

## A CONTRACTOR'S GUIDE

## TO

## **EQUAL EMPLOYMENT**

## **OPPORTUNITY**

#### Prepared by

MAINE DEPARTMENT OF TRANSPORTATION CIVIL RIGHTS OFFICE #16 STATE HOUSE STATION AUGUSTA, ME 04333-0016 TEL: (207) 624-3036 FAX: (207) 624-3021

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#### STATE OF MAINE

#### DEPARTMENT OF TRANSPORTATION

TO: Users

FROM: Theresa Savoy, Director

**Civil Rights Office** 

**SUBJECT:** Contractor's Guide to EEO (Reference Tool)

The Civil Rights Office is pleased to provide you with this Guidebook <u>Contractor's Guide To Equal Employment Opportunity</u>.

This guidebook was designed as a practical tool to assist you with your equal employment opportunity and affirmative action programs.

The Maine Department of Transportation is committed to meeting both the spirit and intent of the equal employment opportunity laws, executive orders and regulations. We believe use of this manual will help you establish and maintain a result oriented program. Further, your ongoing commitment to carrying out these obligations will undoubtedly yield a more balanced workforce representative of Maine's citizenry.

Federal and State law prohibits employment discrimination based on race, color, sexual orientation, religion, national origin, disability, sex, and age. As a federal government contractor you are obligated to maintain a written affirmative action employment program for minority and female recruitment, employment, retention and promotion. Furthermore, you are obligated to make reasonable accommodations for disabled persons, including disabled veterans.

#### For additional assistance contact:

Gigi Ottmann-Deeves, EEO Officer Maine Department of Transportation Civil Rights Office #16 State House Station Augusta, Maine 04333-0016 Tel. (207) 624-3036

E-mail: gigi.ottmann-deeves@maine.gov

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# I. OVERVIEW

## MAINEDOT AA/EEO STEPS FOR ALL CONTRACTORS

Employment discrimination on the basis of race, color, age, religion, physical or mental disability, sex, national origin, sexual orientation or ancestry is illegal. See Title VI and VII of the Civil Rights Act of 1964, as amended. Executive Order 11246 of 1965, as amended, Executive Order 11141, as amended, and the Americans with Disabilities Act of 1990, for details and the Maine Human Rights Act, Title 5 <a href="https://www.mainelegislature.org/legis/statutes/5/TITLessec4572.html">https://www.mainelegislature.org/legis/statutes/5/TITLessec4572.html</a>

These action steps will assist contractors/subcontractors, consultants/subconsultants, in administering fair and equitable employment policies and practices.

- 1. Read the EEO Special Provision, and the Harassment Special Provision found in each MaineDOT General Conditions Book, the Maine Human Rights Act and Title 5 MRSA § 4551 as amended.
- 2. <u>Appoint</u> a company AA/EEO Officer, and outline the AA/EEO Officer's job duties and responsibilities.
- 3. <u>Inform</u> all employees at time of hire, then at least annually, how to contact the AA/EEO Officer, and what responsibilities the individual has.
- 4. <u>Develop</u> a written EEO Policy/Program that is signed, annually dated by the CEO. The policy must state the legal obligations and expectations of the firm's commitment to EEO. Indicate what process your firm will take to address complaints of discrimination.
- 5. <u>Develop</u> a separate written harassment policy and complaint procedures or incorporate the company policy into the written EEO Policy/Program. Identify the process that must be followed to report a complaint and what action you and what action your company will take to correct any findings of discriminatory practices.
- 6. <u>Post</u> all required posters (See section 5 Job Posting List) on each project site.
- 7. <u>Advise & Distribute</u> by Maine law inform all employees, (at time of hire and at least annually) the company's EEO Policy/Harassment Policy. Include EEO Officer's name and contact information.
- 8. Recruit protected group members (i.e., females, minorities and/or disadvantaged persons) for employment and promotion. Document all external and internal recruitment efforts. Recruitment is a proactive effort such as establishing linkages with special interest groups, community based organizations, etc.

