## 65 PUBLIC UTILITIES COMMISSION

## 625 EMERGENCY SERVICES COMMUNICATION BUREAU

## Chapter 4: REQUIREMENTS FOR THE DISPATCH CENTER CONSOLIDATION GRANT PROGRAM

**SUMMARY:** This Chapter establishes the requirements for the dispatch center consolidation grant program.

## §1 PURPOSE AND APPLICABILITY

#### A. **Purpose**

The purpose of this Chapter is to establish the requirements for the dispatch center consolidation grant program. This Chapter establishes the application process for the distribution of grants for nonrecurring costs incurred by dispatch centers for consolidation into Public Safety Answering Points and allowable uses of grant funds.

### B. Applicability

This Chapter applies to all dispatch centers located in Maine.

### § 2 **DEFINITIONS**

- A. **Bureau**. "Bureau" means the Emergency Services Communication Bureau.
- B. **Commission.** "Commission" means the Maine Public Utilities Commission.
- C. **Dispatch Center.** "Dispatch Center" means an emergency dispatch center that receives its 911 calls from a PSAP rather than receiving the call directly.
- D. **Grant.** "Grant" means money awarded by the Bureau for the limited purposes and pursuant to the terms contained in this Chapter.
- E. **Grant Recipient.** "Grant recipient" means an eligible dispatch center that is awarded a grant.
- F. **Grant Program.** "Grant Program" means the dispatch center consolidation grant program established by 25 M.R.S. §2927, subsection 3-D.
- G. **Public Safety Answering Point (PSAP).** "Public Safety Answering Point" has the same meaning as set forth in 25 M.R.S. §2921.

# § 3. PROGRAM IMPLEMENTATION

The grant program shall be administered by the Bureau. The Bureau may investigate any alleged violations of this Chapter and may take appropriate action, including action pursuant to the Commission's authority in Chapter 15 of Title 35-A of the *Maine Revised Statutes*.

# § 4. ELIGIBILITY

To be eligible for a grant under this program, an applicant must: be a dispatch center located in Maine and have submitted a completed grant application pursuant to the requirements of Section 5 of this Chapter which includes all the required information by a date determined by the Bureau.

Any consolidation costs incurred after June 29, 2018 shall be eligible for grant funds; however, grant funds will not be provided until after December 13, 2018.

# § 5. APPLICATION PROCESS

The grant application must include the following information:

### A. Dispatch Centers Planning to Consolidate

- 1. a brief narrative on how the consolidation came about and expected public safety benefits, such as operational, improvement or enhancement in services provided to the public and or ability to respond to 911 calls;
- 2. a detailed description of the emergency services offered by the dispatch center that will be relocated to the PSAP, this may include services related to all towns that are dispatched through the applying dispatch center that will be consolidated into the PSAP;
- 3. A letter from the PSAP that the dispatch center is consolidating into attesting to that fact, any work done to date to consolidate and the expected timing of the consolidation.
- 4. a detailed list of eligible costs related to the consolidation for which the dispatch center is seeking grant funds, this should contain the applicant's best estimates of these costs and may include costs to towns for dispatch services being moved to the PSAP, such as moving equipment and reprogramming frequencies. In the event that nonrecurring costs incurred with the consolidation are greater than what the applicant estimated and requested, the applicant may amend its application and the Bureau will consider the request for additional grant funds subject to fund availability. Before receiving grant funds, the applicant shall provide supporting documentation to the Bureau for the actual costs incurred related to the consolidation (e.g., itemized bill and proof of payment (e.g. a copy of the check/cancelled check/electronic funds transfer number)) and documentation that the consolidation was completed.

The Bureau may request additional or clarifying information deemed necessary to properly evaluate the application.

### B. Dispatch Centers That Have Already Consolidated

- 1. a brief narrative on how the consolidation came about and public safety benefits from the consolidation, such as operational, improvement or enhancement in services provided to the public and or ability to respond to 911 calls;
- 2. a detailed description of the emergency services offered by the dispatch center that were relocated to the PSAP, this may include services related to all towns that were dispatched through the applying dispatch center that were consolidated into the PSAP;
- 3. a letter from the PSAP that the dispatch center consolidated into attesting to that fact and the date consolidation was completed;
- 4. a detailed list of eligible costs related to the consolidation for which the dispatch center is seeking grant funds. This may include costs to towns for dispatch services moved to the PSAP, such as moving equipment and reprogramming frequencies. The applicant shall provide supporting documentation to the Bureau of the costs incurred related to the consolidation (e.g., itemized bill and proof of payment (e.g. a copy of the check/cancelled check/electronic funds transfer number).

The Bureau may request additional or clarifying information deemed necessary to properly evaluate the application.

### C. Grant Awards

There is an overall cap on grants of \$1,000,000. Grants will be limited by the availability of funds and subject to approval by the Bureau. No application will be approved unless the Bureau determines that the application is complete and the applicant is eligible. The Bureau may award an applicant a grant amount less than the original amount requested. The Bureau may reopen application submissions should available funds remain.

### § 6. ALLOWABLE USES OF GRANT FUNDS

The following are allowable nonrecurring costs that would be eligible for grant funds.

- A. Moving of existing emergency telecommunications system;
- B. Costs associated with providing for additional functional capacity at the regional PSAP;
- C. Changes to existing radio systems of the affected parties that are required by the move;
- D. Emergency telecommunications equipment required by the regional PSAP to facilitate the incorporation of another municipality;
- E. A study or plan for consolidation into an existing PSAP to be reimbursed if consolidation occurs, the cost for the study or plan shall not exceed \$15,000; and

F. Incidental construction or remodeling costs of the PSAP to accommodate the consolidation.

The Commission, in its discretion, may determine that additional types of nonrecurring costs are eligible for grant funds.

The following are costs that would not be eligible for grant funding. The Bureau may determine other costs that would not be eligible for grant funding.

- A. Contingencies or Escalation Fees;
- B. Salaries and Personnel expenses;
- C. Legal Fees;
- D. Operational Costs;
- E. Monthly Recurring Fees;
- F. Maintenance or Warranty Cost;
- G. Community Notification System;
- H. Personnel Training Costs;
- I. Voice Mail;
- J. Microsoft Office Suite;
- K. Law Enforcement Scanners;
- L. Payment for Performance Bonds or Insurance of Contractors;
- M. Payments Not Tied to Deliverables, such as payment due at contract signing; progress billing); and
- N. New Building Construction or addition.

## §7. WAIVER

Upon the request of any person subject to the provisions of this Chapter, or upon its own motion, the Commission may, for good cause, waive any requirement of this Chapter that is not required by statute. The waiver may not be inconsistent with the purposes of this Chapter or any statute. The Commission, the Hearing Examiner assigned to a proceeding regarding this Chapter, or the Director of the Bureau may grant the waiver.

STATUTORY AUTHORITY: 25 M.R.S. §2927 subsection 3-D; P.L. 2017 ch. 428.

**EFFECTIVE DATE:** This rule was approved as to form and legality by the Attorney General on December 20, 2018. It was filed with the Secretary of State on December 27, 2018 and became effective on January 1, 2019.