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Chair's Message



The InforME legislation, created in 1998, introduced a concept of digital government that was largely unfamiliar at the time, both in Maine and across the nation. As we mark the completion of 2024, it is clear the initiative has evolved far beyond expectations; InforME is a cornerstone of Maine's digital government, providing services that are now relied upon by thousands of Mainers every day.

InforME, through the Maine.gov portal and its partnership with Tyler Technologies, continues to expand and innovate, providing new services and improving existing ones. In 2024, 20 new services and websites were launched, making it easier for residents, business owners, and visitors to interact with government entities.

One of the new services that had significant impact is the Maine Healthy Beaches service. This service provides a way for testing laboratories and lab technicians to provide water testing data sampled from saltwater beaches across Maine. This data is then reported in real-time to the public through an interactive website, and visitors can receive text and email notifications about levels of bacteria found in the samples. Visited more than 35,000 times in 2024, this website helps to keep the public informed and safe.

This new service joins our ever-expanding suite of over 200 online offerings – offerings that we consistently reassess to make sure they deliver meaningful user experiences. InforME deployed 52 service enhancements to existing services in 2024 driven by user feedback, legislative changes, or by evolving agency needs. Examples include significant modifications to the Maine Open Burn Permit request service and the suite of corporate services offered through Maine's Bureau of Corporations, Elections, and Commissions.

InforME's work has gained national attention. In 2024, Maine.gov and its services were recognized with three national honors, as well as being ranked an A- in the

national Digital States Survey conducted by the Center for Digital Government.

InforME, through partnership with our state and local agencies, continues to expand digital government in Maine at the state, county, and municipal level. In our 26th year, InforME will finalize our strategic plan to align with the State of Maine's service and technology goals. This strategic plan will call for new ways to engage with constituents, continued modernization of our technology, and improved access to services.

I am excited to be a part of the evolution of InforME as we strive to enhance the digital government experience for all Mainers, improving efficiency, and expanding access to vital services. I would like to thank all the people that contribute to InforME's digital government success including the InforME Board members, Tyler Technologies network manager staff, participating government employees, and, of course, the Maine constituents who continue to shape and benefit from this evolving digital government platform.

As we look forward to more innovations in 2025, InforME's journey remains a true collaboration between government and technology, aimed at creating a more connected and efficient Maine.

2024 - A Year of Success

Maine.gov, powered by InforME, serves as a comprehensive digital gateway for the citizens of Maine, providing convenient, one-stop access to state and local services. InforME's self-funded initiative began with the passage of legislation in 1997, which led to the creation of Maine.gov in 1999. 26 years later, InforME continues to innovate in delivering seamless digital government services.

Key Milestones of 2024

- 61.7 million visits to Maine.gov content
- 1.795 million credit card payments processed, including:
 - 313,000 auto registration renewals
 - 253,000 hunting and fishing license purchase payments
 - 130,000 professional licensing transactions
- 2.02 million subscriber account transactions (for services like criminal record requests, annual report filings, and driver record checks)
- A total of \$270 million in revenue securely collected across 200+ services offered by InforME for state, local, and county partners
- 72 new sites and service enhancements launched, including:
 - A new clean election contributions service for the City of Portland
 - Restitution fee payments for the Department of Corrections
 - Outdoor services including moose and deer permit lotteries, ATV and snowmobile registration renewal, and game tagging and registration

Looking Ahead to 2025

In the coming year, InforME will continue to expand state and local government services and information by leveraging platform technologies such as the Engagement Builder platform and the content management system.

Additionally, InforME is partnering with the Department of Inland Fisheries and Wildlife to create an outdoors mobile app. This app will have several exciting features including offline mapping capabilities, one-click payments for licenses, and links to rules, laws, and season and bag limit details. With the deployment of this and several other new services, websites, and initiatives in 2025, InforME is looking forward to another year of success.

InforME 2024 By the Numbers



61,702,986

TOTAL VISITS TO ALL
MAINE.GOV WEBSITES



52%

OF WEBSITE TRAFFIC
ORIGINATED FROM
A MOBILE DEVICE

1,795,131

TOTAL CREDIT
CARD PAYMENTS
PROCESSED



2,025,110

SUBSCRIBER
PAYMENTS
PROCESSED



\$18,965,176

SUBSCRIBER DOLLARS
PROCESSED THROUGH INFORME

\$270,152,101

CREDIT CARD DOLLARS
PROCESSED THROUGH INFORME



15 NEW SERVICES
LAUNCHED

52 ENHANCEMENTS
LAUNCHED

5 WEBSITES
LAUNCHED



3,820,241

TRANSACTIONS



1,680

INFORME
SUBSCRIBERS

38

MUNICIPALITIES ONBOARDED
TO ONLINE SERVICES IN 2024



130

AGENCIES
SERVED

447

MUNICIPALITIES
SERVED



17,866
SERVICE DESK TICKETS
RESOLVED IN 2024

SERVICES AND
ENHANCEMENTS
IN THE INFORME
QUEUE



41

Current eGovernment Services

Current Fee Services

Interactive applications with full online transactions of agency business that have launched since the portal began.

