#### EXHIBIT A to Competitive Electricity Provider Contract

# T&D SPECIFIC PROVISIONS of Central Maine Power Company

T&D Utility Business Contact: Susan Clary, Manager, Settlement, Load Research and Supplier Services

#### T&D Utility Technical Contact: Susan Roberts, Supplier Services Coordinator

#### **EDI/EBT Training Schedule:**

CMP will establish an EBT/EDI trainingschedule and post the schedule on its Competive Energy Provider (CEP)web site (www.cmpco.com/competition/supplier).

#### **EDI Processing Schedule:**

The processing schedule for transmitting data through EDI will be posted on CMP's CEP website page.

#### **CMP Services and Fees for Providers:**

Services provided to Providers by CMP, and applicable fees, are listed in Section 43 of CMP's Terms and Conditions.

### **Payment Due Date:**

Payment is due twenty-five (25) days from the postmarked date on the billing envelope.

### Meter Reading and Billing Cycles:

CMP has 20 meter reading and billing "cycles" each month. With few exceptions, accounts are read and billed on the same cycle, except for accounts on Summary Billing (described below).

#### **Standard Rate Structures for Consolidated Utility Billing:**

CMP's existing Standard Rate Structures include flat, blocked, time-of-Use (3 periods), seasonal structures and fixed monthly charges. Available usage values include kWh, kW demand, kVar demand, and kVar hours. The rate options and usage values available for a specific customer are determined by the installed metering for that customer.

Standard specifications for field sizes and decimal places for rates and rate descriptions shall be the same as for CMP's charges.

### **Enrollment on Pending Service Orders: {Effective March 1, 2003}**

A manual process has been created to provide certain specified customers the option to take electric service from a Competitive Electricity Provider instead of automatically defaulting to Standard Offer service. Prior to this manual process, all customers initially received standard offer service upon establishment of electric service with CMP.

**Short-Term Customers:** Eligibility - Medium and large non-residential customers whose account is on a short- term T&D rate. Short-term is defined in Central Maine Power Company's Terms & Conditions, §3.6 Short-Term Service, Section 3, Classification of Service.

**Upgrades, New Accounts and Tenant Changes:** Eligibility – Large non-residential customers whose account is on a T&D rate of IGS or LGS.

Customers and CEPs that follow the steps outlined below will have the option to establish service with a CEP on the reconnection/establishment of service date. If the following procedure is not followed, the customer will receive Standard Offer Service. Once established on Standard Offer Service, the normal enrollment procedure will be followed for entry into the competitive market.

(1) The customer must call CMP to initiate a service order to reconnect the service (Short-term) or establish service (Upgrades, New Account or Tenant Change) and request a wanted by date for reconnection/establishment of service. (2) Prior to the service wanted-by date, the customer must contact a CEP with their CMP account number and service wanted-by date and arrange generation service for their account. (3) The customer's chosen CEP must send an EDI enrollment transaction to CMP no later than 5 p.m., one business day prior to the service wanted-by date. (4) If the enrollment is valid, CMP will reject the transaction with the appropriate invalid code. CMP will manually review the rejected enrollment for eligibility and contact the CEP. (5) Once CMP processes the service order and the account is activated, CMP will send a "Successful Enrollment response" transaction to the CEP to confirm the account has been successfully enrolled.

### **Net Energy Billing:**

Net Energy Billing is available to certain customers in accordance with the applicable Precepts. For these customers, the usage amount transmitted to the Provider will be the Customer's net usage, and the Provider's load obligation will be based on the Customer's net usage. A month end adjustment will be done to reduce the Provider's monthly load obligation by the amount of any excess generation produced by these customers.

With respect to customers that have Net Energy Billing contracts with an effective date on or after March 1, 2000 and which are governed by Chapter 313, the Provider will provide service on a "net energy" basis. In addition, the Provider shall be responsible for any generation service bill credits that will be applied by CMP to the bills of Net Energy Billing customers in accordance with the customer's Net Energy Billing contracts and Chapter 313.

### Large Power Billing:

Due to special contract provisions or rate structures, CMP has several (less than 100) Customer accounts that are not billed using CMP's main billing system. For purposes of this contract, and Chapter 322 provisions, all of these Customer accounts are considered Nonstandard Rate Structures. The billing programs for these Customers will be initialized with logic for the applicable Standard Offer Rate structure. The enrollment of a Large Power Billing Customer on the Provider's rate shall be treated as a Nonstandard Rate Structure change if the Provider's rate components are different than the applicable Standard Offer Rate components, because individual programming is required.

One type of special contract for a customer with multiple geographic locations totalizes the usage from the separately telemetered locations under one billing account. The "totalized account" is considered one customer available for enrollment by one provider. The totalized account usage data will be used for Settlement. Enrollments received on any of the individual locations that are included in the totalized account will be rejected.

### **Customer Rate Changes:**

Changes in rate levels on a Provider's existing rate on Consolidated Utility Billing can be implemented on either a prorated or non-prorated basis, at the Provider's option. If implemented on a prorated basis, the price change will be effective for all customers on the affected rate as of a specific date, and usage for the billing period will be prorated accordingly between the new rate and the prior rate on Customer bills. If implemented on a non-prorated basis, the change will be effective for all usage on bills issued on and after the effective date of the change.

Rate changes which involve changing the rate structure under which a customer is billed can only be implemented on a non-prorated basis.

No more than one change in rate level or rate structure can be implemented per month for any account.

### **Customer Accounts Disconnected for Non-payment:**

Accounts of customers that are disconnected for non-payment are not processed as "Final" until 3 days after the actual disconnection.

### **Off-Cycle Terminations:**

The Provider or Customer may request an off-cycle termination of an enrolled Customer as of a desired date, specifying either pro-rating usage or using an actual meter reading.