- 9. <u>Encourage</u> employees to refer other members for employment consideration.
- 10. <u>Advertise</u> all job announcements through internal job postings, newspapers, internet or through other means. Always indicate one of the following: Females, Disadvantaged, Minorities, Equal Employment Opportunity Employer, M/V/D/F (Minorities, Veteran, Disadvantaged, Female) are encouraged to apply.
- 11. <u>Advise</u> at least annually all employees, suppliers, vendors, subcontractors, recruitment sources of the company's policies regarding non-discrimination.
- 12. <u>Certify</u> at least annually, all subcontractors (in excess of \$10,000) of their AA/EEO obligations. Require at least annually, that these entities provide written copies of their EEO Policy.
- 13. <u>Keep</u> a three year log or record of all recruitment efforts including dates of contact and any walk-ins who contact your company regarding work and any action taken.
- 14. <u>Develop</u> a job application for the company that requires only information that is essential to performance of the job. That can include work experience, job related knowledge, education and any certifications or licenses held. Have EEO Tag-line on application, letter-head, lease agreements, recruitment notices etc.
  - It is illegal to ask in a job application of a person's marital status, total number of dependents, height, weight, sex, sexual orientation, age, race, disability, religion, color, or ethnicity. It is also illegal to require an applicant to answer if they rent or own a home, one's political affiliation, or physical and mental disability. You can not require applicants to submit a photograph.
- 15. <u>Contact</u> the Maine Human Rights Commission, #51 State House Station, Augusta, Maine 04333, Telephone (207) 624-6290 with specific questions.

## 41CFR PARTS 60-4 CONSTRUCTION CONTRACTORS AFFIRMATIVE ACTION REQUIREMENTS

60-4.3-7(a)

- a. Ensure and maintain a working environment free of harassment, intimidation, and coercion at all sites, and in all facilities at which the Contractor's employees are assigned to work. The Contractor, where possible, will assign two or more females to each construction project. The Contractor shall specifically ensure that all foremen, superintendents, and other on-site supervisory personnel are aware of and carry out the Contractor's obligation to maintain such a working environment, with specific attention to minority or female individuals working at such sites or in such facilities.
- b. Establish and maintain a current list of minority and female recruitment sources, provide written notification to minority and female recruitment sources and to community organizations when the Contractor or its unions have employment opportunities available, and maintain a record of the organization's responses.
- c. Maintain a current file of the names, addresses, and telephone numbers of each minority and female off-the-street applicant and minority or female referral from a union, a recruitment source or community organization and of what action was taken with respect to each such individual. If such individual was sent to the union hiring hall for referral and was not referred back to the Contractor by the union or, if referred, not employed by the Contractor, this shall be documented in the file with the reason therefore, along with whatever additional actions the contractor may have taken.
- d. Provide immediate written notification to the Director when the union or unions with which the Contractor has a collective bargaining agreement has not referred to the Contractor a minority person or woman sent by the Contractor, or when the Contractor has other information that the union referral process has impeded the Contractor's efforts to meet its obligations.
- e. Develop on-the-job training opportunities and/or participate in training programs for the area which expressly include minorities and women, including upgrading programs and apprenticeship and trainee programs relevant to the Contractor's employment needs, especially those programs funded or approved by the Department of Labor. The Contractor shall provide notice of these programs to the sources compiled under 7b above.

- f. Disseminate the Contractor's EEO policy by providing notice of the policy to unions and training programs and requesting their cooperation in assisting the Contractor in meeting its EEO obligations; by including it in any policy manual and collective bargaining agreement; by publicizing it in the company newsletter, annual report, etc.; by specific review of the policy with all management personnel and with all minority and female employees at least once a year; and by posting the company EEO policy on bulletin boards accessible to all employees at each location where construction work is performed.
- g. Review, sign and date annually, the company's EEO policy and affirmative action obligations under theses specifications with all employees having any responsibility for hiring, assignment, layoff, termination or other employment decisions including specific review of these items with on-site supervisory personnel such as Superintendents, General Foremen, etc., prior to the initiation of construction work at any job site. A written record shall be made and maintained identifying the time and place of these meetings, persons attending, subject matter discussed, and disposition of the subject matter.
- h. Disseminate the Contractor's EEO policy externally by including it in any advertising in the news media, specifically including minority and female news media, and providing written notification to and discussing the Contractor's EEO policy with other Contractors and Subcontractors with whom the Contractor does or anticipates doing business.
- i. Directs its recruitment efforts, both oral and written, to minority, female and community based organizations, to schools with minority and female students and to minority and female recruitment and training organizations serving the Contractor's recruitment area and employment needs. Not later than one month prior to the date for the acceptance of applications for apprenticeship or other training by any recruitment source, the Contractor shall send written notification to organizations such as the above, describing the openings, screening procedures, and tests to be used in the selection process.
- j. Encourage present minority and female employees to recruit females and other minority persons and, where reasonable, provide after school, summer and vacation employment to minority and female youth both on the site and in other areas of a Contractor's workforce.
- k. Validate all tests and other selection requirements where there is an obligation to do so under 41 CFR 60-3.