Department of Agriculture, Conservation and Forestry

Dog Licensing

\$7 per altered dog; \$12 per unaltered dog. Jun-03

Conservation Easement Registry

\$80 per account. Mar-09

Campground Reservation Solution

Various Fees. Feb-10

Park Passes Online

\$55 per individual park pass/\$105 per vehicle park pass ordered. Jun-11

Secretary of State: Bureau of Corporations, Elections, Commissions

Change of Registered Office Address

Corporations, LPs, LLCs, LLPs: \$35 Non-Profit: \$15. Mar-06

Corporate Records or UCC Bulk

\$600 current data; \$1,200 current and expired data; \$300 weekly updates; \$1,500 collateral images; \$500 weekly image updates. Mar-00

Trademark Bulk Database

\$300 download. May-00

UCC Searches

\$12 per search; \$5 additional to certify. May-02

UCC Filing

UCC 1: \$10 per statement; \$30 if filed in connection with a public-finance transaction; \$20 if filed in connection with a manufactured home transaction; UCC 3: \$10 per continuation; \$10 per correction statement. May-02

Interactive Corporate Searches

Filed documents \$3 per record; \$5 additional to certify. Certificate of Good Standing \$30 for short and long. Aug-01

Annual Reports Filing

Non-Profit: \$35 per year filing, \$25 additional for late filings; \$25 additional per year (up to three years) for suspended filings; Corporations, LPs, LLCs, LLPs: \$85 per filing; \$50 additional for late filings; \$150 additional per year (up to three years) for suspended filings. May-02

Annual Reports Online XML

Non-Profit: \$35 per year filing, \$25 additional for late filings; \$25 additional per year (up to three years) for suspended filings;

Corporations, LPs, LLCs, LLPs: \$85 per filing; \$50 additional for late filings; \$150 additional per year (up to three years) for suspended filings. Apr-04

Designation of Trustee Process

\$25 per filing; free search. Jan-04

Late Filing Penalty Payments

\$50 for profit companies; \$25 non-profit companies. Jun-06

Change of Registered Office Agent

\$10-\$70 depending on the entity filing. Nov-06

Notary Public Commission Renewal and Update

\$50 renewal fee. Jun-08

Commercial Clerk and Commercial Registered Agency

Online Listing and Management Service

\$50 update fee, \$150 new listing or listing termination fee. Jul-08

Corporate Fraud Monitoring

\$35 per entity. Feb-14

Secretary of State: Bureau of Motor Vehicles

Interactive Driver Records Search

\$7 per record. Aug-99

Interactive Title and Registration Records Search

\$6.50 per record. Aug-99

BMV Special Request

\$.06 per record for a specified search; \$.02 per record for full file. Sep-99

Rapid Renewal Auto Registration Renewal

Various Fees. Dec-00

Rapid Renewal Manual Towns

Various Fees. Aug-00

Vanity Plate Ordering

Free search; \$25 vanity plate order fee; \$20 specialty plate order fee. Apr-06

Driver's License and ID Card

\$30 per 6-year driver's license renewal; \$5 per driver's license renewal and replacement; \$5 per ID card renewal or replacement. Jun-04

Driver's License and ID Card -AAA Access

\$30 per 6-year driver's license renewal; \$5 per driver's license renewal and replacement; \$5 per ID card renewal or replacement. May-12

Current eGovernment Services

Driver Record Check

\$7 per 3-year record; \$12 per 10-year record. Nov-04

Driver Record Cross Check

\$15 per 10 driver's checked; \$1 for each additional driver. Sep-00

Overlimit Consortium Permits

Various Fees. May-05

Statewide Trailer Registration Renewal

\$12.50 for 1 year or \$24.00 for 2 years for trailers weighing less than 2,000 pounds; \$22.00 for 1 year or \$43.00 for 2 years for trailers weighing 2,000 pounds or more. Feb-07

Taxis and Limos Registration Renewal

Various Fees. Oct-07

Non-Resident/Military Registration Renewal

Various Fees. Jul-08

Duplicate Registration

\$3 per duplicate registration. Sep-09

Motor Vehicle Title Replacement

\$46 per title ordered. May-15

Reinstatement Fee Payments.

