

Quality Assurance & Improvement Committee Minutes for February 17, 2021

"The mission of Maine EMS is to promote and provide for a comprehensive and effective Emergency Medical Services system to ensure optimum patient care with standards for all clinicians. All members of this committee should strive to promote the core values of <u>excellence</u>, <u>support</u>, <u>collaboration</u>, and <u>integrity</u>. In serving on this committee, we commit to serve the respective clinicians, communities, and residents of the jurisdictions that we represent."

- 1. Call to Order
- 2. Attendance
  - a. Committee
    - Dr. J. Matthew Sholl; Dr. Kate Zimmerman; Dr. Beth Collamore; Richard Petrie, Paramedic; Joanne Lebrun, Emergency Medical Technician; Arthur Getchell, Paramedic; Stephen Smith, Paramedic; Ashley Moody, Paramedic, RN
  - b. Guests
    - i. Dr. Kelly Meehan-Coussee; Cody Fenderson, Paramedic; Deborah Morgan, Evariste Bernier, Paramedic; Jack Indritz, Paramedic
  - c. Maine EMS Staff
    - i. Jason Oko, Paramedic; Melissa Adams, Paramedic; Marc Minkler, Paramedic
- 3. Public Comments
  - a. None
- 4. Old Business:
  - a. Behavioral Health Newsletter
    - i. Sam & Jason gave an update on the progress of the Behavioral Health Newsletter
      - It is in progress, we have pulled the data and are in the process of reviewing the data, primarily, reviewing narratives for the use of restraints



- 2. The use of restraints will not be limited to physical, and also, if you use one type of restraint, you should be using both types of restraints i.e. chemical and physical
- ii. Melissa gave an update regarding the EMD component
  - 1. There will be an EMD component
  - 2. We have asked for data form all of the EMD centers
    - a. We are awaiting a response form two of the centers
  - 3. Chip asked if we could look at EMD determinant codes and suffixes
  - Chip also noted it would be nice to follow a call from 911 activation through completion with discharge form the hospital
- 5. New Business
  - a. Next steps for the newsletters
    - i. Sam reminded us that these newsletters would need to be followed up on in a year and a half or so to see if there was improvement in the system.
  - b. Ashley Moody volunteered to assist on the follow-up on the stroke newsletter, Dr. Zimmerman, Arthur Getchell and Dr. Collamore agreed to assist as well.
    - i. Joanne wanted to see if we could also discuss the addition of LVO data to the newsletter as well.
  - c. We would also need to follow-up on the COVID-19+EMD Supplement, Cardiac Arrest, and the Behavioral Health Newsletter.
  - d. Dr. Collamore suggested a vaccination newsletter to celebrate the efforts of the vaccinating agencies
  - e. Joanne would like to see something about non-transports of pediatric patients.
    - i. Marc shared some information about the rates of refusals based upon age



- ii. Joanne, it would be nice to see a resource available to all EMS agency quality managers to review their agency specific numbers in relation to this.
- f. Melissa Adams asked if we could add an EMD representative to the is committee and it, Matt made the motion to add an EMD rep to the QI Committee and Kate seconded it, it was unanimous of the members present.
  - i. It will be brought to the Board meeting on March 3, 2021
- g. There was a discussion and questions regarding open positions on the committee
  - i. It was explained that the positions on the committee are open to the public, and that the candidate needs to be qualified for the opening and if it is a regional position, be living and/or working in that region. A regional council can submit a recommendation that has the support of that specific council, but the ultimate decision is the Chair of the Maine EMS Board on who the position is given to, the committee sends a recommendation to the Board Chair.
  - ii. The Board passed by-laws that apply to every committee as well in November of 2019
- h. There was a discussion of using Health Info Net to complete a study
  - i. This is not he intended use of Health Info Net and we would need specific permission to do so and it would also be a very manual task.
- 6. Agenda for next meeting
  - a. Meeting on April 21, 2021
- 7. Adjournment
  - a. Motion to adjourn at 1455 was unanimous