

Complaint Response Extensions

POLICY: It is the policy of the Board of Licensure in Medicine that licensee responses to complaints be submitted within 30 days of notice as required by 32 M.R.S.A. §3282-A. With good cause, licensees may request, and staff may grant, a thirty (30) day extension. Any additional requests for extensions must be approved by the Executive Director and will only be approved in extreme circumstances. Complaints that have not been answered by the licensees within the appropriate time frame will be presented to the Board at the next available Board meeting. At that time the Board will determine if an additional complaint for unprofessional conduct should be pursued.

EFFECTIVE DATE: October 12, 2010

REAFFIRMED: January 10, 2012

REVISION DATE:

HISTORY: The Board recognizes that the number of complaints continues to increase yearly. In order to manage complaints as efficiently as possible the Board must receive responses in a timely fashion. The Board is also aware that staff often spends a significant amount of time and effort attempting to obtain responses that were not submitted timely.