



STATE OF MAINE  
DEPARTMENT OF PUBLIC SAFETY  
MAINE EMERGENCY MEDICAL SERVICES  
152 STATE HOUSE STATION  
AUGUSTA, MAINE  
04333



PAUL R. LEPAGE  
GOVERNOR

JOHN E. MORRIS  
COMMISSIONER

JAY BRADSHAW  
DIRECTOR

EMD Committee Meeting  
Thursday April 25, 2013, 9:30 a.m.

Minutes

Members: Stephanie Gibbs – Chair, Laura Downing, Kathy Blagdon,  
Dave Gardner, Brian Gregoire, Chuck McMahan

Guests: Brodie Hinckley, Dan Guimond

Staff: Drexell White

1. Call to Order – The meeting was called to order at 9:40
  - A. Introductions – Members and guests introduced themselves
  - B. Additions/Deletions to the Agenda - None

2. Minutes – October 25, 2012

Members reviewed minutes from January 17, 2013, for approval.

***Motion: To approve the minutes of the January 17, 2013 meeting (Downing; Blagdon – Carries – Unanimous)***

3. Staff Reports

- A. Maine EMS Update

- i. Quality Assurance

The majority of centers are reporting monthly Quality Assurance data on-time. Drexell has contacted and continues to work with the centers that have not met the reporting benchmarks.

- ii. EMS Provider and Public Awareness Programs

EMD Awareness programs continue to be conducted, albeit infrequently. Stephanie Gibbs reported that there was a positive response by EMS providers at a meeting recently held in Knox County regarding determinant codes. Staff will continue to pursue an online version of the EMD Awareness program.

### iii. EMD Rules Changes

The Maine EMS Rules changes will take effect on May 1, 2013. Maine EMS will begin to issue licenses with the 90 day separation between International Academies of Emergency Dispatch (IAED) certification expiration and Maine EMS license expiration.

### iv. 9-1-1 Texting

DPS' Orono and Gray continue to work on the limited texting for Verizon customers hitting Verizon towers. Drexell provided an overview of a session he attended at the recent Navigator conference that focused on the potential effects of NexGen 9-1-1 on telecommunicators.

### v. Other

Drexell reported on his attendance at the Maine Chapter NENA meeting in Portland and about the IAED's Navigator conference in Salt Lake City.

#### B. ESCB Update – No Report

#### 4. Old Business

##### A. Pro QA Paramount

Centers without CAD interface have been installing Pro QA Paramount, with some CAD interfaced centers now beginning to install the software.

##### B. Determinant Code Implementation

Drexell reported that he presented an EMD overview to the Maine EMS Board at its February meeting. Following the presentation, there was extensive Board discussion about EMD and its place in the EMS system. The Board did not mandate the broadcast of determinant codes as recommended by the Committee, but that EMD Awareness education continue.

##### C. QA Standards 9 Implementation

*Standards 9* of the EMD QA process are effective date of May 1, 2013.

##### D. Committee Alternates – No Report

#### 5. New Business

##### A. Electronic EMD Certificate Renewal

Based on his conversations with the IAED certification department during the Navigator conference, Drexell reported that use of the electronic certification renewal process will help expedite the processing of certification renewals. If an individual's continuing education has been entered into the IAED system and the dispatcher takes the online test, processing time is greatly reduced as the application, unless deficient, will be processed without the requirement of human review. To the extent possible, Centers should gravitate towards having their personnel renew IAED certifications electronically.

ED-Qs do not have the option of online certification renewal, but must complete a "paper and pencil" test as part of the renewal process.

6. Next Meeting - Set Agenda, Date and Time

The next EMD Committee meeting is scheduled for Thursday, June 20, 2013 at 9:30 a.m. at Maine EMS in Augusta.

7. Adjournment - The meeting adjourned at 10:53 a.m.

Respectfully submitted - Drexell White