- Conduct, at least annually, an inventory and evaluation at least of all
  minority and female personnel for promotional opportunities and encourage
  employees to seek or to prepare for, through appropriate training, etc., such
  opportunities.
- m. Ensure that seniority practices, job classifications, work assignments and other personnel practices, do not have a discriminatory effect by continually monitoring all personnel and employment related activities to ensure that the EEO policy and the Contractor's obligations under these specifications are being carried out.
- n. Ensure that all facilities and company activities are non-segregated except that separate or single-user toilet and necessary changing facilities shall be provided to assure privacy between the sexes.
- o. Document and maintain a record of all solicitations of offers for subcontracts from minority and female construction contractors and suppliers, including circulation of solicitations to minority and female contractor associations and other business associations.
- p. Conduct a review, at least annually, of all superintendents' adherence to and performance under the Contractors EEO policies and affirmative action obligations.

## ANNUAL EEO/AA CHECKLIST

GENERAL POLICIES AND TRAINING	DONE	BY WHOM	DATE
EEO/AA Officer appointed			
H/EEO/AA Policies written/revised/signed/dated annually			
Complaint procedures written/revised			
H/EEO/AA policy distributed to all employees			
Disseminated EEO policy externally to other			
contractors/subcontractors and suppliers			
Disseminate policies to unions			
Legal job application written/revised			
<b>Supervisory</b> personnel training in EEO/AA at least annually -			
keep list of topics covered & attendees			
All employees trained in Harassment prevention (companies			
over 15 employees)			
RECRUITMENT			
Maintain current list of minority and female recruitment and			
training sources/publications	<u></u>		
<b>Provide</b> written notice of job opportunities to minority and			
female recruitment/training sources when they occur			
Maintain written and phone records of contact and responses			
when job openings occur			
Maintain 3 years current file of names, addresses, telephone			
numbers of each minority/female referral/applicant and action			
taken			
Utilize female and minority applicant file when job openings			
occur			
<b>Develop</b> on-the-job training program and/or participate in			
community training programs for females, minorities and the			
disadvantaged.			
<b>Direct</b> recruitment efforts, both oral and written to minority,			
female and community based organizations, schools and			
publications "We are a Volunteer Affirmative Action			
Employer"			
Use phrase: "Female and Minorities encouraged to apply" in			
all job postings and advertisements			
<b>Encourage</b> all employees to recruit female and minority			
applicants			
During Employment			
At least annually evaluate all female/minority personnel			
Encourage female/minority personnel to prepare/apply for			
promotions	<u> </u>		
Monitor all personnel and employment activities/ practices to			
ensure that EEO policy and contractor/subcontractor			
obligations are being carried out	<u> </u>		
Ensure facilities and company activities are non-segregated			
<b>Document</b> and maintain a log of all DBE solicitations			
<b>Conduct</b> a review of all supervisors' adherence to and			
performance of EEO/AA obligations			

## Required Job Site Poster Checklist State of Maine Required Posters

☐ 1. Minimum Wage	
☐ 2. Whistleblower's Protection Act	
☐ 3. Workers' Compensation (WCB-90)	
☐ 4. Occupational Safety & Health Regulations	
☐ 5. Child Labor Laws	
☐ 6. Regulations of Employment	
☐ 7. Sexual Harassment Poster	
☐ 8. Maine Equal Pay Law	
☐ 9. Maine Employment Security Act	
☐ 10. Domestic Violence in the Workplace Poster (Optional)	
☐ 11. State Wage Determination (on State Funded Projects Onl	<b>y</b> )
Federal Government Required Posters	
☐ 12. Equal Employment Opportunity It's the Law (OFCCP 14	20)
☐ 13. Fair Labor Standards Act – Federal Minimum Wage (WI	HD-1088)
☐ 14. Employee Rights on Government Contracts (WHD-1313)	
☐ 15. Family and Medical Leave Act (WH-1420)	
☐ 16. Notice to Workers with Disabilities Paid at Special Minim	um Wages (WH-1284)
☐ 17. Employee Polygraph Protection Act (WH-1462)	
<ul> <li>□ 18. Uniformed Services Employment and Reemployment Rig</li> <li>□ 19. Employee Rights Under the Davis Bacon Act (WH-1321)</li> </ul>	hts Act (USERRA)
□ 20. NOTICE – Federal Aid Projects (FHWA-1022)	
☐ 21. Job Safety and Health - It's the Law (OSHA 3165) Replace	es OSHA-2203
☐ 22. Federal Wage Decision & Additional Project Specific Rat	
☐ 23. Contractor's EEO Policy Statement with EEO Officer's n information	
Checked by:	
ALUTE UTTEVAL	

