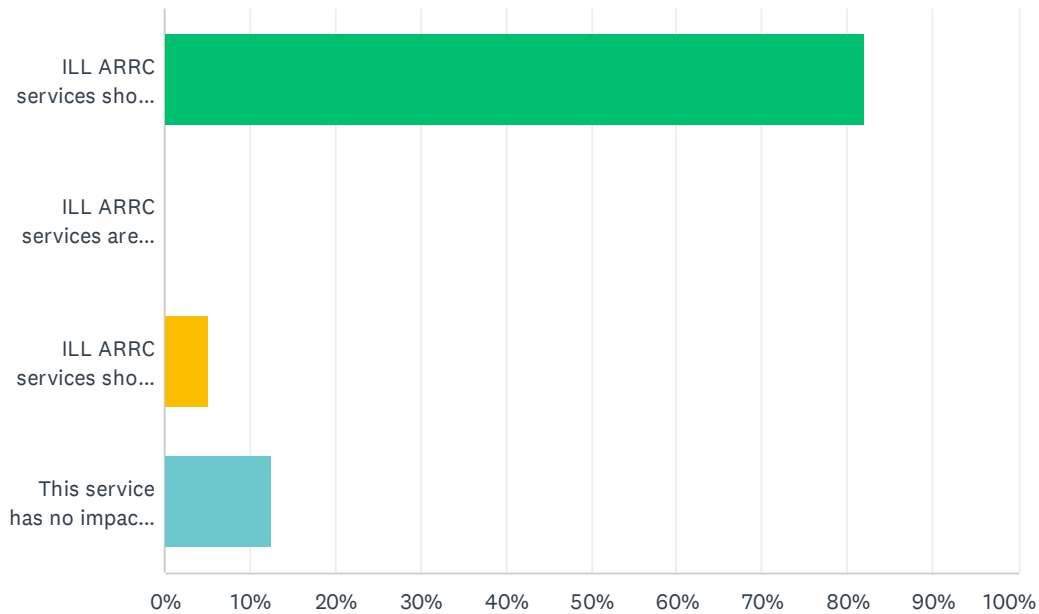
Answered: 134 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, this is a important goal for the plan	91.79%	123
No, this is not an important goal for the plan	2.99%	4
This goal should be re-worded, see my comments	5.22%	7
The goal should be discarded and replaced with another statewide goal, see my comments	0.00%	0
TOTAL		134

Q8 Currently the ARRCs provide facilitated Interlibrary Loan (ILL) services for 76% of public libraries and any school districts that may use ILL. The ARRCs provide all OCLC services to obtain library materials not found in the state. Note: Maine InfoNet's ARPA project will lessen the volume of ARRC requests but not not eliminate the need in this five year plan.

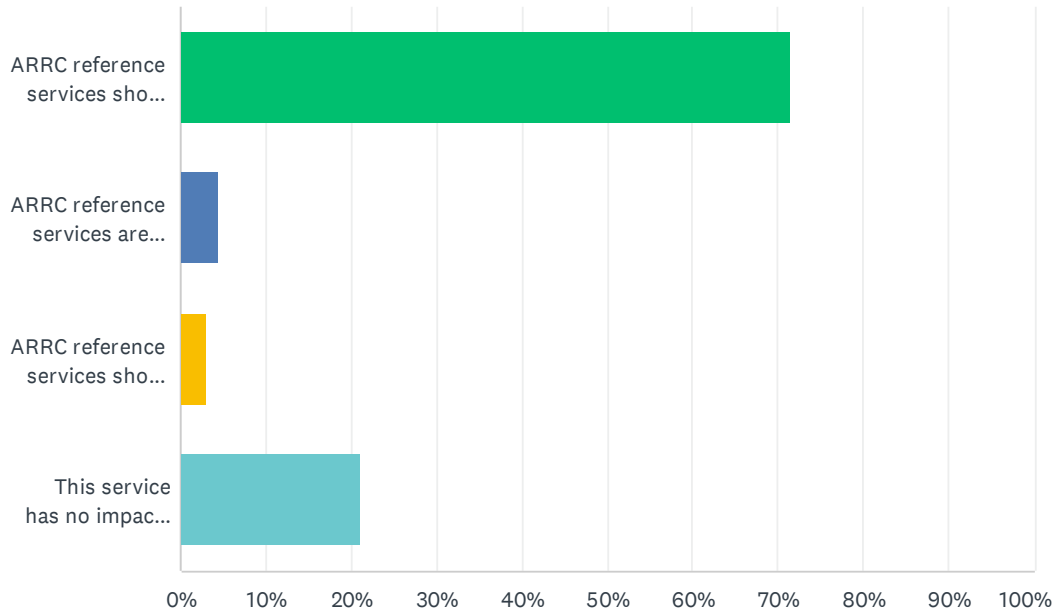
Answered: 134 Skipped: 1



ANSWER CHOICES	RESPONSES	
ILL ARRC services should be continued as part of the new five year plan.	82.09%	110
ILL ARRC services are no longer needed for this new five year plan. Please add comments	0.00%	0
ILL ARRC services should be continued but modified and updated for the new five year plan. Please add comments.	5.22%	7
This service has no impact on my library.	12.69%	17
TOTAL		134

Q9 Currently the ARRC model includes references services to libraries and/or patrons in their geographic locations.