Various Fees. May-22

Maine Revenue Services

Tax Lien Filings

Various Fees. Mar-06

Department of Transportation

Official Directional Business Signage Payments

Various Fees. Oct-14

Department of Inland Fisheries and Wildlife

IF&W Special Request

\$25 minimum purchase subject to 5% sales tax; \$.05 per record single use or \$.05 per record unlimited use. Apr-00

IF&W Online Store

Various Fees. Oct-01

Moose Permit Lottery

Resident: \$15 for one chance; \$0 for one chance for superpack license holders; Non-Resident: \$15 one chance; \$25 three chances; \$35 six chances; \$55 ten chances. Dec-02

MOSES-Maine Online Sportsman Electronic Service

Various Fees. Mar-03

Antlerless Deer Swap

\$7 per swap. Oct-03

Moose Permit Data

\$25 minimum purchase subject to 5% sales tax; \$.05 per record. Oct-03

ATV Registration

\$71 for Resident

\$101 for Non Resident 7 Day Registration

\$116 for Non Resident Full Season. Feb-06

Snowmobile Registration

\$56 for Resident

\$75 for Non Resident 3 Day Registration

\$100 for Non Resident 10 Day Registration

\$120 for Non Resident Full Season. Feb-06

Boat Registration Renewal

Various Fees. May-09

Camp North Woods Lottery

\$5 per entry. Apr-15

Deer Permit Purchase

\$14 per permit. Sep-22

Moose Permit Purchase

Various Fees. Jul-18

Professional and Financial Regulation

Professional License Renewals

Various Fees depending on license being renewed. Jul-00, Sep-11

Registered Professional Nurse, Licensed Practical Nurse Renewal

\$75 per RN renewal; \$50 per LPN renewal. Nov-05

Professional Engineer Renewal

\$80 two-year renewal; \$10 late fee. Sep-03

Physician License Renewal

\$400 per renewal. Sep-07

Physician Assistant License Renewal

Various Fees. Sep-09

New Professional License Transactions

Various Fees. Sep-11

Osteopathic License Renewal

Various Fees. Apr-13

Consumer Credit Protection Online Licensing

Various Fees. Mar-17

Office of Securities Online Licensing

Various Fees. May-20

Department of Public Safety

Public Criminal Records Search

\$21 per record for in-state subscribers; \$31 for out-of-state subscribers and non-subscribers; \$10 notarization fee. May-03

Current eGovernment Services

Crash Report Ordering
Free search; \$10 per report ordered. Oct-04

Inspection Sticker Sales
Various Fees. Dec-16

Inspection Technician and Station Licensing
Various Fees. Feb-18

Department of Health and Human Services

Health and Environmental Testing Laboratory, Water
Test Kit
Various Fees. Jun-03

Health Inspection Program License Renewals
Various Fees. Aug-11

Radiation Control Board License Renewals
Various Fees. Nov-12

Drinking Water Program License Renewal
Various Fees. Nov-16

Child Abuse Background Check
\$15/check. July-20

Payment Portal
Various Fees. August-20

Judicial Branch

PayTixx Payments by Phone
Various Fees. May-02

Court Fine Payments Online
Various Fees. Jul-09

Court Fine Payments by Phone
Various Fees. Dec-10

Maine Ethics Commission

Lobbyist Registration
\$200 Associate Registration Fee, \$400 Lobbyist
Registration Fee. Jan-08

Qualifying Contributions for Clean Election Candidates
\$5 donation on a candidate's behalf, various donation amounts
to Clean Election Fund. Mar-08

Penalty Payments
Various Fees. Apr-08

Department of Corrections

Offender Money Deposit Service
Various fees apply depending on amount deposited. Dec-10

Bureau of Alcoholic Beverages & Lottery Operations

Wine and Malt Beverage Label Registration
\$1 per renewal, \$10 per new label. Sep-12