## **SAMPLE: HARASSMENT PREVENTION**

Management must recognize that harassment raises costly legal issues and interferes with productivity. Companies can do much to prevent the likelihood of harassment, particularly sexual harassment, by training all management and employees to be aware that harassment occurs. Management and employees must feel comfortable in reporting instances of harassment in order that a harassment-free work environment may exist. Under Maine Law, each new employee must be informed about company policies and the ramifications, which may occur in harassment or other forms of discrimination are documented.

The following steps should guide your company's efforts to identify and overcome harassment:

- 1. <u>Determine whether you have a problem</u> don't assume because no one has complained or that your employees are simply nice people and would not, or do not treat each other that way, harassment does not exist. Remember that many people do not formally complain due to intimidation, humiliation, fear of escalation or repercussion, or fear of job loss.
- 2. Establish top management awareness and support by briefings for owners, corporation officers, upper and mid-managers, and other management personnel. Stress the importance of costs in production and in real dollars as well as the magnitude and the consequences resulting form harassment, in particular sexual harassment.
  - 3. <u>Publish a policy statement</u> policies must be specific and clearly demonstrate your company's commitment to identifying and eliminating harassment. The policy should contain, a purpose, legal and behavioral definitions of harassment and other problems, and outline of the steps management will take to handle problems, and a list of possible disciplinary actions the company will take to rectify situations of harassment. At least annually, notify your employees of the company policy.
  - 4. <u>Always</u> document any training activity. Name, date and general subject covered. Maintain a file for at least one year. Maine's Harassment Law requires businesses with 15 or more employees, to inform all new employees and supervisors, and at least annually provide workers with the company harassment policy statement, signed/dated by the company president.

- 5. <u>Establish a complaint procedure</u> that provides a means for bringing incidents out into the open and to the attention of those who can solve them. Encourage employees to communicate problems, in writing or verbally. Employees should feel that complaints and questions are welcomed and not discouraged. Most complaint procedures have the immediate supervisor as the first link in the process; however, if the problem is the supervisor, employees need to know of other designated individuals that they can report a charge to, the Project Superintendent, and always to the EEO Officer.
- 6. <u>Train both managers and employees in awareness prevention</u> training should be in three phases: (1) top management/executives; (2) foreman/supervisors, and (3) all new employees and at least an annual reminder. Emphasize job-related behaviors, attitude changes, and increase supervisory personnel awareness to complaint recognition and resolution.
- 7. **Remember** nude or semi-nude calendars, pictures, posters or visual material of either sex can be defined as harassment if displayed in the workplace. Off-color jokes, visual materials of explicit nature are questionable and therefore do not belong in the workplace. These questionable matters should be discouraged from the workplace.

A general rule of thumb that works well is, if you'd likely not have it posted on your home refrigerator than its best not kept in the workplace.

