

On Wednesday, May 5, 2021 at 10 PM the Northern Light Health phone system will be upgraded, requiring two brief downtimes of up to 10 minutes, the first at 10 PM and another 30-60 minutes later.

Sites affected include:

- Acadia Hospital
- AR Gould Hospital
- Blue Hill Hospital
- CA Dean Hospital
- Eastern Maine Medical Center
- Home Care and Hospice
- Home Office

Almost all phones at affected sites will be offline.

Exceptions: AR Gould switchboard, Eastern Maine Medical Center switchboard and Emergency Department, Transfer Center, and IS Help Desk. These locations will have one phone line working.

Calls to other affected locations, and second callers to locations with exceptions, will result in busy signals during these short outages.

Please see below for the appropriate back up numbers to be used during this time:

<b>Member</b>	<b>Contact Number</b>
Acadia Hospital Switchboard	800-640-1211
AR Gould Hospital Switchboard	207-768-4000
Blue Hill Hospital Switchboard	207-374-3400
CA Dean Hospital Switchboard	207-695-5200
Eastern Maine Medical Center <ul style="list-style-type: none"> <li>• Switchboard</li> <li>• Emergency Department</li> <li>• Nursing Supervisor</li> </ul>	207-973-7000 207-973-8000 207-712-4873
Home Care and Hospice	800-757-3326
Integrated Transfer Center	207-973-9000
LifeFlight of Maine	207-951-7220
MedComm OneCall	207-951-7249
North East Mobile Health Services	207-951-7470
Northern Light Medical Transport	207-951-7392