Customer Disclosure Statement

|  |  |
| --- | --- |
| Type of plan | Variable Rate (Non-Indexed) |
| Highest and lowest price over prior 12 months |  |
| Description of rates/charges |   |
| Length of plan |  |
| Frequency of rate change |   |
| Limit on price level |   |
| Late payment fee (if any) |   |
| Deposit requirement (if any) |   |
| Early termination fee  | N/A |
| Other Features (if any) |  |
| Right of Rescission: | After you sign up, you will have X days to reverse or "rescind" your decision. You can rescind orally by calling CEP NAME at CEP TELNUMBER; by email to CEP EMAIL or in writing by mail to CEP MAILINGADDRESS  |
| Toll-free number: | You can contact CEP NAME with questions or complaints CEP BUSINESS HOURS at CEP TELNUMBER. |
| PUC Consumer Assistance: | You may also contact the State of Maine Public Utilities Commission (PUC) with complaints or questions at 1-800-452-4699. |
| Cancellation of Service: | You have the right to cancel your service with CEP NAME at any time. To cancel service, you must notify CEP NAME. CEP NAME is required to notify UTILITY NAME of the cancellation within 2 business days of your request. UTILITY NAME will then process the cancellation for you. Unless you have signed up with another supplier, you will receive standard offer service, which is a supply service available to all electricity customers through a process administered by the PUC. Current standard offer prices and other information about switching your supplier may be found at [www.maine.gov/mpuc/electricity/cep](http://www.maine.gov/mpuc/electricity/cep).  |

You will receive a contract renewal notice prior to the end of the term of this contract. You will have the option to reject renewal and instead receive standard offer service or service from another supplier.