

38. GENERATION SERVICE PROVIDER CHARGES-continued

Billing Services

Includes: Calculation, Printing, Mailing, Collection and Remittance Processing per bill \$.27

Establishing/Maintaining/Verifying Supplier Rate

Standard/Conforming Format \$0.00
 Non-Conforming Format By Contract

Off-Cycle Drops

Prorated/no actual meter read \$ 5.00
 Actual Meter Read-business hours \$16.00
 after hours Not offered

Standard Offer Enrollment

\$ 5.00

History Requests

Via EDI per transaction \$ 1.00
 Other than recent 12 Mo. \$14.00
 or, for each month of billing data \$ 1.20

Label Requirements

Standard Offer Provider (Chapter 306 2 (E) 4) \$.36
 Competitive Electricity Provider By Contract

Payment Settlement with Supplier (Included in Billing)

\$ 0.00

Annual Notice Requirements

Viewed as a message on bill (Chapter 305 4 (B) 1 (b)) \$ 0.00

Billing and Payment Dispute Resolution for Supplier

\$38.00/Hr

Special Metering Requests (Chapter 322 5 (A) 2)

Includes nonstandard meters Time and Materials

Call Center Costs

Present staffing levels \$ 0.00
 If one person added per bill \$.12
 If two people added per bill \$.24

Providing Interval Data

Lotus file of 15 minute interval data per request \$15.00

Default of Competitive Electricity Supplier

Outstanding Accounts Receivable withheld by contract to cover any costs outstanding.

VP, Unregulated Business and General Counsel