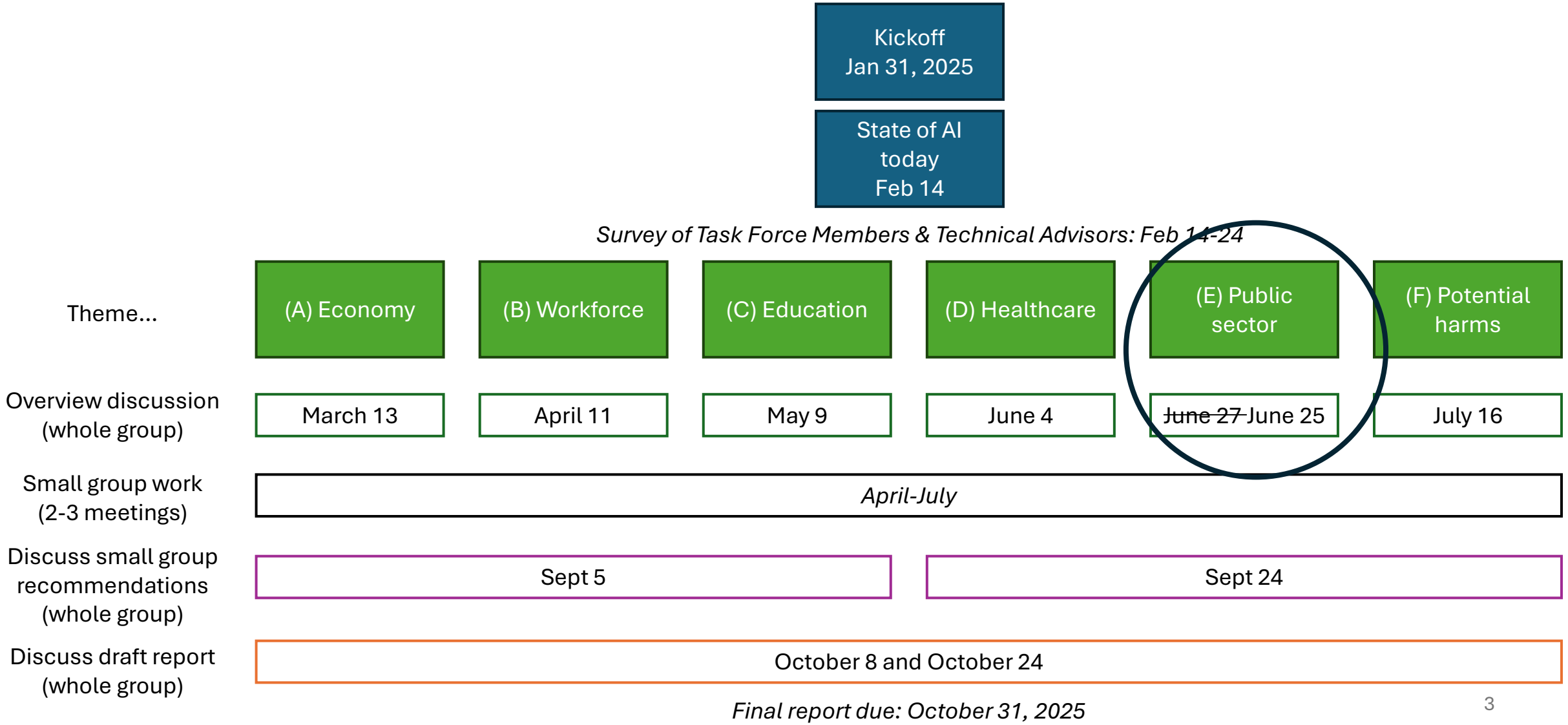
Maine Artificial Intelligence Task Force

June 25, 2025

Agenda

1. Welcome (5 min)
2. Live Demo (20 min) - AI tool to spur housing production through faster permitting
3. Panel – Municipal topics (25 min)
4. Presentations – State topics (25 min)
5. Break (5 min)
6. Discussion (40 min)
7. Wrap-up

Roadmap for Task Force



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AI: Empowering NEW JERSEY'S WORKFORCE

Robert Asaro-Angelo, Commissioner

New Jersey Department of Labor and Workforce Development

NJ State Policy & Employee Training

N.J. STATE AI TASK FORCE:

Analyzing potential impacts of AI on society; preparing recommendations to identify government actions; encouraging ethical use of AI

N.J. STATE AI POLICY:

Guiding state employees to responsibly use generative AI to improve how government delivers services

N.J. STATE WORKFORCE TRAINING:

Mandatory virtual course for state employees to understand how AI can enhance daily tasks and ensure safe and ethical use; NJ AI Assistant, a generative AI chatbot for NJ state employees

NJ AI Chatbot

NJ AI Assistant

NJ AI Assistant

This is an internal generative artificial intelligence chatbot for use by NJ state employees and authorized parties, using the GPT-4o model.