Alcohol Seller/ Server Training
\$18 per certification. Nov-11

Certificate of Approval Licensing
Various Fees. May-18

Sales Representative License Form
Various Fees. Dec-18

Maine Board of Overseers of the Bar

Attorney Registration
Various fees. Jul-15

Enterprise Services

Enterprise Shopping Cart and Payment
Various Fees. Sep-06

PayPort Payment Processing Tool
Various Fees. May-09

One Stop Background Check
Various Fees. May-09

Vital Records
Various Fees. Jul-11

Municipal Property Tax and Utility Payments
Various fees. Aug-13

Parking Ticket Payments
Various Fees. June-16

Event Registration
Various Fees. July-15

Municipal Forms Library
Various Fees. March-20

Department of Marine Resources

Elver License Lottery
\$35 per entry. Nov-17

Scallop License Lottery
\$2 per entry. Sep-18

Department of Environmental Protection

Bottle Bill Label Registration Service
Various fees. Dec-17

DEP Payment Portal
Various Fees. May-21

Current eGovernment Services

Current Non-Fee Services

- Abandoned Vehicle Lien Holder Notification
- Absentee Ballot Request Service
- Adoption Rate Wizard
- Agency Static Website Hosting
- Agricultural Trade Show Reservation Request
- Air Quality Monitoring System
- Allagash Photo Contest
- Antlerless Deer Permit Lottery
- Attorney General Breach Reporting Form
- Attorney General Charitable Complaint Form
- Attorney General Cigarette / RYO Distributor Report Filing Form
- Attorney General Private Foundation Tax Return Filing Form
- AutoForms Enterprise Tool
- BFI Financial Inquiry and Assistance Form
- Brown Marmorated Stink Bug Sighting Reporting
- Bureau of Motor Vehicles Guest User System for Agencies
- Bureau of Motor Vehicles Motor Vehicle Title Lien Release
- Bureau of Motor Vehicles Municipal File Transfer
- Bureau of Motor Vehicles Organ Donor Registry
- Bureau of Motor Vehicles Suspended Driver System
- Bureau of Motor Vehicles Vanity Plate Availability Check
- Board of Medicine Online Training & Jurisprudence Exam
- Boards & Commissions Annual Report Filing
- Boards and Commissions Online Directory
- Bureau of General Services Public Improvement Project Application
- Bureau of Human Resources Job Description Search
- Bureau of Human Resources Salary Listing Search
- Burn Permit
- Business Answers One Stop Licensing Assistant
- Cannabis Policy Complaint Form
- Code Enforcement Exam
- Corrections Offender Search Service
- COVID19 Business Checklist Compliance
- COVID-19 Donations Form
- COVID 19 Non-Compliance Reporting Form
- COVID-19 Procurement Form
- DACF Fall Foliage Photo Submission Form
- DACF Pesticides Control Inventory Form
- DACF Pesticides Control Registry Form
- DACF Pesticide Registration Portal
- Debtor Name Search
- DECD Competitive Skills Scholarship Application
- DECD Governor's Business Excellence Award Program Application
- DECD Jobs & Recovery Small Business Application
- DECD, Maine Small Business Grant Appeals Portal
- DECD Market Data Request Form
- DHHS Medical Facility Incident or Complaint Submission Form
- DHHS Pediatric & Behavioral Health Consultation AppEngine Form
- DHHS Pediatric & Behavioral Health Information Request AppEngine Form
- DHHS Pediatric & Behavioral Health Provider Enrollment AppEngine Form
- DHHS Pediatric & Behavioral Health Follow Up Request AppEngine Form
- DHHS Workforce Initiative Registration
- DOT On-the-Job Training Application
- Department of Public Safety Statue Search
- Economic Grant Recovery Application
- Email Listserve Software for Agencies
- Employee Health & Benefits Group Benefit Enrollment
- Employee Health & Benefits Wellness Wallet Form
- Environmental Protection TankSmart Training
- Essential Business Designation
- Exotic Hornet Reporting
- Flag Notification Alerts
- Flexible Spending Arrangement Employee Change in Status
- Forest Service Questions and Concerns
- Forest Service Report a Problem
- Game Tagging
- General Assistance Search
- Governor Mills Community Resilience Sign Up Form
- Governor Mills Internship Application
- Governor Mills Maine Community Reliance Partnership Form
- Group Benefit Plans Enrollment/Change Form
- Group Benefit Plans Enrollment/Change Form - CARES Act
- Hazardous Oil Spill System
- IFW Turkey Game Tagging - Self-Registration
- Labor Contact Form
- Labor Employee Stipend Enrollment Form
- Liquor License Search
- MaineEARNs Data Submission Site

