

PERFORMANCE ALERT



***** Google Street View *****

Google Street View displays panoramas of stitched images. Most photography is done by car, but some is done by tricycle, boat, snowmobile, and underwater apparatus, as well as on foot. Google Street View is a free service and now available to the Telecommunicator through GeoComm's GeoLynx map.

Accessing Google Street View:

1. Search for the address by typing in the search field of the GeoLynx map and click the search button or press Enter on your keyboard.



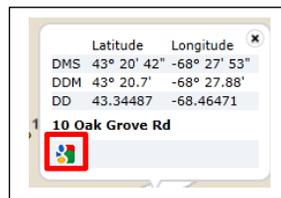
2. Your address will plot on the map.



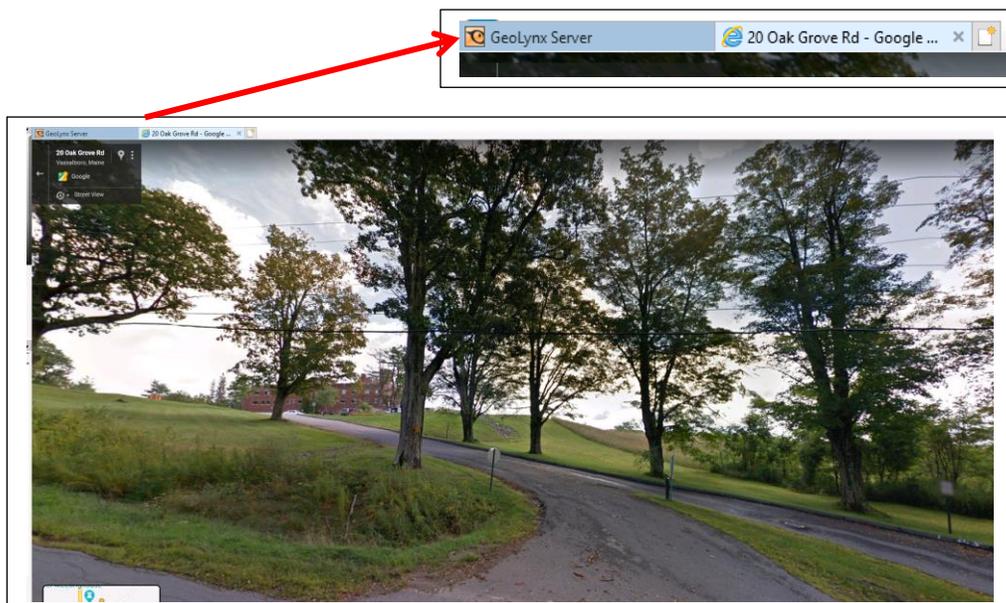
- Now you will grab the Coordinates tool from the tool bar in the upper right corner of the GeoLynx map; drop the tool on the street in front of where you want to see the street view. It is important to put the tool right on the street and not on the house/location since the street is where the vehicle took the picture so that is where it will show up.



- Click on the Google Street View  icon in the lower left of the Coordinates tool popup window.



- This will open to the street view of the location if available. Google Street View displays in a separate tab, you are able to toggle between the GeoLynx Map and Google Street View.

