

**Atlantic Partners EMS
Region 1,3,4,6
Contract Year July 1, 2018 – June 30, 2019**

Board Report, December 2018 – January 2019

1) *Quality Assurance/Improvement*

- a. Through phone conversations and face-to-face meetings, we assisted services in the regions with the utilization of the MEFIRS report writer and QI forms to develop and strengthen their service level QI programs.
- b. In conjunction with the Regional Medical Directors, participated in the review and follow up of communication and patient care issues in each Region.
- c. Continued to work with services on the implementation of the new medication exchange system in the Mid-Coast Region.
- d. Participated in the MEMS QI meetings, Interfacility Transport meeting, and various Regional Stroke meetings.
- e. Continued our work with Maine EMS on the Data access MOU in order to restore staff access to Maine EMS run report data.
- f. Worked with several Hospitals to establish and/or re-establish quarterly sub-regional QI case review/communication meetings.
- g. Updated QI forms on the APEMS website.
- h. Facilitated EMS Medical Director, Pharmacist, and EMS QI session at the EMS Conference in November.
- i. Nate continues to work with the Regional Medical Directors to improve access and utilization of reports for their ongoing QI reviews.

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- j. Worked with the Medical Directors to follow up on issues in each of the 4 regions
- k. Worked with the MC Pharmacist to resolve issues with the new exchange system.
- l. Participated in a sub-regional Communication meeting in Bar Harbor where the discussion focused on EMS-ED RN communications. An MDI Hospital RN has undertaken this as a project to develop an education program focused on improving EMS-ED RN communications and plans to present it at the Maine ENA conference in May.
- m. Facilitated the establishment of a subcommittee of the Southern Maine Council to look at EMS-ED communications and the issue of leaving written documentation in the ED.

2) *Communication*

- a. Our Regional Council Meetings in Regions 3,4, and 6 are scheduled for September, December, March, and June, so meetings in those regions did not occur during October and November. Region 1 meets every other month, so we held our Region 1 Council meeting on November 28.
- b. We participated in sub-regional chiefs meetings in Portland, Bangor, Brunswick, Bridgton, Alfred, Westbrook, and Rockland.
- c. We routinely send out electronic updates and reminders about local, regional, state and national issues related to EMS. During this time period out reminders included information about drug shortages, BoundTree Epi-Safe kits recall, status updates on Video laryngoscopy and mechanical CPR, and the Maine EMS Epinephrine for Anaphylaxis survey.

- d.** Worked with Video Laryngoscopy distributors to put together group buying options for the devices.
- e.** Participated in Maine EMS Operations team, Maine EMS Board, Maine EMS QI Committee, Maine EMS Interfacility Transport committee, and Trauma Advisory Committee meetings
- f.** Facilitated a meeting between Island EMS services/providers, the Regional Office, and the Maine EMS Director to discuss growing access and transport issues on the Islands.
- g.** Attended EMS advisory meetings at Waldo County Tech Center, Kennebec Valley Community College, Eastern Maine Community College, and Beal College.
- h.** Held our bi-monthly APEMS Board meeting in November
- I.** Worked with services on issues related to transporting deceased patients.
- j.** Utilized our social media and website to inform providers about job openings, educational opportunities, and EMS-related issues.
- k.** Updated our contact list for organizations within our regions.

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- l.** In December, met with representatives from the Jackman area to continue discussions on the establishment of a Community Paramedicine program in the area.
- m.** Facilitated Regional Council meetings in the Northeast and Kennebec Valley Regions (December) and the Southern Maine and Mid-Coast Regions (January). Maine EMS included the announcements as well as the minutes from previous meetings. Maine Ems staff also participate in the meetings as well as the appropriate Council representatives to the various MEMS Boards and Committees.
- n.** Continued participation in the Maine EMS Board, Operations, MDPB, QI, Education, Trauma, Stroke and Exam committees.
- o.** Began work on the 2019 EMS week newspaper supplement. Was able to find funding to replace the rural health grant that was not funded for this year.
- p.** Participated in a “Saturday morning with Cushing Rescue” community outreach program by presenting a lecture on DNR and Living Wills.

3) Education

- a.** Approved CEU requests as they are submitted, assist those organizations having difficulty accessing the system, and uploading attendee information for those needing assistance
- b.** Assisted EMCC, KVCC, and WCCC with their EMS licensure programming.
- c.** Worked with EMCC on their very successful Paramedic Program re-accreditation.
- d.** Met with York County Community College (YCCC) to begin the process of establishing an EMS licensure program beginning in the spring of 2019 (in conjunction with EMCC). We will also work with YCC to develop the College as an approved Maine EMS training center, building towards an accredited Paramedic Program.
- e.** Continued with our continuing education and specialty education programming throughout the state.
- f.** Maintained our AHA training center. Under the direction of Sally Taylor, we are the busiest AHA training center in New England.
- g.** Began work on a plan to assist services and providers meet National Core Competency Requirements and streamline some of our continuing education.
- h.** Successfully coordinated and delivered the 38th annual EMS Conference November 7 – 11. We partner with the Maine Committee on Trauma, Maine Cardiovascular Council, Maine Ambulance Association, Maine Ems, and the Medical Direction and Practice Board, to bring together a wide array of health care providers in an educational setting.

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- i. Began the planning process for the 2019 EMS Seminar
- j. Joined the MEMA conference committee to establish an EMS track at the April Preparedness Conference.
- k. Approved CEU requests as received and assisted services with CEU program issues
- l. Worked to re-structure the EMCC Paramedic Program
- m. Facilitated 5 PSE's for approximately 103 students and 2 AEMT exams for approximately 35 students.
- n. Worked with EMCC and YCCC to re-establish and EMS Training program in York County.

4) Other projects

- a. We continue to support CISD teams in all 4 regions and conducted 4 debriefings during this time period.
- b. Attended Regional Resource Center meetings and supported their activities.
- c. Worked with MGMC on their stroke center verification
- d. Met with the Community College System Office to discuss EMS Education initiatives
- e. Worked with the BOL Apprenticeship program to develop an EMS apprenticeship program.
- f. Participated in a Webinar on Preventing Mistakes for Better Patient Safety.

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- g. Met with representatives from the Bureau of Labor and Maine Municipal Association to discuss the increase in PTSD among public safety personnel. Will be meeting with their HR committee in the coming months to develop a plan to address the issue.
- h. Participated in an EMS Vision for the future committee.
- i. Participated in the National Government Service (NGS) rural EMS committee. NGS is the CMS intermediary and they have a committee looking at issues faced by Rural EMS services and brainstorming ways to address these issues.
- j. Participated as a member of the MGMC Opioid Overdose committee. This committee is charged with the development of innovative ways to address the overdose epidemic. The EMS related project is developing a way for EMS services to educate addicts about the availability of the narcotic addiction induction program being conducted at the MGMC ED.
- k. Put the finishing touches on a video laryngoscope group purchase project.
- l. Participated in an MAA Strategic planning session.

5) Reports

- a. Submitted monthly invoices and supporting documentation as required by the contract.
- b. Submitted financial information to an accountant for annual review as required by the contract.
- c. Developed our written report for Board

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- d. Submitted our 6-month progress report to Maine EMS using the format prescribed by Director St. Germain.
- e. Submitted our year-end financial report as required by contract.