

# GENERAL INFORMATION

## **Rates and fares are available at all terminals.**

Vehicle reservations will not be accepted more than one month in advance of travel date. Payment must include all transportation charges and a non-refundable reservation fee. Requests should be addressed to the terminal from which travel will begin.

**ALL vehicles w/driver, including those with reservations, must be in line with tickets and in all respects ready to board (driver in vehicle) fifteen (15) minutes before scheduled departure. Failure to adhere to this policy will result in loss of place in line and forfeiture of reservation and reservation fees, if applicable.**

Note: Some terminal locations require vehicles to be in line further in advance of 15 minutes prior to scheduled departure. Please contact the local terminal for specific lineup procedures.

**ALL schedule times are actual departure times, not boarding times (15 minutes prior to departure).**

Service will be limited on New Year's, Thanksgiving and Christmas.

Contact the appropriate terminal for specific schedules on those days.

**Disabled Persons:** Disabled persons needing assistance boarding or disembarking should notify terminal personnel to assure assistance will be provided.

**Pets:** Dogs, cats, birds and other pets must be held secure by leash, crate, cage etc.

**Methods of Payment:** U.S. Currency, Visa, MasterCard, Discover, and in-state checks are accepted. Out-of-state checks cannot be accepted.