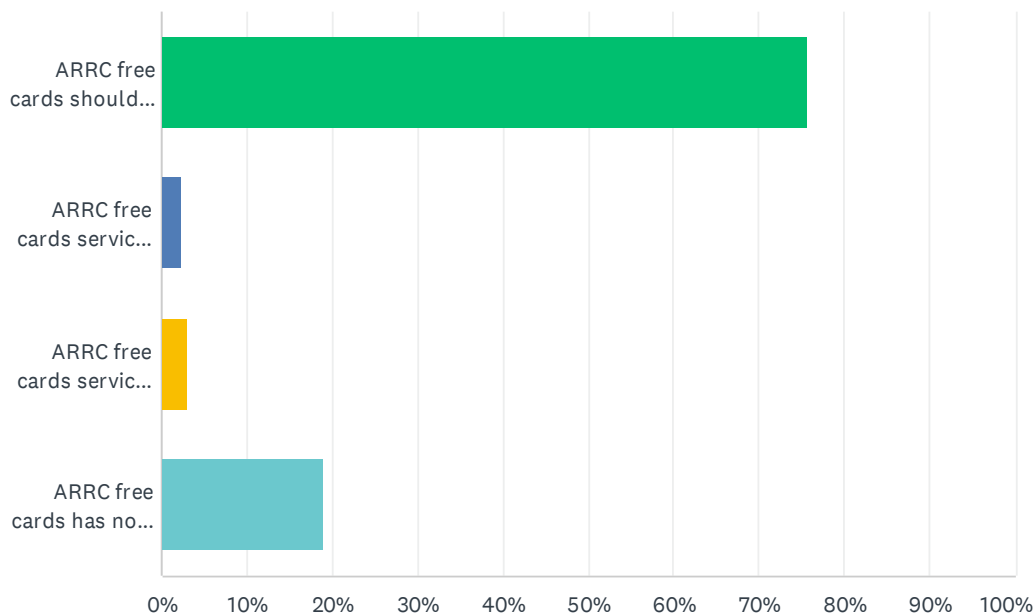
Answered: 133 Skipped: 2



ANSWER CHOICES	RESPONSES	
ARRC reference services should be continued as part of the new five year plan.	71.43%	95
ARRC reference services are no longer needed for this new five year plan. Please add comments	4.51%	6
ARRC reference services should be continued but modified and updated for the new five year plan. Please add comments.	3.01%	4
This service has no impact on my library.	21.05%	28
TOTAL		133

Q10 Currently the ARRCs provide free library cards to patrons in their geographic locations or statewide. Please weigh in on the value of a free card. Note: MSL and Bangor offer free cards statewide. Portland offers free cards for residents of Cumberland and York counties.

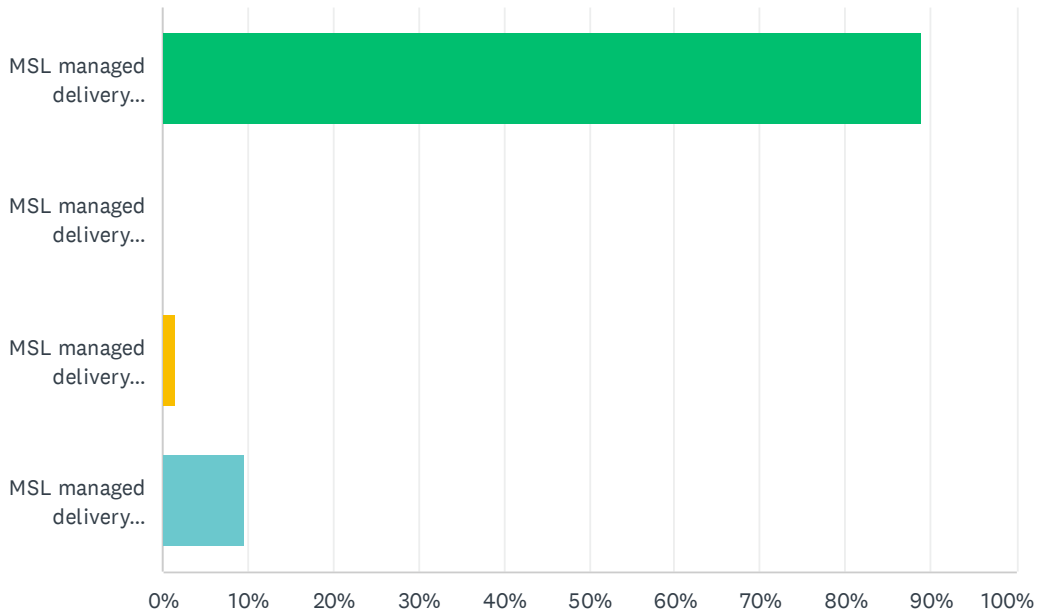
Answered: 132 Skipped: 3



ANSWER CHOICES	RESPONSES
ARRC free cards should be continued as part of the new five year plan.	75.76% 100
ARRC free cards services are no longer needed for this new five year plan. Please add comments	2.27% 3
ARRC free cards services should be continued but modified and updated for the new five year plan. Please add comments.	3.03% 4
ARRC free cards has no impact on my library and my patrons	18.94% 25
TOTAL	132

Q11 As a statewide ARRC service, the Maine State Library goes out to bid, contracts, and manages delivery services with the selected vendor for all eligible and participating public, school, academic and special libraries. MSL subsidizes one free day of delivery service for public libraries with state funds and purchases totes, bags and subsidizes additional rural costs charged for some very rural libraries.

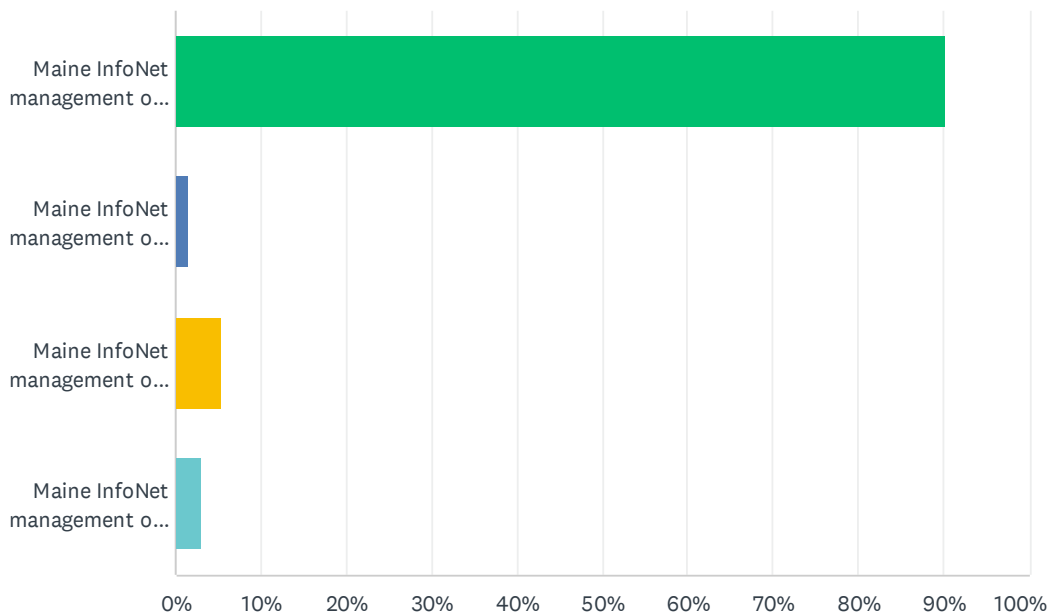
Answered: 134 Skipped: 1



ANSWER CHOICES	RESPONSES
MSL managed delivery services should be continued as part of the new five year plan.	88.81% 119
MSL managed delivery services are no longer needed for this new five year plan. Please add comments	0.00% 0
MSL managed delivery services should be continued but modified and updated for the new five year plan. Please add comments.	1.49% 2
MSL managed delivery services has no impact on my library and my patrons	9.70% 13
TOTAL	134