# II SAMPLE POLICY STATEMENT

## SAMPLE: EQUAL EMPLOYMENT OPPORTUNITY/ AFFIRMATIVE ACTION POLICY

As owner of (Company Name), it is my specific intent that all employees comply with Executive Order 11246 and 11375, as amended, which provides for equal employment opportunity of all employees and applicants for employment.
Accordingly,(Company Name), will not discriminate against any employee or applicant for employment because of race, color, religion, national origin, sex, age, veteran status, *sexual orientation or disability. The legal and moral obligation of(Company Name) to not discriminate includes, but is not limited to, the following personnel actions:
ADVERTISING, RECRUITMENT, HIRING, PLACEMENT, TRANSFER, TERMINATION, TRAINING, PROMOTIONS, PAY RATES, FRINGE BENEFITS, LAYOFF AND DEMOTION
(Company Name) will not maintain segregated facilities. The term "segregated" means to separate by race, color, religion, national origin, disability, and age. Therefore, our firm will not have segregated waiting rooms, work areas, rest and wash rooms, restaurants, and other eating areas, parking lots, drinking fountains, recreation, transportation and housing facilities. Separate but and equal number of rest and wash rooms for female and male employees is acceptable provided further divisions by race, color, religion, national origin, sexual orientation and disability does not occur.
It is also the policy of(Company Name) to comply with Section 703 or Title VII of the Civil Rights Act of 1964 as amended, and MSRA Titles 5 and 26 as amended by Maine Public Law 1991, Chapter 474. Accordingly, unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature which are used as conditions of employment decisions or which operate to create and intimidating , hostile or offensive working environment, will not be tolerate by (Company Name)
I have appointed (EEO Officer's Name) as my representative in these matters. As EEO Officer, (EEO Officer's Name), is responsible for overseeing compliance to EEO matters.
If you have any questions or concerns feel free to contact either
or me at (AA/EEO Officer)
Name, President/Owner, and Date

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 $* \underline{WWW.MAINELEGISLATURE.ORG/LEGIS/STATUTES/5/TITLE5SEC4571.HTML}\\$ 

## SAMPLE: <u>EXTERNAL/INTERNAL NOTIFICATION</u>

Notice to all Applicants for Employment, Employees, Recruiting Agencies, Suppliers, Contractors, and Subcontractors (over \$10,000.00) (Company Name) is an Equal
Employment Opportunity Employer.
It is the policy of(Company Name) to treat all applicants and employees without regard to race, religion, national origin, sex, color, age, ancestry, prison record, sexual orientation, disability, and veteran status in all aspects of employment. This includes promotion; demotion; transfer; recruitment; advertising; lay-off or selection for training; including apprenticeship, pre-apprenticeship, and/or on-the-job training. Furthermore, we will: (1) not tolerate harassment, unwanted sexual advances, hostile or intimidating environments based on race, sex, religion, national origin, age, color, sexual orientation and disability; (2) make religious accommodations; (3) make reasonable accommodations for disabled persons; (4) treat pregnancy like any other temporary disability; (5) encourage protected group member employees to refer other female, minority and disabled persons for employment; and (6) recruit workers from employment agencies by placing "Affirmative Action Job orders".
In addition to this policy, I am please to announce the following general employment vacancies for this season: Truck Drivers, Laborers, etc.
You are invited to contact me throughout the season for specific job openings. I am available at:(City), Maine(Zip)

## SAMPLE: HARASSMENT POLICY

Harassment is against the law. Harassment is not a joke. Harassment is defined as unwelcomed sexual advances, requests for sexual favors, or other verbal or physical conduct on the job, threats, offensive jokes, or basing employment decisions or practices upon submission to sexual favors. Harassment on the basis of sex is a violation of Section 703 of Title VII of the Civil Rights Act of 1964 and MSRA Titles 5 and 26 as amended by Maine Public Law 1991, Chapter 474 when; 1) Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's employment, 2) Submission to or rejection of such conduct by an individual is used as the basis for employment decision affecting such individual, 3) such conduct has the purpose or effect of substantially interfering with an individual's work performance or creating an intimidating, hostile, or offensive working environment.

Under Maine State Law,	(Company Name)	is liable for charges of harassment
Neither you, nor(Comp	oany Name)can a	fford the personal, professional and
financial ramifications of hara	assment. Harassment wil	l not be tolerated by
(Company Name)	·	•
Applicants or employees who	believe they are or have	been harassed should promptly
report such claims to their im	mediate supervisor, Proje	ect Superintendent, or Company
EEO/AA Officer(Comp	oany Name) EEO/AA	A Officer is(EEO Officer's
Name) and may be reach	ed at(Telephone Num	nber) days or(Telephone
Number) evenings. Any c	complaint may also be re-	ported to the Maine Human Rights
Commission (207) 624-6290	at #51 State House Statio	on, Augusta, Maine 04333.
, ,		
Date	(S	ligned) Chief Official/President

