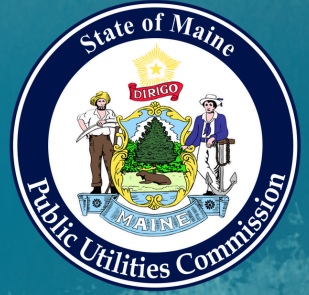




How to file for a waiver at the PUC



When would a utility need a waiver?

1

If a utility would like to do something that is not in compliance with PUC rule, they would need to apply for a waiver (to the PUC) from that rule.

Which one(s)?

2

If your utility needs a waiver from a rule, determine which ones apply to the issue. One waiver request can be put together and include all applicable rules.

What information should the utility include?

3

- Why you think you need a waiver
- How you will implement the waiver
- How the waiver benefits the utility and customer(s)

How to submit the waiver request to the PUC?

4

- Login to the PUC's Case Management System and submit a new case.
- Enter your utility information, choose the case type of "request for approval", select Case Subtype "waiver."
- Submit a PDF write up of your request for the waiver and be specific, provide as much details as you can.

What to expect from the PUC?

5

The PUC will issue an order in CMS informing the utility if the waiver was approved, denied or if more information is needed to make the determination.