



MEMORANDUM

To: Maine EMS Board
From: Melissa Adams, Licensing Agent
Subject: Rockport Fire Department Ground Ambulance Service Application
Date: December 19, 2024

The Town of Rockport has submitted an application to license the Rockport Fire Department as a new ground ambulance service at the EMT level, permitted to the Paramedic level, with a 9-1-1 Primary Service area of Rockport. The application is complete, including a consultancy report dated November 27, 2024.

Northeast Mobile Health Services (NEMHS) has a base in Rockport and has a 9-1-1 Primary Response Area that includes Rockport, Camden, Hope, Lincolnville, and Appleton. NEMHS is the current ground ambulance service for the defined 9-1-1 Primary Response Area that Rockport Fire Department has proposed and is not voluntarily relinquishing that 9-1-1 Primary Response Area. Board Rule, Ch. 3§5.2.E., states in this case that the applicant must provide:

- a. A signed and notarized letter from the geopolitical subdivision(s) within a pre-existing 9-1-1 Primary Response Area who are seeking to replace the authorized ground ambulance service; and
- b. A Consultancy Report.
 - i. The applicant must provide a report from a third-party, disinterested consultant, with experience evaluating the efficiency and delivery of emergency medical services that:
 1. Indicates changing ground ambulance services is in the best interest of the residents of the geopolitical subdivision(s);
 2. Acknowledges and defends that the change(s) will maintain and/or improve patient care quality;
 3. Acknowledges and defends that the change(s) will improve system efficiencies and use of resources; and,
 4. Acknowledges and defends that the change(s) maintain and/or enhance response efficiencies.
 - ii. The above report must be dated within sixty (60) business days of the application's acceptance by Maine EMS as complete.



Rockport Fire Department was first licensed by the Board as a new non-transporting service at the EMT level on December 27, 2023. The service applied for and was issued a permit to provide care up to the Paramedic level on October 2, 2024, at the time of renewal.

Board Rules, Ch. 3§4.2., states:

The Board shall issue a license with a defined 9-1-1 Primary Response Area when a need is demonstrated based on the following criteria:

- A. The Board finds the applicant's proposed response time(s), enroute time(s), transport times(s), and the time-tolerance(s) are sufficient to protect the health, welfare, and safety of the public within the 9-1-1 Primary Response Area based on evidence provided;
- B. If the 9-1-1 Primary Response Area is currently served by a licensed ground ambulance or non-transporting service, the proposed ties above are maintained or improved;
- C. Public comment(s) received;
- D. Discipline undertaken by the Board and any Letters of Guidance that have not expired for the ambulance service currently serving the 9-1-1 Primary Response Area;
- E. An evaluation of the potential impact upon existing ground ambulance and non-transporting services; and
- F. The character of ownership of a proposed service.

A file with confidential application materials is available to Board members.