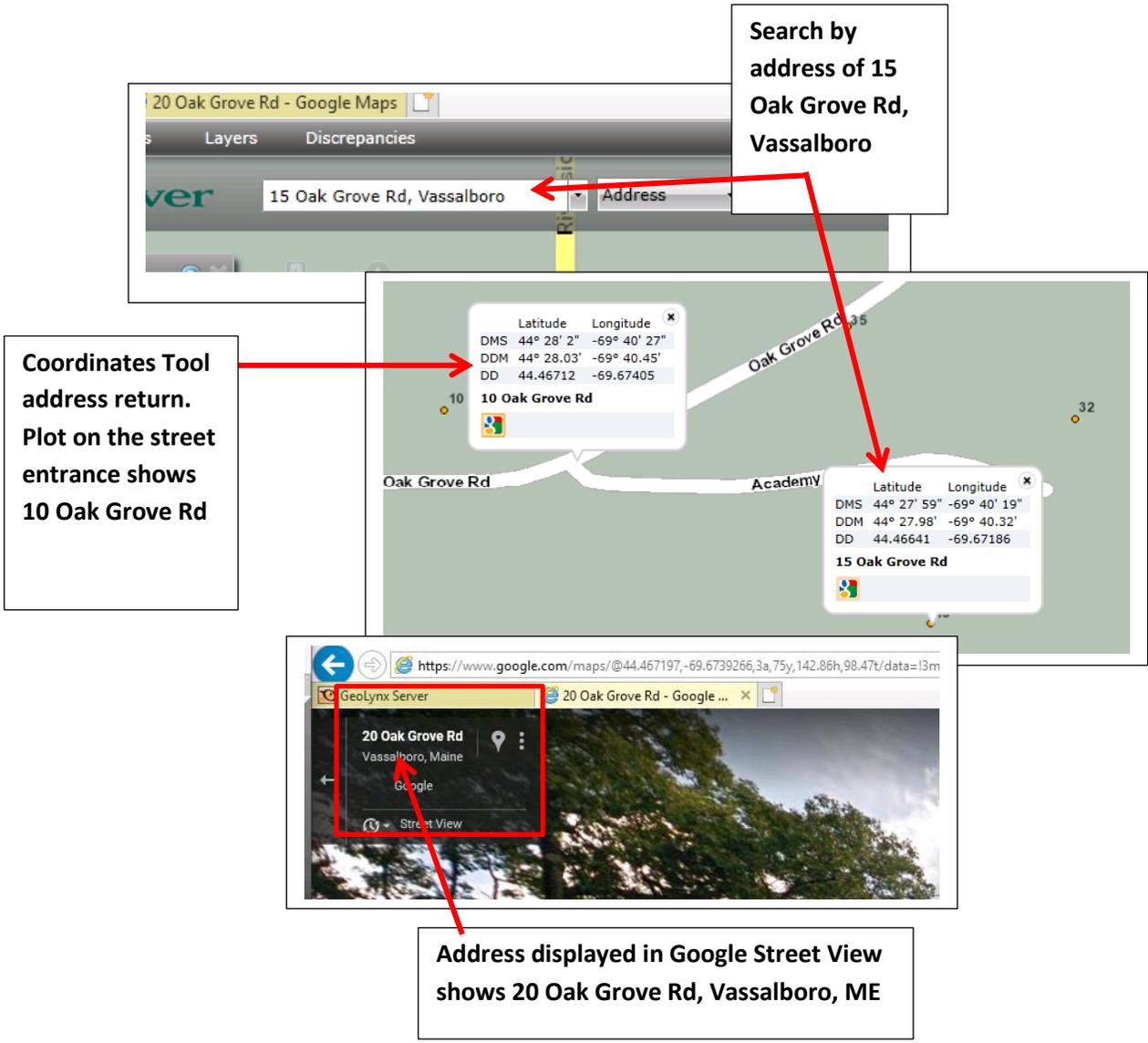


6. You should always check the lower right of the Google Street View screen to see when the photo was taken. This will give you an idea of how old the information might be.



7. Items to aware of:

- Some roads may not display such as private roads or less populated roads that Google Street View has not traveled on.
- The estimated address in Google Street view does not match exactly to the location searched for on the GeoLynx map. It is best to always use the address from GeoComm for dispatching purposes. (see screenshots examples below)
- Please keep in mind that GeoComm GeoLynx map follows the 911 standard that conforms to the MSAG database where Google Street View does not.



Note: It is important to use the GeoComm GeoLynx Map for dispatching and use the Google Street View as a visual aid to your call information.

Please contact the Emergency 9-1-1 Center 1 (866) 984-3911 with any system issues.