

**EXHIBIT A**

**T&D SPECIFIC PROVISIONS FOR BUSINESS INTERACTIONS**

**Between**

**Versant Power (“T&D”)**

**Bangor Hydro District**

**or**

**Maine Public District**

**and**

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**Competitive Electricity Provider**

Created by BHE: September 12, 1999

Modified by BHE: July 6, 2011

Modified by VP: August 4, 2021

## **T&D SPECIFIC PROVISIONS FOR BUSINESS INTERACTIONS**

### **Standard Rate Structures for Consolidated Utility Billing:**

The T&D's existing Standard Rate Structures include flat, blocked, time-of-use, seasonal structures and fixed monthly charges. Billing determinants available include kWh and kW demand measures. In limited cases, kVar demand and kVar hours are also available. The rate options and billing determinants available for a specific Customer will be limited by the installed metering capability of that Customer. Standard specifications for field sizes and decimal places for rates and rate descriptions shall conform to the T&D's specifications. There are no charges for establishing and testing Provider's rates for consolidated billing which match exactly the rate structures and seasons of the T&D.

### **Requests for Non-standard Rates:**

Non-standard rates are rates which do not exactly match the rate structure, seasons or time of use periods used by the T&D's rates for an existing service. Requests for non-standard rate development for customer billing under the Complete Billing option will be considered in the order they are received by the T&D. The Standard Form Contract details the process used to respond Providers' requests for non-standard rates. Non-standard rates may require non-standard meters or installation of meters which are currently not supported at the Provider's customer premises for which the non-standard rate is requested. See the paragraph titled "Non-Standard Metering Options" later in this Exhibit for more details.

### **Provider Bill Code and Price Changes:**

Changes in price levels on a Provider's existing bill code on Consolidated Utility Billing are implemented on a prorated basis. The price change will be effective for all customers on the effective bill code as of a specific date, and usage for the billing period will be prorated accordingly between the new price and the prior price on Customer bills.

Bill code changes which involve changing the rate structure under which a customer is billed will be implemented on a non-prorated basis effective as of the last billed meter read date.

No more than one change in price level or bill code can be implemented per billing period for any account and needs to be received at least two business days prior to the meter read

### **Meter Readings:**

The T&D will transmit each customer's energy consumption and demand data to the Provider within the time frame established by applicable Precepts, except that when an off-cycle meter reading is requested by a Provider or the customer of a Provider, the data developed from that meter reading will be not be sent until after the account has been billed.

### **Off-Cycle Terminations:**

The Provider may request an off-cycle termination of an enrolled Customer as of a desired date, using prorated consumption.

The prorated consumption is effective on the date the off-cycle termination is requested, as long as the request is made at least two business days in advance.

### **Non-standard Metering Options:**

The T&D will install non-standard metering at the Provider's request in accordance with the applicable Precepts. The Provider is responsible for incremental costs associated with non-standard meter installations. A list of meter options and associated fees will be provided by the T&D to the Provider upon request. The selected meter must support the T&D's billing requirements. The request must be submitted to the T&D's Business Contact who will provide an estimated cost and installation date. Advance payment may be required.

### **Standard Bill Format for Consolidated Utility Billing:**

The Standard Bill Format for Consolidated Utility Billing will be in compliance with the applicable Precepts. Samples will be provided upon request.

### **Requests for Non-standard Bill Formats:**

The Provider may request the T&D to develop a customized bill format. The request must be submitted to the T&D's Business Contact who will provide an estimated cost and completion date. Advance payment may be required. Bill print messages may be placed on the Provider's page of the Consolidated Utility Bill upon request, subject to certain restrictions.

### **Net Energy Billing:**

Net Energy Billing is available to certain customers in accordance with the applicable Precepts. For these customers, the usage amount transmitted to the provider will be the Customer's net usage, and the Provider's load obligation will be based on the Customer's net usage. Any excess generation provided by Net Energy Billing customers will be used to reduce total system load.

### **Budget Payment Plan:**

The T&D offers levelized Residential Budget Payment Plans. EDI transactions indicate that the customer enrolled is to be included in a budget payment plan. Payments made by customers on the Budget Payment Plan will be applied in accordance with the standard payment application procedure described in the Agreement.

### **Summary Billing:**

The T&D offers Summary Billing to qualified customers with multiple electric service accounts to include multiple individual billings on a summarized monthly bill. Summary Billing will be available to customers who enroll with Providers under Consolidated Utility Billing at the customer's option and subject to the T&D's policies.