Training Requirements: Before using the NJ AI Assistant, please begin the Responsible AI for Public Professionals training course. Access this course as a State Learner or as an External Learner. If you have trouble accessing the course, please email clipelearning.support@csc.nj.gov.

Sensitive Information: In order to ensure responsible, safe AI use, please follow these guidelines.

Newsletter: Sign up for the AI assistant newsletter to stay informed about upcoming and new features.

Type a new question...

Upload files

Unemployment Insurance: Better Access, Better Service

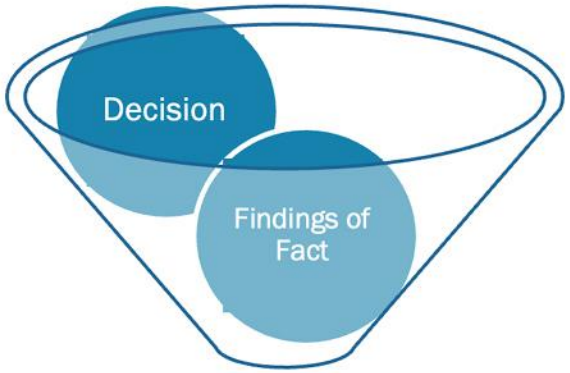
- **A.I. is improving language access and customer experience**
- **Created English/Spanish trained Large Language Model (LLM) in November 2024** to deliver high quality translations that closely match those produced by humans
  - **3x faster** speed of translating complex jargon to plain, culturally relevant Spanish
  - **Eliminated need for traditional translation methods and experts**
  - **90% close to expert human quality**

Artificial Intelligence Drafting Assistant (AIDA)

AIDA Workflow

AE conducts hearing

AE enters findings of fact and their decision into AIDA



AIDA produces a draft decision letter

If AIDA cannot draft the letter based on the AE's decision, it will produce an SAE review alert

AE reviews and edits decision letter

AE submits final decision to Salesforce for mailing to parties

My Career NJ

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Cutting Edge Career Tools:

Find the right training program, get personalized job matches, and explore New Jersey's in demand careers with our powerful digital tools.

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No matter where you are on your career journey, My Career NJ is here to help you.

Explore a connected suite of career, job, and training tools to help level up

How My Career NJ can help you:

NJ Training Explorer | NJ Career Navigator | NJ Career Pathways

Certifications, Professional Development, Apprenticeships & More!

MyCareer.NJ.gov

My Career NJ / Training Explorer

- **Training Explorer Insights:** Shows average income and employment rates for training courses.
- **Example Comparison:**
  - $17K private plumbing course: 17% employment rate, $27,556 average salary.
  - $1,299 public course: 96.1% employment rate, $43,256 average salary.
- **Data Collection:** Training providers submit participant data; state matches it to wage records securely.
- **Outcome Data Use:**
  - Helps residents make informed decisions.
  - Enables training providers to enhance their programs.