Q12 Please weigh in on the value of the services offered by Maine InfoNet for the Digital Maine Library

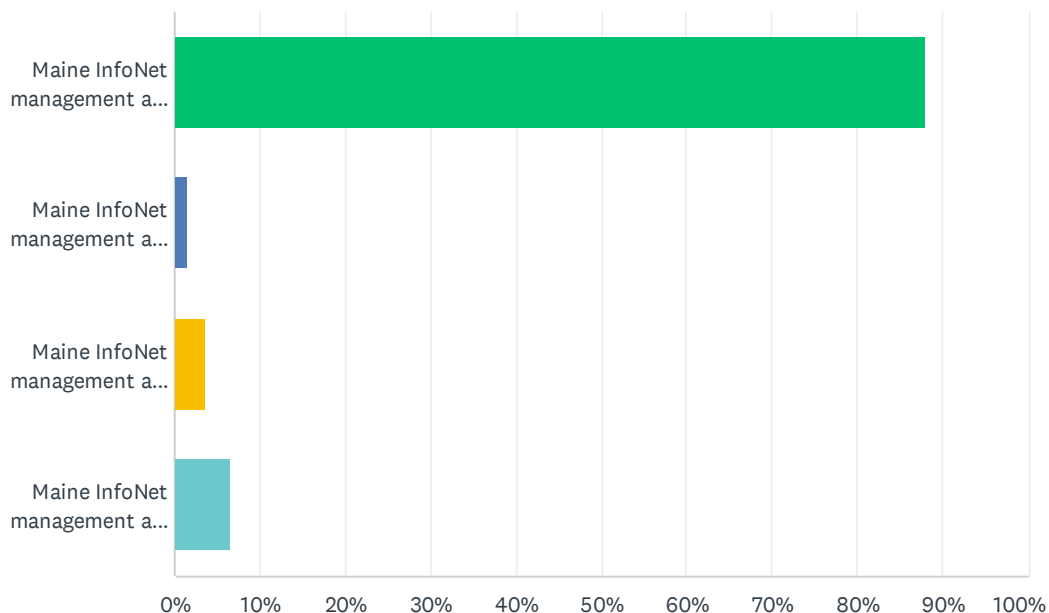
Answered: 133 Skipped: 2



ANSWER CHOICES	RESPONSES	
Maine InfoNet management of the Digital Maine Library authentication and vendor services should be continued as part of the new five year plan.	90.23%	120
Maine InfoNet management of the Digital Maine Library authentication and vendor services are no longer needed for this new five year plan. Please add comments	1.50%	2
Maine InfoNet management of the Digital Maine Library authentication and vendor services should be continued but modified and updated for the new five year plan. Please add comments.	5.26%	7
Maine InfoNet management of the Digital Maine Library authentication and vendor services has no impact on my library and my patrons	3.01%	4
TOTAL		133

Q13 Please weigh in on the value of the services offered by Maine InfoNet for the URSUS, Minerva, MILS and other ILS and MaineCat management and support.

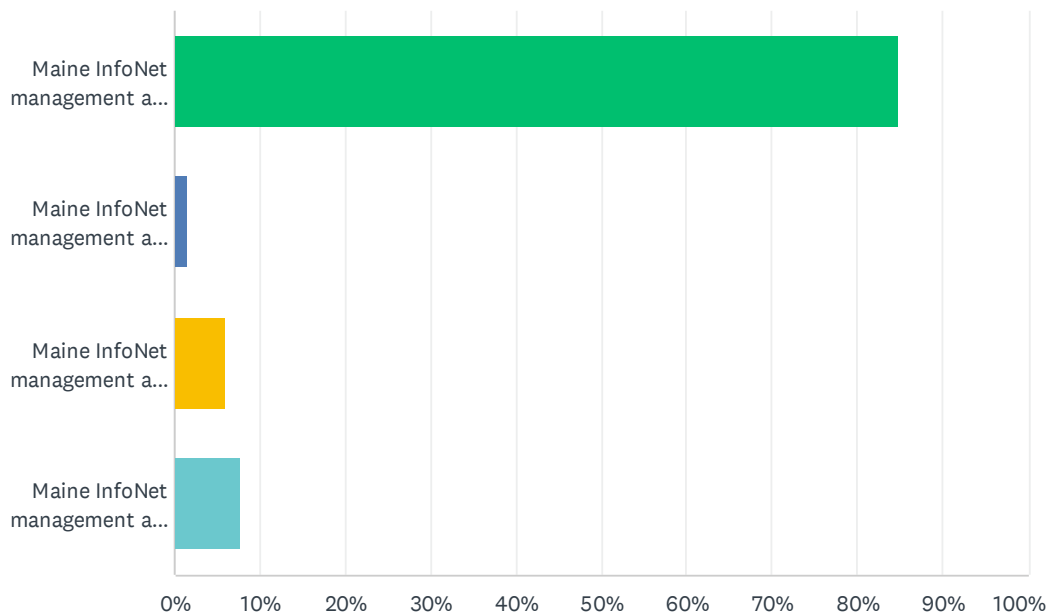
Answered: 134 Skipped: 1



ANSWER CHOICES	RESPONSES
Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat should be continued as part of the new five year plan.	88.06% 118
Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat no longer needed for this new five year plan. Please add comments	1.49% 2
Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat should be continued but modified and updated for the new five year plan. Please add comments.	3.73% 5
Maine InfoNet management and support of URSUS, Minerva, MILS and other ILS and MaineCat has no impact on my library and my patrons	6.72% 9
TOTAL	134

Q14 Please weigh in on the value of the services offered by Maine InfoNet for the Download Library.