POST ON ALL SITES

# III RECRUITMENT & INTERVIEWING

## RECRUITMENT/EMPLOYMENT LETTER

Dear,
This is a job action request for our (PIN#) project located in (Town), Maine. The jobs nature (Job Title), and we anticipate (#) new hires between (Month), 20 and (Month), 20
We specifically have employment need for journeyed workers in the following craft areas:
(Job Title)
(Job Title)
We additionally have (#) On-the-Job Training opportunities in the following areas:
(Job Title)
(Job Title)
Enclosed find copies of our job application. While these jobs are project specific, they may extend onto other jobs and for more than one season. Generally our work day is(hours); however, employees may be required to work overtime including some Saturdays or evenings until the job tasks are completed.
Rates of pay are established for each skilled job classification. These rates are established for only journeyed or skilled workers, while on-the-job trainees are paid a good wage but during this training the may not receive the skilled craft pay level.
Persons interested in applying for these or other jobs we may have available should complete one of our applications as soon as possible, forwarding it to my attention. Applicants may furnish a resume and include copies of certificates, licenses or other helpful information.
If I can be of additional assistance, please contact me directly at (telephone #)
FEMALES AND MINORITIES ENCOURAGED TO APPLY
Sincerely,
(Name & Title)  Enclosures cc: EEO/AA File

## JOB ANNOUNCEMENT WITH MEDIA

All job vacancy announcements intended for publication to newspapers, radio or internet, should contain the following:

- 1. The job title;
- 2. Brief description of job duties;
- 3. Where the job is located and project start date;
- 4. Any special skills or licenses required to perform the job;
- 5. How to apply for the job (telephone inquiries, in-person, or through application);
- 6. If the job is temporary, seasonal or permanent;
- 7. Is the job full or part time;
- 8. EEO/AA Employer, or Equal Opportunity Employer or Females and Minorities are encouraged to apply.
- 9. An address, telephone number and/or person to contact;
- 10. The pay scale (optional); and
- 11. The company's benefits (insurance, sick leave, holidays, car pooling) (optional);
- 12. Make ads simple and easy to read;
- 13. Request good page exposure (gutter or outside page position);
- 14. Run ad in more than one paper or more than one page of the same issue;
- 15. Request an ad be placed on first or last page of the advertisement section as it is more eye catching than those on the interior;
- 16. Invest with local papers as they are available to target the market you wish to draw from;
- 17. Advertise with trade organizations or in publications likely to yield targeted populations.
- 18. Utilize on-line recruitment sources.

## FEMALE & MINORITY ORIENTATED PUBLICATIONS

#### **Aroostook Band of Micmac Indians**

P O Box 772 Presque Isle, Maine 04769 (207) 764-1972

Fax: (207) 764-7667

## **Bureau of Rehabilitation Services Department of Health & Human Services**

2 Anthony Avenue Augusta, Maine 04333-0150 (207) 624-5950 (800) 698-4440

Fax: (207) 624-5980 TTY: (888) 755-0023

Website: www.state.me.us/rehab/

#### **Houlton Band of Maliseet Indians**

RR #3, Box 450 Houlton, Maine 04730 (207) 532-4273 Fax (207) 532-2660

### **NAACP-Portland Branch**

P.O. Box 3631 Portland, Maine 04104 (207) 253-5074 (866) 252- 5074

Fax: (207) 253-5079

Website: www.naacpportland.org/

#### **Penobscot Tribal Council Indian Island**

6 River Road Old Town, Maine 04468 (207) 827-7776 Fax: (207) 827-6042

Website: www.penobscotnation.org/

## Pleasant Point Passamaquoddy Tribal NCIL

P. O. Box 343 Perry, Maine 04667 (207) 853-2600 Fax (207) 853-6039

Website: www.wabanaki.com/

## **Maine Community Colleges:**

## **Central Maine Community College**

1250 Turner Street Auburn, Maine 04210 (207) 755-5100 1-800-891-2002 (Admissions) Fax (207) 755-5498 www.cmcc.edu

### **Eastern Maine Community College**

354 Hogan Road Bangor, Maine 04401 (207) 974-4600 1-800-286-9357 Fax (207) 974-4608 www.emcc.edu

## **Kennebec Valley Community College**

92 Western Avenue Fairfield, Maine 04937 (207) 453-5000 1 800-528-5882 Fax (207) 453-5010 www.kvcc.me.edu

## **Southern Maine Community College**

2 Fort Road South Portland, Maine 04106 (207) 741-5500 1-877-282-2182 Fax (207) 767-9671 www.smccMe.edu

## **Washington County Community college**

One College Drive Calais, Maine 04619 (207) 454-1000 1-800-210-6932 Fax (207) 454-8470 www.wccc.me.edu

