



Maine DHHS VMS Portal Dashboard Data

The Maine Department of Health and Human Services (DHHS) Value-Based Purchasing Management System (VMS) portal contains two dashboards of specific measure data: Utilization and Quality. These dashboards were created to give providers medical claims information for the members they serve through the Health Home (HH) and Behavioral Health Home (BHH) programs.

The Utilization Dashboard:

- Displays specific member healthcare claims information, including prescriptions
- Allows providers to determine which members are and are not receiving certain screenings and services
- Identifies members who are considered high utilizers of certain services
- Presents member claim costs

The Quality Dashboard:

- Displays practice-level healthcare claims information
- Allows comparison of performance to peers for each measure
- Presents historical trends for each measure, within a practice

Providers' goals for using the dashboards:

- Understand where your organization is performing well on specific measures, compared to your HH or BHH peers
- Identify areas of increased focus and opportunity for your HH or BHH team
- Use the dashboard in coordination with other member data sources
- Combine the use of utilization and quality dashboards to affect individual member and practice outcomes
- Verify the impact of services you are providing

MaineCare's Expectations:

- Providers will review the Utilization Dashboard to determine which members require outreach and coordination. Upon this review, MaineCare expects providers to:
 - Schedule primary care visits for members with no PCP visit within the last year
 - Impact hospital inpatient utilization; two (2) or more hospitalizations in the last quarter and/or three (3) or more hospitalizations in the last year
 - Impact Emergency Department utilization; two (2) or more Emergency Department visits in the past quarter and/or three (3) or more Emergency Department visits in the last year
 - Review member data to determine overuse of services or unnecessary services for those with core costs of more than \$10,000 in the last quarter
 - Increase monitoring of diabetic members who had:
 - No HbA1c test (diabetes) in the last quarter
 - No LDL panel (diabetes) in the last year
 - No LDL panel in the last year

- Providers will review the Quality Dashboard to improve overall practice performance in the following areas, at a minimum:
 - Number of members not receiving appropriate diabetes-related care
 - Percentage of members in the practice who have had a primary care visit
 - Children, of varying age levels, who have not received well-child services
 - Number of members being prescribed non-evidence based anti-psychotic medications
 - Use of appropriate medications for asthma
 - Alcohol and other drug dependency treatment
 - Follow-up after hospitalization for mental illness
 - Number of members using high-risk medications

If you have any suggestions regarding additional measures that could be helpful to your practice, please contact: HH-BHH-Services.DHHS@maine.gov.

Utilization and Quality Dashboard Measure Listings may be found on the Maine DHHS VMS Portal within the Help menu, or found on the [MaineCare Value-Based Purchasing webpage](#).