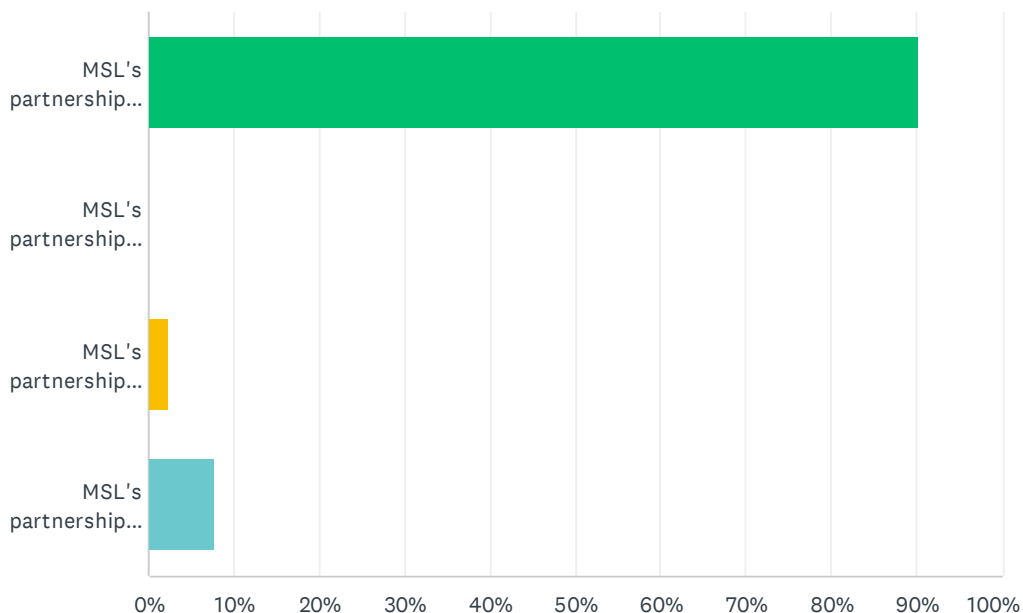
Answered: 132 Skipped: 3



ANSWER CHOICES	RESPONSES	
Maine InfoNet management and support of the Download Library should be continued as part of the new five year plan.	84.85%	112
Maine InfoNet management and support of the Download Library is no longer needed for this new five year plan. Please add comments	1.52%	2
Maine InfoNet management and support of the Download Library should be continued but modified and updated for the new five year plan. Please add comments.	6.06%	8
Maine InfoNet management and support of the Download Library has no impact on my library and my patrons	7.58%	10
TOTAL		132

Q15 Please weigh in on the value of the services offered by MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses.

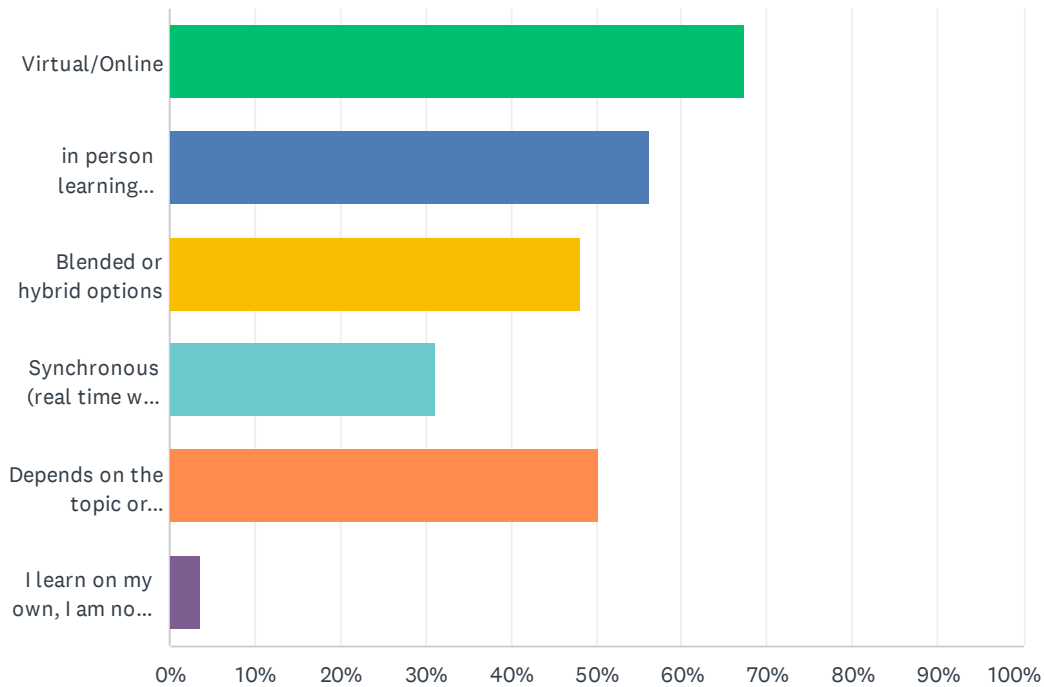
Answered: 132 Skipped: 3



ANSWER CHOICES	RESPONSES
MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses should be continued as part of the new five year plan.	90.15% 119
MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses is no longer needed for this new five year plan. Please add comments	0.00% 0
MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses should be continued but modified and updated for the new five year plan. Please add comments.	2.27% 3
MSL's partnership with NetworkMaine and MSLN for Internet, e-rate and Zoom Pro licenses has no impact on my library and my patrons	7.58% 10
TOTAL	132