### **Payments to Providers:**

The T&D will collect, and process payments made for energy supply on behalf of Providers selecting the Consolidated Billing option according to payment application requirements of the applicable Precepts. These payments will be sent via ACH to the Providers bank designated on Appendix B within the time frame specified in the applicable Precepts.

### **Late Charges:**

The T&D will bill late payment charges on behalf of the Provider using the same methodology and rate as the T&D charges. The T&D may cancel late payment charges billed on behalf of the Provider in accordance with the T&D's policies for canceling late payment charges on the T&D charges.

### **Sales Taxes Collection and Remittance to the State of Maine:**

For all consolidated billing customers, the T&D will bill and collect sales and use taxes on Provider charges as is required by the applicable Precepts. The T&D will then forward the sales taxes collected to the Provider. The Provider is required to remit sales and use taxes to the appropriate State agency as is required by the applicable Precept or State law. Current State law requires parties to remit the sales taxes billed, not collected, on a monthly basis. The billed sales tax detail is provided to the Provider via the appropriate EDI transaction as outlined in the Electronic Business Transaction appendices.

### **Customer Accounts Disconnected for Non-payment:**

Accounts of customers that are disconnected for non-payment by the T&D are processed immediately, which will result in the Provider being dropped from the customer. Providers will be notified by an 810 Final Bill EDI transaction when an account disconnection has occurred and results in a final bill. When the customer is reconnected, they will be placed on Standard Offer. An enrollment transaction must be sent to the T&D if the Provider wishes to re-enroll that customer, and the effective date will be the next scheduled meter read date.

### **Application of Credits to Accounts:**

All billing credits received will be applied following the normal payment application process as per the applicable Precepts, except for the following: An unpaid Deposit obligation to the T&D will be

satisfied before any payment amount is applied to any other receivable type. When a Deferred Payment Arrangement is in effect as an MPUC requirement, payments will be applied first to the amount due the T&D under the arrangement, and then any remaining payment amount will be applied to the Provider's receivable.

### **EDI Processing Schedule:**

The T&D will provide to the CEP's customer usage data by customer for each billing day via EDI in accordance with applicable Precepts. The processing schedule for transmitting data through EDI will be posted on the T&D's Supplier Website page ([www.versantpower.com](http://www.versantpower.com)).

### **Load Obligation & Settlement Calculations:**

#### **Bangor Hydro District Only:**

The T&D shall determine the Supplier's hourly loads and report such to the ISO-NE in accordance with NEPOOL Market Rules and Procedures 18 "Settlement": and 20 "Procedure for the Determination of Loads", and the MPUC Chapter 321 Rule, "Load Obligation and Settlement Calculations for Competitive Providers of Electricity". The T&D is the "Assigned Meter Reader" with ISO-NE for the Provider's load asset account.

1. The T&D will develop Load Profiles for three customer groups: Residential, Small Commercial and Industrial (Small C&I) and Large Commercial & Industrial (Large C&I). The T&D's breakpoint for the Small C&I profiled customer group is 25 kW or less. The Large C&I profiled customer group is greater than 25 kW and less than 500 kW. The T&D will develop Deemed Load Profiles for unmetered loads. This information will be available to providers via the Internet on the T&D's Supplier Website.
2. The T&D will use telemetered interval data adjusted for line losses for all telemetered Customers to develop customer-specific Dynamic Load Profiles for settlement. (Interval meters installed for surveying purposes are considered temporary and are not available for use in individual billing or settlement calculations.) All T&D Customers whose maximum monthly demand equals or exceeds 500 kW will be telemetered.
3. Each profile will contain 24-hourly profiles that may be used to represent each day of a year. Each daily load profile will represent an average per-customer load at the point of retail delivery. Each profile will represent a 24-hour day that can be identified by an indicator such as month, day of the week, weather condition, and so forth.
4. Daily Settlement Reports: By 1 p.m. of the second business day following the trading period, the T&D will report the hourly load responsibility of the Provider to ISO-NE in conformance with ISO-NE requirements. This information will also be made available to the Provider in the same format.
5. Monthly Settlement Reports: Consistent with the timing requirements of NEPOOL Market Rule 18, the daily or monthly load responsibility for each Provider will be re-estimated using the most recent monthly kWh billing information. The methodology for calculating the Provider load responsibility will be identical to the daily method but the daily estimated energy use of profiled customers will reflect the billing kWh for that month. The monthly energy differences will be

reported to ISO-NE in accordance with their requirements. The monthly settlement will be made available to the Provider in the same format as the monthly energy difference, or the hourly difference.

