

# MAINE KEMS

## EMS Communication Card

For Medical, Physical, and Emotional Information

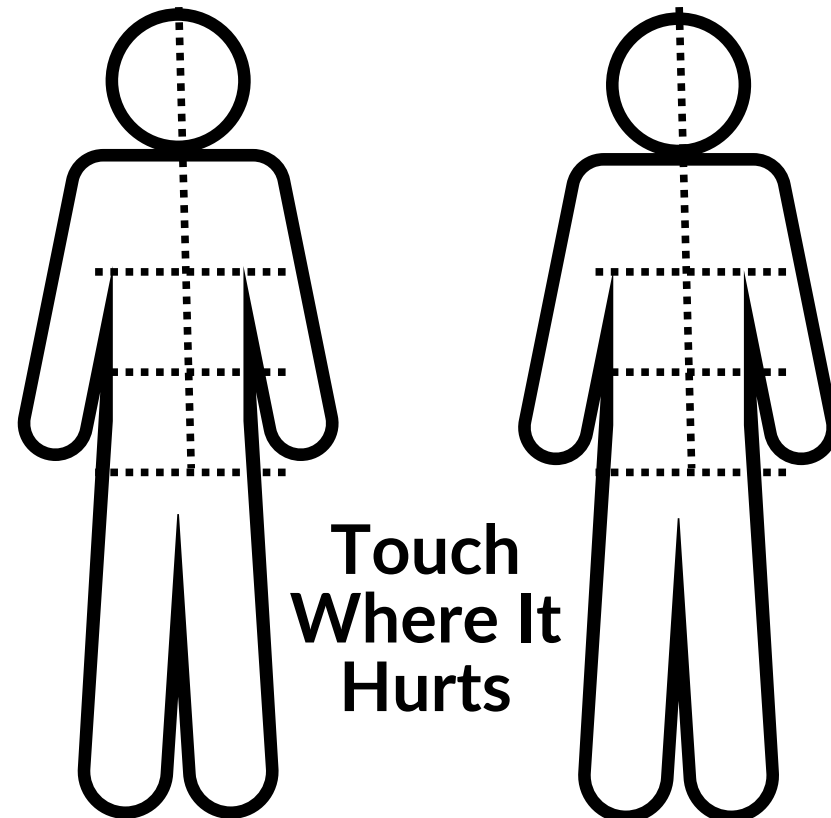
**INSTRUCTIONS:** Have the patient touch pictures to request wants and needs. If unable, the caregiver touches pictures and gets yes / no response from patient. This may be helpful for patients who are deaf, hard of hearing, or could have traumatic brain injury, autism, or an intellectual disability.

Yes = thumbs up, nod, or eyes wide open      No = thumbs down, nod, or eyes closed

### Quick communication tips

- Get my attention first.
- Make eye contact when you speak.
- Speak clearly at a normal pace and tone.
- Do not cover your mouth.
- I may have memory issues and it may take me longer to process what you are telling me.
- I cannot lipread everything you say.
- A cochlear implant or hearing aid does not mean I can hear and understand everything you say.
- I may only understand sign language.

