

EXHIBIT A

**T&D SPECIFIC PROVISIONS
For Business Interactions Between
Competitive Electricity Providers
and
Eastern Maine Electric Cooperative, Inc.**

March 1, 2000 Transition Processing Provisions:

In order to effectively transition from existing processing systems and operations to the new systems that implement Customer Choice on March 1, 2000, special processing requirements need to be met:

1. All rate structures and rate prices to be used for Consolidated EMEC Billing on March 1, 2000 must be tested and certified by the Provider as acceptable before February 1, 2000. No new rate testing or new rate structure design will be initiated between February 1, 2000 and March 31, 2000.
2. EMEC will establish available EBT/EDI testing periods beginning in the Fall of 1999 through January 31, 2000. The Provider may reserve a testing period on a first-in basis. Testing periods will resume April 1, 2000 by reservation if needed.
3. Customer enrollments from the Provider will be processed beginning February 1, 2000 and ending February 25, 2000 to be effective on March 1, 2000 ("Choice Day Enrollments").
4. Customer enrollments received after February 25, 2000 will be processed to be effective on the Customer's next scheduled meter read date occurring after March 1, 2000.
5. EMEC will not allow off-cycle drop of a Provider during the period from March 1, 2000 to the customer's next scheduled meter read date.
6. Choice Day Enrollments will be effective without regard to the Customer's cycle read date on March 1, 2000. Energy will be prorated between EMEC and the Provider according to the number of days in the cycle for non-telemetered accounts. Actual readings as of midnight March 1, 2000 will be used for telemetered accounts. EMEC will use its best efforts to ensure estimated reads will be kept to a minimum.
7. Transitioning of customers on March 1, 2000 will result in the pro-ration of charges for electricity supply except for telemetered accounts. This pro-ration will divide the customer's total usage based upon the number of days the Customer was served by EMEC and the number of days the Customer was served by the Provider. Because of differences in the methodology between retail customer billing and the load settlement process, the pro-ration for customer billing will not accurately coincide with the allocation of load responsibility by the load settlement system. A one-time adjustment will be required to reconcile the

difference between the energy billed to retail customers and the energy delivered to the EMEC system.

Meter Reading and Billing Cycles

EMEC has one monthly meter reading and billing “cycle” each month.

Standard Rate Structures for Consolidated Utility Billing:

EMEC’s existing Standard Rate Structures include flat structures and fixed monthly charges. Billing determinants available include kWh and kW demand.

Customer Rate Changes:

Changes in rate levels on a Provider’s existing rate on Consolidated EMEC Billing can be implemented on a non-prorated basis. The change will be effective for all usage on bills issued on and after the effective date of the change.

Rate changes which involve changing the rate structure under which a customer is billed can only be implemented on a non-prorated basis.

No more than one change in rate level or rate structure can be implemented per month for any account.

Customer Accounts Disconnected for Non-Payment

Accounts of customers that are disconnected for non-payment are not processed as “Final” until the next regular billing cycle after the actual disconnection.

Off-Cycle Terminations:

The Provider or Customer may request an off-cycle termination of an enrolled Customer as of a desired date, specifying either pro-rating usage or using an actual meter reading.

If an actual meter reading is required, EMEC will schedule it as soon as is practical, usually within four business days. If the Provider or Customer requests an off-cycle read on a specific date, EMEC will honor that date if possible. When an actual meter reading for an off-cycle drop is requested for a Customer with kW demand, the kW demand billing determinants will be measured separately for each partial period of the normal billing cycle.

If usage is prorated, the off-cycle termination will be effective on the date requested, as long as the request is made in advance.

Fees for off-cycle terminations will be charged to the requesting party, in accordance with EMEC’s Terms and Conditions.

Application of Credits to Accounts:

All billing credits received will be applied following the normal payment application process except for the following. An unpaid deposit obligation to EMEC will be satisfied before any payment amount is applied to any other receivable type. When a Deferred Payment Arrangement is in effect as an MPUC requirement, payments will be applied first to the amount due EMEC under the arrangement, and then any remaining payment amount will be applied to the Provider's receivable.

Budget Payment Plan:

EMEC offers levelized Residential Budget Payment Plans. Under Consolidated Utility Billing, the Provider will specify in Exhibit B if it elects to allow EMEC to include the Provider's charges in EMEC's Budget Payment Plan for all customers that participate in accordance with EMEC's program criteria and calculations. Payments made by customers on the Budget Payment Plan will be applied in accordance with the standard payment application procedure described in the Precepts. If the Provider elects in Exhibit B not to participate in the Budget Payment Plan, EMEC's Budget Payment Plan will not be available to the Provider's customers under Consolidated Utility Billing.

EDI Processing Schedule

The processing schedule for transmitting data through EDI will be posted on EMEC's Website page or otherwise provided to the Provider.

Standard Bill Format for Consolidated Utility Billing:

The Standard Bill Format for Consolidated Utility Billing will be in compliance with the applicable Precepts. Samples will be provided.

Payment Transfer Method

EMEC will transfer payments to the Provider at the earlier of: 1) amounts to be distributed reach \$200.00; or 2) 30 days since the last transfer. Payments will be transferred via wire transfer to the bank account designated by the Provider in Exhibit B. The fee for each wire transfer will be \$15.00.

Requests for Non-standard Bill Formats:

The Provider may request EMEC to develop a customized bill format for Consolidated Utility Bills. The request must be submitted to EMEC's Business Contact who will provide an estimated cost and completion date, if the request can be accommodated. Advance payment may be required.