#### **York County Community College**

112 College Drive Wells, Maine 04090 (207) 646-9282 1-800-580-3820 Fax (207) 646-9675 or www.yccc.edu

## **INTERVIEWING GUIDELINES**

State and Federal laws prohibit interview questions which discriminate directly or indirectly in the employment opportunity of females, minorities, and/or disabled persons. A list of interview questions should be made up before the interview and must be specific to the job being interviewed for. The same interview questions should be asked of each person.

#### THE FOLLOWING ARE:

## QUESTIONS <u>ILLEGAL</u> TO ASK BEFORE HIRING:

- 1. How old are you? When do you plan to retire? When were you born? Date of Birth?
- 2. Where were you born? Are you an American Citizen? Are you a naturalized American?
- 3. Are you married? What is your maiden name? What is your marital status?
- 4. How does your spouse feel about you working?
- 5. How does your spouse feel about you traveling?
- 6. Do you have any children? How many Dependents do you have?
- 7. Do you have a bad back?
- 8. Have you ever been hurt on the job?
- 9. Are you French? Italian? American Indian? (Fill in the ethnic group of your choice)
- 10. Have you ever been arrested?
- 11. Do you have a car?
- 12. How tall are you? How much do you weigh? What color are your eyes and hair? Do you have a photograph of yourself?
- 13. Did you graduate from High School?
- 14. What church or civic groups do you belong to?

## QUESTIONS THAT YOU <u>CAN</u> ASK BEFORE HIRING:

- 1. Are you over 18 years of age?
- 2. Do you have the right to work in the United States?
- 3. Can you perform the job duties of this position?
- 4. Are you legally able to operate a vehicle/truck in Maine?
- 5. Do you have a valid Maine Class License (Only Ask if a specific job requires such a license).
- Are you willing to work on weekends or overtime, (If a person says no, do not automatically disqualify Determine the reason, for instance if it is religious, you are required to make Reasonable accommodations).
- 7. Do you have any special skills or licenses That we should know abo ut?

All hiring officials can use this guide as a basis for all interviews.

## **INTERVIEWING BASICS**

### Before the Interview:

- 1. Have available a written job description which describes and prioritizes duties, and work conditions.
- 2. Determine the necessary job qualifications.
- 3. Select an interview location and determine who will conduct the interviews. Always have an interview team which may include the EEO or Personnel Officer.
- 4. Develop interview questions which assure applicants will be asked the **same** job related questions. Allow enough time between each interview.
- 5. Develop a rating sheet which evaluates each applicant.

## **During the Interview:**

- 1. Attempt to put each applicant at ease. Avoid small talk which could be construed as soliciting illegal information.
- 2. Do not express positive or negative reactions to applicant responses.
- 3. Accentuate the positive aspects of the job but do not oversell.

### After the Interview:

- 1. Rate each applicant and evaluate applicant's training, education and work experience.
- 2. Write down your reason for selection or non-selection.
- 3. Keep all records relative to selection for a minimum of one year.

## **JOB APPLICATION**

I. General					
Name:		SS Number:	:		
Street:		Town:			
Telephone:		Zip Code: _			
Home Telephone:		E-mail Add	ress:		
Are you at least 18 years of age?	Yes No				
How did you hear about this job?					
Can you perform the duties of this po accommodations? If accommodation					
Were you ever employed by this Con	npany? Ye	s No (	Position:		)
What position(s) are you applying for	r?				
Can you travel, if required? Yes	No (Radi	us:			)
If applying for truck driving position,	, do you have a	valid CDL?	Yes	No	
II. Military					
If you were in the U.S. Armed Forces you are applying for:	•	•	•	to the posit	tion(s)
III. Education and Training					
Highest Grade Completed	1	2	3	4	GED
Trade School College/University	1	2	3	4	
Do you have a current Maine Driver'			No Class:		
Other licenses/certifications or OSHA	A credentials - T	Type:			

## IV. Employment History Current Employer:

Current Employer	
From:	_ Position held:
Duties:	
Employer 2:	
From:	_ Position held:
Duties:	
Reason for leaving;	
From:	_ Position held:
Duties:	
Reason for leaving:	
	formation such as volunteer or unpaid work experience that relates directly s for the job applied for [equipment, tools, and hobbies].