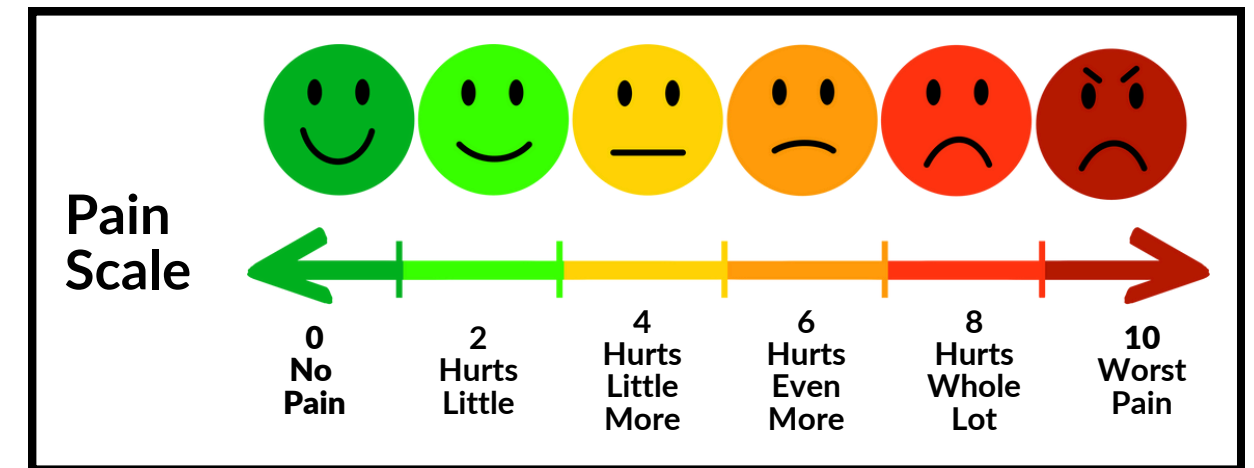
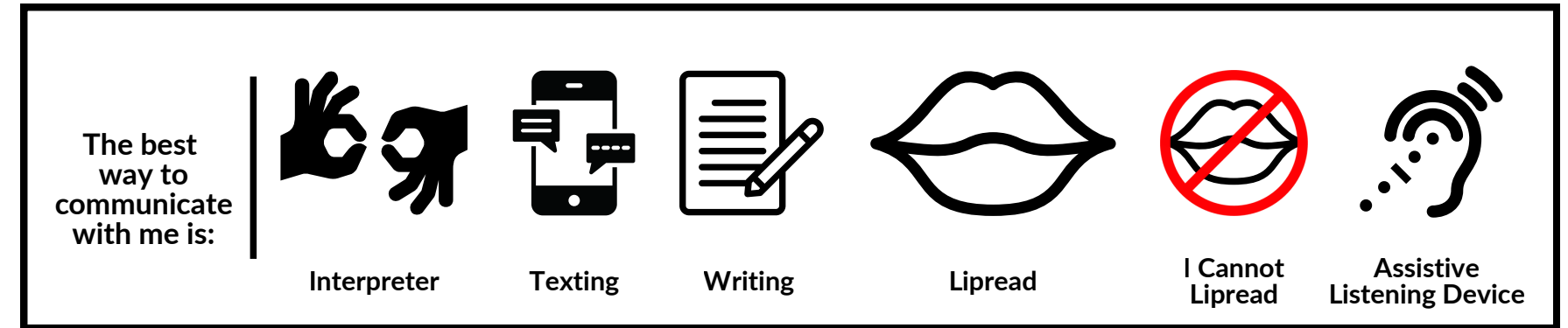
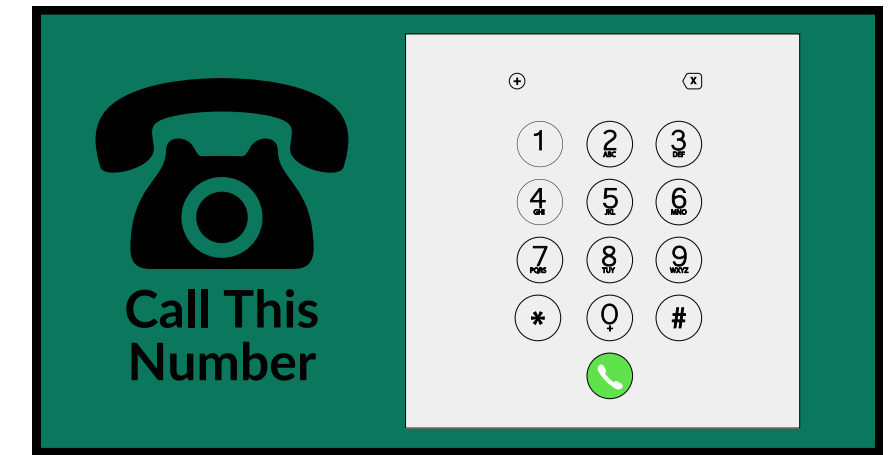
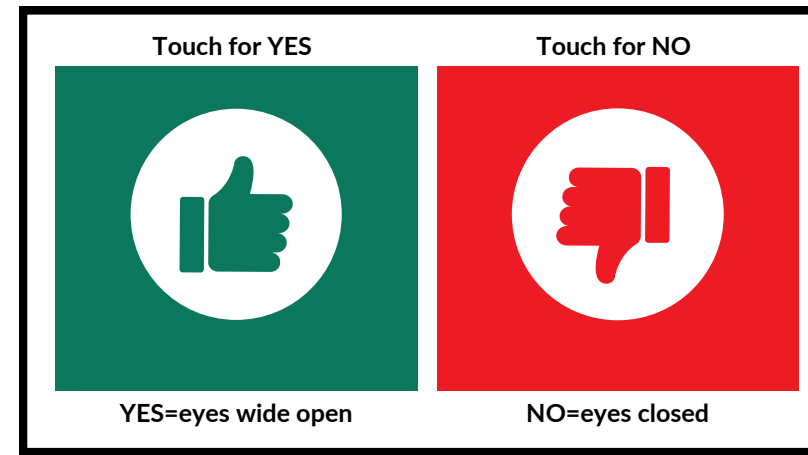
This resource is a collaboration between the Maine Department of Public Safety and the Maine Department of Labor Division of the Deaf and Hard of Hearing and Late Deafened




Touch Where It Hurts

Front


Back



Touch for YES



Touch for NO



YES=eyes wide open

NO=eyes closed

### Common Medical Issues


- Breathing Problems/COPD
- Stroke
- High Blood Pressure
- Cardiac/Heart Issues
- Diabetes
- Seizure/Epilepsy
- Sensitive to touch



Hospital



DOCTOR




FAMILY



ALLERGY



MEDICINE



COLD



HEADACHE



CHOKING



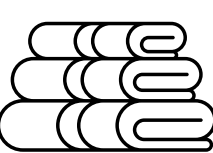
DIZZY




SORE THROAT




RESTROOM



BLANKET



NEEDLE



WATER




WORRIED




ANGRY




NAUSEOUS



CONFUSED




FEVER



TIME




DATE



OXYGEN



BURNS




NUMBNESS



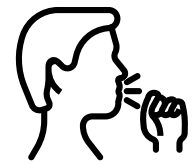
FRUSTRATED



FRUSTRATED



SAD




COUGH



WHAT HAPPENED



HEARING AID



PAPER & PEN



WILL/DNR



SUICIDAL



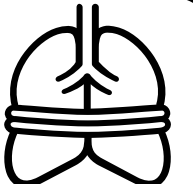
CHEST PAIN



ANXIETY DEPRESSION



CAN'T BREATHE



SHORTNESS OF BRETH