6. **MPUC Reporting:** The T&D filed a sampling and data validation report and a profiling methodology report with the MPUC. This report will detail the method the T&D will use to create profiles from samples, estimate daily supplier loads, and estimate month-end energy difference. The T&D filed a line-loss study with the MPUC which is posted on the T&D's Supplier Website. The T&D will post updates to this information for providers to access for forecasting purposes.

### **Maine Public District Only:**

The T&D shall determine the Provider's hourly loads and report such to the Northern Maine Independent System Administrator (NMISA) in accordance with the NMISA's Market Rules and Procedures and the MPUC Chapter 321 Rule, "Load Obligation and Settlement Calculations for Competitive Providers of Electricity". The T&D is the "Assigned Meter Reader" with NMISA for the Provider's load asset account. Customer load assignment per Provider will be in accordance with NMISA Rules.

1. Per MPUC Chapter 321, section 4(A) (2), the T&D will develop Load Profiles for three customer groups: Residential, Small Commercial and Industrial (Small C&I) and Large Commercial & Industrial (Large C&I). The T&D's breakpoint for the Small C&I profiled customer group is 50 KW or less of maximum billing demand per month. The Large C&I profiled customer group consists of customers with maximum monthly demands between 50 KW and 500 KW. The T&D may also develop Deemed Load Profiles for unmetered loads per section 4(A) (3) of the MPUC's Chapter 321.
2. All the T&D customers whose maximum monthly demand equals or exceeds 500 KW will be telemetered. The telemetered interval data will be adjusted for line losses.
3. Each profile will contain 24-hourly profiles that may be used to represent each day of a year. Each daily load profile will represent an average per-customer load at the point of retail delivery without losses. Each profile will represent a 24-hour day that can be identified by an Indicator such as month, day of the week, weather condition, and so forth.
4. **Daily Settlement Reports:** By 1 p.m. (or the time specified by the NMISA) of the second business day following the trading period, the T&D will report the hourly load responsibility of the Provider to the NMISA in conformance with the NMISA requirements, and to the Provider in the same format via electronic mail, if requested.
5. **Monthly Settlement Reports:** Consistent with the timing requirements, the daily or monthly load responsibility for each Provider will be re-estimated using the most recent monthly KWH billing information. The methodology for calculating the Provider load responsibility will be identical to the daily method except the daily estimated energy use of profiled customers will reflect the billing KWH for that month. The monthly energy

differences will be reported to the NMISA in accordance with their requirements. The monthly settlement data will be made available to the Provider in the same format no later than 2 days after being reported to the NMISA.

### **T&D Services and Fees for Providers:**

Services provided to Providers by the T&D, and applicable fees, are listed in the T&D's Terms and Conditions (available at [www.versantpower.com](http://www.versantpower.com)).

### **Enrollment on Pending Service Orders:**

A manual process has been created to provide certain specified customers the option to take electric service from a Competitive Electricity Provider instead of automatically defaulting to Standard Offer service. Prior to this manual process, all customers initially received standard offer service upon establishment of electric service with the T&D.

**Seasonal Customers:** Eligibility - Medium and Large Class non-residential customers whose account is disconnected and reactivated seasonally at the same premises with the same account number.

**New Accounts, Tenant Changes and \*Upgrades:** Eligibility – Large Class non-residential customers.

Customers and CEPs that follow the steps outlined below will have the option to establish service with a CEP on the reconnection/establishment of service date. If the documented procedure below is not followed, the customer will receive Standard Offer Service. Once established on Standard Offer Service, the normal enrollment procedure will be followed for entry into the competitive market.

