# **Instruction Guide for Claimants**

### **RESEA SELF-SCHEDULING**

Re-Employment Services Eligibility & Assessment



MAINE DEPARTMENT OF LABOR Bureau of Unemployment Compensation

6/24/2021

### What is RESEA?

- The Re-Employment Services Eligibility & Assessment (RESEA) program provides qualifying Unemployment Insurance (UI) claimants with one-on-one coaching and relevant services to help them in their reemployment journey.
- Advice and referrals are tailored to each job seeker based on their specific needs and timeframes.
- Services include structuring a job seeking plan, job skills assessments, guidance on using Maine Job Link and many other valuable services.

## Self-Scheduling your RESEA appointment

- This guide will provide you with step-by-step instructions on how to schedule your RESEA appointment.
- If you do not schedule your RESEA appointment through your ReEmployME account within 7 days from the date on the letter you received an appointment date and time will be scheduled for you.
- Your participation in this RESEA program is required.
- If you do not attend the scheduled RESEA appointment you risk a denial of unemployment benefits.
- For answers to Frequently Asked Questions about RESEA, visit <u>https://www.maine.gov/labor/resea/</u>

#### <u>Your</u> <u>ReEmployME</u> <u>Main Menu</u>

- First, login to your ReEmployME account.
- After logging into your ReEmployME account you will see a message informing you to schedule your RESEA appointment.

	Maine.gov Age	ncies   Online Services	Help   Q Searc	h Maine.gov						
		REENPLOY ME Unemployment System Alliance Partner								
	Welcome							Home	Log out	
	Unemployment Clair	m ▼ [ Weekly Claim ▼ ]	Update Addr	ess Benefit Maintena	nce 🔻 🛛 Inquiry	Correspondenc	es 🔻 🛛 File Appeal 🔻	ReEmployment Services *		
	View & Print 1099 -	Provide PUA Proof o	of Earnings P	Provide PUA Proof of Er	nployment MEL	C Application •	Identity Verification	Schedule Appointment	ocuments 🔻	
	Online Interview 🔻	PUA Recertification						Reschedule Appointment		
Π	You last logged in at 06/09/2021 10:12:43 AM									
	You have been selected for the Re-Employment Services Eligibility and Assessment (RESEA) Program. Please check the 'Correspondences' tab to view your program invite letter for additional details. Once selected, participation in the program is required. You may self-schedule your appointment by selecting the 'ReEmployment Services' tab at the top of the screen. You have until June 15, 2021 to schedule your appointment. After that time, an appointment will be schedule for you.									
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#### <u>Your</u> <u>ReEmployME</u> <u>Main Menu</u>

- Next, select the ReEmployment Services tab
- Select Schedule Appointment if this is your first scheduling attempt.
- Select Reschedule Appointment if you are rescheduling a previously scheduled appointment.

Maine.gov Agen	Iaine.gov Agencies   Online Services   Help   Q Search Maine.gov									
	<b>REENPLOY</b> Unemployment System Alliance Partner									
Welcome						Home	Log out			
Unemployment Claim	▼ Weekly Claim ▼ Update	Address Benefit Maintenance	Inquiry •	Corresponden	ces 🔻 🛛 File Appeal 🔻	ReEmployment Services *				
View & Print 1099 •	w & Print 1099 👻 Provide PUA Proof of Earnings Provide PUA Proof of Employment MEUC Application 👻 Identity Verification				Schedule Appointment	ocuments 🔻				
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You last logged in at	You last logged in at 06/09/2021 10:12:43 AM									
You have been sel program invite letter Services' tab at the	You have been selected for the Re-Employment Services Eligibility and Assessment (RESEA) Program. Please check the 'Correspondences' tab to view your program invite letter for additional details. Once selected, participation in the program is required. You may self-schedule your appointment by selecting the 'ReEmployment Services' tab at the top of the screen. You have until June 15, 2021 to schedule your appointment. After that time, an appointment will be schedule for you.									

- To schedule your RESEA appointment now select Yes and then select Next.
- If you select No and then select Next, an RESEA appointment date and time will be automatically scheduled for you.



- The name of the CareerCenter closest to you will display.
- Select the Date drop down menu for available dates and then select Next.

	RESEA Self Service Sc	hedule	WC-199
1. 2. Home	Would you like to Schedule the appointment ? Career Center *Select Date	Ves No Greater Portland CareerCenter -Select- 06/21/2021 06/22/2021 06/23/2021	

- Select the Time drop down menu for available times.
- Next, if you have any accommodation requests provide this information in box number 4.

RESEA Self Service So	chedule
Would you like to Schedule the appointment ? Image: Center Gree   1. Career Center Gree   2. *Select Date 06,   3. * Select Time -Se   4. Accommodation Request (Must not exceed 10000 characters) Select Schedule the appointment ?	Yes No eater Portland CareerCenter 5/21/2021 • elect-

- Next, select Yes or No to needing a language interpreter.
- If you selected Yes, select the language needed from the drop-down menu or enter the language you need in the box below.

	WC-199
RESEA Self Servio	ce Schedule
Would you like to Schedule the appointment ?	🔾 Yes 💿 No
1. Career Center	Greater Portland CareerCenter
2. *Select Date	06/21/2021 -
3. * Select Time	-Select-
4. Accommodation Request	
(most not exceed 10000 characters)	
5. * Interpreter Required	Yes No
If Yes, Select the Language	-Select-
i. If Other, enter language	

#### RESEA Self-Service Schedule Screen

- The last step, number 6, select from the ٠ drop-down menu how you would like to attend your RESEA appointment.
- In person at your local CareerCenter or ٠ online using Zoom.
- Select Next. •

	WC
RESEA Self Se	ervice Schedule
Would you like to Schedule the appointment ?	Ves No
1. Career Center	Greater Portland CareerCenter
2. *Select Date	06/21/2021 -
3. * Select Time	-Select-
4. Accommodation Request (Must not exceed 10000 characters)	
5. * Interpreter Required	Ves No
If Yes, Select the Language	-Select-
i. If Other, enter language	
6. * How would you like to attend the RESEA service	ces? -Select-
	Nevt>

### Your RESEA Appointment Verification Screen

You must select <u>Submit</u> at the bottom of this screen for your appointment date and time to be secured. If you select Back – your appointment information may not be saved.

		W	C-066
	RESEA Scheduling E	etails Verification	
	RESEA Center	Greater Portland CareerCenter	
	Date Selected	2021-06-21	
	Time Slot Selected	09:00 AM-10:30 AM	
	Accommodation Request	ттү	
	RESEA services Attendance Mode	Zoom	
	Interpreter Required	Yes	
	If Yes, Select the Language If Other, enter language	Other French	
<back< td=""><td>You must select Submit for your request to you have selected Submit your in</td><td>be completed. If you select Back before nformation may not be saved.</td><td></td></back<>	You must select Submit for your request to you have selected Submit your in	be completed. If you select Back before nformation may not be saved.	

## Your RESEA Appointment Confirmation Screen

	RESEA Self Service Schedule Confirmation
	Your appointment for RESEA has been scheduled.
	Home
١	You can now select Home to exit.
۱ a	/ou will receive an email confirmation of your RESEA appointment date and time.
٦ S	To reschedule your appointment come back to your ReEmployME account and select Reschedule Appointment from the Reemployment Services tab.
	/ou can only reschedule your appointment within the same week your appointment is already scheduled, and you may only reschedule using the self- service option one time.

This concludes the RESEA self-service appointment scheduling tutorial. Visit, <u>https://www.maine.gov/labor/resea/</u> for information about the RESEA program, Frequently Asked Questions and your local CareerCenters information.



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