Current eGovernment Services

- Maine Municipal Portal
- Maine Open Checkbook
- Maine Sex Offender Registry, Law Enforcement Access Version
- Maine Sex Offender Verification Service, Law Enforcement Access
- Maine.gov Bing Search Engine
- Maine.gov Citizen Alert System
- Maine.gov eDemocracy Portal
- Maine.gov eGov Services Template
- Maine.gov Help Center
- Maine.gov Live Help
- Maine.gov Local Government Portal
- Maine.gov Mapping
- Maine.gov Microformats
- Maine.gov News System
- Maine.gov Photo Gallery
- Maine.gov Public Meeting Calendar
- Maine.gov RSS Feeds
- Maine.gov State Agency Directory
- Medical Marijuana Certifications
- MEMA, EPCRA Reporting and Payment Portal
- MPUC 30 Day State Notification Registration Page for Interconnected VoIP Providers
- MPUC & DHHS Authorization to Release Form for Maine's LIHEAP Program Eligibility
- MPUC Operations & Financial Information Survey
- MPUC Renewable Energy Form
- MPUC Utility Information Survey
- Municipal 3 on 3 Basketball Sign-Up Form
- Municipal Citizen Suggestions and Feedback
- Municipal Employment Application
- Municipal Facility Request
- Municipal Fall Soccer Sign-Up Form
- Municipal Field Trip Permission Form
- Municipal FOIA Request
- Municipal Homestead Exemption Request
- Municipal Spring Soccer Sign-Up Form
- Municipal Summer Baseball Sign-Up Form
- Municipal Summer Track Sign-Up Form
- Municipal Volunteer Application
- Municipal Winter Basketball Sign-Up Form
- MyBoard Access
- Non-Commercial Clerk or Agent Search
- Notary and Dedimus Justice Search
- OCP, Municipal Grant Application Portal
- Open Farm Day Photo Submissions
- Ozone Real Time Data
- Parks and Lands Search
- PUC Electronic Document Filing System
- Real Estate Transfer Tax Declaration
- Real Estate Transfer Tax Declaration Search
- Secretary of State's Eighth Grade Citizenship Award Nomination Form
- SOS Kid's Page
- SOS Printable Board Games
- SOS Public Comment Form - An Act to Require Voter Approval of Certain Borrowing by Government-Controlled Entities and Utilities
- SOS Marriage Officiant Search
- SOS Road to Maine Laws Animation
- Secretary of State Student Mock Election Results Tracking System
- Secretary of State Submit a Tribute to a Veteran and Order a Vote in Honor of a Veteran button
- Septic Permit Search
- Sex Offender Registry
- SOS Proposed Initiative Ballot Question/Public Comment
- Standard Maine.gov Website Header
- State Auditor, Fraud Reporting and Information Form
- Treasurer's Next Generation CD Auction
- Tree Ailment Reporting Form
- Unemployment Fraud Reporting
- Veterans' Cemetery Search
- Voter Information Lookup Service
- Webmaster Online Directory System
- Webmaster Resource Website
- Webmaster Training Presentations and Tutorials
- What's New Content Management Tool

Current eGovernment Services

New and Enhanced Websites

Maine Flood Resources and Assistance Hub

February 2024 - Website Design

<https://www.maine.gov/flood>

Recharge Maine - Partnership of Maine Department of Transportation, the Governor's Office of Policy Innovation and the Future, the Governor's Energy Office, the Maine Department of Environmental Protection, and the Efficiency Maine Trust

