



7100 Technology Drive  
West Melbourne, FL 32904  
1-800-422-6281

# Service Bulletin

BKSB-1058

Issue Date: 3/19/2020



**Subject:** Cleaning and disinfecting guidelines for BK Technologies radios.

**Affected Models:** All BK Technologies radios.

**Recommended Actions:** Periodically clean radios using the suggested procedures below.

## Cleaning Instructions:

1. Remove any accessories and clean the accessory contacts using a clean dry cloth. When the accessory connector is not in use, cover the connector with the protective dust cap to prevent the build-up of dust or water particles.
2. To remove dust and dirt, clean using damp clean cloth (warm water and mild detergent soap).
3. After using mild detergent soap, wipe with a warm, damp clean cloth.
4. Remove the battery and wipe the battery and radio contacts using a soft dry cloth to remove any dirt or grease. This will ensure efficient power transfer from the battery to the radio.
5. Remove any accessories and clean the side connector contacts using a clean dry cloth. Be sure to keep the side connector cover on the radio while accessories are not in use.
6. If the radio is used in a harsh environment (such as driving rain, salt fog, etc.), it may be necessary to periodically dry and clean the battery and radio contacts with a soft dry cloth or soft-bristle non-metallic brush.



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## Rigorous Cleaning Instructions:

Do not use chemical cleaners, spray, or petroleum-based products. Use of these can damage the radio and/or battery. We suggest using Calla 1452 or equivalent.

In addition to Calla 1452, the BKT Portable family has been tested with the following disinfectants that will not degrade the radio with normal usage:

- 1) Enviro-Tru-1453
- 2) T36 Disinfex (Viralex)
- 3) Clorox Bleach (1:10 Bleach: Water)
- 4) CaviWipes
- 5) Accel PREvention Wipes

**(Note: Ensure no puddling or pooling of solution is left on product)**

1. Apply cleaning solution to a clean damp cloth and clean the radio. Do not spray cleaning solution directly onto radio. To clean the radio in the speaker and microphone areas, carefully wipe these areas but prevent the cleaning solution from entering the speaker or microphone openings.
2. Wipe off the radio with clean damp cloth using mild warm soapy water.
3. Follow by wiping off the radio with clean, warm damp cloth using water only.
4. Wipe dry with clean cloth.