If an actual meter reading is required, CMP will schedule it as soon as is practical, usually within three (3) business days. If the Provider or Customer requests an off-cycle read on a specific date, CMP will honor that date if possible. When an actual meter reading for an off-cycle drop is requested for a Customer with

kW demand, the kW demand billing determinants will be measured separately for each partial period of the normal billing cycle.

If usage is prorated, the off-cycle termination will be effective on the date requested, as long as the request is made at least one day in advance.

Fees for off-cycle terminations will be charged to the requesting party, in accordance with CMP's Terms and Conditions.

## **Application of Credits to Accounts:**

All billing credits received will be applied following the normal payment application process except for the following. An unpaid deposit obligation to CMP will be satisfied before any payment amount is applied to any other receivable type. When a Deferred Payment Arrangement is in effect as an MPUC requirement, payments will be applied first to the amount due CMP under the arrangement, and then any remaining payment amount will be applied to the Provider's receivable.

## **Summary Billing:**

CMP offers Summary Billing to qualified Customers with multiple electric service accounts to consolidate multiple individual billings on a single monthly bill. Summary Billing will be available to Customers who enroll with Providers under Consolidated Utility Billing at the Customer's option and subject to CMP's policies. The Provider will receive the billing information for the individual Customer accounts on the normal billing cycle for that account, but the Customer will not receive the Summary Bill until Cycle 20 processing regardless of when the individual account is read. Summary Billing Customers are required to make payment by direct debit 10 days after the billing date.

### **Budget Payment Plan:**

CMP offers levelized Residential and Commercial Budget Payment Plans. Under Consolidated Utility Billing, the Provider will specify in Exhibit B if it elects to allow CMP to include the Provider's charges in CMP's Budget Payment Plan for all customers that participate in accordance with CMP's program criteria and calculations. Payments made by customers on the Budget Payment Plan will be applied in accordance with the standard payment application procedure described in the Precepts. If the Provider elects in Exhibit B not to participate in the Budget Payment Plan, CMP's Budget Payment Plan will not be available to the Provider's customers under Consolidated Utility Billing.

# Payment Transfer Method:

CMP will transfer payments to the Provider in accordance with the applicable Precept. Payments will be transferred via ACH to the bank account designated by the Provider in Exhibit B.

### **Requests for Non-standard Bill Formats:**

The Provider may request CMP to develop a customized bill format for Consolidated Utility Bills. The request must be submitted to CMP's Business Contact who will provide an estimated cost and completion date. Advance payment may be required. Bill print messages may be placed on the Provider's page of the Consolidated Utility Bill for a fee, subject to certain restrictions.

### Non-standard Metering Options:

CMP will install non-standard metering at the Provider's request in accordance with the applicable Precepts. The Provider is responsible for incremental costs associated with non-standard meter installations. A list of meter options and associated fees will be provided by CMP to the Provider upon request. The selected meter must support CMP's billing requirements. The request must be submitted to CMP's Business Contact who will provide an estimated cost and installation date. Advance payment may be required.

### Load Obligation & Settlement Calculations:

CMP shall determine the Supplier's hourly loads and report such to the ISO-NE in accordance with NEPOOL Market Rules and Procedures 18 "Settlement": and 20 "Procedure for the Determination of Loads", and the MPUC Chapter 321 Rule, "Load Obligation and Settlement Calculations for Competitive Providers of Electricity". CMP is the "Assigned Meter Reader" with ISO-NE for the Provider's load asset account.

- CMP will develop Load Profiles for three customer groups: Residential, Small Commercial and Industrial (Small C&I) and Large Commercial & Industrial (Large C&I). CMP's breakpoint for the Small C&I profiled customer group is 20 kW or less. The Large C&I profiled customer group is greater than 20 kW and less than 400 kW. CMP will develop Deemed Load Profiles for unmetered loads. Profiles will be available to providers via the Internet in CMP's Supplier Website.
- 2. CMP will use telemetered interval data adjusted for line losses for all telemetered Customers who are read daily to develop customer-specific Dynamic Load Profiles for settlement. (Interval meters installed for surveying purposes are considered temporary and are not available for use in individual billing or settlement calculations.) All CMP Customers whose maximum monthly demand equals or exceeds 400 kW will be telemetered.
- 3. Each profile will contain 24-hourly profiles that may be used to represent each day of a year. Each daily load profile will represent an average per-customer load at the point of retail delivery. Each profile will represent a 24-hour day that can be identified by an indicator such as month, day of the week, weather condition, and so forth.
- 4. Daily Settlement Reports: By 1 p.m. of the second business day following the trading period, CMP will report the hourly load responsibility of the Provider to ISO-NE in conformance with ISO-NE requirements, and to the Provider in the same format via the same means used to transmit the data to ISO-NE.

5. Monthly Settlement Reports: Consistent with the timing requirements of NEPOOL Market Rule 18, the daily or monthly load responsibility for each Provider will be re-estimated using the most recent monthly kWh billing information. The methodology for calculating the Provider load responsibility will be identical to the daily method but the daily estimated energy use of profiled customers will reflect the billing kWh for that month. The monthly energy differences will be reported to ISO-NE in accordance with their requirements. The monthly settlement will be reported in the same format to the Provider as the monthly energy difference, or the hourly difference, via electronic mail to the Provider.

#### **MPUC Reporting:**

CMP files sampling and data validation reports, and profiling methodology reports with the MPUC in accordance with MPCU rules. CMP's current line-loss study filed with the MPUC is posted on CMP's Competitive Energy Provider web site. Revisions to CMP's line losses will be filed as required by Chapter 321, and the revised line losses will be in effect upon the MPUC's aproval.