Penquis Transportation Brokerage

Contact Information

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Penquis Transportation Brokerage is the NET MaineCare transportation broker for Region 3 (Penobscot and Piscataquis Counties) and Region 4 (Kennebec and Somerset Counties). Penquis Transportation Brokerage is located in the same building as Penquis' Lynx Mobility Services, but both operate as separate entities.

The Brokerage has a full-time volunteer coordinator who recruits and trains volunteers and manages 101 volunteers. Volunteers attend advisory meetings. About a third of volunteer drivers are qualified to be child transporters. The Brokerage and Lynx Mobility Services share the same group of volunteers.

The call center gets about 900 calls per day, but sometimes as many as 1,300 to 1,400. Penquis Transportation Brokerage averages about 3,000 trips per day, many of which are regularly scheduled trips that are arranged in advance.

Approximately 34% of the rides arranged by the Brokerage are provided through the Friends and Family program. The rest are provided by volunteers, Lynx Mobility Services, Community Connector, KV Van (KVCAP), Kennebec Explorer, regional transporters, taxi companies, and chair car service providers. The NET transporters serving the Brokerage are shown on the following page.

Penquis Transportation Brokerage Regions 3 and 4 NET Transporters

Regional Transporters Under Service Agreement	Taxi Companies	
BeeLine Transport	Campus Taxi	Al's Taxi
Where Am I	Old Town Taxi	Elite Taxi
Families Matter	Marty's Taxi	Kennebec Taxi
Volunteers	Town Taxi	Mr. Transportation Taxi
Chair Car Service Providers	Your Taxi	On-Time Transportation
United Ambulance	Alydar Taxi	Ride With Us
Capital Ambulance	FabCab	Skowhegan Town Taxi
Delta	C & \$	