Q16 What is your preferred mode of learning. Check all that apply

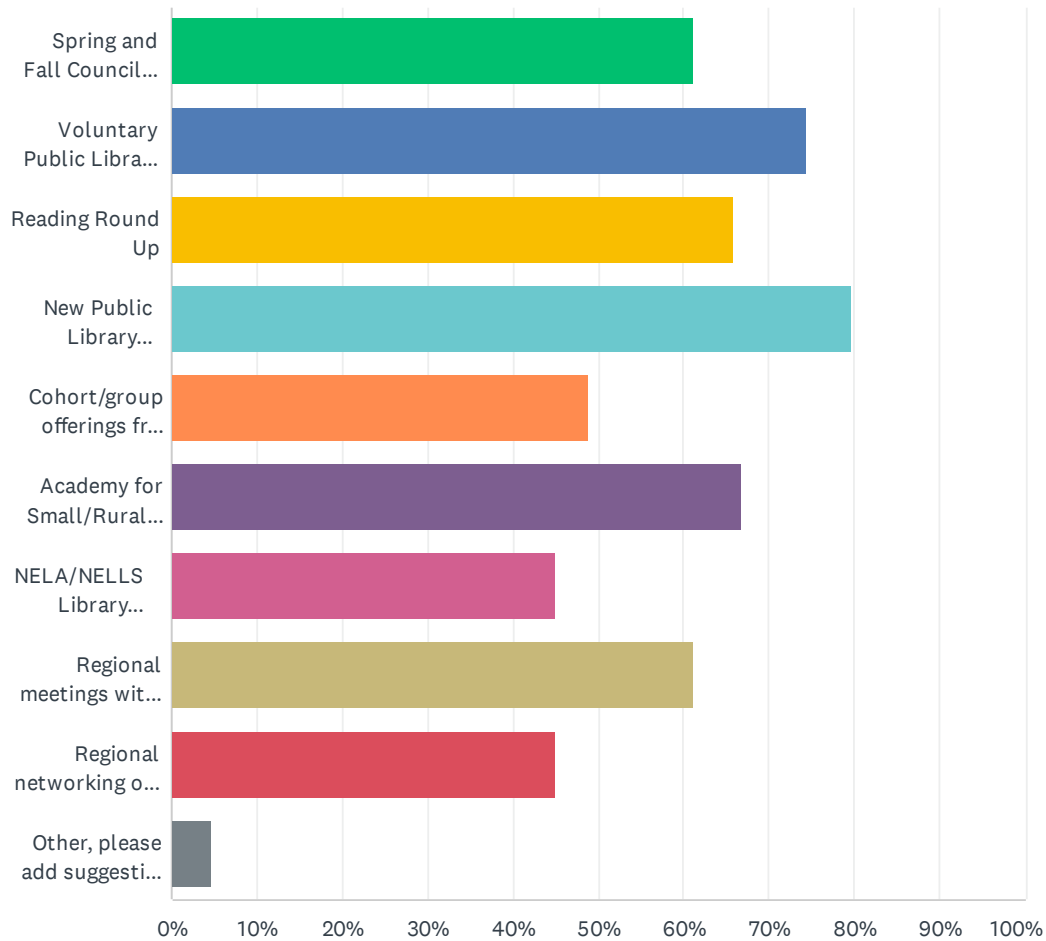
Answered: 135 Skipped: 0



ANSWER CHOICES	RESPONSES	
Virtual/Online	67.41%	91
in person learning events/meetings	56.30%	76
Blended or hybrid options	48.15%	65
Synchronous (real time with an instructor) or asynchronous (self paced on your own)	31.11%	42
Depends on the topic or opportunity	50.37%	68
I learn on my own, I am not interested in continuing education offerings from MSL	3.70%	5
Total Respondents: 135		

Q17 Listed below are yearly CE events as well as other CE opportunities. Check all that you think MSL should continue offering. Please add any comments or suggestions.

Answered: 129 Skipped: 6

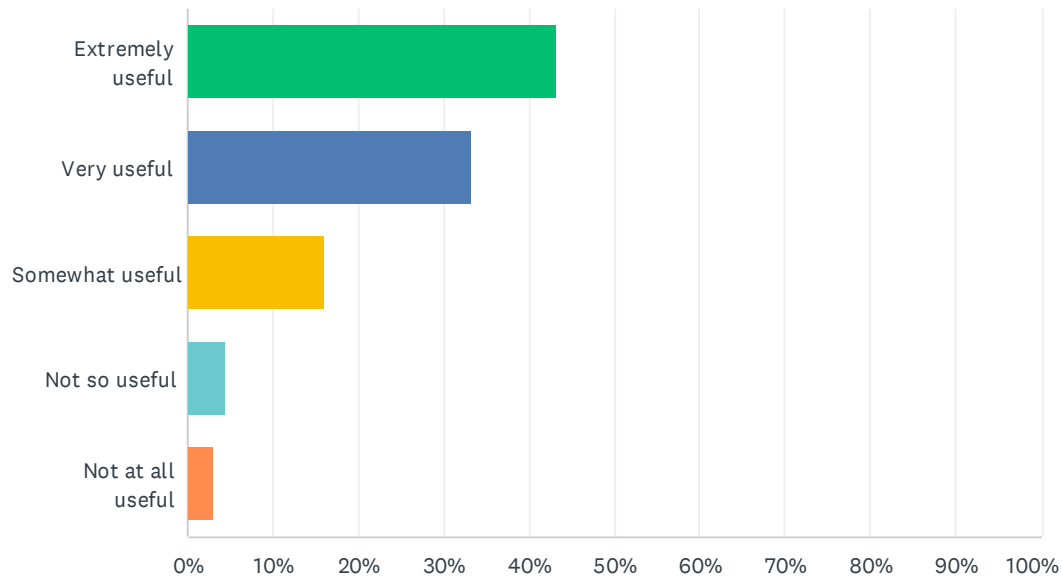


LSTA Five Year Plan Assessment Survey

ANSWER CHOICES	RESPONSES	
Spring and Fall Council meetings with CE	61.24%	79
Voluntary Public Library Certification Program	74.42%	96
Reading Round Up	65.89%	85
New Public Library Directors' Orientation	79.84%	103
Cohort/group offerings from national providers like Library Journal, ALA, and others	48.84%	63
Academy for Small/Rural Public Library Directors	66.67%	86
NELA/NELLS Library Leadership Program	44.96%	58
Regional meetings with CE components	61.24%	79
Regional networking only meetings	44.96%	58
Other, please add suggestions or other information in the comments	4.65%	6
Total Respondents: 129		