- (1) The customer must call the T&D to initiate a service order to reconnect the service (Seasonal) or establish service (New Account or Tenant Change) and request a date for reconnection/establishment of service. (2) Prior to the service reconnection/establishment date, the customer must contact a CEP with their T&D account number and service reconnection/establishment date and arrange generation service for their account. (3) The customer's chosen CEP must contact the T&D stating that an enrollment for an inactive will be coming in via EDI. (4) The T&D will require that the enrollment information be sent in a separate EDI transaction than the regular daily files. The CEP will also need to provide the T&D with a date that this file will be sent. The T&D will expect the file on the date provided, and manually intercept it to prevent an 814-6 rejection due to the account being inactive. (5) The 997 functional acknowledgment will be the only confirmation that will be generated back to the CEP. An 814-4 will not be generated, due to the fact that the EDI file will be interrupted prior to processing. (6) Once the T&D processes the service order and the account is activated, the T&D will generate an 814-3 change detail to the CEP, providing the meter serial number, the LDC rate, the cycle code and the actual date the service/account was energized. \*(7) The T&D uses the existing account number for upgrades and an 814-3 Change detail is generated giving the new meter/rate information to the CEP

**EXHIBIT B**

**Trading Partner Profile Information**

**VERSANT POWER**

<b>Company Name</b>	<b>Versant Power</b>
<b>File Format</b>	<b>EDI (ANSI X12)</b>
<b>Duns Number</b>	<b>006949002</b>
<b>Test Duns Number</b>	<b>00694900T</b>
<b>VAN Provider</b>	<b>EasyLink Services</b>
<b>Production Environment</b>	
ISA Qualifier	<b>01</b>
ISA Sender/Receiver ID	<b>006949002</b>
GS Sender/Receiver ID	<b>006949002</b>
<b>Test Environment</b>	
ISA Qualifier	<b>01</b>
ISA Sender/Receiver ID	<b>00694900T</b>
GS Sender/Receiver ID	<b>00694900T</b>
<b>Business/Technical EDI Contact</b>	
Name	<b>EDI &amp; Billing Support Specialist</b>
Email Address	<a href="mailto:edisupport@versantpower.com">edisupport@versantpower.com</a>
Telephone	<b>207-973-2853</b>
<b>CEP Rate Contact</b>	<a href="mailto:supplerrates@versantpower.com">supplerrates@versantpower.com</a>

# Trading Partner Profile Information

## COMPETITIVE ELECTRICITY PROVIDER

**Company Name** \_\_\_\_\_

**File Format**

**EDI (ANSI X12)**

**Duns Number**

**Test Duns Number**

\_\_\_\_\_  
\_\_\_\_\_

**VAN Provider**

**Van Phone No.**

\_\_\_\_\_  
\_\_\_\_\_

**Production Environment**

ISA Qualifier

ISA Sender/Receiver ID

GS Sender/Receiver ID

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Test Environment**

ISA Qualifier

ISA Sender/Receiver ID

GS Sender/Receiver ID

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Business Contact**

Name

Email Address

Telephone

Fax

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Technical EDI Contact**

Name

Email Address

Telephone

Fax

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**General Information for Licensed Provider**

Provider Name \_\_\_\_\_

Corporate Address \_\_\_\_\_

Date of MPUC License \_\_\_\_\_

Financial Officer Contact \_\_\_\_\_

Title \_\_\_\_\_

Phone number \_\_\_\_\_ Fax number \_\_\_\_\_

E-mail address \_\_\_\_\_

**Settlement Information for BHD (if applicable):**

ISO-NE Company ID \_\_\_\_\_ Dun's+4 \_\_\_\_\_

ISO-NE Load Asset # \_\_\_\_\_ Effective Date \_\_\_\_\_

**Settlement Information for MPD (if applicable):**

NMISA Company ID \_\_\_\_\_ Dun's+4 \_\_\_\_\_

NMISA Load Asset # \_\_\_\_\_ Effective Date \_\_\_\_\_

**Banking Information:**

1. Bank name \_\_\_\_\_
2. Bank phone \_\_\_\_\_
3. Routing & transit number (ABA) \_\_\_\_\_
4. Bank account number \_\_\_\_\_
5. Federal tax id \_\_\_\_\_

**Billing Service Information:**

1. Types of Rate Structures offered:  Flat     Blocked     TOU     Seasonal
2. Types of determinants used:     kWh     kWd
3. Rate descriptions and prices:
4. MPUC Order:

## **EXHIBIT C**

### **Precepts**

The Precepts encompassed in this Agreement include the following, but are not limited to:

