

# John T. Cyr & Sons, Inc.

## Contact Information

Provider: John T. Cyr & Sons, Inc.  
Contact person: Rebecca Cyr Whitmore, Rick Soules  
Address: 153 Gilman Falls Avenue, Old Town, Maine 04468  
Telephone: 207-827-2335  
Email: [becky@cyrbustours.com](mailto:becky@cyrbustours.com); [RickSoules@cyrbustours.com](mailto:RickSoules@cyrbustours.com)  
Website: [www.cyrbustours.com](http://www.cyrbustours.com)

## Service Summary

Service area: Penobscot and Aroostook Counties  
Type of service: Intercity

## Cyr Bus Intercity Service

The Cyr Bus Line, owned by John T. Cyr & Sons, Inc., is a privately-owned bus company headquartered on Gilman Falls Avenue in Old Town. The company provides a range of services throughout the northern part of the State, including the intercity service that operates between Bangor and Caribou. The Bangor-Caribou route includes one round trip daily between the two communities, 365 days per year. Two buses serve this intercity route. One bus leaves Bangor at 6:00 a.m. and head north, while the second bus leaves Caribou at 7:00 a.m. and head south. The Bangor to Caribou route provides connections to Concord Coach in Bangor.

The Bangor-Caribou route is the only route operated by Cyr Bus Line which receives a Section 5311 subsidy. The bus stops on this route include:

- Caribou Fosters
- Presque Isle On the Run
- Mars Hill APEX
- Houlton Circle K Big Stop
- Oakfield Circle K
- Sherman Circle K
- Medway Irving
- Howland The 95er
- Bangor, Concord Coach
- Old Town, Cyr Bus Terminal

The schedule for the Bangor-Caribou route is shown on the next page.

<b>Cyr Bus Intercity Service Between Bangor and Northern Maine</b>		
	<b>Southbound</b>	<b>Northbound</b>
Caribou Fosters	7:00 a.m.	10:20 p.m.
Presque Isle On The Run	7:25 a.m.	9:55 p.m.
Mars Hill APEX	7:45 a.m.	9:35 p.m.
Houlton Circle K Big Stop	8:20 a.m.	9:00 p.m.
Oakfield Circle K	8:50 a.m.	8:30 p.m.
Sherman Circle K	9:05 a.m.	8:05 p.m.
Medway Irving	9:30 a.m.	7:40 p.m.
Howland The 95er	10:05 a.m.	7:10 p.m.
Bangor, Concord Coach	10:50 a.m.	6:30 p.m.
Old Town Cyr Bus Terminal	11:45 a.m.	5:30 p.m.

## **Summary of Service Changes**

As of October 24, 2018, Greyhound no longer operates the 11:20 a.m. south bound connection out of Bangor/Dysart's, and they do not have a 3:00 p.m. arrival into Bangor. For this reason, Cyr Bus no longer stops at Dysart's.

## **Summary of Accomplishments**

Cyr Bus has continued to operate an intercity bus service between Bangor and Caribou 365 days per year. Since publication of the last Locally Coordinated Plan, Cyr Bus has instituted a system of on-line bus ticket purchases. Cyr Bus also purchases a new, lift-equipped coach every other year to ensure comfortable, reliable service on a continuing basis.

## **Future Priorities**

- Continue to operate the intercity service between Bangor and Caribou.
- Replace buses on a rotating, scheduled basis (one bus every other year) to ensure long-term viability of the service.

## Ridership

Ridership has steadily declined during the past five years as shown below.

<b>Cyr Bus Intercity Service Trips</b>					
	<b>FY 2013</b>	<b>FY 2014</b>	<b>FY 2015</b>	<b>FY 2016</b>	<b>FY 2017</b>
Northern Maine to Bangor	15,733	15,094	13,962	14,680	11,421

## Fares

Bangor to Caribou: \$28.50 one-way; \$51.50 round trip.

Caribou to Bangor: \$28.50 one-way; \$51.50 round trip.

Lesser rates, depending on distance traveled, for travel between towns along the way.

Students, seniors and military personnel are entitled to a 10% discount. For passengers with children, the first child under 5 rides free; additional children under 5 ride for half price.

Tickets can be purchased online, at any of the bus stops, or by purchasing a ticket from the driver (exact change required).

## Buses/Facilities

Cyr bus operates two motor coaches on the Bangor to Caribou route. Buses are stored and serviced at the Cyr Bus office and garage on Gilman Falls Avenue in Old Town.

## Public Participation Summary

Opportunities for public input are provided at periodic forums and public meetings sponsored in whole or in part by MaineDOT.