Q18 Specialist and consulting services are

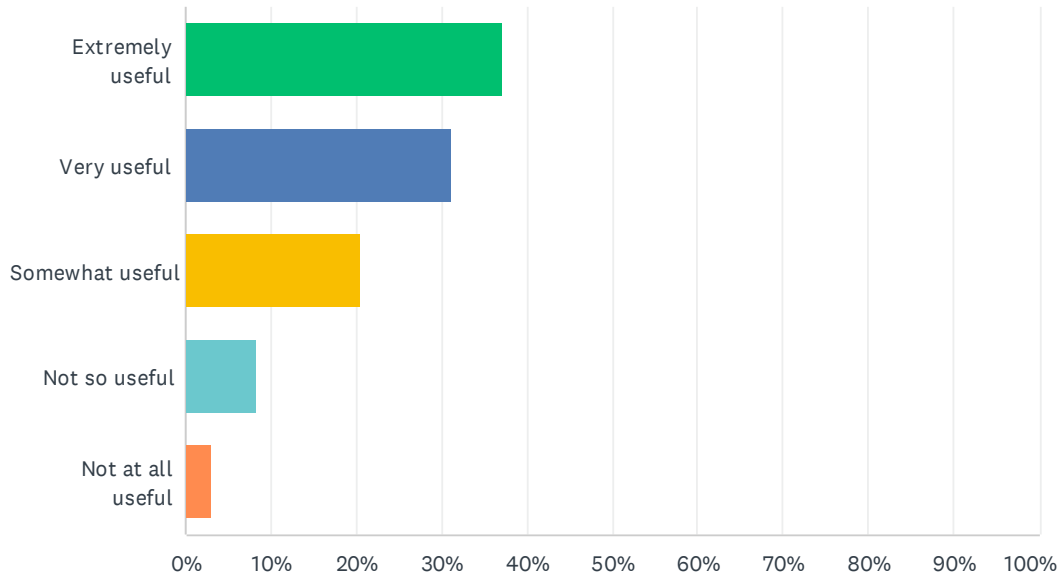
Answered: 132 Skipped: 3



ANSWER CHOICES	RESPONSES	
Extremely useful	43.18%	57
Very useful	33.33%	44
Somewhat useful	15.91%	21
Not so useful	4.55%	6
Not at all useful	3.03%	4
TOTAL		132

Q19 Liaison services are

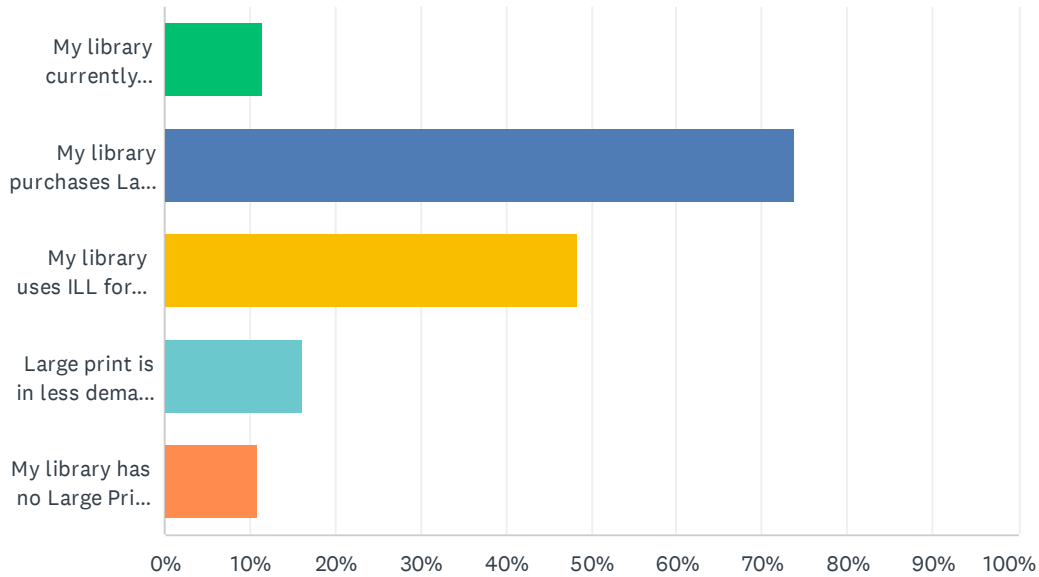
Answered: 132 Skipped: 3



ANSWER CHOICES	RESPONSES	
Extremely useful	37.12%	49
Very useful	31.06%	41
Somewhat useful	20.45%	27
Not so useful	8.33%	11
Not at all useful	3.03%	4
TOTAL		132

Q20 Provide information about Large Print books. Please check all that apply

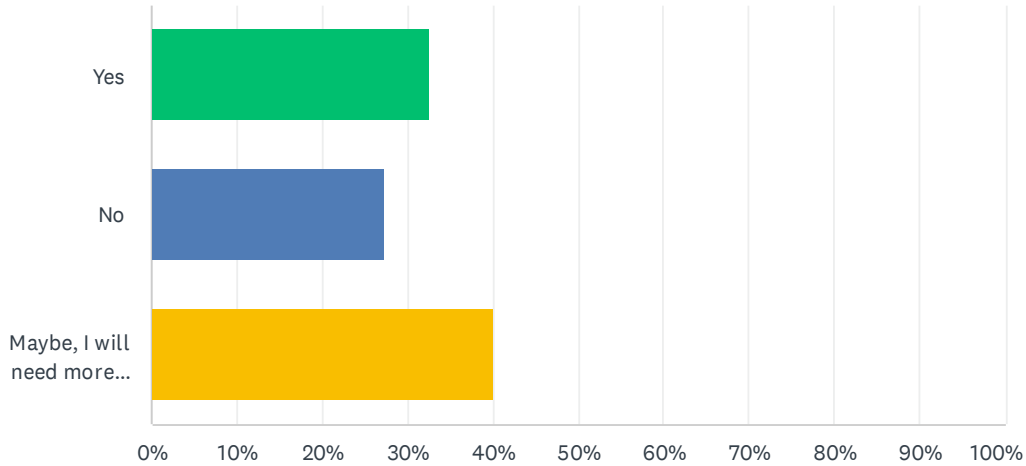
Answered: 130 Skipped: 5



ANSWER CHOICES	RESPONSES	
My library currently receives Large Print books to circulate from MSL	11.54%	15
My library purchases Large Print books for our collection	73.85%	96
My library uses ILL for Large print books	48.46%	63
Large print is in less demand over the last 5 years in my library	16.15%	21
My library has no Large Print in our collection	10.77%	14
Total Respondents: 130		

Q21 Would your library be interested in participating in a possible new program that would pay library card fees for current Books by Mail patrons living in a 10 miles radius of your library? No commitment, please just indicate interest.

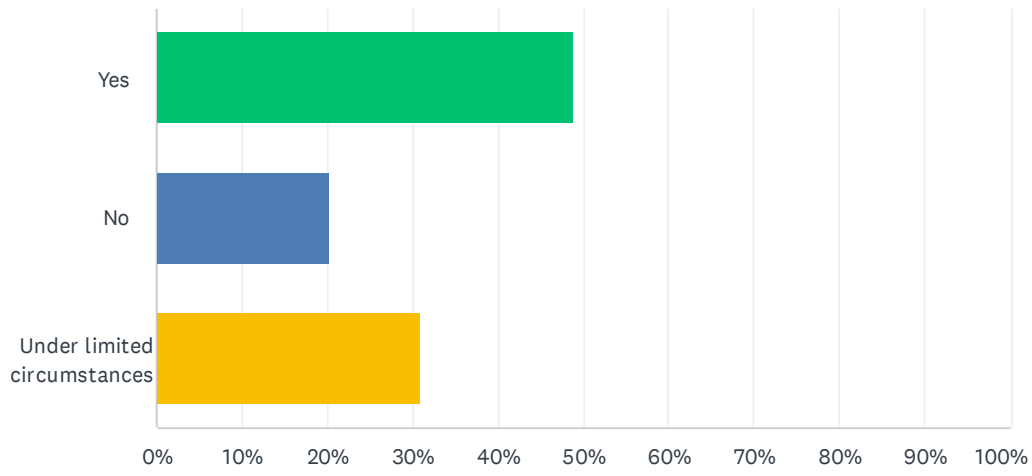
Answered: 132 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	32.58%	43
No	27.27%	36
Maybe, I will need more information	40.15%	53
TOTAL		132

Q22 Does your library offer services to homebound patrons?