## V. Agreement (Please read the following statements carefully)

I hereby affirm that the information provided on this application is true and complete to the best of my knowledge. I agree that falsified information or significant omissions may disqualify me from further consideration for employment and may be considered justification for dismissal if discovered at a later date.

1	yer (if applicable) and previous employers named in evant information that may be required to arrive at an
Received by:	Signature:
FEMALES AND MINOI	RITIES ENCOURAGED TO APPLY
Interview Yes No	COMPANY USE ONLY
Hired Yes No	Protected Group Member:
Why:	Other:
Date of Hire:	_

# IV EMPLOYEE RELATIONS

## SAMPLE DISCRIMINATION COMPLAINT FORM

ess:		
ject Location:		Telephone:
itle:	Date p	roblem began:
Whom do you cha	arge with discrimination?	
Co- worker Supervisor	on's relationship to you?	Superintendent/foreman Sub-contractor/supplier employee
Type of discrimin  Race Color Religion National Orig	ation or harassment:  Sex Age Disability	☐ Sexual Orientation☐ Veteran☐ Ex-Offender
Witness(es) to the		
Summarize the in	cident(s):	
(V	Vitness)	(Date)
(C	omplainant's Signature)	(Date)

## SAMPLE EMPLOYEE PERFORMANCE EVALUATION

To:	EEO/AA Officer Date:
Naı	me:
Pos	sition Title:
1.	Quantity of work: (amount produced on schedule)
	a Seldom produces enough work to meet production deadlines.
	e. Top producer, often goes beyond expectations of job.
2.	Quality of work: (accuracy, dependability)
	d. Consistently outstanding.
3.	Use of safe operating procedures:
	a. Works dangerously, ignores safety and safe work procedures.
	_ c. Occasionally lax in safety.
4.	Work habits with others: (gets along)
	a. Refuses to cooperate or lend help, creates friction.
5.	Use of equipment/tools/machinery:
	a. Requires continual observation, abuses equipment.
	_ e. Highly skilled, fully aware, anticipates need for preventative maintenance.

6.	Recommend:	rehire,	_ do not rehire	e employee for	another job.
	Comments:				
Promo	te	,	D	o not promote.	
I have	read/had read to me	e and unders	stand this eval	uation.	
	I concur,	_ I do not c	concur with its	findings.	
	(Employee Signature)  (Rater Signature)				(Date)
				(Date)	

cc: Employee, personnel file

## SAMPLE SUPERINTENDENT'S EEO EVALUATION

(Following each project or annually on longer projects)

Name:	(Superintendent's Name)	_ Date:					
Projec	t Number:	Town	:				
Crew S	Size: Females: _		Minorities: _				
1.	Has the Superintendent received	EEO Training? _	Yes	_ No			
2.	Who trained the Superintendent i	n EEO/AA?					
3.	What is the Superintendent's understanding of(Company Name)EEO/AA obligations?						
4.	Did the Superintendent review with the crew(s) EEO Obligations, the complaint process/policy & harassment policy. If so, how? Date? Is there a record of the meeting?						
5.	Does each crew member have a copy of the company's EEO, Harassment and Complaint policies? When? How did they receive these?						
6.	Did the Superintendent receive any EEO, Harassment complaints? If so, how did the Superintendent respond, what action took place and what was the outcome? If there a record of the complaint, investigation and subsequent resolution?						
7.	If any disciplinary action occurred on the project did the Superintendent follow Company procedures? Explain:						
	Additional comments/recommendations:						
	I have read/had read to me and un concur with this evaluation.		e. I concur _	, do not			
	Superintendent's Signature	Date					
	Reviewer's Signature	Date					

## SAMPLE WARNING/COUNSELING FORM

Name:	
Project:	Town:
Date:	
Incident: (Briefly Explain)	
Disciplinary Action:	
None	
Written Warning	
Other,	
Suspend with Pay	to
Suspend without Pay	to
Dismissed	
EEO/AA Officer	Date
Superintendent – CEO (or Company Official)	Date
Employee	