

Modivcare MaineCare Brokerage

Contact Information

Contact person: Myra Orifice, General Manager

Address: 500 Southborough Drive, SuiteLL6, South Portland, ME 04106

Telephone number: 877-659-1301 ext. 2001

Email: mmyrao@modivcare.com

Website: modivcare.com

Modivcare is the NET MaineCare transportation broker for the following regions:

- » Region 1 (All of Aroostook County, Danforth in Washington County, and Patten/Stacyville in Penobscot County)
- » Region 2 (Hancock and Washington Counties excluding Danforth in Washington County and including Isle au Haut)
- » Region 6 (Cumberland County excluding Brunswick and Harpswell)
- » Region 7 (Androscoggin, Franklin, and Oxford Counties)
- » Region 8 (York County)

MaineCare trips are scheduled and coordinated through Modivcare's South Portland headquarters. Modivcare arranges trips through the least-cost alternatives which, depending on circumstances, may include trips through the Friends and Family program, volunteer trips, CAP agency trips, fixed route and flex route public transit providers, regional network transporters, taxi services, wheelchair car providers and agency vehicles. Modivcare operates 25 of its own vehicles throughout Maine. Modivcare reports that 70% of its trips are standing order trips (e.g., regularly scheduled trips for dialysis). Modivcare has call centers in South Portland, Connecticut, and New York.

The NET transportation providers serving Modivcare are shown in the following table.

Modivcare Transportation Brokerage Regions 1, 2, 6, 7, and 8 NET Transporters

NET Transportation Provider	Primary Region	Other Coverage Regions
–	1	–
Alliance Transportation	7	–
ARTS (CAP)	1	–
Arwo Medical Transportation	6	8
Atlantic Transportation Solutions	7	8
Biddeford Transportation	8	–
Careway Express	7	–
Coastal Transportation	6	8
Crown Transportation	8	6
Cumberland Transportation	6	7, 8
Dhigane Transportation	6	8
Downeast Community Partners (WHCA)	2	–
Eastcoast Transit	6	8
Express Transportation	6	7, 8
Friendly Transportation	6	–
Here I Am Transport	7	–
Hyphin Transportation	6	8
L&L Transportation	2	1
Lunar Transportation LLC	7	6
Maine Transportation Lewiston	7	6
Maine Transportation Portland	6	8
MaineDivine Right	7	–
Modivcare Drivers Region 1	3 Drivers	–
Modivcare Drivers Region 2	4 Drivers	–
Modivcare Drivers Region 6	1 Driver	8
Modivcare Drivers Region 7	6 Drivers	6
Modivcare Driver Region 8	8 Drivers	6
Neuro Restorative	6	8
Noble Transportation	6	8
On Time Transportation	6	7, 8
Portland Airport Express	6	7, 8
PortCity Transit	6	–

NET Transportation Provider	Primary Region	Other Coverage Regions
Regional Transportation Program	6	–
Ride Source	7	6, 8
Roze Transportation	8	6
Safe Transit	6	8
Shiretown Taxi	1	2
Southern Maine Transportation	6	8
Springvale Taxi	8	6
Stars Transportation	7	–
Union Transit	6	–
United Ambulance	7	6, 8
West's Transportation	2	–
Western Maine Transportation	7	4
World Transportation	8	6
York County Community Action Corporation	8	–

Source: Modivcare