Non-standard Metering Options:

EMEC will install non-standard metering at the Provider's request in accordance with the applicable Precepts. The Provider is responsible for incremental costs associated with non-standard meter installations. A list of meter options and associated fees will be provided by EMEC to the Provider upon request. The selected meter must support EMEC's billing and AMR requirements. The request must be submitted to EMEC's Business Contact who will provide an estimated cost and installation date. Advance payment may be required.

Load Obligation & Settlement Calculations:

EMEC shall determine the Supplier's hourly loads and report such to the NMISA in accordance with NMISA Market Rules. EMEC has elected to install telemetering equipment for all CEP loads, in accordance with Chapter 322 of the MPUC rules.

EMEC Services and Fees for Providers

Services provided to Providers by EMEC, and applicable fees, are listed in EMEC's Terms and Conditions.

EXHIBIT A

T&D SPECIFIC PROVISIONS For Business Interactions Between Standard Offer Providers and Eastern Maine Electric Cooperative, Inc.

March 1, 2000 Transition Processing Provisions:

In order to effectively transition from existing processing systems and operations to the new systems that implement Customer Choice on March 1, 2000, special processing requirements need to be met:

1. Customers not enrolled with a Competitive Electricity Provider by February 25, 2000 will automatically be assigned to Standard Offer service.
1. Transitioning of customers on March 1, 2000 will result in the pro-ration of charges for electricity supply except for telemetered accounts. This pro-ration will divide the customer's total usage based upon the number of days the Customer was served by EMEC and the number of days the Customer was served by the Provider. Because of differences in the methodology between retail customer billing and the load settlement process, the pro-ration for customer billing will not accurately coincide with the allocation of load responsibility by the load settlement system. A one-time adjustment will be required to reconcile the difference between the energy billed to retail customers and the energy delivered to the EMEC system.

Off-Cycle Reads

A Competitive Electricity Provider may request an off-cycle termination of an enrolled customer as of a desired date, or a customer may request their relationship with a Competitive Electricity Provider be terminated off-cycle. In either case, the customer will be moved into the Standard Offer on a date other than the normal meter reading date. The requesting party must specify either pro-rating usage or an actual meter reading. If an actual meter reading is required, EMEC will schedule it as soon as is practical, usually within four business days. If the Provider or Customer requests an off-cycle read on a specific date, EMEC will honor that date if possible. When an actual meter reading for an off-cycle drop is requested for a Customer with kW demand, the kW demand billing determinants will be measured separately for each partial period of the normal billing cycle.

Payment to Standard Offer Providers

EMEC has one monthly meter reading and billing "cycle" each month. Standard Offer Providers will be paid for all energy sold to Standard Offer customers based upon their bid price and percentage of load provided by Standard Offer Rate Class, less an allowance for uncollectible accounts. The allowance will be 0.51% for the Standard Offer Rate Class. Actual

meter readings or estimated meter readings will be the basis for monthly payments to all Standard Offer Providers. EMEC will transfer payments to the Provider 26 days after each bill cycle in which the bills are issued. Payments will be transferred via wire transfer to the bank account designated by the Provider in Exhibit B. The fee for each wire transfer will be \$15.00.

EDI Processing Schedule

The processing schedule for transmitting data through EDI will be posted on EMEC's Website page or otherwise provided to the Provider.

Standard Bill Format for Consolidated Utility Billing:

EMEC will provide consolidated billing for Standard Offer Providers using a standard bill format as required by the Precepts. The information disclosure label required quarterly will be included in consolidated billing services. EMEC requires Standard Offer Providers to produce and deliver the disclosure labels to EMEC's specifications.

EMEC will assess a fee per bill issued, and a fee to distribute the disclosure labels, in accordance with EMEC's Terms and Conditions. These fees will be billed monthly to the Standard Offer Provider by EMEC.

Load Obligation & Settlement Calculations:

EMEC shall determine the Supplier's hourly loads and report such to the NMISA in accordance with NMISA Market Rules. EMEC has elected to install telemetering equipment for all CEP loads, in accordance with Chapter 322 of the MPUC rules.

EMEC Services and Fees for Providers

Services provided to Providers by EMEC, and applicable fees, are listed in EMEC's Terms and Conditions.

PROVIDER INFORMATION

Failure to fill out this form completely will render the T&D unable to provide services for the Provider. The Provider shall submit revisions to this document within 5 working days of any changes to the information herein.

General Information for Licensed Provider:

Provider Name _____

Corporate Address _____

Dun & Bradstreet number _____

Date of MPUC License _____

Business contact _____

Title _____

Phone number _____

Facsimile number _____

E-mail address _____

Technical EDI contact _____

Title _____

Phone number _____

Facsimile number _____

E-mail address _____

Authorized Signature: _____

Title: _____

Date: _____

EXHIBIT B

Complete one form for each "Doing Business As" entity of the Provider.

"Doing Business As": _____

DBA Contact _____

Title _____

Phone number _____ Fax number _____

E-mail address _____

Dun's # _____ Dun's +4 _____

NMISA Load Asset Account # _____ Effective Date _____

Value Added Network (VAN) Service _____

Phone number _____

EDI Trading Partner ID _____

Attach VAN transmission schedule (In-bound & Out-bound)

Banking Information

1. Bank name _____

2. Bank phone _____

3. Routing & transit number (ABA) _____

4. Bank account number _____

5. Federal tax ID _____

Consolidated Utility Billing Service Yes No

1. Customer account number format _____

2. Company name for bill print _____

3. Customer service phone number for bill print _____

4. Business hours for bill print _____

5. Participate in T&D budget plans? _____

6. Types of Rate Structures offered: Flat

7. Types of determinants used: kWh kWd

8. Attach rate descriptions.

Authorized Signature: _____

Title: _____

Date: _____