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CLINICAL BULLETIN			
Bulletin #	Title		Date Issued
#2025-05-20-01	P41 Certificate Training Required for EMD Licensure (New & Renewal)		May 20, 2025
Superseded	Released By:	Source:	Pages
N/A	Maine EMS	EMD Program & Maine ESCB	1
Approved By:	Wil O'Neal, Maine EMS Director		

OVERVIEW: Starting May 20, 2025, an applicant must have completed the P41 certificate training to be eligible for a new or renewed Maine EMS EMD license.

Maine EMS, together with the ESCB, and DHHS' Office of Behavioral Health (OBH) are very excited about the opportunity that has been available to all Emergency Medical Dispatch (EMD) Centers and EMD Personnel in Maine since January 23, 2025.

The International Academies of Emergency Dispatch (IAED) and Priority Dispatch Corporation (PDC) have partnered with Jim Marshall and the 911 Training Institute to develop a new Chief Complaint Protocol 41: First Party Caller in Crisis (CIC).

Step 1: Get Staff Trained

Maine's OBH has allocated grant funds to support and ensure all licensed EMDs in Maine can complete the initial certification training as soon as possible. The cost of the training is \$99/student, with none of this cost falling to the EMD Center – this is true for PSAP and non-PSAP EMD Centers. The required certification training takes between 3-4 hours to complete and is available in the online College in each member's portal account at www.emergencydispatch.org. Step-by-step CIC Training Instructions with the payment voucher code were sent to all EMD Center leadership in January and are available upon request from Maine EMS.

EMD Centers should work to implement Protocol 41 as soon as possible. Our goal is for all EMD Centers to be using the protocol by **July 31, 2025**. Implementation is not optional, and we have worked hard to make this as easy as possible.

Recognizing that P41 training and protocol access have been available to all EMD Centers and personnel since January 23, 2025, and to move toward our goal of providing the best service possible to all 911 callers, starting May 20, 2025, an applicant must have completed the P41 certificate training to be eligible for a new or renewed Maine EMS EMD license.

● **Excellence** ● **Support** ● **Collaboration** ● **Integrity** ●

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If you have any questions or need assistance with any one of the implementation steps, please contact [Melissa Adams](#) at Maine EMS, [Kyle Ellis](#) at the ESCB, or [Jason Scott](#), our dedicated Implementation Project Manager with PDC. All EMD licensing questions should be directed to [Melissa Adams](#).