



STATE OF MAINE
DEPARTMENT OF PUBLIC SAFETY
MAINE EMERGENCY MEDICAL SERVICES
152 STATE HOUSE STATION
AUGUSTA, MAINE
04333



PAUL R. LEPAGE
GOVERNOR

JOHN E. MORRIS
COMMISSIONER

JAY BRADSHAW
DIRECTOR

EMD Committee Meeting
Thursday January 17, 2013, 9:30 a.m.
Teleconference

Minutes

Members: Stephanie Gibbs – Chair, Laura Downing, Kathy Blagdon,
Dave Gardner, Brian Gregoire, Chuck McMahan

Guests:

Staff: Drexell White

1. Call to Order – The meeting was called to order at 9:35

Drexell reported that Peter Daigle and Tracy Weed would be unable to attend today.

- A. Introductions – None required
- B. Additions/Deletions to the Agenda - None

2. Minutes – October 25, 2012

Members reviewed minutes from October 25, 2012, for approval.

Motion: To amend the minutes to reflect that Brodie Hinckley was not in attendance at the October 25, 2012 meeting and to approve the amended minutes of the October 25, 2012 meeting (Blagdon; Gardner – Carries – Unanimous)

3. Staff Reports

- A. Maine EMS Update

- i. Quality Assurance

Quality assurance numbers consistently maintain in the 90th percentile, with Pre-Arrival Instructions (PAIs) still a challenge for centers.

The week of March 11th will include several courses at the Maine Criminal Justice Academy. Quality Assurance Review, EMD –Q certification, AQUA training and Pro QA training will all take place that week. Check on the Maine 9-1-1 Bureau's training schedule for dates and times.

ii. EMS Provider and Public Awareness Programs

EMD Awareness programs have been conducted in Penobscot County and Drexell indicated he completed four programs in Aroostook County in December 2012.

iii. EMD Rules Changes

The Maine EMS Board has set the effective date of the Rules as May 1, 2013.

iv. 9-1-1 Texting

Drexell reported that he has been assisting the Emergency Services Communications Bureau (ESCB) staff on a texting flow chart. Limited testing for Verizon customers hitting Verizon towers is being worked on by the ESCB and DPS' Gray and Orono. No date has been set for activation.

B. ESCB Update – No Report

4. Old Business

A. Pro QA Paramount

Centers without CAD interfaces have installed Pro QA Paramount and anecdotal comments indicate a favorable response by dispatchers to the updated software. Centers with Computer Aided Dispatch (CAD) interfaces for the Pro QA software continue to await interface updates from the CAD vendors. Biddeford and Brunswick Centers have been Beta testing the IMC CAD interface.

Anecdotal reports indicate that the upgrade has been well received by dispatchers.

B. Determinant Code Implementation

Drexell reported that the Board, at its December 2012 meeting, had tabled the Committee's recommendation that emergency medical dispatch determinant codes be provided to responding EMS agencies/units by Maine EMD Centers at the time of, and as part of, the EMS dispatch, effective March 1, 2013. He will be doing a presentation to the Board at its February 2013 meeting to provide more information to the Board about the EMD process.

C. QA Standards 9 Implementation

The Board approved the Committee's recommendation that EMD Quality Assurance *Standards 9* be implemented, but with an effective date of May 1, 2013.

D. Committee Alternates – No Report

5. New Business - None

6. Next Meeting - Set Agenda, Date and Time

The next EMD Committee meeting is scheduled for Thursday, April 18, 2013 at 9:30 a.m. at Maine EMS in Augusta. (Note: Since the meeting, the date of the April 2013 meeting has been changed to the 25th.)

7. Adjournment - The meeting adjourned at 10:00 a.m.

Respectfully submitted - Drexell White