- Maine’s Restructuring Act: Chapter 316 codified as 35-A M.R.S.A §§ 3201-3217
- Maine Public Utilities Commission Rules and Regulations:
  - Chapter 301** Standard Offer Service
  - Chapter 305** Licensing Requirements, Annual Reporting, Enforcement and Consumer Protection Provisions for Competitive Provision of Electricity
  - Chapter 306** Uniform Information Disclosure and Informational Filing Requirement
  - Chapter 321** Load obligation and Settlement Calculations for Competitive Providers of Electricity
  - Chapter 322** Metering, Billing Collections and Enrollment Interactions Among Transmission and Distribution Utilities and Competitive Providers of Electricity
  - Chapter 320** Service Standards of Electric Utilities
  - Chapter 81** Residential Utility Service Standards for Credit and Collection Programs
  - Chapter 86** Disconnection and Deposit Regulations for Non-Residential Utility Service
  - Chapter 870** Late Payment Charges, Interest Rates to be Paid on Customer Deposits, and Charges for Returned Checks
  - Chapter 313** Customer Net Energy Billing
  - Chapter 360** Cogeneration and Small power Production
- Terms & Conditions of the T&D Utility filed and approved by the MPUC
- Maine Electronic Business Transaction Standards
- Restated NEPOOL Agreement
- NEPOOL Market Rules
- NEPOOL OATT
- T&D Utility Transmission Tariff
- ISO Tariff
- NMISA Tariff
- Any other applicable FERC jurisdictional tariff, rate schedule or agreement.

## **EXHIBIT D**

**Purpose: The purpose of this Exhibit is to allow Competitive Electricity Provider (s) the option to directly collect amounts it is owed by its customers for past due balances of generation service charges, including late payment charges for generation service.**

Under the following conditions, the T&D will apply payments received directly by Provider to the account of a customer being supplied generation service from Provider:

- Provider must inform the customer that any payments received directly from the customer to Provider will be applied only to past due generation service.
- Provider must inform the customer that any payments for T&D services owed to the T&D must be sent directly to the T&D and such payments cannot be sent to Provider.
- Provider must inform the customer that if past due balances are due to the T&D for T&D services, customer is responsible for payment of such and that if payment is not received by the T&D, then the customer is subject to disconnection pursuant to MPUC Rules & Regulations.
- Provider must notify the T&D's EDI Coordinator via email at ([edisupport@versantpower.com](mailto:edisupport@versantpower.com)) that payment has been received directly from a customer for past due generation service. Provider shall include the customer name, T&D account number and the amount of credit to be applied.
- The T&D shall apply credit of stated dollars to past due generation service. Credit shall be allocated to oldest charges first; such allocation shall include late payment fees for generation service as well as generation service. Until credit is applied by T&D to the customer's account, any subsequent bill(s) will include additional late fees on past due balances. In the event that subsequent billing includes late fees on dollars that Provider has collected, Provider can request such charges to be removed from customer account. Notification of cancellation of late fees must be sent to EDI Coordinator as indicated above.
- The T&D shall, through EDI transaction 820, notify Provider that credit has been applied to the customer account. The EDI transaction shall include the amount and the customer account number.
- Once credit has been applied, Provider must review the EDI transaction to ensure that the credit was in fact applied to the intended account. If credit has been applied inaccurately, Provider must inform the T&D of such error within 2 Business Days following delivery of the 820 transaction. The T&D must fix any error within 2 Business Days following notification by Provider. Failure to acknowledge EDI transaction indicates Provider's acceptance.
- Upon acceptance that the credit has been accurately applied, Provider has full responsibility for any further collection activity necessary to complete this transaction and understands that the T&D will treat the amount as paid for all purposes, including for the purpose of allocating future payments received from the customer.
- This section describes what happens in the event that a customer makes duplicate payment for generation service to both the T&D and Provider. If the T&D receives payment for generation service charges from the customer prior to notification from Provider, the T&D will notify Provider if the entire payment amount cannot be applied to generation service charges. If the T&D cannot apply Provider directed dollars to the customer account, the Provider will be responsible for refunding any overpayment to the customer. If the customer and the Provider agree, the Provider may hold the customer balance until such time as there is an outstanding balance on the account for generation service charges. The Provider would then need to notify the T&D of payment subsequent to the issuance of a customer bill. If a customer payment is received by the T&D after Provider notification of customer credit, a credit balance will reside on the T&D portion of the customer account, and will not be redirected to the Provider portion of subsequent bills. In this case, the T&D would refund the credit balance directly to the customer at the customer's request.