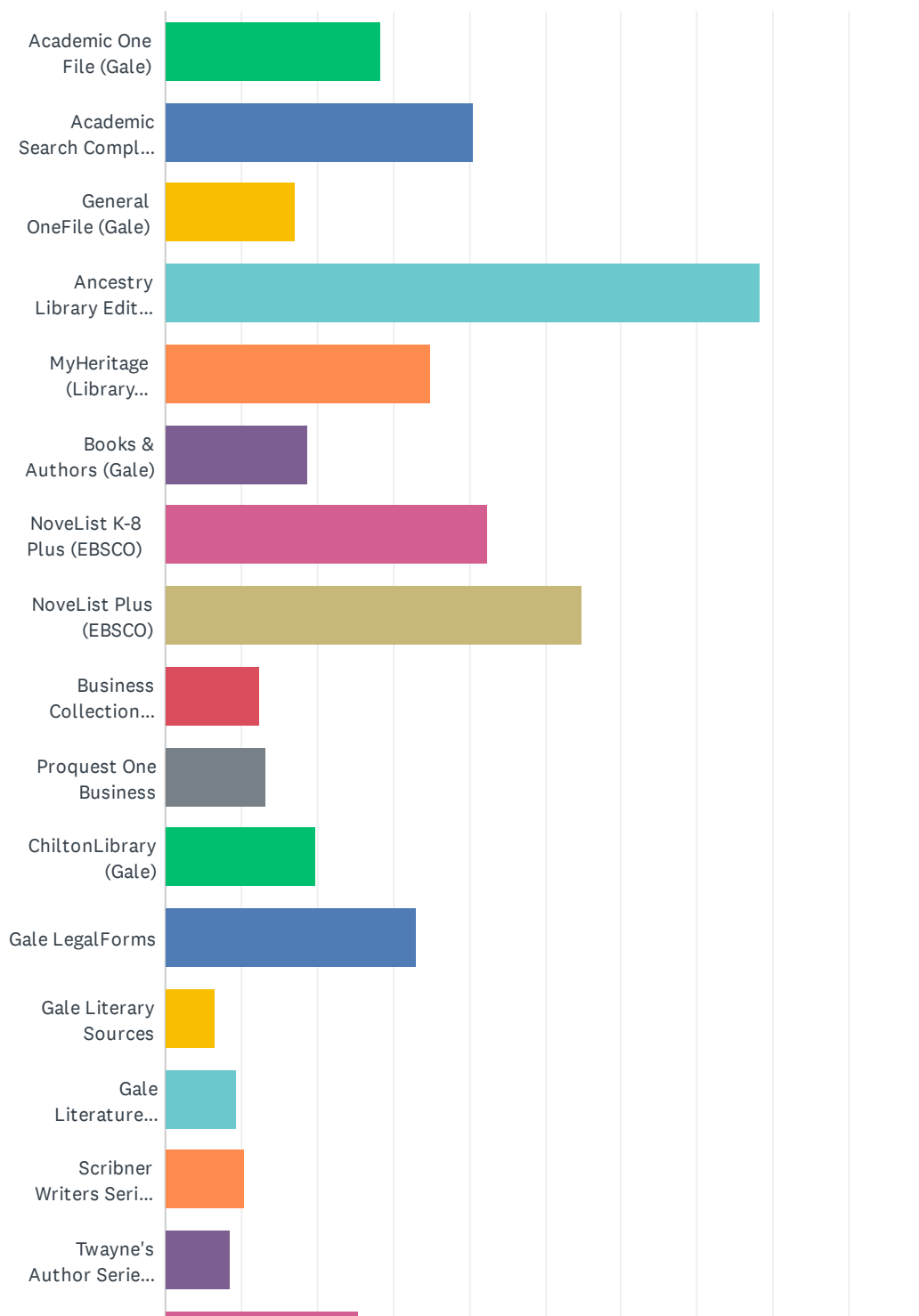
Answered: 133 Skipped: 2



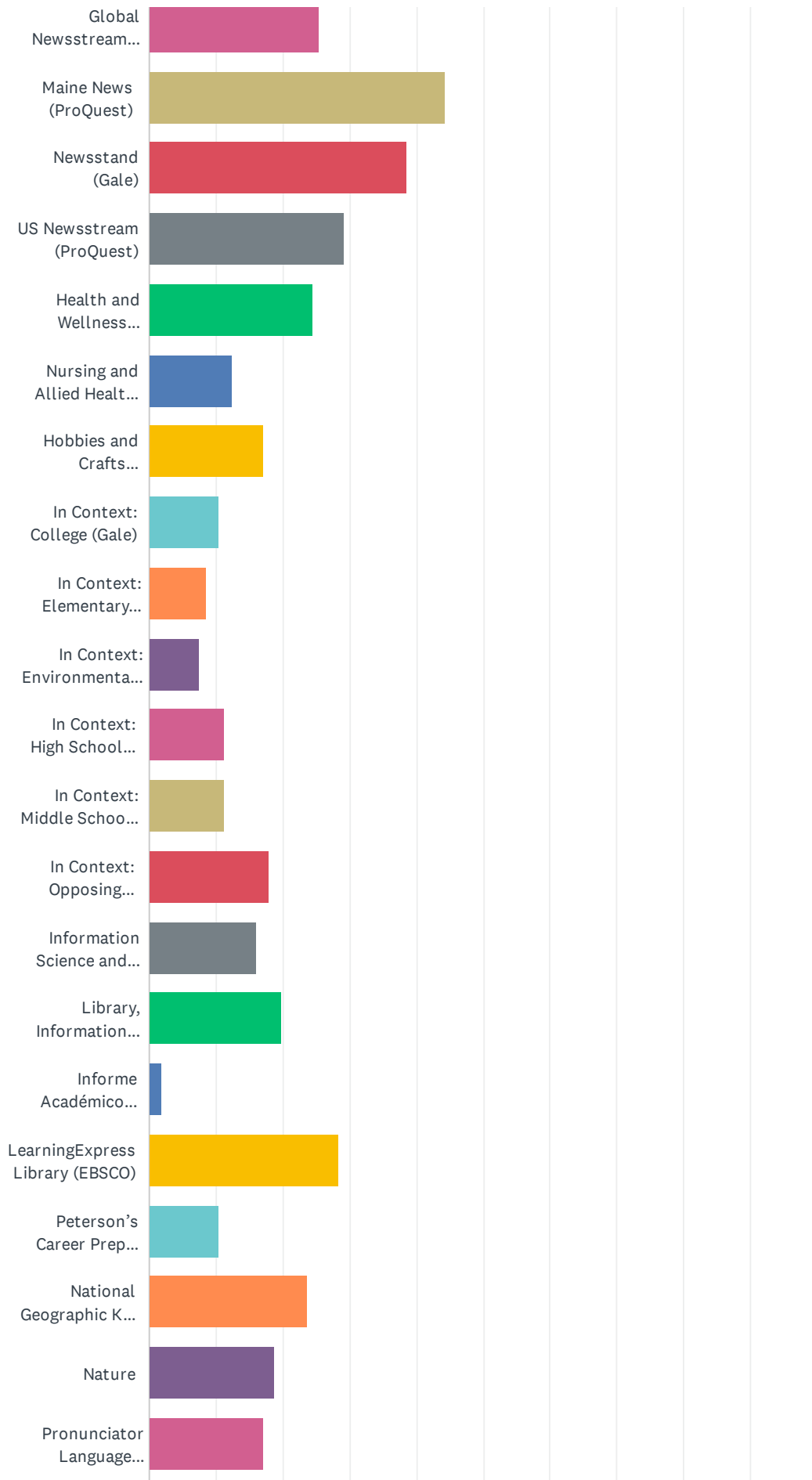
ANSWER CHOICES	RESPONSES	
Yes	48.87%	65
No	20.30%	27
Under limited circumstances	30.83%	41
TOTAL		133

Q23 Check the databases from the Digital Maine Library that are utilized and the most valued by staff and patrons in your library. Not all databases are included in this list. Refer to DML usage reports available from the Maine InfoNet website for additional information. Please add any favorite that is missing in the comments section.

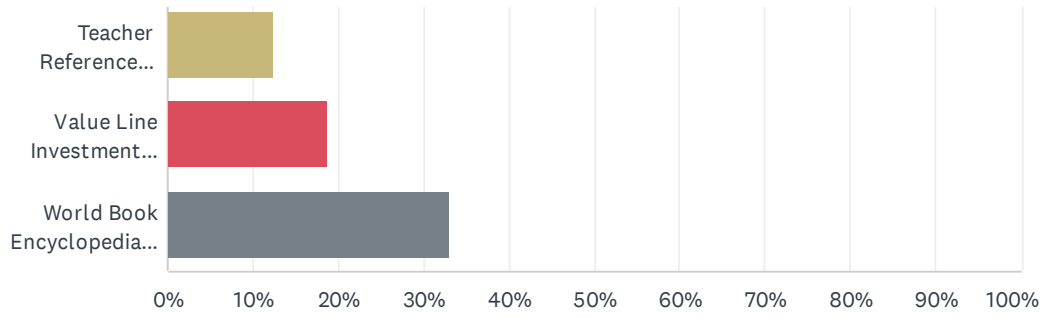
Answered: 106 Skipped: 29



LSTA Five Year Plan Assessment Survey



LSTA Five Year Plan Assessment Survey



LSTA Five Year Plan Assessment Survey

ANSWER CHOICES	RESPONSES	
Academic One File (Gale)	28.30%	30
Academic Search Complete (EBSCO)	40.57%	43
General OneFile (Gale)	16.98%	18
Ancestry Library Edition (ProQuest)	78.30%	83
MyHeritage (Library Edition) (EBSCO)	34.91%	37
Books & Authors (Gale)	18.87%	20
NoveList K-8 Plus (EBSCO)	42.45%	45
NoveList Plus (EBSCO)	54.72%	58
Business Collection (Gale)	12.26%	13
Proquest One Business	13.21%	14
ChiltonLibrary (Gale)	19.81%	21
Gale LegalForms	33.02%	35
Gale Literary Sources	6.60%	7
Gale Literature Resource Center	9.43%	10
Scribner Writers Series (Gale)	10.38%	11
Twayne's Author Series (Gale)	8.49%	9
Global Newsstream (ProQuest)	25.47%	27
Maine News (ProQuest)	44.34%	47
Newsstand (Gale)	38.68%	41