April 2024 - Website Design

<https://www.maine.gov/rechargemaine>

Cemetery Preservation Commission

November 2024 - Website Design

<https://www.maine.gov/cemeterypreservation>

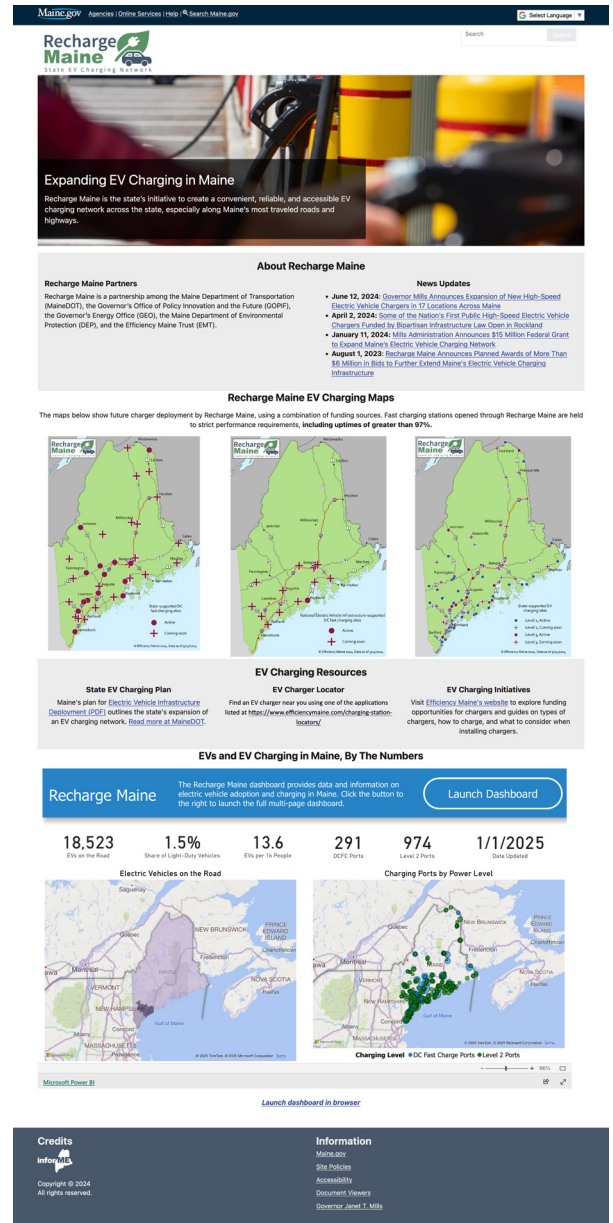
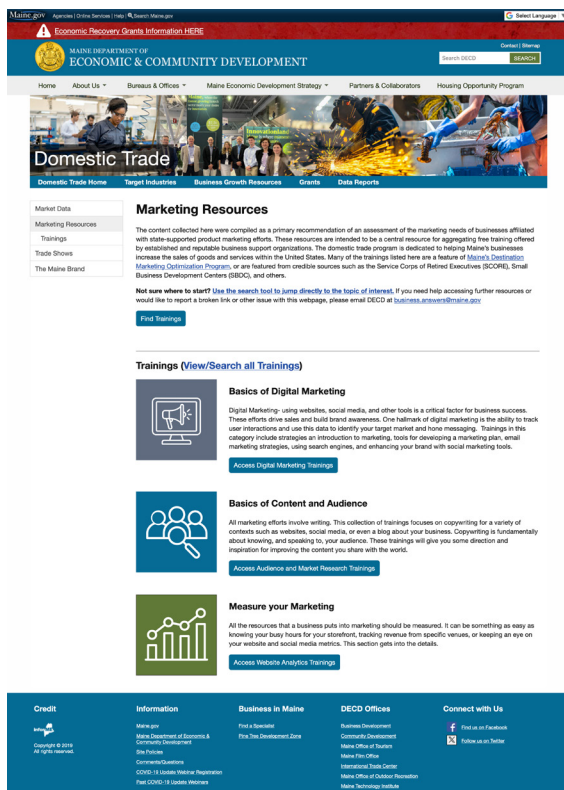
Economic & Community Development - Domestic Trade Marketing Resources // November 2024 - Website Design

<https://www.maine.gov/decd/domestic-trade/business-growth-resources/marketing>

Maine House Democrats

December 2024 - Website Redesign

<https://www.maine.gov/housedems>



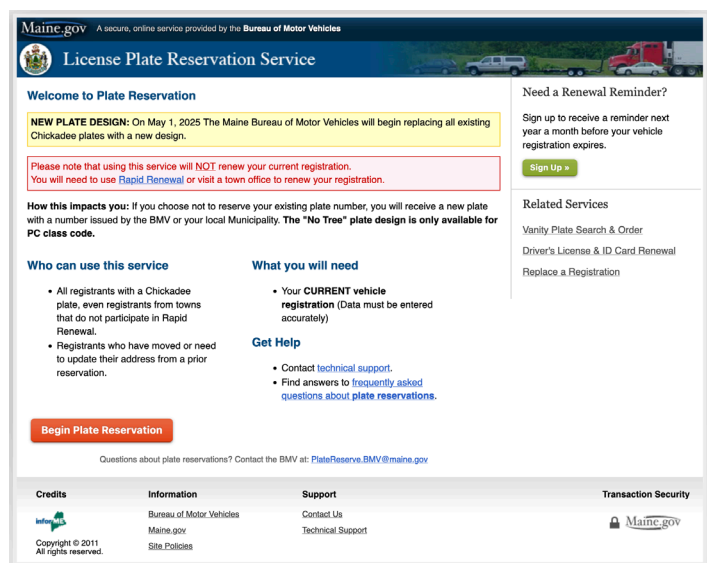
Current eGovernment Services

New and Enhanced Services

Bureau of Motor Vehicles

Plate Reservation // May 2024

A standalone service which allows vehicle registrants in the state of Maine to reserve their existing license plate number prior to transition of the new plate design, beginning in May 2025. The application leverages the existing Rapid Renewal service to create an online reservation solution for all registrants, not just those who renew using Rapid Renewal. \$25 per plate reservation.