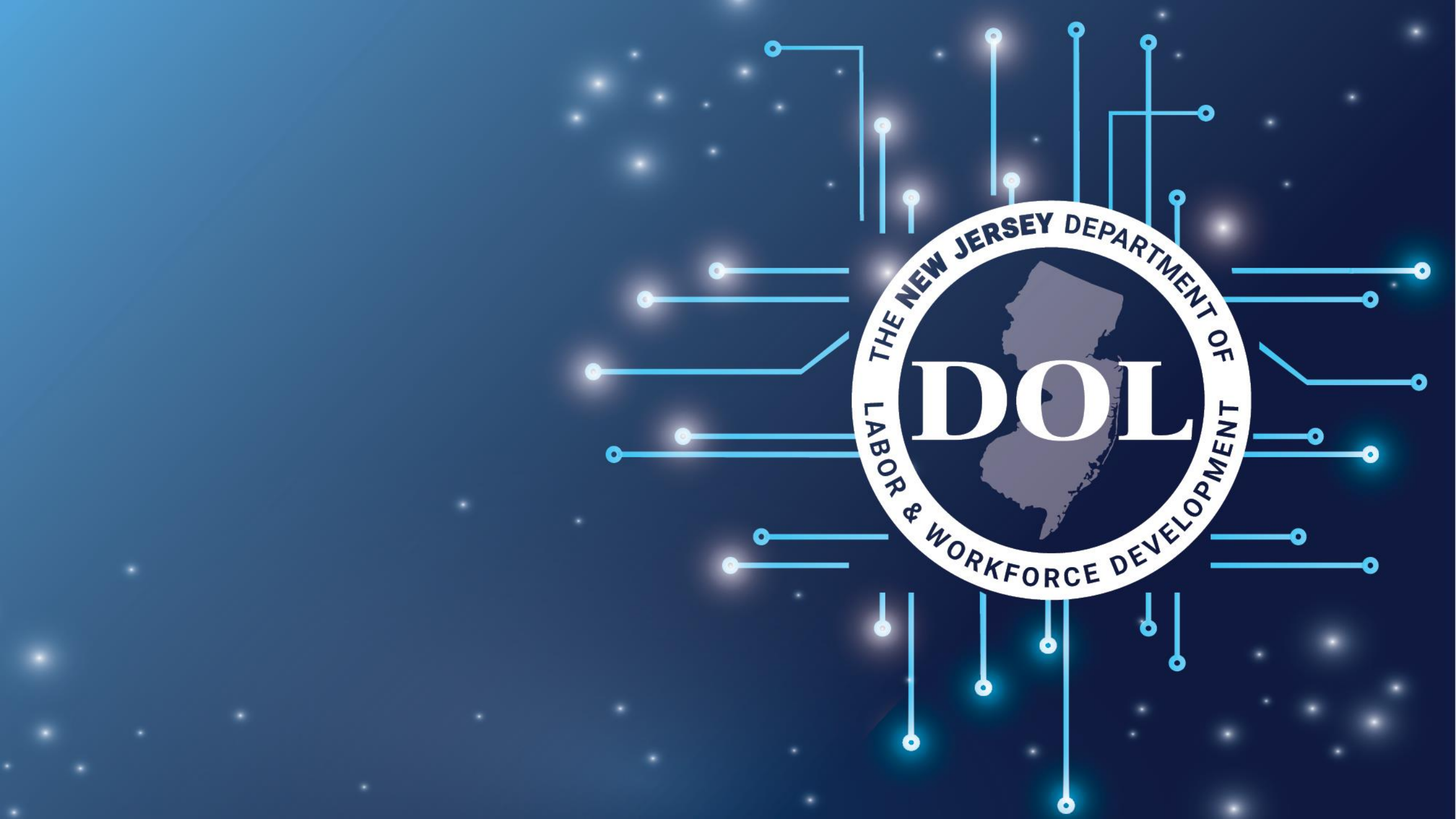
My Career NJ Snapshot

- **981K total active users since launch March 14, 2024 to June 20, 2025.**

	April 2025	May 2025	June 1-20 2025
MyCareerNJ Homepage			
Active Users	148K	361K	135K
First Time Users	144K	350.4K	121K
Active Users by Language			
English	125K	300K	109K
Spanish	18K	45K	22.4K

Top Searched Occupations for June 2025:

1. Social, Human Services Assistants
2. Medical Assistants
3. Paralegals, Legal Assistants
4. Customer Service Representative


THE NEW JERSEY DEPARTMENT OF
DOL
LABOR & WORKFORCE DEVELOPMENT

Break – Return at 1:20pm

Discussion Questions

1) What stood out to you most from the speakers we heard from today? How does it align with your observations about how AI could play a role in better delivering public services in Maine, both at the state and local level?

2) Do we have the right questions to be assigned to the subgroup focused on this topic?

Questions for the Public Sector subgroup

1. What are areas where Maine government could prioritize a first set of projects using AI technologies?

2. What preparations should the State consider to ensure successful implementation of new AI tools?

3. How should State agencies, municipalities, and other public entities collaborate on AI topics? What additional resources might be necessary?

4. Innovation: In this area, how can Maine mobilize AI innovation where its needed most?

5. Risks: In this area, what are the most relevant potential harms from AI? How could Maine monitor impacts and risks in the future?

Wrap Up

Next Meeting:

Wednesday, July 16