US Newsstream (ProQuest)	29.25%	31
Health and Wellness Resource Center (Gale)	24.53%	26
Nursing and Allied Health Collection (Gale)	12.26%	13
Hobbies and Crafts Reference Center (EBSCO)	16.98%	18
In Context: College (Gale)	10.38%	11
In Context: Elementary (Gale)	8.49%	9
In Context: Environmental Studies (Gale)	7.55%	8
In Context: High School (Gale)	11.32%	12
In Context: Middle School (Gale)	11.32%	12
In Context: Opposing Viewpoints (Gale)	17.92%	19
Information Science and Library Issues Collection (Gale)	16.04%	17
Library, Information Science & Technology Abstracts (LISTA) (EBSCO)	19.81%	21
Informe Académico (Gale)	1.89%	2

LSTA Five Year Plan Assessment Survey

LearningExpress Library (EBSCO)	28.30%	30
Peterson's Career Prep (Gale)	10.38%	11
National Geographic Kids (Gale)	23.58%	25
Nature	18.87%	20
Pronunciator Language Learning	16.98%	18
Teacher Reference Center (EBSCO)	12.26%	13
Value Line Investment Survey (public and academic)	18.87%	20
World Book Encyclopedia Collection Series	33.02%	35
Total Respondents: 106		

Q24 MSL is reviewing usage of all DML databases for the next procurement cycle. We intend to avoid duplicative content and may consider procuring by library type/audience or for specific databases for statewide adoption. Offer any commentary, concerns, ideas or suggestions.

Answered: 23 Skipped: 112

Q25 Please provide any additional comments, thoughts or ideas.

Answered: 25 Skipped: 110