The screenshot shows the 'License Plate Reservation Service' page on Maine.gov. It includes a header with the Maine state seal and the text 'A secure, online service provided by the Bureau of Motor Vehicles'. The main content area has a blue banner with the title 'License Plate Reservation Service'. Below this, there's a 'Welcome to Plate Reservation' section with a yellow box announcing a 'NEW PLATE DESIGN' starting May 1, 2025. A pink box contains a 'Please note' about not renewing current registration. A 'How this impacts you' section explains that users will receive a new plate number. There are two columns: 'Who can use this service' and 'What you will need'. The 'Who can use this service' column lists registrants with Chickadee plates and those who have moved. The 'What you will need' column lists the need for current vehicle registration and technical support. A 'Get Help' section links to technical support and frequently asked questions. A 'Begin Plate Reservation' button is at the bottom. A footer section includes 'Credits', 'Information', 'Support', and 'Transaction Security'.

Health & Human Services

Childcare Scholarship Application // June 2024

An application used internally by The Office of Child and Family Services to create and track scholarship payments made to childcare workers. No Fee.

Economic and Community Development

Co-Working Grant Application // February 2024

Allows existing or prospective businesses and organizations that operate a collaborative workspace to apply for one-time grant funding to support coworking development. No Fee.

Corrections

Restitution Fee Payments // March 2024

Allows individuals to view outstanding balances for restitution and/or supervision fees and submit payment towards their current amount due. Various Fees.

Economic and Community Development

Recovery and Resiliency Grant Application // May 2024

Allows businesses and nonprofit organizations impacted by 3 different winter storms between 2023 and 2024 to apply for one-time grant funding specifically for recovery, rebuilding and investments in infrastructure. No Fee.

City of Portland

Clean Elections Contributions Service // September 2024

Allows registered voters and residents in the City of Portland to make contributions to candidates seeking Maine Clean Election funding. Various Fees based on Donation Amount.

Health & Human Services

WIC Order Form // October 2024

An online ordering form that allows individuals to submit their WIC formula requests and the specific details regarding those requests, directly to the agency. No Fee.

Municipalities

Maine PayPort Rewrite // November 2024

An over the counter and online debit/credit card processing service for municipal and quasi-municipal entities. Various Fees.

