

## AWR 209: Working with The Media: A Course for Rural First Responders

AWR 209 is a DHS/FEMA-certified, 8-hour, tuition-free course designed to provide rural first responders with the skills and knowledge to quickly adopt the role of public information officer (PIO) if/when needed and to communicate with the public through the media. Many rural first responder organizations do not have a full or part-time PIO on staff.

Therefore, in the event that a first responder is thrust into the role of PIO, whether it be roadside at the scene of an emergency or detailing directions to the public in a crisis situation, it is important to understand how the media works and how to work with the available media outlets.

Topics include (but not limited to):

- Utilizing the media in emergency and public awareness situations
- Working with the media at the scene of an emergency
- Anticipating what news agencies want from the responders at the scene of an emergency
- Giving interviews that work
- Writing effective news releases that will be read

Who Should Attend:

- Emergency Management
- Emergency Medical Services
- Fire Service
- Governmental Administrative
- Healthcare
- Law Enforcement
- Public Health



Location:

**Windham, Maine**

Address:

**CCEMA Windham Office  
22 High Street  
Windham, ME 04062**

Sponsoring Agency

**Cumberland County Emergency Management Agency**

Course Date:

**April 9, 2026**

Course Time:

**8:00am-5:00pm ET**

Course Registration Deadline (date/time):

**March 26, 2026 / 5:00pm ET**

Prerequisites:

Non-U.S. citizens are required to complete a DHS Foreign National Visitor Request form 30 days in advance. Contact RDPC at 877-855-RDPC (7372) for more info.

Registration is **required** through the **RDPC website**. Register for this course by visiting the following link:

<https://studentportal.ruraltraining.org/courses/display/313#!Working+with+the+Media%3A+A+Course+for+Rural+First+Responders+in+Windham%2C+ME+on+4%2F9%2F2026>

Register **no later than 2 weeks** before the course date. A **minimum of 20 registrations** must be received by this date to ensure the class will be held.

**FEMA S.I.D. REQUIRED.** Register for your FEMA Student Identification Number by visiting <https://cdp.dhs.gov/femasid>

*For more information regarding this course, please contact the following:*

Course Contact Person  
**Susan Bloomfield**

Course Contact Phone#  
**419-434-4353**

Course Contact Email Address  
**susan.bloomfield@findlay.edu**



**FEMA**



### Additional Course Information

To speak with someone from the sponsoring agency, Cumberland County Emergency Management Agency, please contact Matthew Yeaton at 207-892-6785 or [yeaton@cumberlandcounty.org](mailto:yeaton@cumberlandcounty.org)