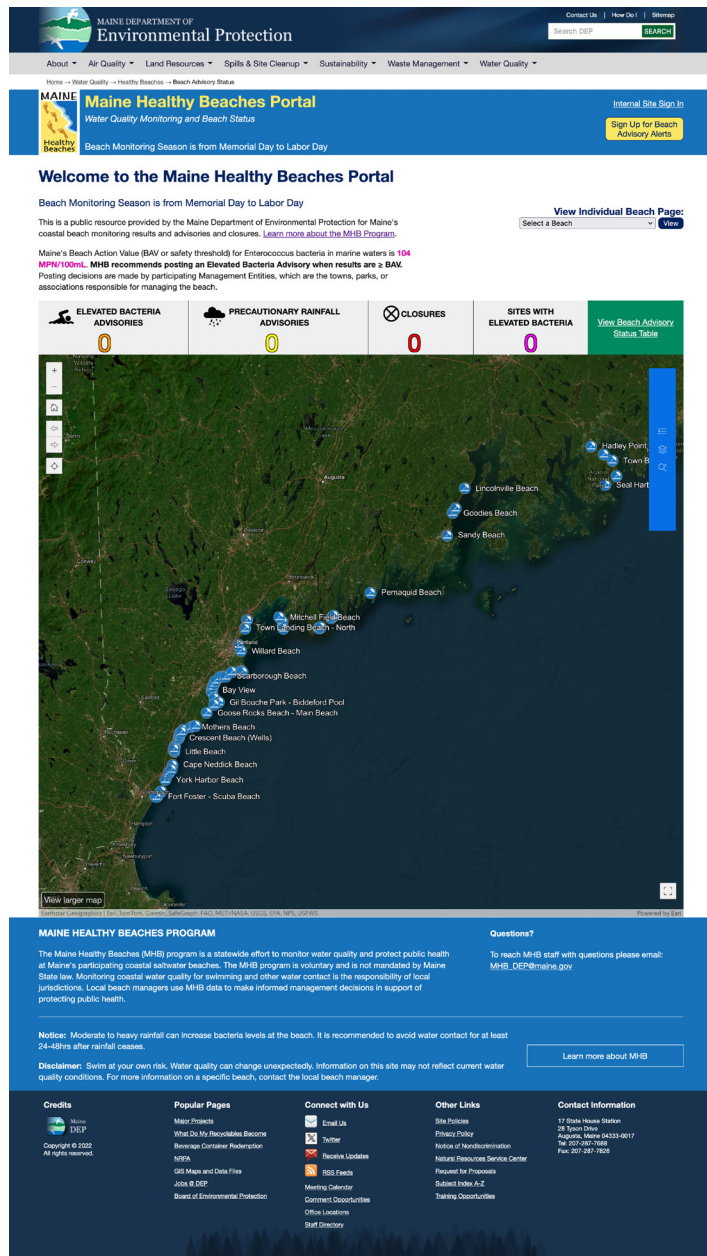
Current eGovernment Services

New and Enhanced Services

Environmental Protection

Maine Healthy Beaches

Allows the public to find out health and safety information for Maine saltwater beaches as provided by monitoring technicians and laboratories to the online system. No Fee.



Professional and Financial Services

Complaint Form // September 2024

Allows individuals to file a complaint about a specific OPOR licensee directly to the complaint units of the Office of Professional and Occupational Regulation. No Fee.

Kennebec Water District

Application for Service // December 2024

Allows citizens and businesses to submit commercial and/or residential applications for new water service to the Kennebec Water District. No Fee.

Secretary of State

Public Comment Form // April 2024

Allows users to submit comments on proposals by the State of Maine including new rule and ballot initiatives. No Fee.

Inland Fisheries & Wildlife

Whitewater Rafting Licensing // May 2024

Allows users to renew whitewater rafting licensing with the state of Maine. No Fee.

Actions of the Board

January

The board approved the statement of work, cost quote and schedule A for the Inland Fisheries and Wildlife, Mobile Application.

February

The board discussed the InforME revenue share and disaster recovery preparations. Additionally, the board approved the Rapid Renewal service updated schedule A.

March

The board discussed the Clean Election service for the City of Portland.

April

The board approved the statement of work and schedule A for the City of Portland Clean Elections Qualified Contributions service, the free service request for the Maine Cemetery Preservation Website Design, and the statement of work and schedule A for the Bureau of Motor Vehicles License Plate Reservation Service.

May

The board did not meet in May.

June

The board did not meet in June.

July

The board did not vote on any items in July.

August

The board approved the free service request for the Maine House Democrats Website Design.

September

The board had an open discussion about the free service prioritization process.

October

The board approved the statement of work, cost quote and schedule A for the MaineIT Software Marketplace project.

November

The board did not meet in November.

December

The board voted on the statement of work for the MaineIT Software Marketplace.

2024 Board of Directors

Nicholas Marquis, *Chief Information Officer*
Chair of the Board

Shenna Bellows, *Secretary of State*

Michael Cyr, *Director, Architecture and Service Management, University of Maine System*
Representing the University of Maine

Vacant
Representing the Department of Administrative & Financial Services

Adam Fisher, *Web Coordinator/Special Projects*
Representing the Maine State Library

Sam Foster, *General Manager, InforME*
Representing InforME (non-voting member)

David Packard, *Chief Information Officer*
Representing the Judicial Branch (non-voting member)

Anne Head, *Commissioner, Department of Professional & Financial Regulation*
Representing Major Data Custodians in the Executive Branch

MaryEllen Wickett, *Director, Department of Inland Fisheries & Wildlife*
Representing Major Data Custodians in the Executive Branch

Vacant
Representative of a non-profit or user association advancing citizens' rights of access to information

Kathy Montejo, *City Clerk & Registrar of Voters, City of Lewiston*
Representing a Statewide Association of Municipalities

David Simsarian, *Director, Business Technology Solutions, Department of Health and Human Services*
Representing Major Data Custodians in the Executive Branch

Megan Gray, *Head of Reference Services, Bangor Public Library*
Representing a Statewide Association of Public Librarians

Sheldon Bird
Representing a User Association

David Maxwell
Representing a User Association

Christopher W. Pinkham, *President, Maine Bankers Association*
Representing a User Association

Jeremy Cluchey
Public member appointed by the Speaker of the House

Vacant
Public Member appointed by the President of the Senate

STAFF TO THE BOARD

Jason Tourtelotte, *Clerk of the Board, Office of Information Technology*



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